



CONNECTIONS

News and Information from OUC—The *Reliable One* | JUNE 2026

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SMARTER ENERGY USE STARTS HERE

Want an easier way to understand where your energy dollars go? A new tool is on the way — and it puts you in control.

Coming Soon!

My OUC Energy Coach is a **FREE** tool that you will be able to access soon through your myOUC account. It gives you simple, helpful insights into how you're using energy, so you can make informed choices that fit your home and lifestyle. The tool includes intuitive dashboards, plus email and text alerts, to keep you up to date.

SEE WHAT DRIVES YOUR ENERGY USE

The Appliance Breakdown shows how much energy major appliances use, like A/C and water heating, making it easier to spot what's using the most electricity. You also can view your usage by month, day, hour, or even 15-minute intervals to

see patterns and understand how small changes — like raising your thermostat a few degrees — can make a big difference.

STAY AHEAD OF SURPRISES

Bill Projection Alerts and High Bill Alerts will help you catch unexpected changes early. You can even compare your home's energy use to similar homes, so you know where you stand.

Note: Power Pass prepay customers should continue using their current portal and alerts to stay up to date on their usage. My OUC Energy Coach is not available to prepay customers because their pay-as-you-go usage and account balance are tracked in real time.

My OUC Energy Coach makes it easier to stay informed, use energy wisely and avoid surprises. To learn more, go to [OUCblog.com/energycoach](https://www.oucblog.com/energycoach).

Want a More Predictable Energy Bill?



Start by Staggering Appliance Use

Adopt new habits to reduce your demand

Managing your electric demand starts with knowing which appliances use the most power. High-energy equipment like your A/C, EV charger, water heater, dryer and oven can boost demand significantly when they run at the same time.

To keep your bill in check, try spacing out usage. Run appliances at different times. Simple habits like these can help reduce demand spikes, improve efficiency and keep your energy costs more predictable each month. Not to mention, reducing peak demand can help ease strain on the grid.



For more tips to help keep demand in check, visit [OUCblog.com/appliances](https://www.oucblog.com/appliances).

SMALL CHOICES.
BIG SAVINGS.

Be Prepared with OUC's Storm Center



The official Atlantic hurricane season is here (*June 1 – November 30*), and now's the time to finalize your storm action plan.

For tips to protect your family before, during and after a storm, go to [OUC.com/storm](https://www.ouc.com/storm).

Before Summer Heat Hits: 3 Cool OUC Rebates That Can Help You Save



Installing a new A/C, adding ceiling insulation, and ensuring your ducts are in good condition can have a noticeable long-term impact on your home's cooling efficiency and electric bill. And there's an extra benefit: you may qualify for rebates that show up as credits on your bill.

It's a smart way to save now and continue saving for years to come. *Ready to cut costs and improve your home's comfort?* Start saving with OUC rebates at [OUC.com/getgreen](https://www.ouc.com/getgreen).

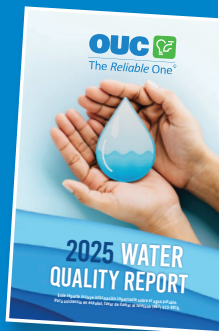
OUC Rebates Available Now

- New Heat Pump A/C – up to \$1,150
- Ceiling Insulation – up to 10¢ per sq. ft.
- Duct Repair/Replacement – up to \$100

2025 Water Quality Report

Learn more about H₂OUC via the 2025 OUC Water Quality Report at [OUC.com/wqr2025](https://www.ouc.com/wqr2025).

En español
espanol.ouc.com/wqr2025.



Lessen Your Demand Tip: Hang Clothes to Dry



Looking for a simple way to shrink your energy bill and support a more reliable grid? Skip the dryer and let your clothes air dry. It may seem "old school," but it's one of the easiest energy saving habits you can adopt.

Dryers are among the biggest energy users in your home. When you hang even a few loads — whether on an outdoor clothesline or an indoor drying rack — you instantly cut your electricity use. That means a lower bill for you and less demand on the grid, especially during times when your A/C or other appliances are already working hard.

Small change, big impact. Start with one load this week and see how easy it is to build the habit.

Discover more ways to reduce demand at [OUC.com/myusage](https://www.ouc.com/myusage).

Celebrate the 4th of July Safely



KEEP FIREWORKS AWAY FROM POWERLINES

Fireworks may be a holiday highlight, but setting them off near power lines or pad-mounted electric utility boxes is **NEVER SAFE**. A single spark can cause serious damage, including fires, outages and injuries.

Before lighting anything, choose an open area far away from electrical equipment. Keeping your distance protects you, your neighborhood and the reliability of the grid.

If something goes wrong, don't try to fix it yourself. Move away from the area immediately and call 911.

A few extra steps can prevent a dangerous situation. For more safety tips, visit [OUCblog.com/fireworksafety](https://www.ouc.com/blog/fireworksafety).



Para ver toda nuestra información en español, por favor visite espanol.ouc.com.



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