



INTRODUCING PEAKSHIFT: COMMUNITY-OPTIMIZED ENERGY PRICING

OUC—The *Reliable One* is modernizing its electric service pricing with PeakSHIFT, a multiyear plan designed to make energy costs more equitable and encourage smarter energy use. Approved unanimously in December 2024 by OUC's Board of Commissioners, PeakSHIFT ensures we continue to prioritize reliability, affordability, sustainability, and resiliency while adapting to our community's evolving energy needs.

To ensure customers understand these opportunities, OUC will spend the next 24 months educating the community about PeakSHIFT. Neighborhood meetings in 2025 and 2026 will offer energy conservation tips and direct access to OUC representatives who can discuss upcoming changes.

PeakSHIFT includes four programs that will be rolled out gradually over the next several years. These include a relaunched, optional **SunChoice Solar** subscription program to expand community solar access, updated **TruNet Solar** compensation

for new rooftop solar customers effective July 1, 2025, **DemandLevel Pricing** to better align grid costs with usage, and the introduction of **Shift & Save**, an industry-proven time-of-day pricing plan that rewards customers for shifting electricity use to off-peak hours.

Together, these programs provide opportunities for customers to take better control of their energy bills while optimizing the grid for long-term affordability.

Learn how PeakSHIFT works, when these changes will take effect, and how they can help you save.

For details, visit oucblog.com/peakshiftnextsteps. By staying informed and making small adjustments to your electricity usage, you will not only save on energy costs but also help build a more efficient and sustainable energy future for our entire community.



Prepare Now for Cold Weather

Florida's winter weather is here! OUC offers tips to keep your family safe

SPACE HEATER SAFETY

- **Check Heaters:** Inspect for frayed cords or loose connections. Don't use damaged units.
- **Three-Foot Rule:** Keep heaters three feet away from flammable items.
- **Flat Surfaces Only:** Avoid furniture or rugs to prevent fire risks.
- **Unplug When Not in Use:** Always turn off and unplug space heaters and electric blankets.
- **No Extension Cords:** Plug heaters directly into wall outlets.



FIREPLACE TIPS

- Open chimney flues before use.
- Use safety screens. Never leave fires unattended.

CANDLE SAFETY

- Place candles in sturdy holders.
- Keep away from flammable items and children.

SMOKE DETECTORS

- Check and replace batteries regularly.

PROTECT WATER RESOURCES

- Allow a trickle of water to run through exposed pipes and keep pool pumps running.

Learn more at OUC.com/coldweather.



Upgrade Costs with Efficiency Delivered

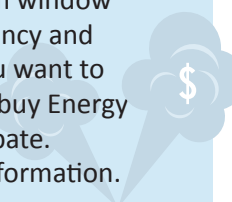
With OUC's Efficiency Delivered® program, a Conservation Specialist reviews your energy usage and inspects your home to determine what improvements could lower your utility bills, such as adding attic insulation or tuning up your air conditioner. Depending on the improvement, OUC may offer a rebate to help you save money.

To schedule a home evaluation by an OUC Conservation Specialist, call **407-423-9018**.



Air Leaks Can Cost You Money

Sealing air leaks can help your home feel more comfortable and improve energy efficiency, saving you money on utility bill. Simple fixes include installing weather stripping on the doors and caulking around windows. Film window coverings also help improve efficiency and qualify for an OUC rebate, or if you want to splurge on a great gift to yourself, buy Energy Star® windows and get an OUC rebate. Visit **OUC.com/rebate** for more information.



Daylight Saving Time Checklist

As clocks "spring forward" on March 9, be sure to follow this twice-a-year household safety checklist. Check or replace:

- Batteries in smoke and carbon monoxide detectors
- Expired items in your first aid kit
- Hurricane/emergency kit items
- Fire extinguisher pressure and expiration date
- Burned out or dimming exterior light bulbs
- Flashlight and weather alert radio batteries



Save Energy and Money: Invite an OUC Specialist to Your Next HOA Meeting

Empower your neighbors with knowledge and sustainable solutions! Elevate your next HOA meeting by inviting an OUC Conservation Specialist. Our specialists will share **valuable insights** and **practical tips** to help homeowners **reduce their energy consumption, lower utility bills** and **implement energy-saving measures**. Transform your neighborhood into an eco-friendly haven and empower residents with the tools they need, such as a home energy audit, to make a positive impact. Schedule a specialist today and take the first step toward a greener, more sustainable community. To request a Conservation Specialist, please email **conservationSupport@ouc.com**.

OUC's Project CARE is Here to Help

Project CARE, OUC's emergency assistance initiative, supports OUC customers facing crises and risking utility service loss. Donations amplify impact, with OUC contributing \$2 for every \$1 donated. Easily contribute \$1, \$2, \$5, or a specified sum monthly via your bill. Funds are managed by Heart of

Florida United Way, ensuring transparent, community-driven aid. Access your myOUC account, choose Billing & Payment, navigate to Project CARE, and click Enroll.

For OUC customers seeking help, dial 2-1-1 to connect with United Way, which guides eligibility.

To help your fellow neighbors or to apply, visit **OUC.com/ProjectCARE**.



A maximum annual benefit of \$500 per household fosters vital community support during challenging times.

Para ver toda nuestra información en español, por favor visite **espanol.ouc.com**.



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