

**OUC IS
CHANGING
THE WAY
WE BILL
FOR WATER
USAGE.**



The Reliable One®

Previously, water consumption was billed in whole KGAL (1,000 gallons) increments. For example, if a household consumes 1,100 gallons of water in one billing period, the household would be billed for 1 KGAL during that period, and 100 gallons would carry to the next billing period.

Now, you will be billed based on gallon usage instead of every 1,000 gallons. For example, if a household uses 1,100 gallons in one billing period, the bill would reflect 1.1 KGAL.

PREVIOUS BILL

OUC Water Service	\$57.60
Meter #: 12345678 - Service Charge 5/8"	\$ 8.63
Residential Water (04/11 - 05/09)	
3 KGAL @ \$0.729	2.19
Next 2 KGAL @ \$1.239	2.48
Meter #: 87654321 - Service Charge 5/8"	6.33
Residential Irrigation (04/11 - 05/09)	
19 KGAL @ \$1.827	34.71
Next 1 KGAL @ \$3.257	3.26

You will now see water usage to the third decimal.

CURRENT BILL

OUC Water Service	\$57.54
Meter #: 12345678 - Service Charge 5/8"	\$ 8.63
Residential Water Rate (04/11 - 05/09)	
3.000 KGAL @ \$0.729	2.19
2.392 KGAL @ \$1.239	2.96
Meter #: 87654321 - Service Charge 5/8"	6.33
Residential Irrigation Rate (04/11 - 05/09)	
19.000 KGAL @ \$1.827	34.71
0.834 KGAL @ \$3.257	2.72

**For questions or concerns,
call Customer Service at 407-423-9018.**