St. Cloud Electric Rates

Effective November 1, 2026

Residential Rate Schedule

Customer Charge	$19.24 / month
Demand Level Charges:	
Tier 1	$5.20 / month
Tier 2	$10.40 / month
Tier 3	$15.60 / month
Energy Charges:	
Non-Fuel Base Charge	
1st 1,000 kWh	6.172¢ / kWh
All Additional kWh	8.772¢ / kWh
Fuel Charge	4.958¢ / kWh

Minimum Bill: Customer Charge plus DemandLevel Charge

GSND Rate Schedule

Customer Charge	$23.66 / month
Demand Level Charges:	
Tier 1	$7.80 / month
Tier 2	$15.60 / month
Tier 3	$23.40 / month
Energy Charges:	
Non-Fuel Base Charge	6.844¢ / kWh
Fuel Charge	4.958¢ / kWh
Total Energy Charges	11.802¢ / kWh

Minimum Bill: Customer Charge plus DemandLevel Charge

GSD Rate Schedules

SECONDARY RATES

OPTION A

Standard Demand Rate

Customer Charge	$36.40/ month
Demand Charge	$12.48 / kW
Energy Charges:	
Non-Fuel Base Charge	2.721¢ / kWh
Fuel Charge	4.958¢ / kWh
Total Energy Charges	7.679¢ / kWh

OPTION B

Time of Use Rate

Customer Charge	$36.40 / month
Demand Charge	$12.48 / kW
Energy Charges:	
On-Peak	
Non-Fuel Base Charge	3.340¢ / kWh
Fuel Charge	6.088¢ / kWh
Total On-Peak	9.428¢ / kWh
Shoulder	
Non-Fuel Base Charge	2.965¢ / kWh
Fuel Charge	5.404¢ / kWh
Total Shoulder	8.369¢ / kWh
Off-Peak	
Non-Fuel Base Charge	2.468¢ / kWh
Fuel Charge	4.497¢ / kWh
Total Off-Peak	6.965¢ / kWh

PRIMARY RATES

OPTION A

Standard Demand Rate

Customer Charge	$119.60 / month
Demand Charge	$11.96 / kW
Energy Charges:	
Non-Fuel Base Charge	2.694¢ / kWh
Fuel Charge	4.908¢ / kWh
Total Energy Charges	7.602¢ / kWh

OPTION B

Time of Use Rate

Customer Charge	$119.60 / month
Demand Charge	$11.96 / kW
Energy Charges:	
On-Peak	
Non-Fuel Base Charge	3.308¢ / kWh
Fuel Charge	6.029¢ / kWh
Total On-Peak	9.337¢ / kWh
Shoulder	
Non-Fuel Base Charge	2.936¢ / kWh
Fuel Charge	5.350¢ / kWh
Total Shoulder	8.286¢ / kWh
Off-Peak	
Non-Fuel Base Charge	2.443¢ / kWh
Fuel Charge	4.452¢ / kWh
Total Off-Peak	6.895¢ / kWh

Minimum Bill: (Secondary & Primary Rates / Options A & B) Customer Charge plus a demand charge of not less than 25 kW at the above demand rate per kW

Rate information is also available online at www.ouc.com

While OUC periodically reviews commercial accounts in regards to applicable rates, it is the customer's responsibility to request that OUC review their billing history to ensure they are receiving the most advantageous rate based on their consumption.

Customer Classes

Residential: Individually metered dwelling units occupied as domestic residences where electricity is used exclusively for residential purposes

General Service Non-Demand ("GSND"): Non-residential customers where monthly kilowatt ("kW") demand has not equaled or exceeded 50 kW more than two periods out of the 12 most recent billing periods.

General Service Demand ("GSD") Secondary: Non-residential customers where monthly kW demand equals or exceeds 50 kW for three or more periods out of the 12 most recent billing periods. Also, any non-residential customer with monthly kW demand less than 50 kW that agrees to take service under this schedule for a minimum initial term of 12-consecutive billing periods.

GSD Primary: Non -residential customers where monthly kW demand meets preceding criteria and customer owns and maintains all equipment needed to take service at primary voltage, except metering equipment, and service is metered at primary voltage.

Rate Components

Customer Charge: This fixed monthly charge covers certain basic costs of providing service, including meter reading, billing and maintenance of services and meters.

Demand Charge: Monthly charge to GSD customers recovering a portion of the fixed costs associated with providing electric service. The charge is based on the maximum 15−minute average kW demand measured during the billing period.

Demand Level Tiers: The maximum 15-minute kW demand measured over the current billing period will be used to determine the DemandLevel charge tier based on the following ranges:

Tier 1: ≥ 0 kW and < 8 kW
Tier 2: ≥ 8 kW and < 12 kW
Tier 3: ≥ 12 kW

Non-Fuel Base Charge: Collects all other costs directly associated with providing electric service to customers except fuel and purchased power costs.

Fuel Charge: These charges are designed to recover the costs of fuel and purchased power incurred by OUC to provide electric service.

Terms of Payment: Bills are due and payable upon receipt and become past due on the date indicated on each bill, approximately 20 days after the bill is mailed. Service is subject to being disconnected approximately 15 days after the past due date if the account is still unpaid.

GSD Pricing Options

All GSD customers may elect to be on the Standard Demand Rate Option or Time of Use Rate Option that applies to their specific GSD class.

Standard Demand Rates: The Non-Fuel Base and Fuel Charges do not vary depending on the time and season electricity is consumed.

Time of Use Rates: The customer and demand charges are the same as the Standard Demand Rate. However, the Non-Fuel Base and Fuel Charges vary depending on the time electricity is consumed.

Winter Periods
(November 1 through March 31)

On-Peak Hours:	M-F 7 to 10 am & 6 to 9 pm
Shoulder Hours:	M-F 10 am to 6 pm
Off-Peak Hours:	All other hours

All hours on Thanksgiving Day, Christmas Day and New Year's Day are considered off peak.

Summer Periods
(April 1 through October 31)

On-Peak Hours:	M-F 1 to 6 pm
Shoulder Hours:	M-F 11 am to 1 pm & 6 to 8 pm
Off-Peak Hours:	All other hours

All hours on Memorial Day, Independence Day and Labor Day are considered off-peak.

Election Process: The customer may elect to be on the Standard Demand Rate or Time of Use Rate. Customers who do not elect an option will be placed on the Standard Demand Rate. Customers may not change pricing options prior to completing 12 billing periods.

Other Agency Charges and Taxes

Local Taxes: The cities of St. Cloud and Orlando apply a municipal utility tax to monthly electric charges for customers within their respective city limits. Osceola County applies a municipal tax to monthly electric charges for customers outside the City of St. Cloud but within unincorporated Osceola County. Either tax applies to all charges plus adjustments except the cost of fuel above 0.638¢ / kWh.

State Gross Receipts Tax: In accordance with Section 203.01 of the Florida Statutes, a gross receipts tax is applicable to electric sales charges and is shown as a separate item on electric bills.

State Sales Tax and Discretionary Sales Surtax: GSND and GSD electric customers are subject to these taxes unless a certificate of tax exemption has been filed with OUC. The surtax applies to the first $5,000 of monthly electric charges.