

MINUTES
November 7, 2023
2:00 P.M.

Present:

COMMISSIONERS:

Britta Gross, President
Larry Mills, First Vice President
Roger Chapin, Second Vice President
Cesar E. Calvet, Commissioner

Clint Bullock, General Manager & Chief Executive Officer
Attila Miszti, Chief Operating Officer
Mindy Brenay, Chief Financial Officer
W. Christopher Browder, Chief Legal Officer
Linda Ferrone, Chief Customer & Marketing Officer
Latisha Thompson, Chief Employee Experience Officer
Michael Murtagh, Chief Transformation & Technology Officer
LeMoyne Adams, Luz Aviles, Wade Gillingham Jenise Osani, & Ken Zambito, Vice Presidents
Frances Johnson, Recording Secretary

The November 7, 2023 Commission Meeting was held in person at the Orlando Utilities Commission's Reliable Plaza Commission Chambers.

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President Gross asked Vince Preston to provide the Safety and Security protocols for the meeting.

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Pledge of Allegiance

President Gross asked Dale Ramirez to lead the Pledge of Allegiance to the Flag.

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Call to Order

The Commission Meeting was called to order at 2:02 P.M. President Gross noted that Mayor Dyer was not in attendance, acknowledging a quorum was present.

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Consideration of the Minutes

MOTION: On a motion by Commissioner Mills; seconded by Commissioner Calvet and unanimously carried, the reading of the September 12, 2023 Commission Meeting minutes was waived and the minutes were approved.

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Service Awards

Luz Aviles presented a 25-year service award to Astrid Washington, Manager of Process Improvement.

Mindy Brenay presented a 25-year service award to Michael Hollingsed, Director of Treasury & Payment Services.

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Community Recognition.

Linda Ferrone provided an overview of Customer Service Appreciation Week, which took place October 9th through October 13th. She described the various celebratory activities in which team members participated and highlighted the team’s important contributions to OUC. There were no comments from the Commissioners. Refer to the appendix for more information.

Jenise Osani presented OUC’s PROUD Volunteer program, which recognizes OUC employees who provided their skills, time, and dedication to various non-profit organizations throughout Central Florida in Fiscal Year 2023. There were no comments from the Commissioners. Refer to the appendix for more on the top three PROUD Volunteers.

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Affirmative Items

Mike Murtagh and Gerardo Laborda, Director of Digital & Technology presented on Affirmative Item A-20, Enterprise Data Analytics Platform Foundation Project. President Gross inquired about the metrics for reliability and safety, and whether those metrics are separate from the integration of data. Mr. Laborda confirmed that reliability and safety metrics are currently separate from the project, but will be integrated in the future. Refer to the appendix for more information.

President Gross presented the Affirmative Items for approval.

MOTION: On a motion by Commissioner Calvet and seconded by Commissioner Mills, Affirmative Items A-1 through A-30 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in June and July 2023 in the aggregate amount of \$36,458,175.50 as follows:

NATURAL GAS PURCHASES:

June 2023	City of Lakeland	\$ 392,947.89
June 2023	Clarke-Mobil Counties	\$ 346,500.00
June 2023	ConocoPhillips	\$1,080,368.63
June 2023	ECO Energy	\$ 441,338.25
June 2023	EDF Trading	\$3,039,532.46
June 2023	Emera	\$ 231,908.85
June 2023	Florida Gas Utility	\$ 135,080.00
June 2023	Florida Power & Light	\$ 100,475.00
June 2023	Gas South	\$ 494,445.00
June 2023	Macquarie Energy	\$ 457,216.81
June 2023	Municipal Gas Authority of Georgia	\$2,868,533.96
June 2023	Pathpoint Energy	\$ 137,527.38



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June 2023	Tenaska Marketing Ventures	\$1,562,318.30
June 2023	Texla Energy Management	\$ 560,311.54
July 2023	Clarke-Mobil Counties	\$ 454,150.00
July 2023	ConocoPhillips	\$1,148,546.30
July 2023	ECO Energy	\$ 598,688.98
July 2023	EDF Trading	\$3,555,391.59
July 2023	Emera	\$ 283,398.45
July 2023	Gas South	\$ 663,390.00
July 2023	Macquarie Energy	\$ 432,816.14
July 2023	Municipal Gas Authority of Georgia	\$3,537,332.72
July 2023	Pathpoint Energy	\$ 137,136.00
July 2023	Tenaska Marketing Ventures	\$1,017,140.21
July 2023	Texla Energy Management	\$ 898,875.72

COAL PURCHASES:

June 2023	Crimson Coal Corporation	\$6,079,563.64
July 2023	Crimson Coal Corporation	\$5,803,241.68

2. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Orange Industrial Services, LLC and American Compliance Technologies, Inc. d/b/a A-C-T Environmental & Infrastructure, Inc. in the aggregate amount of \$1,570,000 to continue providing industrial vacuum and pressure washing services, increasing the aggregate Purchase Order amounts to \$3,570,000;
3. Authorization for the General Manager & CEO to execute amendment No. 6 to the Stanton A Power Purchase Agreement for the purchase of an additional 87 MW of capacity and energy, pending final contract negotiations and OUC legal review;
4. Approval of Change Request No. 2 to the Capital Expenditure Estimate in the amount of \$1,171,086.03 for the State Road 91 Turnpike and Sand Lake Road Interchange Project, increasing the total project cost to \$4,084,419.11. Approval of additional funding in the amount of \$1,039,805 with conforming Change Order No. 1 to the Florida Department of Transportation for reimbursement of additional construction costs, increasing the total Purchase Order amount to \$3,199,805;
5. Approval of a Capital Expenditure Estimate for the Connexo Netsense Head End System Upgrade Project for hardware, software licenses, internal and external labor, implementation, and professional services in the amount of \$922,626. Approval of a sole source Purchase Order to Elster Solutions, LLC for software licensing and professional services in the amount of \$314,476;
6. Approval of the Capital Expenditure Estimate for the installation of the underground electric distribution system to serve the Buena Lago Subdivision – Phases 3 & 4 in the amount of \$601,420.57, with a customer contribution in the amount of \$110,295;
7. Approval of the Capital Expenditure Estimate for the installation of the underground electric distribution system to serve the Live Oak Lake Subdivision – Phases 4 & 5 in the amount of \$960,588.89, with a customer contribution in the amount of \$159,388.



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8. Approval of Capital Expenditure Estimates for construction, administration, and inspection costs for the City of Orlando sports lighting upgrades at Baldwin Blue Jacket Park, Eagle Nest Park, Rosemont Park, Southport Community Park, and Trotter's Park in the aggregate amount of \$2,971,945.74. Approval of a single source Purchase Order to Musco Lighting, LLC to provide construction management and construction services in the amount of \$2,790,302;
9. Approval of an OUC initiated scope change and conforming Change Order No. 3 to Golder Associates, Inc. in the amount of \$96,105 to continue providing environmental consulting and permitting services, increasing the total Purchase Order amount to \$181,885. Approval of a Purchase Order to KEMCO Industries, LLC for substation protection and control switchboard panels in the amount of \$615,000. Approval of a Purchase Order to Meyer Utility Structures, LLC to provide tubular steel poles for the new Harmony II substation in the amount of \$1,175,000;
10. Approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$3,035,000 for engineering, procurement, and construction services necessary to complete the Neptune Road Improvement Project, increasing the total project cost to \$3,134,750. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Black & Veatch Corp. in the amount of \$335,000 to provide design engineering and construction management services, increasing the total Purchase Order amount to \$430,000;
11. Approval of a Purchase Order to Leidos Engineering, LLC to continue providing OUC Consumption Online subscription services and data storage in the amount of \$725,544;
12. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Impact Innovations Systems, Inc. in the amount of \$91,355 to continue providing LegalISE redesign services, increasing the total Purchase Order amount to \$190,375;
13. Approval of a Purchase Order to the University of Central Florida for modeling services in the amount of \$1,260,000. Approval of a Purchase Order to OneH2 to provide hydrogen technologies in the amount of \$2,494,000;
14. Approval of a Purchase Order to Keyrus USA, Inc. to provide Talend subscription licenses and remote engines in the amount of \$247,560;
15. Approval of an OUC initiated scope change and conforming Change Order No. 2 to The North Highland Company LLC in the amount of \$311,300 to provide process improvement and change management services, increasing the total Purchase Order amount to \$409,300;
16. Approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$1,207,165.20 for computer equipment purchases, increasing the total project cost to \$2,440,879. Approval of additional funding in the amount of \$1,519,235.20 with conforming Change Order No. 1 to Dell Marketing LP to continue providing computer equipment and accessories, increasing the total Purchase Order amount to \$2,917,949;
17. Approval of RFP #5292 – Contract award to Dell Marketing L.P., the most responsive and responsible proposal for Microsoft server extended support software licenses in the amount of \$152,154;



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18. Approval of RFP #7037 – Contract award to SSP Innovations, LLC, the most responsive and responsible proposal to provide GIS managed and professional support services in the amount of \$300,000;
19. Approval of a sole source Purchase Order to IBM Corporation for software maintenance and support services in the amount of \$1,176,905.65;
20. Approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$2,011,640 for implementation services for the Enterprise Data Analytics Platform Foundation Project, increasing the total project cost to \$2,110,620. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Keyrus USA Inc. in the amount of \$1,461,647 for implementation services and project software licenses, increasing the total Purchase Order amount to \$1,560,627;
21. Approval of a Purchase Order to Burns & McDonnell Engineering Co., Inc. to provide flexible workplace design services in the amount of \$148,000;
22. Approval of a Capital Expenditure Estimate for the SEC Precipitator Unit 2 Roof Retrofit Project in the amount of \$690,940. Approval of a Purchase Order to Atlas Apex Roofing, LLC to provide labor and material in the amount of \$660,600;
23. Approval of a Purchase Order to Lytx, Inc. to continue providing in-vehicle camera monitoring services in the amount of \$352,000;
24. Approval of RFP #7026 – Contract award to GLE Associates, Inc., the most responsive and responsible proposal to provide industrial hygiene and safety services in the amount of \$137,388.35;
25. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Matrix Absence Management, Inc. in the amount of \$60,000 to continue to administer the Short-Term Disability and Family Medical Leave Act programs, increasing the total Purchase Order amount to \$300,000;
26. Approval of RFP #7047 – Contract award to Ferran Services & Contracting, Inc., the most responsive and responsible proposal for turnkey services for potential indoor lighting warranty claims in the amount of \$325,000;
27. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Resource Innovations, Inc. in the amount of \$32,000 to continue providing the energy and water audit tool, increasing the total Purchase Order amount to \$128,000;
28. Authorization for the General Manager & CEO to execute the Subordination of Utility Interests between the Florida Department of Transportation and OUC for Parcels 104.4, 107.5 and 111.8, located north of Nolte Road and on the east and west sides of Old Canoe Creek Road;
29. Approval of a sole source Purchase Order to ESC Spectrum Corporation to furnish labor, materials, equipment, and installation services in the amount of \$199,500; and
30. Authorization for the General Manager & CEO to execute the Partial Release of Easement for property located east of Wellspring Drive and north of Lake Nona Boulevard on Cromwell Road.

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New Business

President Gross asked if there were any comments for New Business Item 1 regarding the Commissioner nomination. The City of Orlando Nominating Board submitted three candidates for consideration to fill the position to be vacated by Cesar Calvet, whose term ends on December 31, 2023. Commissioner Chapin expressed appreciation for the nominee interview process.

Motion: On a motion by Commissioner Chapin and seconded by Commissioner Mills, New Business Item 1 was approved as follows:

NB-1 Nominate Ms. Linda Gonzalez to succeed Cesar Calvet as a Commissioner on the OUC Board and that her name be submitted for consideration as the Commission's nominee to the Orlando City Council for confirmation to serve for a four-year term, effective January 1, 2024. Ms. Linda Gonzalez meets the eligibility requirements to serve on the OUC Board and qualifies to serve for an initial term of four-years under the OUC Charter.

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Presentations

Commissioner Mills provided the October 30, 2023 Audit–Finance Committee Report.

The Committee reviewed and recommends the following actions be presented for Commission approval at the November 7, 2023 Commission meeting:

- The Committee recommends approval of the proposed Procurement Policy including changes designed to bolster federal grant compliance requirements and refine strategic sourcing guidance;
- The Committee recommends approval of deferred emergency response expenses for Hurricane Idalia in the amount of \$270,000 pending Federal Emergency Management Agency (FEMA) project approval;
- The Committee recommends approval of a regulatory action to systematically recognize estimated closure and post-closure landfill costs over a 10-year period beginning in fiscal year 2023; and
- The Committee recommends approval of a regulatory action to defer excess income before contributions of up to \$5 million to the electric base rate reserve fund to offset future price increases and advance the Path to Clean Energy.

The Committee was provided with a legal update noting legal activities were slightly elevated as a result of continuing efforts to resolve post-pandemic backlogs. The Committee also reviewed the Commission-approved land purchase and sale agreements good faith deposits action taken in August 2021, and approved management's recommendation for minor revisions to the guidance to enhance flexibility.

The Committee reviewed and approved management's recommendation to reclassify regulatory credits from previously recognized deferred gains on sale and electric base rate reserves to establish a Path to Clean Energy reserve. The Committee also reviewed and approved Investment Policy changes supporting the implementation of the Path to Clean Energy and Path to Alternative Water Sources in alignment with the 5-Year Capital Plan.



The Committee was provided with an update of additional Investment Policy changes and approved management’s recommendation to increase the Core Fund target level from \$275.0 million to \$300.0 million.

The Committee was provided with an update of the Internal Audit Annual Risk Assessment and approved the 2024 Audit Plan.

The Committee was provided with an update of the Pension and Other Post-Employment Benefits audit. Hybrid Medical Plan changes were also presented to the Committee and approved management’s recommendations related to corrections and adjustments.

Quarterly financial updates were provided for the Energy Risk Management Committee, Internal Audit, and Financial Services. No additional comment by the Committee.

Motion: On a motion by Commissioner Chapin and seconded by Commissioner Calvet, Presentation 1a was approved as follows:

PRES - 1a Approval of the Procurement Policy.

Motion: On a motion by Commissioner Calvet and seconded by Commissioner Chapin, Presentation 1b was approved as follows:

PRES – 1b Approval to defer up to \$5 million of wholesale non-fuel energy revenues to the electric base rate reserve fund to offset future price increases and the advancement of the Path to Clean Energy.

Motion: On a motion by Commissioner Chapin and seconded by Commissioner Calvet, Presentation 1c was approved as follows:

PRES – 1c Approval to defer \$270,000 of Hurricane Idalia emergency response and hurricane preparedness costs incurred in Fiscal Year 2023 consistent with the rate-making model and the Commission-approved Operating Budget.

Motion: On a motion by Commissioner Calvet and seconded by Commissioner Chapin, Presentation 1d was approved as follows:

PRES – 1d Approval of the deferral of \$34.1 million of closure and post-closure landfill costs for a 10-year period beginning in 2023 with accretion expenses recognized through 2032.

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Mindy Brenay presented the 2023 Preliminary Year-End Financial Report. Commissioner Calvet asked whether there are any indications that financials might change before the end of the fiscal year. Ms. Brenay stated changes are not expected. Refer to the Appendix for more information.

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General Manager's Comments

Clint Bullock announced that OUC is ranked #2 amongst the top utility companies from the Sierra Club’s study titled “The Dirty Truth,” a report analyzing utilities’ plans and progress in future clean energy plans. He explained the study measured 77 utilities across the country and for the third year in a row, OUC has received a “B” grade. Mr. Bullock stated OUC’s recent score of 65 is more than twice as strong as the national utility average, which is now at 31. It’s a testament to the hard work put into OUC’s EIRP. He highlighted some of OUC’s projects in the coming year, including the four MW energy storage project that’s being completed in Saint Cloud, the two MW floating solar array in partnership with the Department of Transportation, and the next large-scale solar farms at Harmony 2 and Storey Bend sites that will provide 149 MWs of energy. He concluded by thanking the Sierra



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Club for recognizing OUC's commitments and stated that OUC looks forward to enhancing its plan moving forward.

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Commissioners' Comments

Commissioner Chapin started by congratulating all the service award recipients. He expressed his appreciation for the three candidates who put their names forward for consideration. He also acknowledged OUC employee's volunteerism.

Commissioner Mills acknowledged OUC employee's volunteerism and commended all the presenters. He also emphasized how the data analytical foundation reaffirms OUC's commitment to strategic planning.

Commissioner Calvet commented on his admiration for OUC's employees, the service award recipients, and how incredible it is to have three candidates representing decades of experience. He commended OUC for continuing to provide the community with outstanding service.

President Gross concluded by recognizing OUC employees for their volunteerism, and expressed appreciation for the presentations on customer satisfaction and environmental studies.

President Gross adjourned the meeting at 3:03 P.M.

President

Secretary

Recording Secretary

APPENDIX

Community Recognition

Customer Service Appreciation Week

2023 Proud Volunteers Hours

Affirmative Item

A-20 Enterprise Data Analytics Platform Foundation Project

PRES-2 Financial Report.

Community Recognition

Customer Service Appreciation Week



Linda Ferrone, Chief Customer & Marketing Officer	11/07/23
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OUC100
A Century of Reliability

Customer Service Appreciation Week



ouc100
A Century of Reliability

CUSTOMER SERVICE WEEK

TEAM Service

★ 2023

750k+
CUSTOMER
CONTACTS

3M+
BILLS
GENERATED

99.96%
ACCURACY

3,120
ENERGY &
WATER
AUDITS

\$24M
VALUE IN
COST
LETTERS

533
ONLINE &
MULTI-MEDIA
TRAINEES



Key Accounts Team Earns Esource Top Rank



2023 Business
Customer
Satisfaction
Study

#1
OF MORE
THAN 600
UTILITIES

9.5/10
OVERALL
CUSTOMER
SATISFACTION

RELIABILITY
TRUST
EFFECTIVE
EMERGENCY
COMMUNICATIONS



Community Recognition

2023 Proud Volunteers Hours

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Volunteer Hours

Jenise Osani,
Vice President, Marketing & New Products
November 7, 2023



OUC'S TOP PROUD VOLUNTEERS

**Cecil
Shaffer,**
Project Engineer, AMI &
Metering

Cecil came in **third** place with
420 hours of service.



LAWRENCE STRAWN,

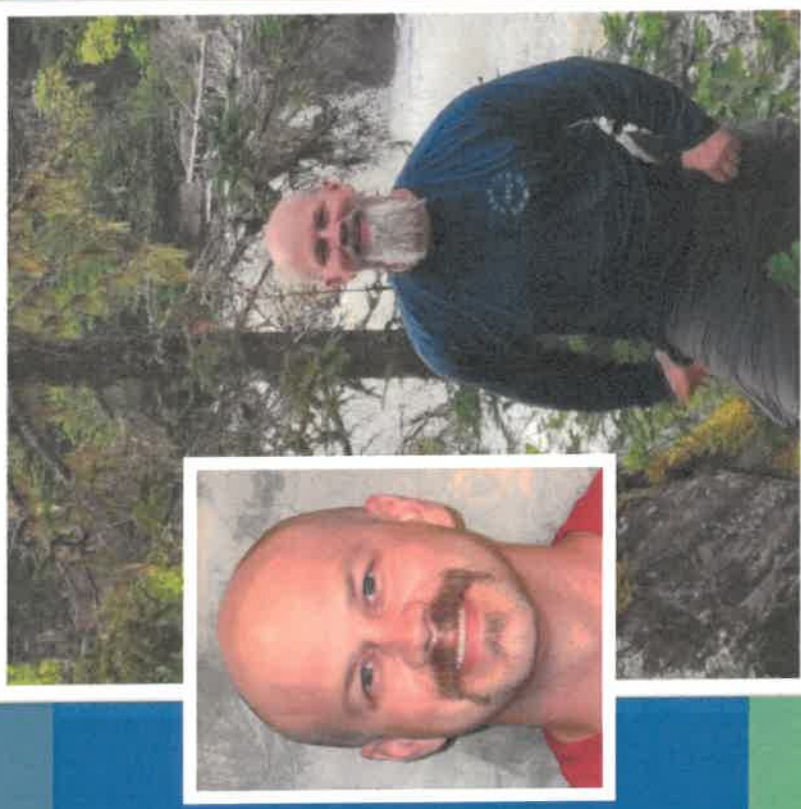
Manager, Corporate
Analytics & Planning

Lawrence came in second
place with 471 hours of
service.



**KEVIN
COOPER,**
Lead Technician, WPRO

Kevin came in **first** place with
638 hours of service.



CONGRATULATIONS
ON YOUR ACCOMPLISHMENTS AND
THANK YOU FOR YOUR
DEDICATION TO OUR COMMUNITY.

Affirmative Item

A-20 Enterprise Data Analytics Platform Foundation Project

Enterprise Data Analytics Platform Foundation Project

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Mike Murtagh – Chief Technology & Transformation Officer
Gerardo Laborda – Director, Digital & Technology

Agenda Item
A-20

11/07/2023

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Data-Driven Culture Aligns to OUC Vision

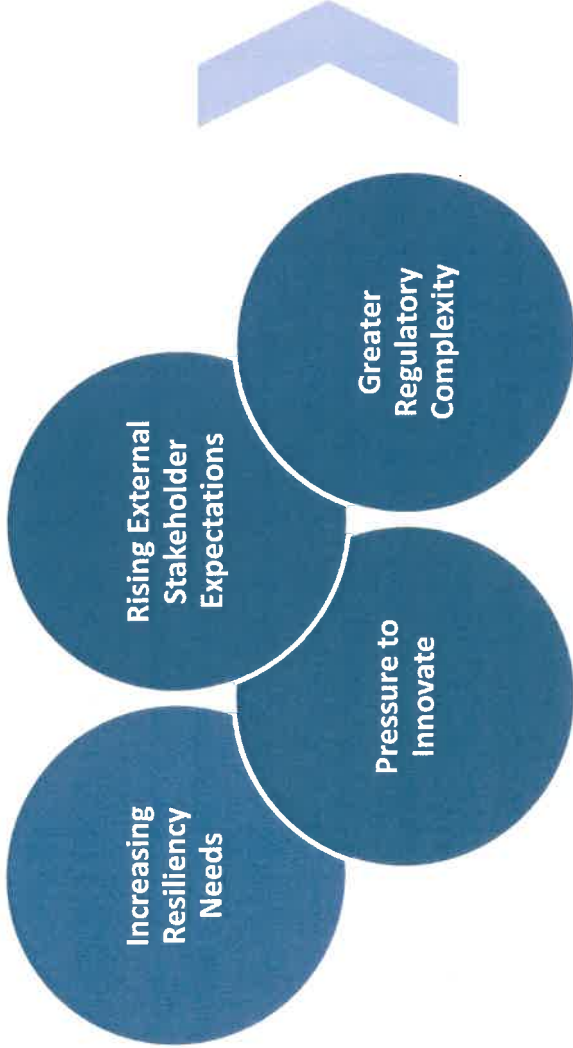
Our Vision is Our Aspiration

OUC is an innovative solutions leader and the partner of choice.



Enables faster data-based decisions to drive **innovation** in our solutions, **efficiency** in our operations, and provide **more options** for our customers

Key Drivers



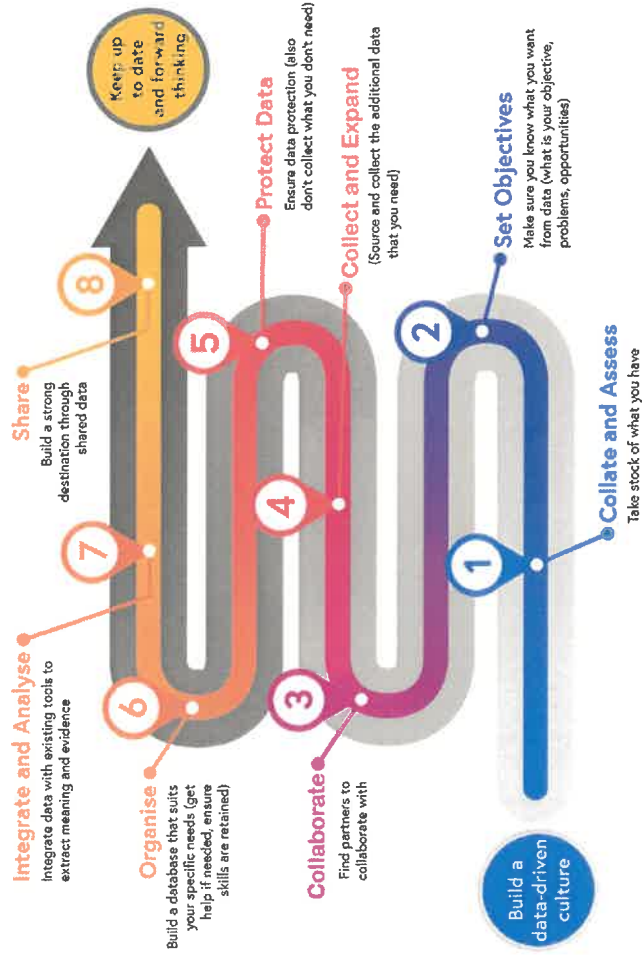
The grid is changing, load and generation are more variable; data can help plan for this future and adapt to the rapid changing **Customer** needs.

Efficient access to data enables better productivity for our **Employees**.

Weather is more impactful to our operations; leveraging data analytics can help deliver better reliability for our **Community**.

The regulatory requirements are increasing; data provides governing bodies the required information.

Path to a Data-Driven Culture

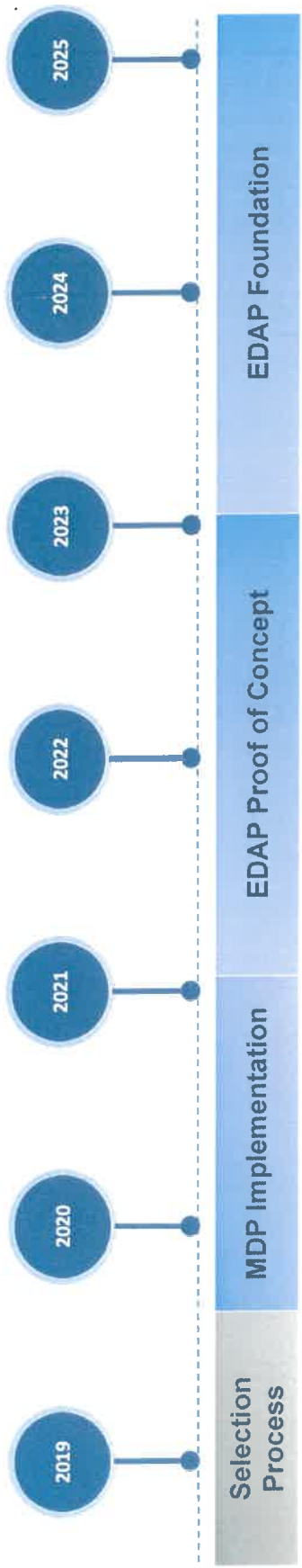


Multi-step journey to enable a data-driven culture

Collaboration across multiple teams

Transformation across people, processes, and technology

Journey to Enterprise-wide Data Platform



talend

alteryx



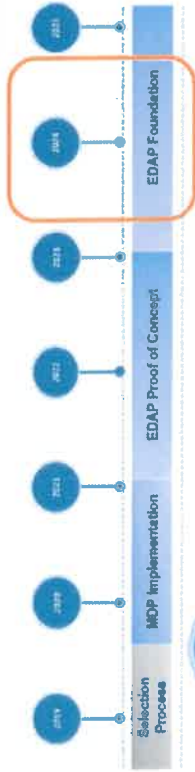
keyrus



EMERGING TECHNOLOGIES
OUC—The Reliable One



- Water Conservation
- Liquid Oxygen Supply Crisis
- Revenue Assurance
- Transformer Loading Analysis
- Weather Driven Solar/Load Forecast
- EV Fleet Impacts to Grid
- DER Loading on Transformers
- EV Load Profiles & Impacts on System Peaks



EDAP Foundation

Create the Foundation:

- Establish Governance
- Setup Support Team Structure
- Expand Cloud Core Infrastructure & Frameworks

Develop Use Cases:

- Finance
- Power Marketing
- Environmental Water Resources
- Customer Experience & Sales
- Marketing & New Products

Recommended Action

- Commission approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$2,011,640 for the implementation services for the Enterprise Data Analytics Platform Foundation Project, increasing the total project cost to \$2,110,620.
- Commission approval of an OUC-initiated scope change and conforming Change Order No. 1 to Keyrus USA Inc. in the amount of \$1,461,647 for implementation services and project software licenses, increasing the total Purchase Order amount to \$1,560,627.

Presentation 1

Financial Report.

2023 Preliminary Year-End Results

Description (in millions)	2023 Budget	Preliminary 9/30/2023	Variance
Electric Retail Energy Revenues	\$ 514.2	\$ 513.5	\$ (0.7)
Water Revenues	91.6	93.0	1.4
Chilled Water Revenues	34.7	41.9	7.2
Electric Wholesale Energy Revenues	34.2	36.1	1.9
Other Revenues	50.4	49.3	(1.1)
Total Revenues	725.1	733.8	8.7
Operating Expenses	573.0	582.6	(9.6)
Non-Operating Expenses	34.7	33.6	1.1
Income Before Contributions	\$ 117.4	\$ 117.6	0.2

- Total Operating revenues are projected to be \$8.7 million favorable to budget
 - Includes \$4.0 million regulatory action and impact from prior year regulatory action to reduce retail energy revenues by \$25.0 million
 - Favorable Chilled Water and electric retail revenues from warmer than normal weather
- Operating expenses are \$9.6 million unfavorable due to inflation, emergency response costs and enhanced environmental guidance
- Non-operating expenses are favorable due to rising interest rates