

**MINUTES  
ORLANDO UTILITIES COMMISSION  
November 8, 2022  
2:00 PM**

**Present:**

**COMMISSIONERS:**

Britta Gross, President  
Larry Mills, First Vice President  
Gregory Lee, Second Vice President  
Cesar E. Calvet, Commissioner  
Buddy Dyer, Mayor

Clint Bullock, General Manager & Chief Executive Officer  
Jan Aspuru, Chief Operating Officer  
Mindy Brenay, Chief Financial Officer  
W. Christopher Browder, Chief Legal Officer  
Linda Ferrone, Chief Customer & Marketing Officer  
Latisha Thompson, Chief Employee Experience Officer  
LeMoyne Adams, Luz Aviles, Wade Gillingham, Jenise Osani, & Ken Zambito, Vice Presidents  
Frances Johnson, Recording Secretary

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The November 8, 2022 Commission Meeting was held in person.

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President Gross asked Lashun Nale-Stadom to provide the Safety and Security protocols for the meeting. President Gross asked Pete Westlake to provide the moment of reflection. President Gross asked Javier Velasquez to lead the Pledge of Allegiance to the Flag. The Commission Meeting was called to order at 2:08 P.M.

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On a motion by Commissioner Calvet, seconded by Commissioner Lee and unanimously carried, the reading of the September 13, 2022 Pricing Workshop minutes was waived and the minutes were approved.

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On a motion by Mayor Dyer, seconded by Commissioner Mills and unanimously carried, the reading of the minutes of the September 13, 2022 Commission Meeting was waived and the minutes were approved.

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Wade Gillingham presented a 30-year service award to Jeffrey Starlin, Mechanic Technician I.

Wade Gillingham presented a 20-year service award to Javier Velasquez, Supervisor of Power Plant Maintenance.

Wade Gillingham presented a 20-year service award to Mark Kirkland, Mechanic Technician I.

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Jenise Osani presented OUC's PROUD Volunteer program, which recognizes OUC employees who provide their skills, time, and dedication to various non-profit organizations throughout Central Florida. In Fiscal Year 2022, ninety-eight OUC employees collectively donated 5,975 hours of volunteer service to more than ninety-seven community organizations and events. Ms Osani recognized the top three 2022 PROUD volunteers: Gina Johnson, who placed third with 494 hours; Lawrence Strawn, who placed second with 522 hours; and Kevin Copper who placed first place with 691 hours.

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Clint Bullock asked Sam Choi, Director of Strategy & Planning, to provide a presentation on Item A-14 regarding the Comprehensive Grants Support Services. Sam gave an overview of the Bipartisan Infrastructure Law (BIL/IIJA) and the Inflation of Reduction Act (IRA,) two major laws that were passed within the last year. He explained the BIL/IIJA, enacted in November 2021, directs \$1.2 trillion in spending over 10 years, with over \$100 billion aligned with utility efforts. Spending provides significant investment toward Transportation and Core Infrastructure, including power infrastructure and grid automation, broadband, water infrastructure, environmental resiliency and remediation, and Electric Vehicle (EV) infrastructure. The BIL/IIJA also made changes to the Public Utility Regulatory Policies Act (PURPA) of 1978, a landmark law that encourages cogeneration and renewable resources and helps promote competition for non-utility electric generation. He explained the BIL/IIJA created two new standards for consideration. The new PURPA standards direct state regulatory authorities and nonregulated electric utilities, like OUC, to consider rate mechanisms no later than November 15, 2022, which begins a consideration process that concludes with presenting an adoption recommendation by November 15, 2023. The rate mechanisms consist of Demand Response & Demand Flexibility (DR & DF) and EV Charging Programs, which are both applicable to OUC and the City of St. Cloud territories. Mr. Choi also gave an overview of the IRA, explaining it was passed in August 2022 and represents the largest investment in U.S. energy infrastructure by the federal government with a goal of reducing emissions by 40 percent by 2030. It has a total of \$370 billion in spending, including energy and storage, domestic manufacturing and technology, energy efficiency, and clean vehicles. He emphasized two key direct pay tax provision changes, the Investment Tax Credit (ITC) and the Production Tax Credit (PTC,) which allow public power utilities to take advantage of tax credits that were once only available for investor owned utilities. Mr. Bullock added that municipalities have been working on this issue for over 20 years and this change levels the playing field to self-perform applicable projects.

Mr. Choi provided an overview of the Federal Emergency Management (FEMA) and a couple of programs OUC is currently reviewing for eligibility purposes, the Public Financial Assistance program, which is activated as a result of emergency events and is eligibility driven based on a presidential declaration; and the Hazard Mitigation program, which provides supplemental

public assistance for projects designed to reduce or eliminate future property risk and eligibility is determined at the local level in alignment with a proportioned pool of resources and a Board-approved plan, which OUC will bring at a future date. He explained funding is distributed in several ways, including through formula grants, competitive grants, and jurisdictional grants. These Cross functional programs provide opportunities to partner with the City of Orlando, Orange County, the City of St. Cloud, and other agencies. A recent partnership example that took advantage of these grants is the eBus Pilot program with LYNX.

Mr. Choi explained the BIL/IIJA, IRA, and FEMA Hazard Mitigation are aligned with OUC's corporate strategic plan. Mr. Choi highlighted the foundational grant key requirements and criteria for successful awards. He explained Deloitte will provide comprehensive grants support through a master services agreement to develop organizational capability, and described the services provided to date. He concluded by providing next steps regarding the consideration of PURPA standards. Staff will initiate proceedings as required under PURPA to consider formalizing measures that would promote Demand Response, Demand Flexibility, and EV Charging Programs.

President Gross inquired about a project referenced under potential grant opportunities aligning with OUC's strategic plan, carbon capture. Mr. Choi clarified by stating technology is not mature enough, but we would like to include an evaluation of carbon capture in case there is potential alignment there. President Gross also inquired about Deloitte's period of execution to provide grants support. Mr. Choi anticipates a year-long effort.

Mayor Dyer mentioned OUC's investment in Deloitte's services will be a great investment based on available grant funding.

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Mr. Bullock asked Jenise Osani to provide a presentation on Agenda Item A-19 regarding the Community Engagement Metrics & Roadmap project. She provided background details, stating the Commission approved the Customer Education and Outreach Expense Guidelines in 2016 that help ensure our community investments are aligned with our core services. She emphasized the community pillar, developed in 2020 as part of the Connected 2025 Strategic Plan, includes four key measures of success: CO<sub>2</sub> Emissions Reduction, Water Conservation, Reputation Score, and Community Impact Index. She stated work for the Community Impact Index began in 2022 and consists of three distinct scopes of work: Community Impact Index and Measurement Plan, Baseline Assessment, and Future Targets; Reputation and Stakeholder Management Framework; and Community Engagement Roadmap. She described the goals for each scope and provided a detailed status updates and next steps. Ms. Osani also described the OUC Community Investment Pillars and Social Return on Investment (SROI) Ratio Targets, which consist of four pillars: Social Impact, Education Programs, Economic Development, and Environmental Stewardship.

President Gross provided positive remarks, stating these efforts can be used for federal grant applications.

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President Gross presented the Affirmative Items for approval. On a motion by Mayor Dyer and seconded by Commissioner Lee, Affirmative Items A-1 through A-22 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in June and July 2022 in the aggregate amount of \$38,570,886.70 as follows:

**NATURAL GAS PURCHASES:**

June 2022	Clarke-Mobil Counties	\$ 1,314,000.00
June 2022	ConocoPhillips	\$ 3,435,870.52
June 2022	EDF Trading	\$ 1,572,311.91
June 2022	Florida Power & Light	\$ 1,000,876.25
June 2022	Gas South	\$ 3,422,921.58
June 2022	Koch Energy	\$ 607,779.96
June 2022	Macquarie Energy	\$ 1,852,096.40
June 2022	Municipal Gas Authority of Georgia	\$ 2,824,560.00
June 2022	Radiate Energy	\$ 111,628.56
June 2022	Southwest Energy	\$ 3,376,946.30
June 2022	Tenaska Marketing Ventures	\$13,186,684.11
June 2022	Texla Energy Management	\$ 8,842,608.66
July 2022	City of Lakeland	\$ 1,447,589.28
July 2022	Clarke-Mobil Counties	\$ 1,092,750.00
July 2022	ConocoPhillips	\$ 596,109.19
July 2022	EDF Trading	\$ 5,322,285.31
July 2022	Florida Gas Utility	\$ 823,654.99
July 2022	Florida Power & Light	\$ 608,744.50
July 2022	Gas South	\$ 2,583,776.26
July 2022	Koch Energy	\$ 381,079.37
July 2022	Mansfield Power & Gas LLC	\$ 1,297,013.42
July 2022	Municipal Gas Authority of Georgia	\$ 3,390,904.00
July 2022	Pathpoint Energy	\$ 222,099.90
July 2022	Radiate Energy	\$ 171,117.50
July 2022	Southwest Energy	\$ 2,537,641.70
July 2022	Spotlight Energy	\$ 836,643.82
July 2022	Tenaska Marketing Ventures	\$15,528,780.76
July 2022	Texla Energy Management	\$10,894,356.18

**COAL PURCHASES:**

June 2022	Armstrong Resources	\$ 988,845.42
June 2022	Crimson Coal Corporation	\$4,018,171.49
June 2022	Foresight Coal Sales, LLC	\$ 701,302.15
July 2022	Armstrong Resources	\$1,027,686.00
July 2022	Crimson Coal Corporation	\$4,459,870.65
July 2022	Foresight Coal Sales, LLC	\$ 673,248.96

**RED DYED DIESEL OIL PURCHASES:**

June 2022	Palmdale Oil Company	\$ 109,387.77
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2. Approval of a sole source Purchase Order to the pre-qualified supplier for a cyber security maintenance agreement for Stanton Energy Center Units 1 & 2, Combined Cycle Unit B, and Indian River Plant Combustion Turbines C & D Ovation Security Center in the amount of \$1,624,499;

3. Approval of RFP #5204 – Contract award to American Dedicated Rail Services LLC, the only responsive and responsible proposal, to provide third party coal unloading services at the Stanton Energy Center in the amount of \$1,269,154. CSX Transportation, Inc. will reimburse OUC a total of \$1,110,000 for a three year period;
4. Approval of RFP #5157 – Contract awards to CEC Motor & Utility Services, LLC; Stewart's Electric Motor Works, Inc.; TAW Orlando Service Center, Inc.; Flanders CR Acquisition, Inc. d/b/a Flanders Electric Motor Service, LLC; and Tampa Armature Works, Inc. d/b/a TAW Tampa Service Center, the most responsive and responsible proposals, to provide electric motor repair services in the aggregate amount of \$1,750,000;
5. Approval of RFP #5106 – Contract awards to Johnson Controls, Inc.; Mechanical Services of Central Florida, Inc.; Siemens Industry, Inc.; and Shaw Mechanical Services, LLC, the most responsive and responsible proposals, to provide heating, ventilation, and air conditioning mechanical maintenance services in the aggregate amount of \$6,569,000;
6. Approval of a Capital Expenditure Estimate for the TripSaver Smart Grid Project on Substation No. 1 located in the Orlando service territory in the amount of \$501,349.62;
7. Approval of an OUC initiated scope change and conforming Change Order No. 2 to CSS International, Inc. in the amount of \$183,680 to provide EnterpriseOne managed support services for the development of the Resources On Demand Replacement Project, increasing the total Purchase Order amount to \$878,950;
8. Ratification of the Capital Expenditure Estimate for the Indian River Plant Combustion Turbine A & B 115kV Overhead Transmission Interconnect Rebuild Project in the amount of \$755,000. Ratification of a Purchase Order to Power Engineers, Inc. for engineering, surveying, and construction support services in the amount of \$165,000;
9. Approval of an OUC initiated scope change and conforming change order No. 3 to IBM Corporation in the amount of \$356,958.47 for software maintenance and support of the Cognos and Tivoli software, increasing the total Purchase Order amount to \$1,530,096.43;
10. Approval of an OUC initiated scope change and conforming Change Order No. 2 to A.B. Closing Corporation dba Kavaliro in the amount of \$263,120 for Salesforce support, design, and development services increasing the total Purchase Order amount to \$502,711;
11. Approval of a sole source Purchase Order to Tungsten Network, Inc. for software maintenance and support in the amount of \$321,389.17;

12. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Utilitech, Inc. in the amount of \$68,640 for IT professional services at the Osceola Generating Station, increasing the total Purchase Order amount to \$149,040;
13. Approval of an OUC initiated scope change and conforming Change Order No. 3 to Advizex Technologies, LLC in the amount of \$93,000 for continued professional services, increasing the total Purchase Order amount to \$181,950;
14. Approval of a Purchase Order to Deloitte LLP to provide comprehensive grants support services in the amount of \$165,000;
15. Approval of an OUC initiated scope change and conforming Change Order No. 2 to National Crane Services, Inc. in the amount of \$24,200 to provide annual inspection and re-certification of all overhead cranes and hoists, increasing the total Purchase Order amount to \$118,020;
16. Approval of RFP #5064 – Contract award to Atlas Apex Roofing, LLC, the lowest, most responsive, and responsible proposal, to replace the roof at the Weber Substation in the amount of \$302,400. Approval of RFP #4846 – Contract award to Ovation Construction Company, the most responsive and responsible proposal, to repair the mortar joints and tuck-points at the Weber Substation in the amount of \$539,291;
17. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Ring Power Corporation in the amount of \$68,945 to repair the Caterpillar Wheel Loader, increasing the total Purchase Order amount to \$125,000;
18. Approval of an OUC initiated scope change and conforming Change Order No. 2 to LinkedIn Corporation in the amount of \$56,800 to continue providing employee engagement software, increasing the total Purchase Order amount to \$377,101;
19. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Ewell and Associates, LLC in the amount of \$70,400 for Task No. 2, Reputation and Stakeholder Management Framework; and Task No. 3, Community Engagement Roadmap, increasing the total project cost to \$132,000;
20. Approval of a Capital Expenditure Estimate for the Website Design & Web Content Management System Project in the amount of \$810,929.36. Approval of RFP #5132 – Contract award to SilverTech, Inc., the most responsive and responsible proposal, for the implementation of the Web Content Management System and cloud based subscription in the amount of \$895,950;
21. Approval of a Purchase Order to Verdantas, LLC to perform annual mitigation monitoring and reporting for the Red-Cockaded Woodpecker habitat at Stanton Energy Center in the amount of \$628,403; and

22. Approval of additional funding in the amount of \$334,866.50 with conforming Change Order No. 1 to ESC Spectrum Corporation to complete the Osceola Generating Station's Continuous Emissions Monitoring System refurbishment project, increasing the total Purchase Order amount to \$429,329.

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President Gross asked if there were any comments for New Business Item 1 regarding the Commissioner nomination. The City of Orlando Nominating Board submitted three candidates for consideration for the position currently held by Britta Gross whose term expires December 31, 2022.

President Gross announced a conflict of interest, inasmuch as this matter considers her own appointment. She stated that she will refrain from the discussion and not vote on this item, per Florida State Statute, in that no member of a municipal council should vote on a motion regarding their right as a member.

Commissioner Calvet moved to enable President Britta Gross, an OUC customer and qualified elector, to succeed herself as a Commission President, as is allowed by the Charter of the Commission, and that her name be submitted for consideration as the Commission's nomination to the Orlando City Council for election to serve a term of four years, effective January 1, 2023. Commissioner Mills seconded the motion and it was approved on a vote of 4-0. Commissioner Gross abstained from the vote.

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Ms. Brenay presented the October Financial Report, indicating total revenues, excluding fuel revenues, were \$2.1 million lower than budget primarily due to the impacts of Hurricane Ian and regional flooding, including curtailed disconnection charges for non-payment. Retail electric revenues include the utilization of \$2 million of Board approved deferred revenues from 2022.

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Mr. Bullock asked the following Incident Command Center representatives to provide an overview of OUC's response to Hurricane Ian: LaShun Nale-Stadom, the Incident Commander; Orlando Alancastro, the Planning Section Deputy; Vince Preston, the Logistics Section Deputy; and Jenise Osani, the Public Information Office (PIO) Section Deputy.

Ms. Nale-Stadom presented on OUC's response to Hurricane Ian. The presentation included an overview of the National Incident Management System (NIMS). She explained that NIMS provides a standardized approach to Incident Management that enables agencies to work together during domestic incidents. Within NIMS there is an Incident Command System Structure (ICS), where the Incident Commander holds the overall responsibility. The ICS is a flexible all-hazards approach to managing incidents that utilize an Incident Action Plan. Ms. Nale-Stadom discussed OUC's Incident Command Activation levels and provided an overview of Hurricane Ian's impact and rainfall within OUC's territories. She concluded by describing the efficiency success factors that were key to the mitigation efforts.

Orlando Alancastro provided an overview of the Planning and Operations section for Hurricane Ian. He explained that the primary impacts were on the overhead electric distribution systems.

He stated there was minimal impact to the underground distribution system and there were no significant outages or damages to OUC's production, transmission and substation facilities. Mr. Alancastro highlighted the large number of safety inspection resources utilized and the successful efforts to secure and mobilize nearly 100 mutual aid line technicians prior to the storms arrival, with additional resources arriving post-storm. He stated that within the first 24 hours of the restoration process, the focus was on feeder restoration, restoring seventy-two percent of OUC's customers. Within 48 - 72 hours after the storm, OUC transitioned to the lateral restoration phase, with ninety-nine percent of OUC's customers restored. He also highlighted that approximately 200 of OUC's residential customers were affected for an extended period due to flooding and recognized the collaboration efforts between Planning, Operations, PIO, Emergency Operations Centers (EOCs,) and local jurisdictions that led to the quick development of OUC's new flood hazard mitigation procedure.

Vince Preston provided an overview of the Logistics section during Hurricane Ian. He stated twelve states supported OUC in restoration efforts during Hurricane Ian. Mr. Preston described the logistics team workflow which consists of securing crews, onboarding, providing meals, safety briefing, lodging and transportation, and OUC lead. He explained the planning required to staff additional human resources for storm events. Mr. Preston highlighted the changes made to the Pershing facility to ensure safe parking, maximize staging sites, staging scenarios, and site visits.

Ms. Osani provided an overview of the Public Information section activities during Hurricane Ian. She stated that the Customer Experience contact center operates 24/7 during a storm. Additionally, on-going communication was established with priority and Key Account customers. She noted the billing process was maintained during this storm. Ms. Osani discussed the City of Orlando and Orange County press conferences OUC attended, along with the number of traditional and social media impressions. Stakeholder communications also consisted of EOCs staffed by OUC, customer alerts, customer emails, employee FYIs, and employee text alerts. She explained [Ouc.com/flood](#) was a dedicated webpage launched to help customers impacted by flooding. Ms. Osani concluded by emphasizing collaboration was key.

Mr. Bullock explained how important it is to take every storm seriously. He emphasized that Ian was the fourth deadliest storm ever in the state of Florida since 1926 and mentioned how unpredictable the weather pattern can be in Florida. He explained OUC employed 400 line technicians to help with hurricane restoration, but there were over 40,000 line technicians in Florida altogether. He expressed amazement at how the industry has advanced and recognized how proud he was of OUC's restoration efforts.

Commissioner Mills provided closing remarks before departing at 3:03 pm, stating the three presentations were awesome. He was very impressed with all OUC is doing in the community, highlighting OUC's response time during the storm, the strategic plan, and alignment. He stated he is proud to be a Commissioner and from a business perspective, the documentation is excellent.

President Gross inquired whether the flooding and winds during Hurricane Ian change the way OUC looks at underground distribution lines. Mr. Bullock confirmed it has changed the way OUC is looking at underground distribution. He clarified it had been almost 100 years since there was an impact of this magnitude with flooding. He compared the advantages of the



underground to overhead distribution and explained OUC will continue looking for new ways to harden its underground distribution for storms.

Mayor Dyer expressed his appreciation for the collaboration and cooperation between the City and OUC. He explained there has never been a situation where city inspectors had to be available to help restore electricity. He noted a few of the areas that experience flooding during the restoration and coordinating efforts were impeccable. Mr. Bullock echoed the mayor's remarks and thanked the City for collaboration efforts.

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Mr. Bullock asked Linda Ferrone to provide an update on the LYNX Partnership. Ms. Ferrone gave an overview of the OUC mission and vision that was approved in 2020 in line with the Connected 2025 Strategy. She explained OUC is on track to achieve the target of decreasing 50 percent CO<sub>2</sub> emissions by 2030. Ms. Ferrone stated the four primary investments OUC is committed to which are: Solar Power, Energy Storage, Energy Efficiency, and the Electrification of transportation. She provided the eBus timeline of events that occurred after the Board approved the partnership in 2019 and clarified that LYNX later won a \$1.9 million lo-no grant. She stated there is a commitment to purchase twenty-five buses per year through 2027 and to have 150 buses by 2028. Ms. Ferrone concluded by recognizing the former CEO of LYNX, Jim Harrison, who assisted with the start of OUC's partnership with LYNX and who passed away in August 2022.

Mr. Bullock announced that OUC received the top score from the Sierra Club's study titled "The Dirty Truth". He explained the study measured 77 utilities across the country and that OUC was ranked #1 in Florida with a B grade, one of only two utilities in the Southeast to earn this rating. Mr. Bullock stated OUC's numerical score in the study improved by ten points compared to the first study, which reflects OUC's commitment to adjust the original EIRP as opportunities like OGS are realized. He thanked the Board for its support of the EIRP, the OGS project, and the decision to retire Unit 1 at Stanton Energy Center.

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Commissioner Calvet explained the volunteer hours are fantastic. He stated it was great to see the service awards. After reading the OUC employee newsletter, he expressed his excitement about the fifty-one new hires during this difficult labor market, as well as the fifty-two progressions throughout the company. He emphasized OUC's great planning and execution effort during Hurricane Ian based on feedback received from the public.

Commissioner Lee expressed how great the meeting and presentations were. He agreed with Commissioner Calvet and stated Hurricane Ian was a very challenging situation and complimented OUC on their preparation efforts, working through it, and restoration. He also congratulated OUC for receiving the top score on the Sierra Club's "The Dirty Truth" study. He also announced his resignation from the OUC board and stated he will continue to serve in his current position until a replacement is appointed. He thanked Mayor Dyer for his support in the


appointment and Mr. Bullock for his leadership. Commissioner Lee concluded by stating it has been a privilege to serve as an OUC Commissioner.

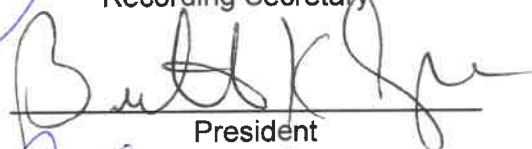
Mayor Dyer thanked Commissioner Lee for his nine years of service on the Board. He stated the grant consulting money will be the best investment and thanked OUC for the update on Hurricane Ian. He recognized the importance of communication with customers during the storm and emphasized the importance of taking every storm seriously, big or small. He reminded everyone to go vote. Lastly, he congratulated President Gross for being reappointed.

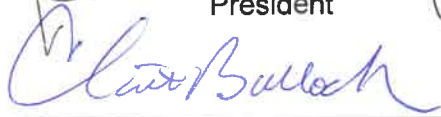
President Gross thanked Ms. Ferrone for the LYNX update and expressed her love of the partnership which assists communities that are in need of cleaner air. She thanked everyone who participated during Hurricane Ian and recognized their response efforts. She expressed that it's been a pleasure working with Commissioner Lee during his time as a Board member.

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President Gross adjourned the meeting at 3:58 P.M.

  
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Recording Secretary

  
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President

  
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Secretary