



CONNECTIONS

News and Information from OUC—The *Reliable One* | JUNE 2024

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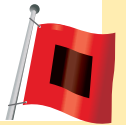
BE PREPARED WITH OUC'S STORM CENTER



The official Atlantic hurricane season is here (June 1-Nov. 30), and now is the time to finalize your family's storm action plan. OUC's Online Storm Center can help you protect your family before, during and after a major storm. Here are tips to help you prepare:

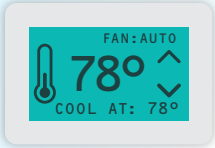

- **Update Contact Information** – Make sure we have your current phone number and email address. This makes it easier to use our automated phone system.
- **Register for Outage Text Alerts** – Report an outage and get updates via text, voice or email. Alerts are available in English and Spanish! Text REG to 69682 to register or visit [OUC.com/alerts](https://www.ouc.com/alerts).
- **View OUC's Interactive Outage Map** – Get real-time outage information, including locations and estimated restoration times. Visit [OUC.com/Outage](https://www.ouc.com/Outage).
- **Request Tree Trimming** – Let us know if tree limbs appear to interfere with power lines.
- **Download OUC's Tropical Weather Guide** – Find important phone numbers, preparation tips, safety information and more.
- **View Safety/Informational Videos** – Learn how to stay safe around power lines, how we restore power, and more.

Learn more at [OUC.com/StormCenter](https://www.ouc.com/StormCenter).



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EASY TIPS TO STAY COMFORTABLE WHILE KEEPING YOUR ENERGY COSTS DOWN THIS SUMMER

- 1 Adjust your thermostat to 78 degrees for optimal cooling without excessive energy usage.
 
- 2 Consider installing a smart thermostat to manage your air conditioning, potentially saving up to 10% on cooling expenses when you're away.
- 3 Replace your air conditioning filter monthly to ensure efficient operation.
 
- 4 Keep blinds, shades, and curtains closed during the day, especially on windows facing east or west, to block out heat from the sun.
- 5 Improve insulation by caulking, adding weather stripping, and sealing outlets and switches to prevent hot air from entering and cool air from escaping.
- 6 Use ceiling fans strategically by running them only when rooms are occupied and ensuring they rotate counterclockwise to create a cooling breeze.

Understanding your home's energy usage patterns is key to effective energy conservation. Making small adjustments can lead to significant savings on utility bills. Explore more energy-saving tips at [OUC.com/WaystoSave](https://www.ouc.com/WaystoSave).

SIMPLIFY YOUR BUDGET WITH OUC BUDGET BILLING

OUC's Budget Billing is a free service that helps customers avoid unpredictable bills by using historical usage to even out payments into monthly installments that are paid throughout the year.

For more information and to enroll in Budget Billing, visit [OUC.com/BudgetBilling](https://www.ouc.com/BudgetBilling).

KEEP FIREWORKS AWAY FROM POWERLINES

Fireworks may be fun for the whole family, but it's never a good idea to light them around power lines. Always look up and search for an open area far away from power lines. Fireworks can cause power lines to catch fire. If there's an accident involving fireworks and a power line, leave the area immediately and call 9-1-1.

For more safety tips, visit [OUCblog.com/FireworkSafety](https://www.oucblog.com/FireworkSafety).



COMMUNITY CORNER: OUC & KINGSTON CELEBRATED EARTH MONTH TOGETHER!

The Earth Month Community Volunteer Project at Eagle Nest Park, organized in partnership with the City of Orlando and Keep Orlando Beautiful, was a resounding success on April 13. More than 60 volunteers, including 40 from OUC and 20 from Orlando City Soccer Club, and the Orlando City SC mascot Kingston gathered to help make a difference.

The day began with a group photo, capturing the unity and dedication of the volunteers. Activities included storm drain marking, waterway cleanup, and park beautification efforts.



KEEP YOUR COOL AND YOUR CASH WITH EFFICIENCY DELIVERED®

OUC's **Efficiency Delivered Program**® provides up to \$2,500* of energy and water efficiency upgrades in your home. Eligible improvements include:



- A/C tune-up
 - Air filter replacement
 - Attic insulation
 - Caulking and weather stripping
 - Thermostat replacement
 - Duct leak repairs
 - Irrigation repairs
 - Toilet replacement
 - Water flow restrictors
 - WaterSense labeled irrigation controller
 - Window film installation
- * Eligibility for improvements is based on household income.

Learn more at [OUC.com/EfficiencyDelivered](https://www.ouc.com/EfficiencyDelivered).

2023 WATER QUALITY REPORT

Learn more about H₂OUC via the 2023 OUC Water Quality Report at [OUC.com/wqr2023](https://www.ouc.com/wqr2023).

En español [espanol.ouc.com/wqr2023](https://www.espanol.ouc.com/wqr2023).

Para ver toda nuestra información en español, por favor visite [espanol.ouc.com](https://www.espanol.ouc.com).



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