

Present:

COMMISSIONERS:

Linda Landman Gonzalez, President
Phillip Brown, First Vice President
Bridget Williams, Second Vice President
Commissioner, Gross
Buddy Dyer, Mayor

Clint Bullock, General Manager & Chief Executive Officer
Attila Miszti, Chief Operating Officer
Christopher McCullion, Chief Financial Officer
Linda Ferrone, Chief Customer & Marketing Officer
Michael Murtagh, Chief Transformation & Technology Officer
Carlos Woody, Chief Legal Officer
Luz Aviles, LeMoyne Adams, Jenise Osani, Orlando Alancastro, & Jaison Busby, Vice Presidents
Frances Johnson, Recording Secretary

The July 7, 2026 Commission Meeting was held in person at the Orlando Utilities Commission's Reliable Plaza Commission Chambers.

* * *

Moment of Reflection

President Landman Gonzalez asked Terry Torrens to provide the moment of reflection. Clint Bullock congratulated Ms. Torrens on recently receiving the Harold Kramer-John Preston Personal Service Award at the American Public Power Association's National Conference, expressing appreciation for Ms. Torrens' work advocating for public power and the communities served by local utilities.

* * *

Pledge of Allegiance

President Landman Gonzalez asked Mary Langford to lead the Pledge of Allegiance to the Flag.

* * *

Call to Order

The Commission Meeting was called to order at 2:44 P.M., acknowledging a quorum was present.

* * *

Consideration of the Minutes

MOTION: On a motion by Commissioner Brown, seconded by Mayor Dyer and unanimously carried, the reading of the May 12, 2026 Commission Meeting minutes was waived, and the minutes were approved.

* * *

Service Awards

LeMoyne Adams presented a 25-year service award to Ricardo Lizardo, Meter Service Specialist.
Jenise Osani presented a 20-year service award to Regina Frazer, Business Process Analyst.
Luz Aviles presented a 20-year service award to Karlene Santiago, Sr Community Engagement.

Employee / Community Recognition

Linda Ferrone introduced John Hazen, JD Power's Managing Director, to provide an update on OUC's performance in the 2026 U.S. Water Utility Residential Customer Satisfaction Study. Mr. Hazen provided an overview of the study and announced that OUC ranked as the number one midsize utility company in the south and nationally for customer satisfaction. Mr. Hazen concluded by presenting OUC with a trophy and congratulating the entire team.

Latisha Thompson provided an update on OUC's workplace wellness initiatives, highlighting OUC's wellness offerings to employees, the ways success is measured, and OUC's strong performance in the 2026 assessment for the Best Wellness Employer award. She announced that OUC was honored with the 2026 Best Wellness Employer Gold Certification for the seventh consecutive year.

Luz Aviles highlighted the impact OUC has made in the community throughout the third quarter by leading proactive, strategic engagements. She reported that OUC supported, led, and engaged in 55 events across Orange and Osceola counties, along with partnering with more than 50 community organizations; and shared a video depicting the strength of OUC's community partnerships, the passion of OUC's employees, and OUC's commitment to support, empower, and advance the local community.

Refer to the Appendix for additional information.

* * *

President Landman Gonzalez presented the affirmative items for Approval.

Commissioner Gross inquired about the payback period for the Reliable Plaza building automation system upgrade project (A-15). Mr. McCullion stated those details are not currently available, but OUC is installing the same building controls system at Reliable Plaza that exist at all other OUC major buildings, which includes economies of scale and economies of scope. He also stated he would follow up with Commissioner Gross on the payback period details. Commissioner Gross stated she supports the project.

MOTION: On a motion by Mayor Dyer and seconded by Commissioner Brown, Affirmative Items A-1 through A-18 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in February and March 2026 in the aggregate amount of \$50,284,849.71 as follows:

NATURAL GAS PURCHASES:

February 2026	Clarke-Mobile Counties	\$ 1,271,150.00
February 2026	Conoco Phillips	\$ 548,088.80
February 2026	Clearwater	\$ 194,346.00
February 2026	DTE	\$ 313,307.36
February 2026	EDF Trading	\$ 4,467,703.56
February 2026	Gas South	\$ 356,660.00
February 2026	Municipal Gas Authority of Georgia	\$10,905,156.08
February 2026	Radiate Energy	\$ 358,144.80
February 2026	Spotlight	\$ 605,872.14
February 2026	Tenaska Gas Storage	\$ 2,881,875.00
March 2026	Clarke- Mobile Counties	\$ 466,550.00



The *Reliable One*

Commission Meeting

7/7/26 32

March 2026	Conoco Phillips	\$ 1,339,548.53
March 2026	Eco-Energy	\$ 278,137.50
March 2026	EDF Trading	\$ 2,619,876.25
March 2026	Emera Energy	\$ 813,294.25
March 2026	Florida Gas Utility	\$ 137,200.00
March 2026	Lakeland	\$ 286,750.00
March 2026	Macquarie	\$ 260,159.39
March 2026	Municipal Gas Authority of Georgia	\$ 4,498,533.58
March 2026	Tenaska Gas Storage	\$ 2,151,048.98

COAL PURCHASES:

February 2026	Crimson Coal Corporation	\$ 4,146,383.43
February 2026	Foresight Coal Sales, LLC	\$ 2,150,193.12
March 2026	Crimson Coal Corporation	\$ 5,766,362.27
March 2026	Foresight Coal Sales, LLC	\$ 1,443,460.08

RED DYED DIESEL OIL PURCHASES:

February 2026	Tropic Oil Company	\$ 690,235.84
February 2026	Indigo Energy	\$ 1,334,812.75

2. Ratification of Change Request No. 2 to the Capital Expenditure Estimate in the amount of \$11,749,729.38 for the Indian River Plant Combustion Turbine C Major Inspections and Generator Inspection Project, increasing the total project cost to \$20,147,837.38. Ratification of an OUC initiated scope change and conforming Change Order No. 2 to Generator & Motor Services of Pennsylvania LLC d/b/a Brush Power Generation in the amount of \$1,207,325 for shop generator rotor inspection and repair services, increasing the total Purchase Order amount to \$1,772,947. Ratification of an OUC initiated scope change and conforming Change Order No. 1 to Siemens Energy, Inc. in the amount of \$8,173,337.38 for parts and labor services, increasing the total Purchase Order amount to \$13,295,223.38. Ratification of a Purchase Order to RelaDyne Reliability Services, Inc. for high velocity lube oil flushing equipment and services in the amount of \$122,630. Ratification of a Purchase Order to K Machine Industrial Services LLC for the compressor combustor casing repair in the amount of \$550,000;
3. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Vendor No. 100000 in the amount of \$258,130 to continue providing cyber security professional services, increasing the total Purchase Order amount to \$514,330;
4. Approval of RFP #9033 – Contract award to Groome Industrial Service Group, LLC; American Compliance Technologies, Inc. d/b/a A-C-T Environmental & Infrastructure, Inc.; Action Environmental, LLC; Lewis Environmental LLC; and Evo Corporation, the most responsive and responsible proposals to provide industrial vacuum and pressure washing services at Stanton Energy Center, Combined Cycle Unit B, Indian River Plant Combustion Turbines, and the Osceola Generating Station in the aggregate amount of \$1,500,000;
5. Approval of a Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$330,000 for the Stanton Energy Center Unit 2 Steam Generator Boiler Tube and Drum Piping Replacement Project, increasing the total project cost to \$555,000. Approval of a Purchase Order to Wood Group USA, Inc. to provide labor and equipment to perform inspection, maintenance and repair services for the Stanton Energy Center Unit 2 steam generator during the 2026 Fall Outage in the amount of \$1,950,000. Approval of a Purchase Order to AirTek Construction, Inc. to provide labor and equipment to perform inspection and repair



The Reliable One

Commission Meeting

7/7/26 33

services for the Stanton Energy Center Unit 2 Electrostatic Precipitator during the 2026 Fall Outage in the amount of \$568,116. Approval of a sole source Purchase Order to Mid-State SMS LLC to provide labor for installation of the Stanton Energy Center Unit 2 steam drum feedwater distribution piping in the amount of \$330,000;

6. Approval of a Capital Expenditure Estimate for the Lake Highland to Pine Hills 230kV Transmission Line Expansion Project – Phase 3 of 3 in the amount of \$750,000. Approval of a Purchase Order to WSP USA, Inc. for preliminary engineering, environmental, and support services in the amount of \$650,000;
7. Approval of Change Request No. 2 to the Capital Expenditure Estimate in the amount of \$1,776,750 for engineering, procurement, and construction services necessary to complete the Southwood Substation Circuit Breaker Replacement Project, increasing the total project cost to \$2,712,191. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Leidos Engineering, LLC in the amount of \$635,000 to provide design engineering and construction management services, increasing the total Purchase Order amount to \$725,000;
8. Approval of Change Request No. 4 to the Capital Expenditure Estimate in the amount of \$490,000 for additional engineering and construction support services, and materials necessary to complete the Bull Creek Substation & Interconnection Expansion Project, increasing the total project cost to \$16,635,000. Approval of an OUC initiated scope change and conforming Change Order No. 3 to Black & Veatch Corp. in the amount of \$300,000 to continue providing engineering and support services, increasing the total Purchase Order amount to \$3,520,000;
9. Approval of a sole source Purchase Order to Open Text Inc. to provide annual software maintenance, support, and license upgrades in the amount of \$371,338.84;
10. Approval of a Purchase Order to Dell Marketing LP for Microsoft software licenses, maintenance and support in the amount of \$6,159,385;
11. Approval of Change Request No. 1 to the Capital Expenditure Estimate for the Cisco Next Generation Servers Project – Phase 1 of 2 in the amount of \$8,915,353 for additional hardware, increasing the total project cost to \$9,025,165. Approval of a Purchase Order to Presidio Networked Solutions LLC for server hardware and maintenance in the amount of \$9,135,926;
12. Approval of a Purchase Order to the qualified vendor to provide Endpoint Protection software licenses for laptops and tablets in the amount of \$111,111;
13. Approval of additional funding in the amount of \$479,762 with conforming Change Order No. 1 to Deshazo LLC for continued overhead crane and hoist maintenance and repair services, including the Pershing crane bridge modernization project, increasing the total Purchase Order amount to \$629,762;
14. Approval of an OUC initiated scope change and conforming Change Order No. 1 to IQuest Concepts LLC dba IQ Painters; New Visions Painting LLC; Paintsmart USA INC.; Razorback LLC; and Silva's Painting & General Services, LLC in the amount of \$400,000 to continue providing painting services, increasing the total Purchase Orders to the aggregate amount of \$1,000,000;
15. Approval of a Capital Expenditure Estimate for the Reliable Plaza Building Automation System Upgrade Project in the amount of \$500,000. Approval of a sole source Purchase Order to Automated Logic Contracting Services, Inc. to provide all necessary hardware, engineering, programming, and installation services in the amount of \$483,804;



The Reliable One[®]

Commission Meeting

7/7/26 34

16. Approval of a Capital Expenditure Estimate for the purchase of one hydro-excavator vacuum truck in the amount of \$595,044. Approval of a Purchase Order to Jet-Vac Equipment Company, LLC to provide one hydro-excavator vacuum truck in the amount of \$595,044;
17. Approval of additional funding in the amount of \$64,304 with conforming Change Order No. 1 to Burns & McDonnell Engineering Company, Inc. to continue providing design and construction administration services, increasing the total Purchase Order amount to \$145,409; and
18. Approval of an OUC initiated scope change and conforming Change No. 1 to Deloitte Consulting, LLP in the amount of \$448,500 to continue providing succession planning professional services, increasing the total Purchase Order amount to \$546,500.

* * *

Financial Report

Chris McCullion presented the May 2026 Financial Report. Refer to the Appendix for more information.

* * *

Public Comments

Jason Thornton, a local high school student representing GenCleo, spoke about the Department of Energy (DOE) Order regarding Stanton Unit One. He urges OUC to accelerate its investment in renewable energy.

Eliezer Rosado, a University of Miami student and Orlando resident representing GenCleo, spoke about prioritization of renewable energy.

Isabella Rauseo, a high school student representing GenCleo, spoke about the need for OUC to expand their investments into renewable energy, advocating for more solar energy and the shutdown of the Stanton coal plant to help make Orlando's sustainability goals a reality.

* * *

General Manager's Comments

Mr. Bullock shared an update about a directive from the U.S. DOE order concerning the Stanton Energy Center Unit One. He briefly explained the emergency order issued on June 1, 2026, which requires OUC to keep the unit available for operation until September 1, 2026, prevents OUC from proceeding with the planned extended cold shutdown. He clarified that OUC did not request this action but must comply with all federal requirements. Mr. Bullock also mentioned that a motion to intervene and a request for a rehearing was filed jointly by the Environmental Defense Fund, Florida Rising, and Sierra Club with the DOE. He emphasized that OUC is obligated to follow the DOE order and will continue monitoring related proceedings, providing the Board with updates as they develop.

Mr. Bullock also highlighted OUC's ongoing hurricane preparedness as the 2026 season advances. He briefly explained that OUC adheres to the NIMS guidelines and described the steps OUC takes to prepare annually for hurricane season, including a full review of OUC's Emergency Operations Guide, assessment of storm roles, hands-on exercises, and evaluation of lessons learned from previous events to drive continuous improvement. He stated that OUC hosted the Florida Electric Power Coordinating Group's statewide Mutual Assistance Workshop this past April, uniting municipal, investor-owned, and cooperative utilities in sharing best practices on mutual aid, resource staging, flooding protocols, wildfire programs, and long-term planning. He continued by noting OUC's efforts to test critical pieces of equipment, inspect utility poles, increase supply inventories, prepare over 400 vehicles for restoration efforts, and maintain the Online Storm Center, all of which help ensure operational readiness. As hurricanes become more severe and unpredictable, he emphasized that OUC remains committed to quick, safe power restoration through disciplined planning and collaboration.

Commissioners' Comments

Commissioner Brown thanked Mr. McCullion and his team for delivering a comprehensive budget presentation, stating he appreciates the team's responsiveness to his questions. He acknowledged that additional questions will likely arise as discussions continue with the audit-finance committee and he expressed gratitude for the team's thoroughness and responsiveness.

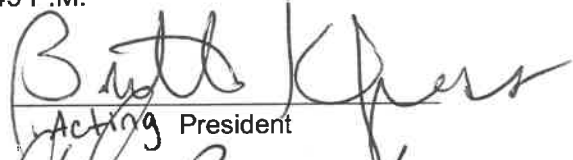
Commissioner Williams echoed Commissioner Brown's remarks and congratulated OUC on receiving the JD Power and the Best Wellness Employer for 2026 recognitions.

Commissioner Gross expressed appreciation for the team's input on the DOE emergency order, noting appreciation for the public speakers' input. She expressed confusion on a statement she noted within the Motion to Intervene which reads "OUC is running even more than before," requesting to better understand it's context. She concluded by acknowledging Terry Torrens for her recognition by the American Public Power Association.

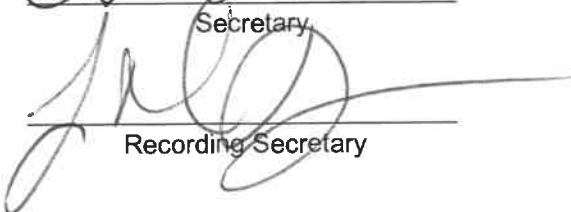
Mayor Dyer thanked OUC for a very succinct budget presentation and congratulated OUC on receiving the JD Power and the Best Wellness Employer for 2026 recognitions. He commended OUC's efforts on community outreach and noted the City of Orlando is also going through its hurricane preparedness. He commends OUC for its communication regarding outages and estimated restoration times, as well as its commitment to making informed decisions that support the most efficient restoration of services.

President Landman Gonzalez concurred with the previous remarks and expressed great pride to be part of the Commission. She highlighted the employee service awards and OUC's commitment to excellence.

President Landman Gonzalez adjourned the meeting at 3:45 P.M.


Acting President


Secretary


Recording Secretary

APPENDIX

Employee/Community Recognition

JD Power Award

2026 Best Wellness Employer

OUC in the Community Recap – [Video](#)

Presentations

Financial Report

Employee Recognition

JD Power Award

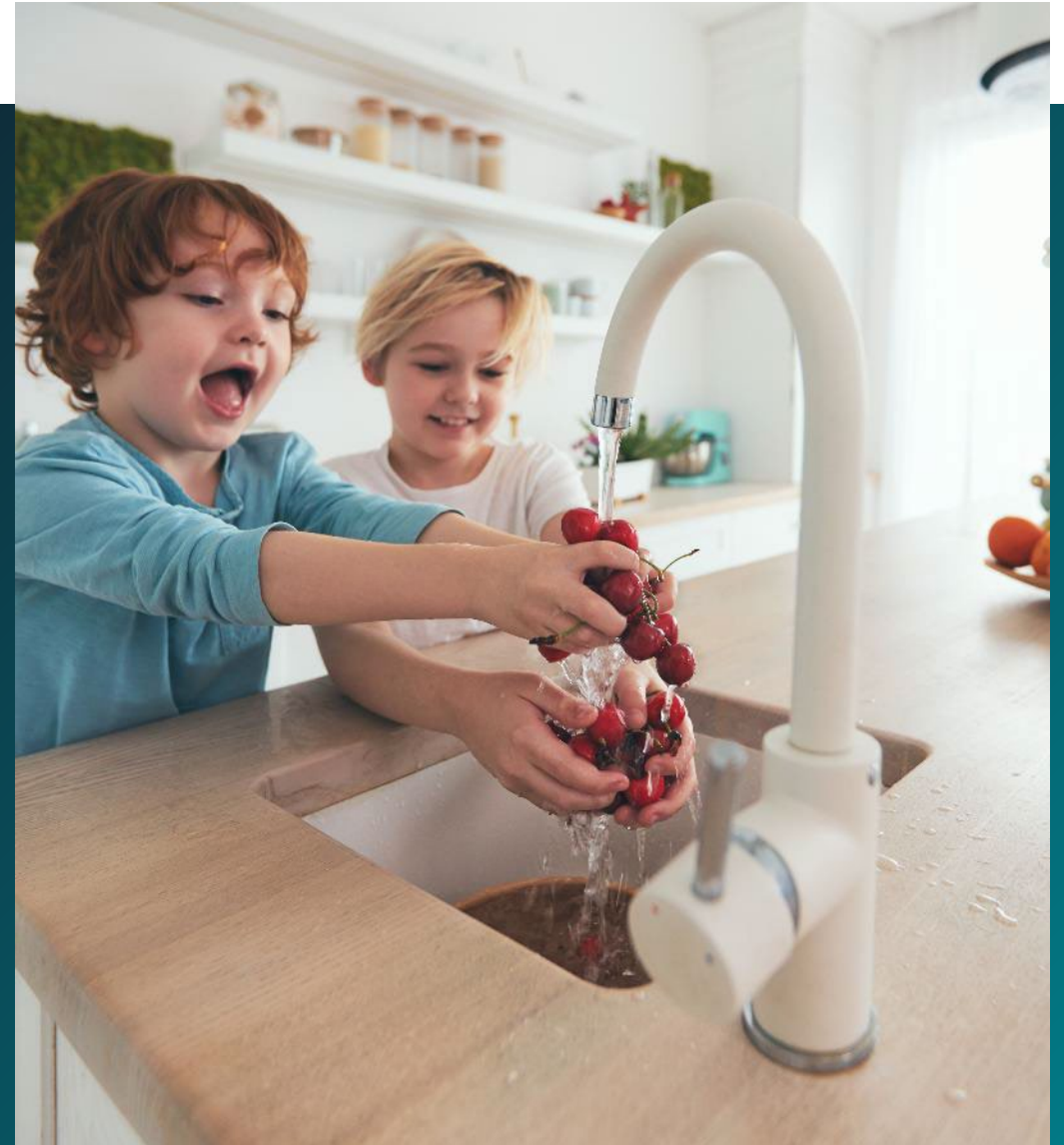


2026 U.S. Water Utility Residential Customer Satisfaction Study

OUC

John Hazen, Managing Director
Utilities Intelligence

JULY 7, 2026



2026 U.S. WATER UTILITY RESIDENTIAL STUDY



Dimensions rated on
Poor to Perfect Scale

Poor	0
Just Ok	200
Good	400
Great	600
Excellent	800
Perfect	1000

DIMENSIONS

- 17% Information Provided
- 17% Trust
- 14% Quality & Reliability
- 14% Ease of Doing Business
- 14% Cost
- 9% People
- 8% Problem Resolution
- 8% Digital Channels

- 8 Award Segments
- Large (700k+ Customers)
- Midsize (400k-<700k)
- 11th Year

METHODOLOGY

- 34,164 total surveys
- 92 utility brands covered
- Large and midsize water utilities
- Four regional geographies
- Surveys conducted online methodology via multiple panels
- Median survey length of 20 minutes per interview

SPECIAL SURVEY CATEGORIES

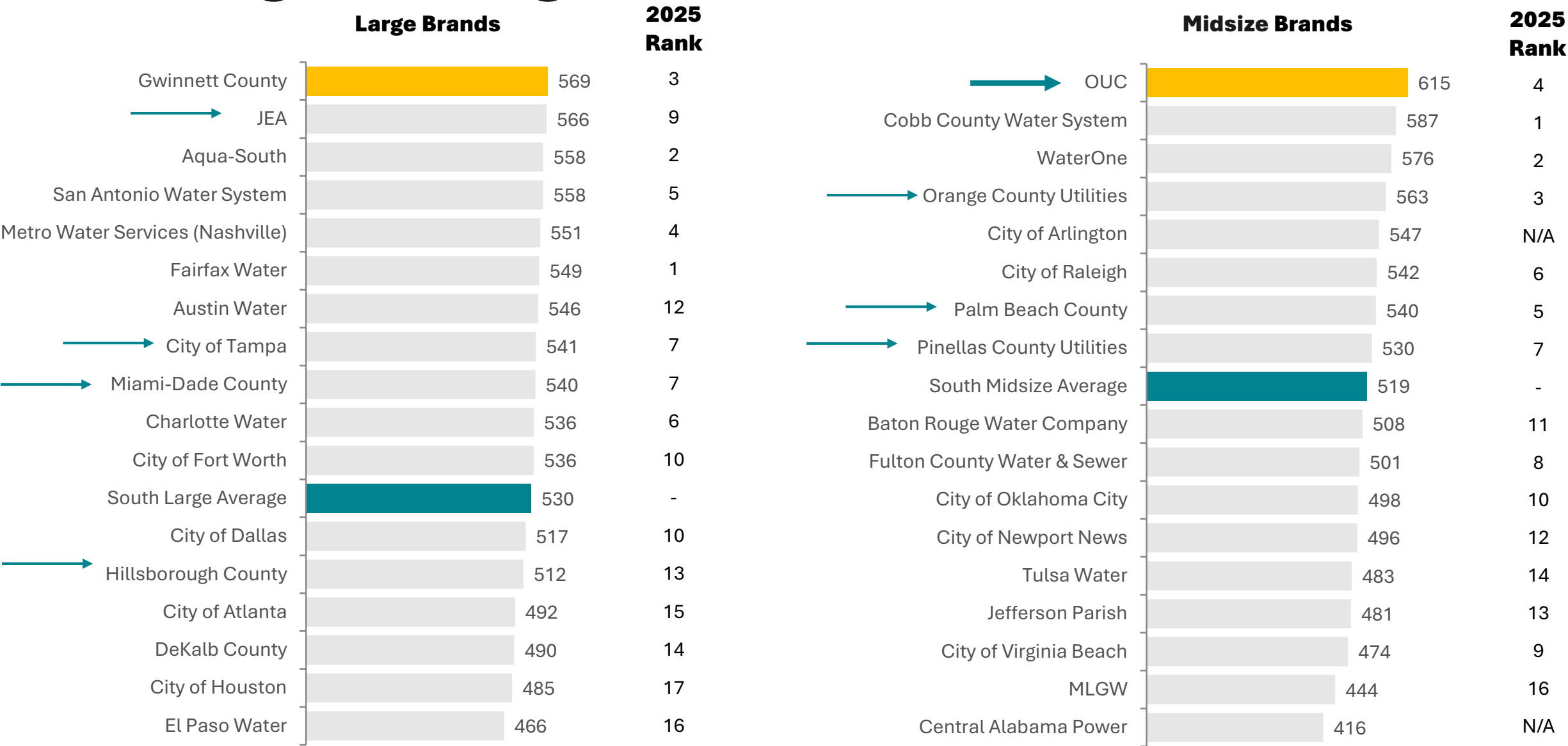
- NPS®
- Product & Services
- Expectations

Overall Satisfaction – 2026 Final Midsize and Large Brands

Top 10 Midsize Brands	
OUC	615
Boston Water and Sewer Commission	609
Cobb County Water System	587
Monroe County Water Authority	576
WaterOne	576
Regional Water Authority (Connecticut)	565
Orange County Utilities	563
Colorado Springs Utilities	554
Metropolitan Utilities District (Omaha)	548
City of Arlington	547
Mesa Water Resources	547

Top 10 Large Brands	
Seattle Public Utilities	582
Gwinnett County	569
JEA	566
Missouri American Water	564
Greater Cincinnati Water Works	561
Aqua-South	558
San Antonio Water System	558
Aquarion Water Company	557
NYC Environmental Protection	552
Metro Water Services (Nashville)	551

South Region Rankings – 2026 Satisfaction





Congratulations
OUC #1
In South Midsize Segment!

#1 Nationally!



Employee Recognition

2026 Best Wellness Employer

Best Wellness Employer Wellness Workdays 2026



Latisha Thompson – Chief Employee Experience Officer	07/07/26
--	----------

OUC Wellness Overview

Our Wellness Programs At A Glance



Financial

- Retirement planning and financial wellness
- Bi-monthly webinars and onsite educational sessions
- Dedicated 1:1 financial advisor



Physical

- Rich medical, dental and vision plans focused on prevention
- Diabetes Management Program – THRIVE
- Weight Loss Program – New Day, New Way
- Free onsite gym facilities



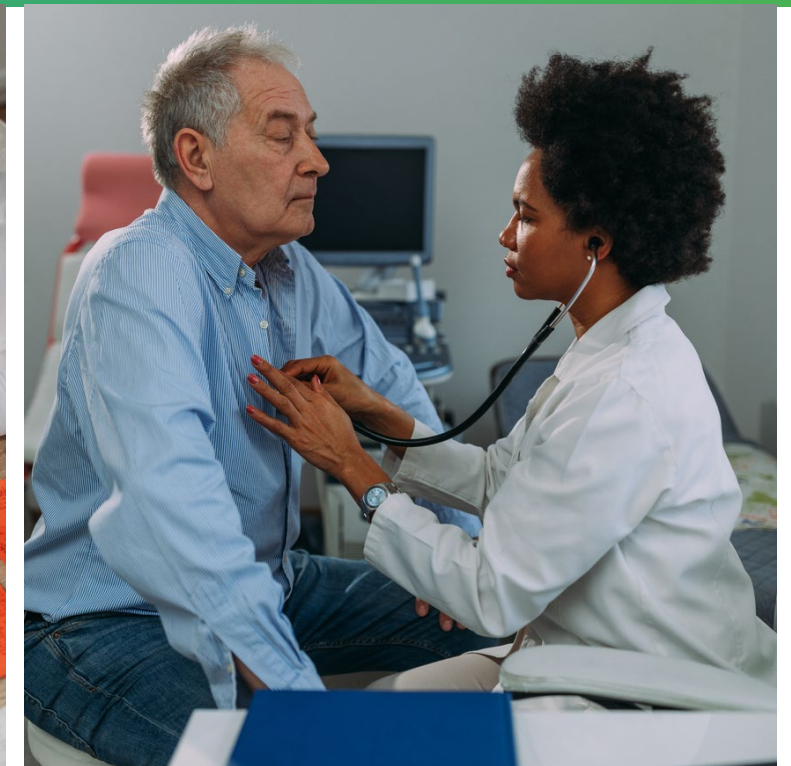
Emotional/Mental

- Resource For Living - Employee Assistance Program
- Behavioral counseling, financial, legal support
- Health Coach (onsite and by phone)
- Webinars and onsite educational sessions



Community

- WebMD – Wellness Incentive Platform/App
- Community Engagement Outreach
- Wellness Champions



Engagement at Every Level

- Leaders, managers, employees, retirees, spouses and dependents are actively involved
- A culture of well-being is fostered throughout OUC to encourage positive behavior change and increase productivity

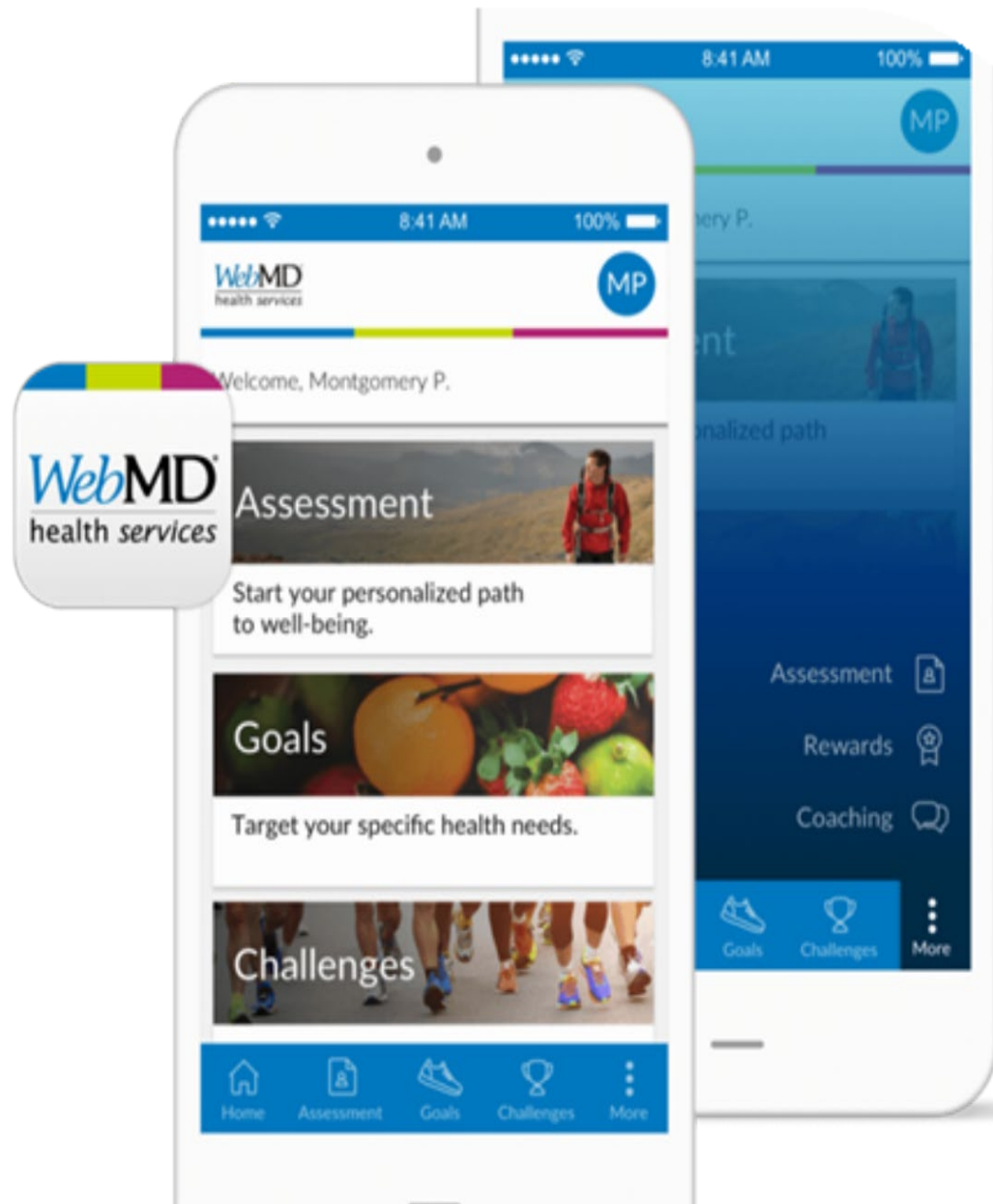
Wellness Champions

- A true representation of all business units is achieved
- Active-on-the ground advocates reinforce the culture by promoting peer-to-peer motivation and building shared accountability



Measuring Wellness Success

Measuring Our Impact



Upgraded digital wellness platform advances engagement:

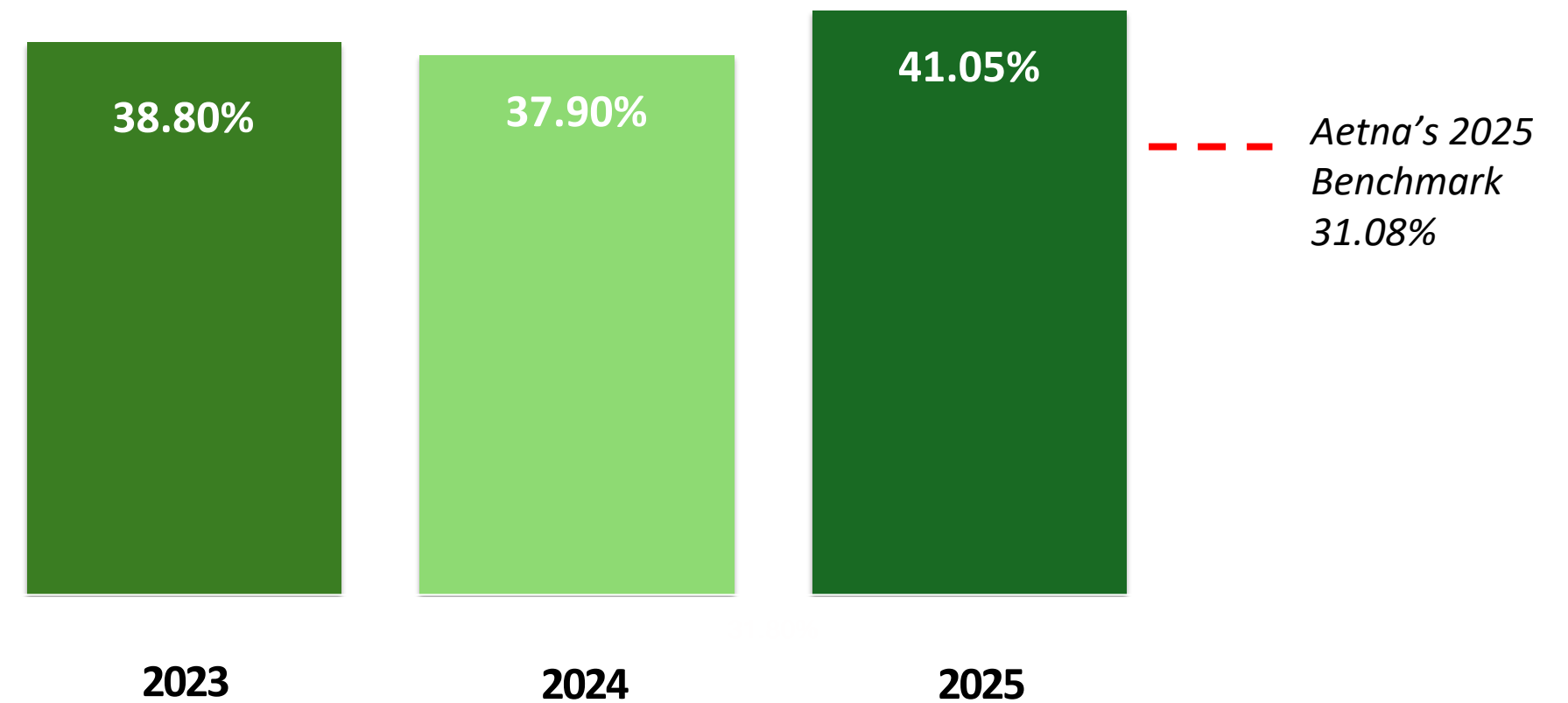
- **67%** of employees registered for new WebMD platform
- **84%** of registered employees completed health assessments
- **69%** earned at least 100 Wellness Watts, OUC's points-based wellness incentive program
- **54%** registered for quarterly wellness challenges

Continuing to Measure What Truly Matters

Focusing on annual physical exams really matter in:

- Identifying health issues early
- Reducing the healthcare costs for employees and OUC
- Supporting CDC guidelines and OUC's WELLbeing strategy

**% of OUC employees
completing an annual physical exam**



Best Wellness Employer Award

About the Best Wellness Employer Award

- 7th consecutive year receiving the Gold Certification
- Developed in collaboration with experts from Harvard Medical School
- Recognizes employers that demonstrate exceptional commitment to advancing employee health and wellbeing through comprehensive, data-driven wellness initiatives
- Provides organizations with annual opportunity to benchmark programs and advance corporate wellness initiatives



Highlights of OUC's Performance

Assessment

35/35

Implementation

19/20

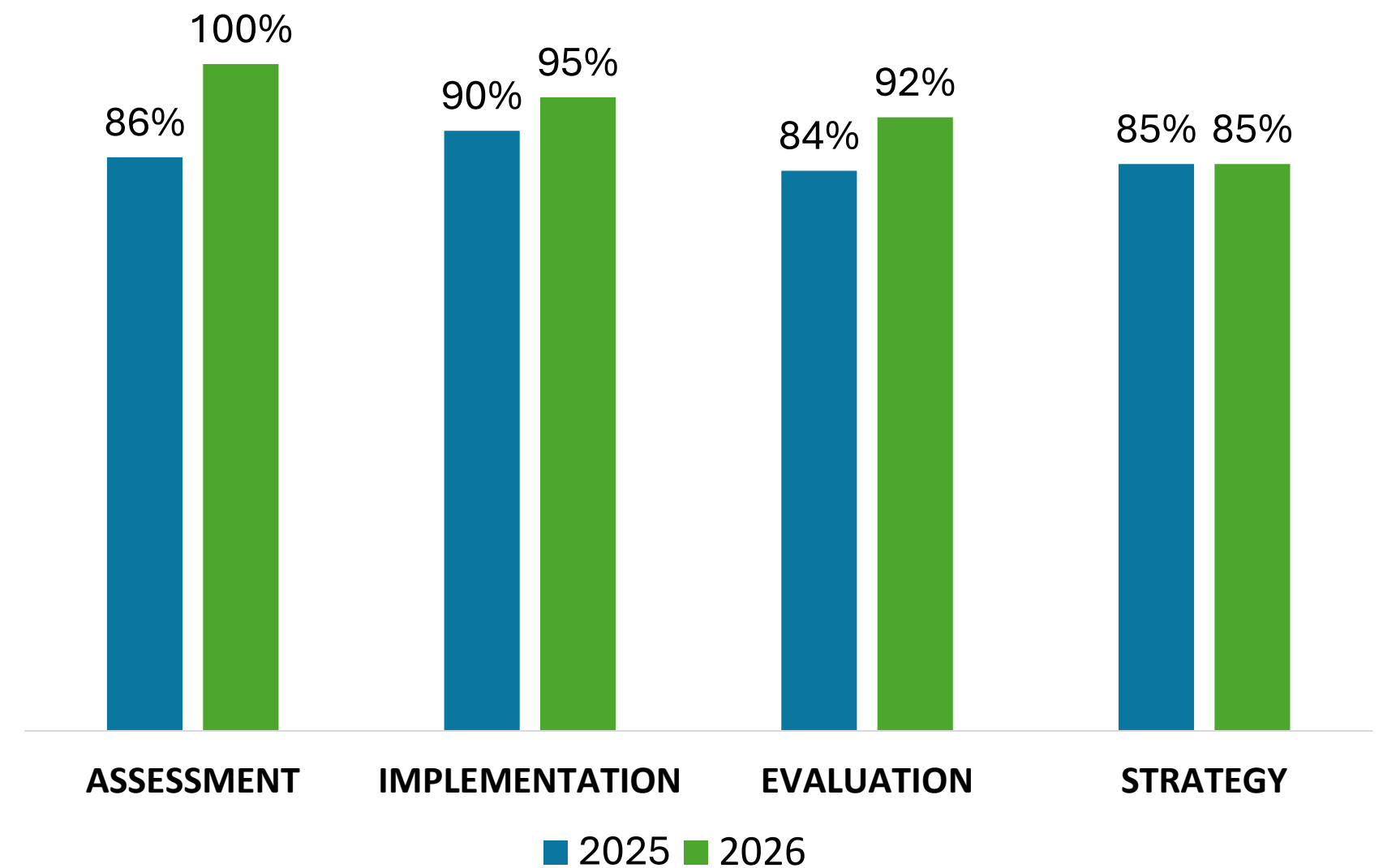
Evaluation

35/38

Strategy

35/41

Year-Over-Year Performance



The Path Forward



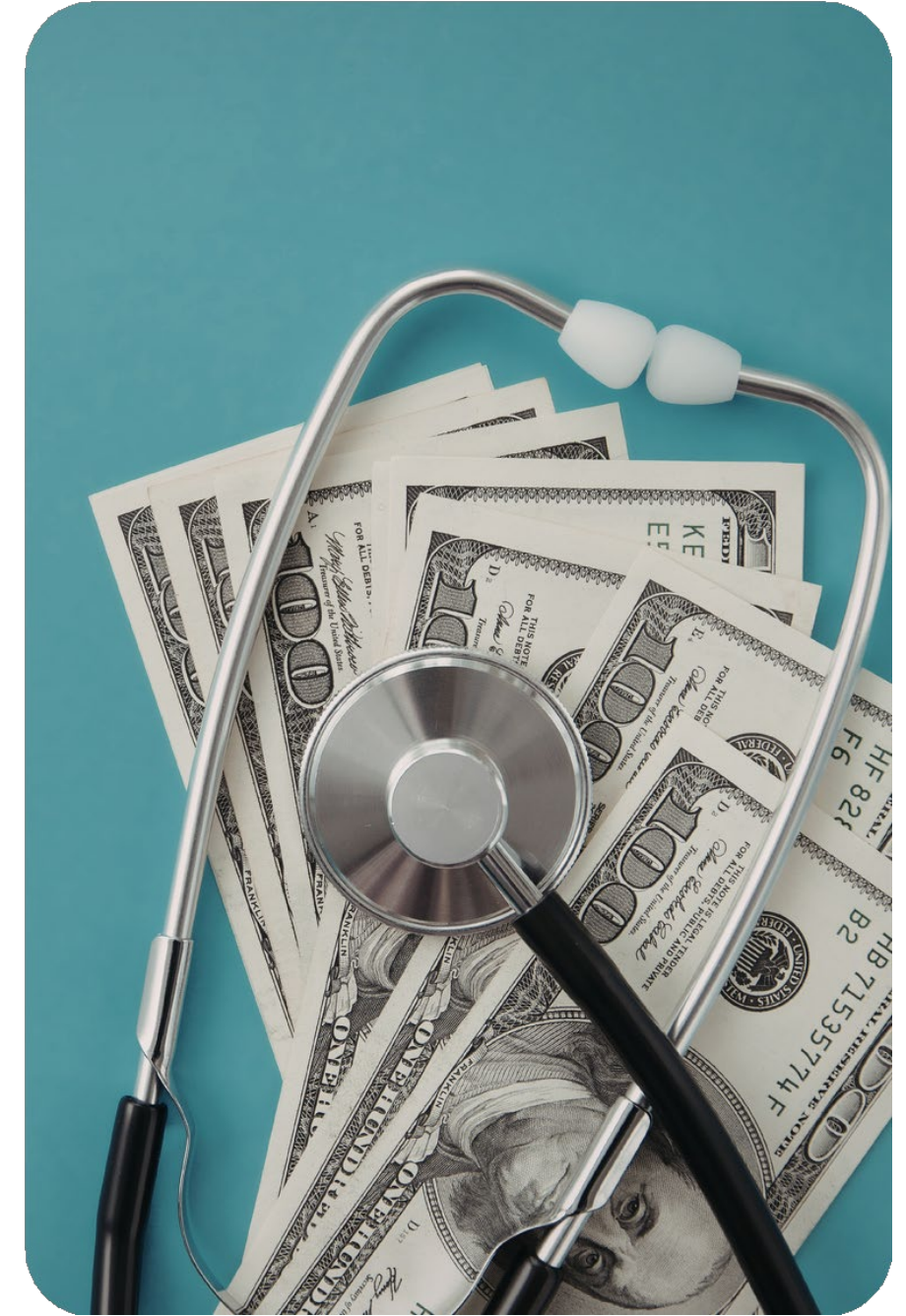
Preventive Exams



Financial Wellness



Our Families



Managing Healthcare Costs

**Congratulations
to OUC!**



Community Recognition

OUC in the Community Recap

Community Engagement

3rd Quarter Impact



Luz Aviles, Vice President, Marketing & New Products	7/7/26
---	--------

OUC's Four Community Pillars



Amazing Animals Volunteer

**Environmental
Stewardship**



OCPS Water Color Awards

Education



Downtown Orlando Partnership

**Economic
Development**



HOA Outreach

**Social
Impact**

3rd Quarter Highlight Video

Let's take a look

55 community events:

- Employee Volunteerism
- Community Education
- Community Support
- Community Activations
- Inspiring Youth



District 6 Outreach



United Against Poverty Volunteer Event



Orlando City OUC Game



District 5 Outreach

Presentation

Financial Report.

Financial Report (FYTD May 2026)

\$ in millions	Actual	Budget	\$ Δ	% Δ
Retail Electric Revenues	\$ 358.0	\$ 361.0	\$ (3.0)	(0.8%)
Wholesale Electric Revenues	16.3	12.2	4.1	33.6%
Water Revenues	68.2	70.7	(2.5)	(3.5%)
Chilled Water and Other Revenues	66.5	63.9	2.6	4.1%
Fuel Revenues	230.7	239.8	(9.1)	(3.8%)
Total Operating Revenues	739.7	747.6	(7.9)	(1.1%)
Unit Department Expenses	(244.9)	(241.4)	(3.5)	1.4%
Depreciation and Amortization	(113.8)	(116.1)	2.3	(2.0%)
Other Operating Expenses	(66.2)	(66.4)	0.2	(0.3%)
Fuel Expenses	(230.7)	(239.8)	9.1	(3.8%)
Total Operating Expenses	(655.6)	(663.7)	8.1	(1.2%)
Total Non-Operating Expenses	(9.0)	(16.6)	7.6	(45.8%)
Net Income Before Contributions	\$ 75.1	\$ 67.3	\$ 7.8	11.6%

Overview

- Total Operating Revenues were \$7.9 million below Budget, net of deferrals, primarily due to lower than expected pass-through fuel expenses. Deferrals of \$25.0 million were driven by increased wholesale opportunities arising from the nationwide cold weather event.
- Total Operating Expenses were \$8.1 million below Budget, driven by lower than expected fuel commodity prices and depreciation expense partially offset by higher medical costs in unit department.
- Total Non-Operating Expenses were \$7.6 million below Budget, driven by lower than expected interest expenses due to timing of the issuance of 2026A and 2026B Bonds and additional unplanned settlement proceeds from the PFAS class action lawsuit affecting U.S. public water suppliers.