MINUTES
January 23, 2024
2:00 P.M.

Present:

COMMISSIONERS:
Britta Gross, President
Larry Mills, First Vice President
Roger Chapin, Second Vice President
Linda Gonzalez, Commissioner

Clint Bullock, General Manager & Chief Executive Officer
Attila Miszti, Chief Operating Officer
Mindy Brenay, Chief Financial Officer
W. Christopher Browder, Chief Legal Officer
Linda Ferrone, Chief Customer & Marketing Officer
Latisha Thompson, Chief Employee Experience Officer
Michael Murtagh, Chief Transformation & Technology Officer
Luz Aviles, LeMoyne Adams, Wade Gillingham Jenise Osani, & Ken Zambito,Vice Presidents
Frances Johnson, Recording Secretary

The January 23, 2024 Commission Meeting was held in person at the Orlando Utilities Commission's Reliable Plaza Commission Chambers.

* * *

President Gross asked LaShun Nale-Stadom to provide the Safety and Security protocols for the meeting.

* * *

Moment of Reflection

President Gross asked Linda Ferrone to provide the moment of reflection.

* * *

Pledge of Allegiance

President Gross asked Erick Ortega to lead the Pledge of Allegiance to the Flag.

* * *

Call to Order

The Commission Meeting was called to order at 2:06 P.M. President Gross noted that Mayor Dyer was not in attendance, acknowledging a quorum was present.

President Gross welcomed Linda Gonzalez aboard as a new Commissioner. The City Council confirmed Ms. Gonzalez' appointment to the board on December 11, 2023.

* * *

Consideration of the Minutes

MOTION: On a motion by Commissioner Chapin; seconded by Commissioner Mills and unanimously carried, the reading of the December 12, 2023 Commission Meeting minutes was waived and the minutes were approved.

* * *

Election of Officers

President Gross called for the election of officers to serve on the 2024 Commission.

MOTION: Commissioner Chapin moved to nominate Larry Mills as President and the motion carried unanimously.

MOTION: Commissioner Mills moved to nominate Roger Chapin as First Vice President and the motion carried unanimously.

MOTION: Commissioner Mills moved to reappoint Clint Bullock as General Manager & Chief Executive Officer and Secretary of the Commission and the motion carried unanimously.

* * *

Mr. Bullock recommended that Chris Browder, Mindy Brenay, and Paula Velasquez be appointed as Assistant Secretaries to the Commission.

MOTION: Commissioner Mills moved that Mr. Bullock's recommendations be approved as stated and the motion carried unanimously.

Mr. Bullock stated that, without objection, First Vice President Chapin will serve as Chair of the Audit-Finance Committee; with Immediate Past President Gross as First Vice Chair, Commissioner Gonzalez as Second Vice Chair, and President Mills as Ex-Officio member. No objection was offered.

* * *

Commissioner Gross passed the gavel to President Mills.

* * *

Service Awards

LeMoyne Adams presented a 25-year service award to Thomas (Richard) Boley, Lead Line Technician.

LeMoyne Adams presented a 25-year service award to Jeffrey Cockcroft, Line Supervisor

LeMoyne Adams presented a 25-year service award to Shaun Frazier, Trouble Technician.

* * *

Employee / Community Recognition

Jenise Osani presented a recap of the 2023 Fall Leadership Forum that took place on December 6, 2023 at the Beardall Senior Center, as well as the Executive Day of Giving where the group volunteered with the Meals on Wheels program in St Cloud in November. There were no comments from the Commissioners. Refer to the appendix for more information.

* * *

Ms. Osani continued with highlights of the OUCares Workplace Giving Campaign, which this year focused on a Century of Caring with a goal to raise $217,000. She reported the goal was exceeded with a total employee contribution of $232,416, which benefited non-profit organizations throughout Central Florida and nationwide. A total of $24,047 was donated to Project Care, a program managed by Heart of Florida United Way that provides emergency relief for utility assistance for those experiencing temporary financial hardships. Upon President Mills' inquiry, Ms. Osani explained the different ways OUC promotes the Project Care program to customers. President Mills asked if assistance is offered to customers for high bills due to broken water pipes. Ms. Osani provided insight on calculations to help determine actual consumption, confirming customers are credited for water loss due to leaks. Upon Mr. Bullock's request, Ms. Osani clarified that Heart of Florida United Way handles the qualification process for customer assistance. Refer to the appendix for more information.

* * *

Affirmative Items

Mr. Bullock asked Luz Aviles and Mike Murtaugh to present on Affirmative Item A-8, Load Interval Reads Project. They summarized the project benefits, including analytics that enable OUC and customers to better understand usage to drive change in behavior and conservation, pricing signals enabled by meter data that will help customer manage cost, and tools will be developed to allow customers and staff to leverage available data. Commissioner Gross inquired about the level of customer impact and whether smart meters are involved. Ms. Aviles clarified all residential and small commercial customers will benefit from this project, and confirmed project is enabled by smart meters. Commissioner Chapin asked if the project will result in dynamic pricing. Mr. Bullock stated OUC is evaluating a pricing roadmap, which will help OUC navigate class-neutral pricing options and education for customers and staff. Refer to the appendix for more information. President Mills added that project will allow capturing of data as solar usage increases.

President Mills presented the Affirmative Items for approval.

MOTION: On a motion by Commissioner Gross and seconded by Commissioner Chapin, Affirmative Items A-1 through A-17 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in September 2023 in the aggregate amount of $22,020,178.96 as follows:

NATURAL GAS PURCHASES:

September 2023	Clarke-Mobil Counties	$ 426,000.00
September 2023	ConocoPhillips	$ 425,684.00
September 2023	Eco Energy	$ 319,383.23
September 2023	EDF Trading	$2,834,285.68
September 2023	Emera	$ 269,540.10
September 2023	Gas South	$ 559,090.00
September 2023	Mansfield Power & Gas LLC	$ 362,160.00
September 2023	Municipal Gas Authority of Georgia	$3,428,650.04
September 2023	Pathpoint Energy	$ 309,033.82
September 2023	Tenaska Marketing Ventures	$ 693,811.98
September 2023	Texla Energy Management	$1,316,297.14

COAL PURCHASES:

September 2023	Crimson Coal Corporation	$8,594,762.76
September 2023	Foresight Coal Sales, LLC	$2,481,480.21

2. Approval of a Capital Expenditure Estimate for the Stanton Energy Center Combined Cycle Unit B Gas Turbine & Steam Turbine Major Inspection Project in the amount of $4,530,882. Approval of a sole source Purchase Order to General Electric International, Inc. to perform the owner responsible and emergent work in the amount of $4,530,882. Approval of a Purchase Order to TEi Construction Services, Inc. to provide labor and equipment to perform inspections, maintenance, and repairs to the Stanton Energy Center Combined Cycle Unit B steam generator during the 2024 Spring Outage in the amount of $379,285. Approval of a Capital Expenditure Estimate for the Stanton Energy Center Combined Cycle Unit B Cooling Tower Fill Material and Drift Eliminator Replacement Project in the amount of $1,246,170. Approval of RFP #7352 - Contract award to Amertech TowerServices, LLC, the lowest, most responsive, and responsible proposal for installation of new fill material and drift eliminators for the Stanton Energy Center Combined Cycle Unit B Cooling Tower during the 2024 Spring Outage in the amount of $1,216,920;

3. Approval of the Capital Expenditure Estimate for the Boggy Creek Road Widening and Improvement Project required for the relocation of electric distribution facilities along Boggy Creek Road in the amount of $994,435.16, with a customer contribution in the amount of $170,784.57;

4. Approval of a Purchase Order to CPH, Inc. to provide permitting services for Electric and Water Distribution in the amount of $1,035,573.16;

5. Approval of Change Request No. 2 to the Capital Expenditure Estimate in the amount of $6,293,675.78 for construction services, additional engineering services, and administration services necessary for the Robinson Street Water Main Replacement Project, increasing the total project cost to $6,932,427.99. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Kimley-Horn in the amount of $459,253 to provide additional engineering, construction management, and inspection services for the project, increasing the total Purchase Order amount to $1,067,515. Approval of Purchase Orders to Schuller Contractors, Inc.; Prime Construction Group; and Cathcart Construction Company, Florida LLC to provide construction services for the project in the aggregate amount of $5,442,465.34;

6. Approval of Change Request No. 2 to the Capital Expenditure Estimate in the amount of $500,000 for material procurement necessary to complete the Bull Creek Substation & Interconnection Expansion Project, increasing the total project cost to $13,925,000. Approval of a Purchase Order to KEMCO Industries, LLC for substation protection and control switchboard panels in the amount of $850,000. Approval of a Purchase Order to Meyer Utility Structures, LLC to provide tubular steel poles in the amount of $ 1,400,000;

7. Approval of Change Request No. 3 to the Capital Expenditure Estimate in the amount of $1,200,000 for additional construction services necessary to repair a section of the Weber to Country Club 115V Underground Transmission Line Upgrade Project, increasing the total project cost to $13,320,000. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Elecnor Hawkeye LLC in the amount of $1,200,000 to repair the degraded damaged section of steel pipe, increasing the total Purchase Order amount to $6,630,555;

8. Approval of a Capital Expenditure Estimate for the Load Interval Reads Project in the amount of $2,982,820. Approval of a Purchase Order to TMG Utility Advisory Services Inc. to provide technical assistance in the implementation of the capture and management of meter data in the amount of $1,137,308. Approval of additional funding in the amount of $850,370 with conforming Change Order No. 2 to ACRO Service Corporation to provide staff augmentation for the Load Interval Reads Project, increasing the total Purchase Order amount to $14,259,883;

9. Approval of RFP #7288 - Contract award to Presidio Networked Solutions, Inc., the only responsive and responsible proposal for Cisco Smartnet maintenance and support in the amount of $558,110;

10. Approval of additional funding in the amount of $140,000 with conforming Change Order No. 3 to KONE Inc. for continued elevators maintenance and repair services, increasing the total Purchase Order amount to $1,185,888;

11. Approval of a Capital Expenditure Estimate for the Stanton Energy Center Unit 2 Air Quality Control building's roof replacement in the amount of $1,929,400. Approval of a Purchase Order to Atlas Apex Roofing, LLC for the Stanton Energy Center Unit 2 Air Quality Control roof replacement in the amount of $1,874,400. Approval of a Capital Expenditure Estimate for the Stanton Energy Center Plant Services building's roof replacements in the amount of $914,363. Approval of a Purchase Order to Baker Roofing Company for the Stanton Energy Center Plant Services building roof replacement in the amount of $889,368;

12. Approval of the addition of a new supplier, Terry Taylor's Deland Nissan, Inc., to the previously approved thirty suppliers for which purchases in excess of $100,000 are authorized to provide fleet vehicles and equipment;

13. Approval of an OUC initiated scope change and conforming Change Order No. 3 to MTM Recognition Corporation in the amount of $289,000 to continue administering the Employee Service Award and Recognition Program, increasing the total Purchase Order amount to $1,051,202;

14. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Cornerstone in the amount of $359,925.71 to continue administration of the talent management system, increasing the total Purchase Order amount to $831,736.55;

15. Approval of a sole source Purchase Order to Purple, Rock, Scissors, LLC. for improvements, maintenance, and support of the Economic Development micro-website in the amount of $170,000;

16. Approval of Change Request No. 3 to the Capital Expenditure Estimate in the amount of $10,691,000 for the Stanton Energy Center Combustion Waste Storage Area Cells 1 and 2 Closure Project for closure construction of Cell 1, increasing the total project cost to $15,623,000. Approval of RFP #5293 - Contract award to COMANCO Environmental Corporation, the most responsive and responsible proposal for Cell 1 closure construction services in the amount of $7,736,720. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Ardaman and Associates, Inc., a Tetra-Tech Company in the amount of $2,657,250 to provide construction quality assurance and construction management services, increasing the total Purchase Order amount to $3,457,250;

17. Approval of a Purchase Order for Jacobs Engineering Group Inc. to provide groundwater monitoring plan and reporting services related to current Coal Combustion Residuals Rule and Conditions of Certification regulatory requirements in the amount of $618,000.68.

* * *

Presentations

Commissioner Mills provided the December 14, 2023 Audit–Finance Committee Report.

The Committee reviewed the results of operations, noting that income before contributions in the amount of $117.7 million was consistent with the 2023 Operating Budget. The Committee also reviewed the draft 2023 Audited Financial Statements, the 2023 Five-Year Financial and Statistical Report, and the associated key financial strategic metrics.

The Committee was provided with an update on the Jetport property and the forfeited land sale deposit in the amount of $3,250,000. The Committee reviewed and approved management's recommendation to designate up to $250,000 of this amount to allow for the completion of the land use zoning and permitting activities. The Committee reviewed and approved management's recommendation to present for Commission approval at the January 23, 2024 Commission meeting as follows:

- The Committee recommends approval of the deferral of the remaining forfeited land sale deposit retainer amount of $3.0 million in alignment with the Capital Asset Disposal Policy. These funds will be recognized in the deferred gain reserve account and designated to the Capital Reserve, Storm Restoration, and Renewal and Replacement Fund.

The Committee was also provided with an overview of the lighting billing adjustments which resulted in one-time bill corrections.

The Committee was provided with an overview of the Internal Control Framework project, along with the processes and techniques designed to minimize risk and enhance financial and operational integrity.

The Committee also reviewed and approved management's recommendation for Gina Johnson, Director of Corporate Analytics and Planning and Strategic Sourcing to succeed Mark Thompson as Director of Internal Audit upon his retirement in February 2024.

The Committee also reviewed and approved management's recommendation to present for Commission approval at the January 23, 2024 Commission meeting as follows:

- The Committee recommends approval of a Purchase Order to Ernst & Young for the initial contractual period of three years beginning with the 2024 fiscal year audit in the amount of $1.419 million including annual grant single audit fees.

The Committee also approved management's recommendation to limit the audit partner cooling-off period to one year.

In addition, the Committee was provided with an overview of the updated Code of Ethics and Business Conduct.

Quarterly financial updates were provided for the Energy Risk Management Committee, Internal Audit, and Financial Services.

Motion: On a motion by Commissioner Gonzalez and Seconded by Commissioner Chapin, Presentation 1a was approved as follows:

> PRES – 1a Approval to defer the forfeited land deposit retainer in the amount of $3,000,000 from the Jetport property, along with the designation of these amounts to the Capital Reserve, Storm Restoration, and Renewal and Replacement Fund.

Motion: On a motion by Commissioner Chapin and Seconded by Commissioner Gross, Presentation 1b was approved as follows:

> PRES – 1b approval of a Purchase Order to Ernst & Young to provide external audit services inclusive of the annual benefit plan audit and required single audits in the amount of $1,419,000.

* * *

Mindy Brenay presented the December 2023 Financial Report. Refer to the Appendix for more information.

* * *

Public Comments

Jonathan Blount, an OUC customer, expressed gratitude and pride in African American achievement over the years, as well as OUC board diversity. He congratulated President Mills on being elected OUC board president and welcomed him to his new role.

* * *

General Manager's Comments

Mr. Bullock recognized Mark Thompson, Director of Internal Audit, who will be retiring in mid-February. He stated Mr. Thompson has been with OUC since 2007, and has been responsible for OUC's Office of Internal Audit which, on behalf of the OUC Audit-Finance Committee, provides independent, objective audit and advisory services designed to add value and improve OUC operations. He added that Mark and his team identified relevant services and completed 225 reports touching nearly every operating, administrative and technology division. Internal Audit champions internal control, risk assessment and since 2019, has published a Risk Register used by OUC to articulate its top risks. During his tenure, Mark employed creative processes and technology, supported the team and communicated diligently with the committee and management, and with his leadership. The internal Audit team has provided hundreds of recommendations for control improvement, process enhancement and technology governance, which in collaboration with management, has safeguarded and advanced the organization. President Mills added that Mr. Thompson played a vital part in combining the Audit-Finance committee.

Mr. Bullock also announced that Gina Johnson, Director of Financial Planning & Strategic Sourcing, will transition to the role of Director of Internal Audit upon Mark's retirement. He stated Gina has 22 years of progressive experience at OUC, including a variety of roles within Financial and Support Services.

He continued by congratulating Latisha Thompson and her team for winning the OUCares Giving Campaign competition. He thanked former President Gross for her 3 years of service and sacrifice as the board president. He also congratulated President Mills on his new position, and welcomed Commissioner Gonzalez to the board. Lastly, he expressed gratitude for his reappointment.

* * *

Commissioners' Comments

Commissioner Chapin thanked former president Gross for her service and welcomed commissioner Gonzalez to the OUC board. He expressed his appreciation for the service awards and the community recognitions.

Commissioner Gross thanked the three service award recipients for all their work. She gave kudos to the load interval project, expressing its importance for the future. She continued by thanking Mr. Blount for his comments and perspective, and expressed her honor in presiding over the OUC board the past three years.

Commissioner Gonzalez stated the meeting was very informative. She congratulated OUC for the OUCares Workplace Giving Campaign and its outcome, as well as the three service award recipients. She concluded by stating she looks forward to learning more about OUC's pricing roadmap.

President Mills welcomed Commissioner Gonzalez to the board and thanked Commissioner Chapin for accepting his new assignment as chair of the OUC Audit-Finance Committee. He thanked Commissioner Gross for her services and setting the bar high. He also congratulated Mr. Thompson on his upcoming retirement. He concluded by expressing his commitment as board president and looks forward to continuing to work with everyone.

President Mills adjourned the meeting at 3:18 P.M.

President

Secretary

Recording Secretary

APPENDIX

Community Recognition

Fall Leadership Forum & Executive Day of Giving

OUCares Giving Campaign

Affirmative Item

A-8 Load Interval Reads Project

PRES-2 Financial Report.

Community Recognition

Fall Leadership Forum & Executive Day of Giving

C100
ry of Reliability

Fall Leadership Forum & Executive Day of Gi

adership Forum at Beardall Senior Center









Meals on Wheels in St. Clo





Community Recognition

OUCares Giving Campaign

OUCares Giving Campaign

OUC100
A Century of *Reliability*

Jenise Osani, Vice President, Marketing & New Products

01/23/24

C100
ry of Reliability

OUCares: A Workplace Giving Campaign

Every year, the OUCares Workplace Giving Campaign encourages employees to donate to agencies in our community that are supported by the Heart of Florida United Way and United Arts, or to causes that are close to their hearts.

This year's campaign, Century of Caring, highlighted the impact OUC employees have made in our community over the past century. OUCares is a testament to OUC's core value of Partnering Together and our commitment to giving back to the Central Florida community.

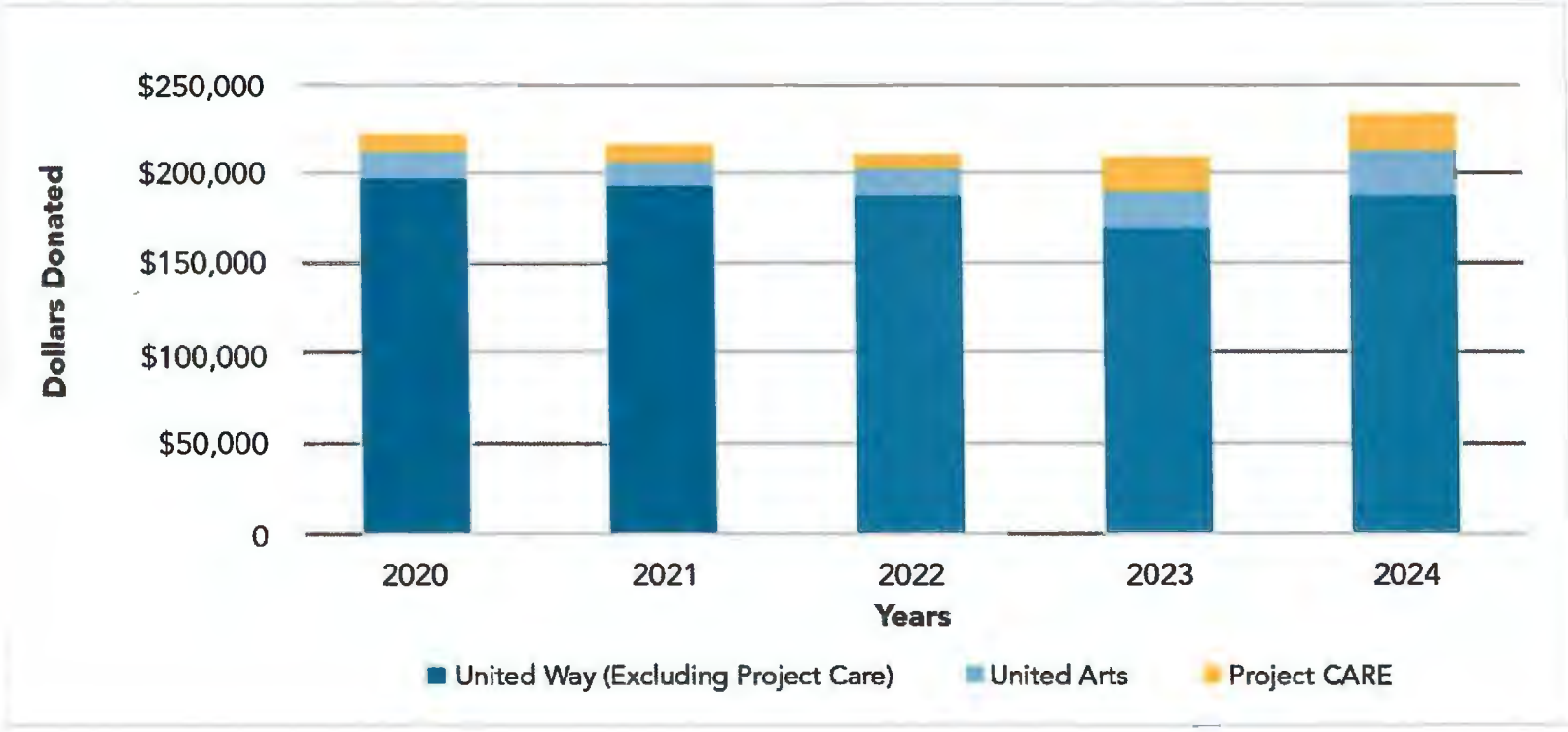


OUCa

A WORKPLACE GIVING CA

C100
ry of Reliability

2024 Total: $232,416




C100
ury of Reliability
OUCares Goal Surpassed
HING THE TOP
GETHER
OUCares
DEPARTMENTAL COLLABORATION
PERIENCE
MARKETING
25%
50%
75%
107%
GOAL
$232
GOAL: $217K

Affirmative Item

A-8 Load Interval Reads Project

Load Interval Reads Project

OUC100

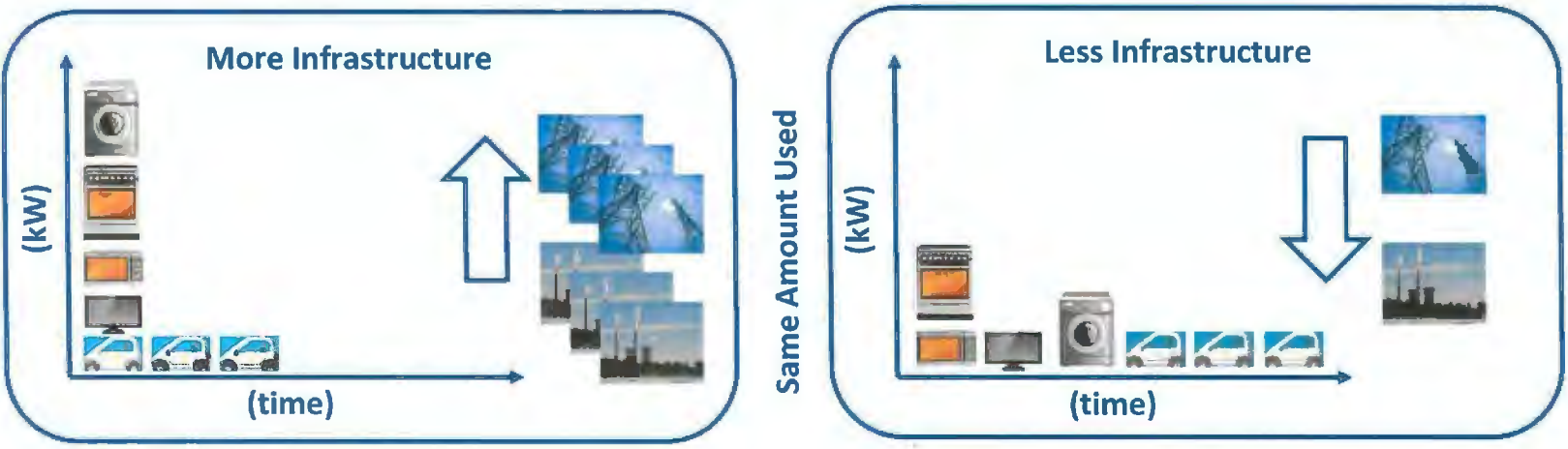
A Century of *Reliability*

Mike Murtaugh, *Chief Transformation & Technology Officer*
Luz Aviles, *Vice President of Customer Experience & Sales*

Agenda Item A-8	1/23/20

PUC100
A Century of Reliability

Background



- How much power is used and when it is used, drives infrastructure costs, which is then passed on to all customers through pricing.
- Utilities are moving to pricing that better aligns the cost of service to customers' usage patterns and provides them with pricing signals.
- Detailed usage data will enable analytics and improved rate designs.

OUC100
A Century of *Reliability*

Load Interval Reads Project Overview

Allows for capture and management of additional meter data elements including:

- kW channel capture – **how much** power is used at once
- 15-minute electric interval reads – **when** power is used
- Data stored in the recently upgraded **Meter Data Management** (MDM) system

Benefits:

- **Analytics** creates opportunity for OUC and customers to better understand usage to drive change in their behavior
- **Pricing** signals enabled by meter data can help customers manage cost
- **Tools** will be developed and provided to customers and staff to leverage available data



Load Interval Reads

Project Approach & Success

DUC100
A Century of Reliability

Load Interval Reads Data Volume

Current Residential/ Small Commercial
(month / customer)

- Captured
- Used for billing

(24, hourly kWh)

(30 days)

Future Residential/Small Commercial
(month / customer)

(adds 2880 15-min interval kWh and kW measurements)

- Captured
- Used for billing
- Not Used

(24, hourly kWh)

(30 days)



- 15-minute electric interval reads
- 2880 data points/month
- Recording both kW and kWh

Project results in 9 times the volume of data captured

OUC100
A Century of Reliability

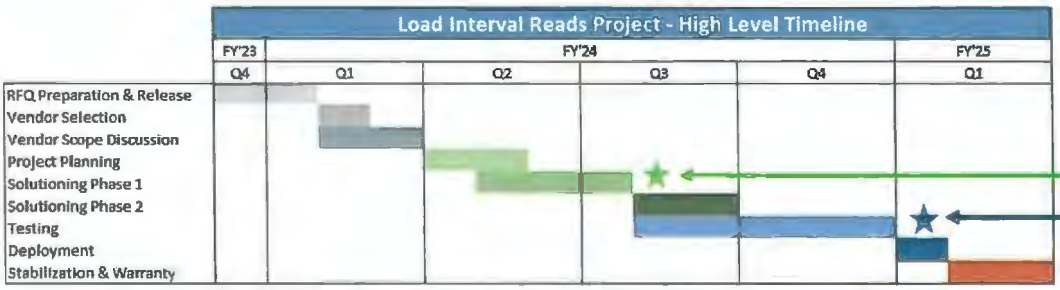
Load Interval Reads Project Approach

- TMG Utility Advisory Services Inc. was selected to provide technical assistance.
- OUC management and staff, along with contracted ACRO resources, will perform project management and support various efforts.
- The project is structured in two phases to make meter data available for internal use as early as possible:
  - Phase 1 will be completed in Q3 FY 2024, making kW data available for other OUC projects.
  - The full project will be completed in Q1 FY 2025 with increas meter data volume and additional detail captured in product

PUC100
A Century of *Reliability*

Load Interval Reads Project Success

- The project will:
  - Provide kW readings available **early** and well before Go-Live.
  - Perform **extensive testing** to ensure meter data is accurate, system performance is maintained, and additional data will have no impact on customer billing.
  - Include **training** so staff are prepared.
  - **Monitor** application following Go-Live.



kW readings available early

testing and training comp

monitoring is perform
following Go-Live

PUC100
A Century of Reliability

Recommended Actions

- Commission approval of Capital Expenditure Estimate for the Load Interval Reads Project in the amount of $2,982,820.
- Commission approval of a Purchase Order to TMG Utility Advisory Services Inc. to provide technical assistance in the implementation of the capture and management of meter data in the amount of $1,137,308.
- Commission approval of additional funding in the amount of $850,370 with conforming Change Order No. 2 to ACRO Service Corporation to provide staff augmentation for the Load Intervals Read Project, increasing the total Purchase Order amount to $14,259,883.

Presentation 2

Financial Report.

Financial Report

$ in millions	December 2023 Actual	Budget	$ Δ	% Δ
Retail and Wholesale Electric Revenues	$ 131.8	$ 130.0	$ 1.8	1.4%
Water, Chilled Water and Other Revenues	47.4	46.6	0.8	1.7%
Total Revenues, excluding Fuel Revenues	$ 179.2	$ 176.6	$ 2.6	1.5%
Total Expenses, excluding Fuel and Purchased Power	(150.7)	(150.6)	(0.1)	0.1%
Net Income Before Contributions	**$ 28.5**	**$ 26.0**	**$ 2.5**	**9.7%**

Overview

- Total Revenues, excluding Fuel Revenues were $2.6 million higher than Budget
  - Electric revenues were favorable to budget driven by a warmer than normal weather impacting residential and commercial consumption
  - Other revenues were also favorable to budget due to higher than projected ancillary billings
- Total Expenses, excluding fuel and purchased power were consistent with budget