

The Reliable One AND SUSTAINABLE, TOO

Financial and Statistical Report 2014





COMBINED INFORMATION

OUC's upgraded website allows customers to take control of their consumption by providing their daily electric and water usage online.



ORLANDO UTILITIES COMMISSION 2014 FINANCIAL & STATISTICAL INFORMATION REPORT

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Certain information provided in this document is being provided to meet OUC's current continuing disclosure obligations under various continuing disclosure agreements entered into in connection with certain of its outstanding debt obligations, as required under Securities Exchange Commission Rule 15c2-12.



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GENERAL INFORMATION

OUC—the Reliable One is the second largest municipal utility in Florida providing electric and water services to more than 234,000 customers in Orlando, St. Cloud and parts of unincorporated Orange and Osceola Counties.

Created by a special act of the Florida Legislature in 1923 as a statutory commission of the State of Florida, the Orlando Utilities Commission (OUC) has full authority over the management and control of the electric and water systems of the City of Orlando. The charter, as amended, allows OUC to undertake the construction, operation and maintenance of electric, water, lighting and chilled water systems, in Orange County and portions of Osceola County.

OUC is governed by a five member board (the Board) which includes the Mayor of the City of Orlando as an ex-officio member. Board members must be OUC customers, and at least one member must reside in unincorporated Orange County. Members serve without pay and may hold two consecutive four-year terms.

OUC's electric system provides service to customers within the City of Orlando and certain contiguous areas of Orange County. The boundaries of OUC's 248 square mile electric service area are set pursuant to a ten year territorial agreement with Duke Energy. The agreement, which expires February 1, 2016, has been approved by the Florida Public Service Commission, which has full authority to resolve all disputes related to service territory.

In 1997, OUC entered into an inter-local agreement with the City of St. Cloud in Osceola County to assume responsibility for providing retail electric energy service to its customers. The agreement with St. Cloud expires September 30, 2032. OUC also operates and maintains St. Cloud's electric transmission and distribution system in its 171-square-mile service territory, granted to St. Cloud through an electric territorial agreement with Duke Energy through November 4, 2019.

OUC provides water service to customers throughout Orlando as well as a 200-square-mile service area as set forth by a territorial agreement with Orange County (the County). OUC's agreement with the County has an expiration date of May 4, 2019 with automatic ten year extension periods. In accordance with OUC's Consumptive Use Permit (CUP) from the St. Johns River Water Management District, water is obtained from deep wells that tap the Floridian Aquifer, a natural source of high quality water hundreds of feet below the surface. State-of-the-art water plants ozonate the water for disinfection and remove hydrogen sulfide. OUC's CUP agreement expires in 2023.

OUC operates two related businesses — OUConvenient Lighting and Chilled Water — that serve Orlando and surrounding counties. OUConvenient Lighting works with municipalities and commercial partners to plan, install and maintain indoor and outdoor lighting. Chilled Water provides chilled water service for air conditioning systems through a network of seven chilled water plants in five districts with a total capacity of 47,950 tons.

The information presented in the following pages represents OUC's financial and operational information for the fiscal periods of 2004-2014 and where appropriate, amounts have been reclassified to conform to the 2014 presentation.

STATEMENTS OF NET POSITION (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Assets				
Utility plant, net	40.400.644	4 2 4 2 2 4 5 7	A 0 4 4 4 0 5 0	4 2 4 5 2 4 2 4
In-service depreciated cost	\$2,133,614	\$ 2,108,165	\$ 2,144,052	\$ 2,160,121
Land and other non-depreciable assets	69,455	69,214	70,022	62,882
Construction work in progress Total utility plant, net (1)	151,557	<u>135,465</u>	84,125	65,041
iotal utility plant, net (1)	2,354,626	<u>2,312,844</u>	2,298,199	2,288,044
Restricted and internally designated assets				
Debt service and related funds	83,026	82,868	82,707	122,714
Decommissioning, construction bond proceeds				
and other funds	195,343	186,543	208,323	258,940
Liability reduction fund (2) (4)	-	-	-	20,268
Stabilization and self insurance funds (3)	153,926	169,275	183,649	197,414
Capital reserve fund (4)	118,968	118,968	<u>118,968</u>	14,700
Total restricted and internally designated assets	<u>551,263</u>	<u>557,654</u>	593,647	614,036
Current assets				
Cash and investments (5)	38,081	60,333	85,404	131,368
Customer accounts receivable, less allowance	30,001	00,555	05,404	131,300
for doubtful accounts	76,034	67,697	71,245	74,711
Fuel for generation	24,821	30,168	19,348	24,319
Materials and supplies inventory, net	42,226	42,561	40,303	36,698
Other current assets	71,424	80,447	90,187	109,477
Hedging derivative instruments maturing within one year (6)	448	213	2,595	5
Total current assets	253,034	281,419	309,082	376,578
Other assets	24.260	20.265	24.054	20.000
Net pension and other post-employment benefits asset	31,368	30,265	31,954	30,800
Regulatory assets (1)	34,900	42,096	20,084	20,873
Other long-term assets	18,140	17,118	17,349	18,212
Hedging derivative instruments (6)	226	88	2,052	
Total other assets Total assets	84,634	89,567	71,440	69,885
iotal assets	3,243,557	3,241,484	3,272,368	3,348,543
Deferred outflows of resources				
Unamortized loss on refunded bond (7)	51,922	58,439	51,265	53,638
Accumulated decrease in fair value of hedging derivatives (6)	23,808	25,622	43,559	50,165
Total deferred outflows of resources	75,730	84,061	94,824	103,803
Total assets and deferred outflows of resources	\$ 3,319,287	\$ 3,325,545	\$ 3,367,192	\$ 3,452,346
iotal acceptanta deletica cathoris of resources	y 3,313,201	♀ 5,525,545	y 3,307,132	y 3,732,370

⁽¹⁾ In 2013, OUC began implementing an advanced Metering Infrastructure (AMI) for both electric and water. As a result, the existing electric and water meters of \$1.8 million and \$4.4 million, respectively, were reclassified as regulatory assets. Through September 30, 2014, OUC has incurred \$38.6 million for the implementation of the AMI meter project. In 2013, Duke Energy closed the Crystal River Unit 3 (CR 3) nuclear generation facility and, as such, the net book value of \$17.6 million was reclassified as a regulatory asset. OUC also completed a depreciation study in 2013. The study was conducted to ensure that OUC's depreciation rates properly reflected its levels of maintenance as well as its comparability with industry norms. OUC initiated the implementation of the useful life study in late 2013 which resulted in a decrease in depreciation expense of \$22.7 million and \$11.6 million for 2014 and 2013, respectively. In 2012, Land and other non-depreciable assets increased primarily due to the reacquisition of the Indian River plant site (IRP) for \$11.5 million.

⁽²⁾ In 2000, OUC sold the steam units at the IRP. A portion of the proceeds from this sale were internally designated to fund future debt maturities. In November 2006, \$113.4 million was used to defease portions of the Series 2001, 2001A & 2003A bonds.

⁽³⁾ The fluctuation over the past ten years was primarily due to the changes in fuel stabilization funds, as these funds are designated to match the change in regulatory credits.

⁽⁴⁾ In 2006, OUC established the capital reserve to fund the construction of capital projects. Funding for the capital reserve continued through 2008 with a reclassification of funds in 2010. In 2012, OUC designated an additional \$84.0 million to the capital reserve fund. Additionally, the Audit Committee approved, as part of the IRP re-purchase, the reclassification of \$20.3 million from the Liability reduction fund to the Capital reserve fund.

2010	2009	2008	2007	2006	2005	2004
\$ 2,134,963 62,868 107,333 2,305,164	\$ 1,800,510 59,501 421,685 2,281,696	\$ 1,748,769 59,196 343,959 2,151,924	\$ 1,726,375 31,632 176,216 1,934,223	\$ 1,681,186 31,632 100,909 1,813,727	\$ 1,652,730 29,667 83,279 1,765,676	\$ 1,644,680 31,670 69,992 1,746,342
133,981	121,526	118,406	118,471	117,812	112,837	109,264
314,346 20,386 174,676 14,700	179,005 20,384 141,604	224,233 20,380 110,013 32,140	211,336 30,593 143,154 32,618	217,311 143,446 111,085 	141,533 151,096 56,173	107,785 190,491 66,377
<u>658,089</u>	<u>462,519</u>	505,172	536,172	<u>595,154</u>	<u>461,639</u>	473,917
54,715	33,622	43,520	36,148	55,666	73,535	83,077
84,000 19,863 37,827 118,278 31 314,714	81,482 19,950 36,727 106,405 314 278,500	78,801 5,972 37,926 90,730 114 257,063	89,749 14,752 35,927 71,862 	68,715 9,626 33,669 66,366 	87,697 8,642 31,300 56,197 	65,619 6,512 29,231 47,405
30,100 22,076 22,911 17 75,104 3,353,071	34,268 20,989 21,000 202 76,459 3,099,174	36,801 27,124 16,067 <u>826</u> 80,817 2,994,976	40,048 23,490 12,094 	43,182 10,155 11,588 	46,216 10,197 6,035 - 62,448 2,547,134	49,167 12,391 31,535 ———————————————————————————————————
57,653 75,660 133,313 \$ 3,486,384	46,461 <u>84,159</u> <u>130,620</u> \$ 3,229,794	53,720 43,420 97,140 \$ 3,092,116	61,864 - 61,864 \$ 2,856,329	75,784 - - 75,784 \$ 2,783,632	83,170 - - - - - - - - - - - - -	91,339 - - 91,339 \$ 2,636,535

 ⁽⁵⁾ In 2014 and 2013, Cash and investments decreased due to the use of additional cash from operations to fund capital projects. The increase in 2011 was due to the release of \$41.4 million previously restricted as Debt service reserve for the Series 1992 Bonds that matured on October 1, 2010.
 (6) In conjunction with the implementation of GASB Statement No. 53, "Accounting and Financial Reporting for Derivative Instruments", all effective derivative instruments were included on the Statements of Net Position as either an asset or liability measured at fair market value. Related changes in the fair value of derivative instruments are deferred, under the headings Accumulated increase or decrease, respectively, in fair value of hedging derivatives, and recognized in the period in which the derivative is settled.

⁽⁷⁾ In 2014, OUC adopted GASB Statement No. 65, "Items Previously Reported as Assets and Liabilities" which required the reclassification of losses associated with bond refundings as a Deferred outflows of resources. The Statements of Net Position were restated for this change.

STATEMENTS OF NET POSITION (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Liabilities Current liabilities - payable from restricted and designated assets Accrued interest payable on notes and bonds Bonds payable within one year Customer meter deposits (1) Total payable from restricted and designated assets	\$ 29,826	\$ 31,031	\$ 32,211	\$ 34,448
	53,310	51,950	50,610	88,450
	52,784	49,892	45,942	43,079
	135,920	132,873	128,763	165,977
Current liabilities - payable from current assets Accounts payable and accrued expenses (2) Other bonds payable (3) Other current liabilities Hedging derivative instruments maturing within one year (4) Total payable from current assets Total current liabilities	95,549	78,971	74,499	84,963
	98,360	98,360	98,360	98,360
	20,338	19,708	19,245	18,604
	512	3,459	7,815	11,519
	214,759	200,498	199,919	213,446
	350,679	333,371	328,682	379,423
Other liabilities and deferred credits Asset retirement obligation and other liabilities Hedging derivative instruments (4) Total other liabilities	85,438 289 85,727	84,263 242 84,505	76,732 2,996 79,728	79,688
Long-term debt, net Total liabilities	1,481,003	1,548,109	1,612,662	<u>1,666,567</u>
	1,917,409	1,965,985	2,021,072	<u>2,133,208</u>
Deferred inflows of resources Unamortized gain on refunded debt Regulatory credits (5) Accumulated increase in fair value of hedging derivatives (4) Total deferred inflows of resources	1,926	2,104	2,283	3,194
	233,029	252,936	272,224	283,106
	674	301	4,647	5
	235,629	255,341	279,152	286,305
Total liabilities and deferred inflows of resources	<u>\$ 2,153,038</u>	<u>\$ 2,221,326</u>	\$ 2,300,224	\$ 2,419,513
Net position Net investment in capital assets (6) Restricted Unrestricted Total net position	\$ 884,604	\$ 789,341	\$ 744,184	\$ 745,117
	265	329	1,543	1,570
	281,380	314,549	321,241	286,146
	\$ 1,166,249	\$ 1,104,219	\$ 1,066,968	\$ 1,032,833

⁽¹⁾ In 2013, OUC transitioned the St. Cloud electric customer deposits of \$2.6 million from the City of St. Cloud to OUC in preparation for the conversion of these customers to OUC's customer billing system.

⁽²⁾ The increase in Accounts payable and accrued expense during 2014 resulted from higher fuel and purchased power payables of \$9.5 million as a result of increased generation. Additionally in 2014, OUC recorded accruals of \$6.0 million for an environmental restoration, a FEMA de-obligation loss contingency and a tax liability with the Florida Department of Revenue.

⁽³⁾ In 2008, the Series 2004 Bonds were reclassified to Other bonds payable as the bonds were set to mature in July 2009. OUC intended to remarket these bonds with long-term variable rate debt; however, due to changing market conditions, only a portion of the debt was refunded on a long-term basis. In 2010, OUC refunded the remaining portion in the windows mode without an underlying liquidity facility; therefore, the debt remains classified as Current liabilities payable from current assets.

⁽⁴⁾ In conjunction with the implementation of GASB Statement No. 53, "Accounting and Financial Reporting for Derivative Instruments", all effective derivative instruments were included on the Statements of Net Position as either an asset or liability measured at fair market value. Related changes in the fair value of derivative instruments are deferred, under the headings Accumulated increase or decrease, respectively, in fair value hedging derivatives, and recognized in the period in which the derivative is settled.

⁽⁵⁾ The fluctuation over the past ten years was primarily due to the changes in fuel stabilization funds, as these funds are designated to match the change in regulatory credits.

⁽⁶⁾ The fluctuation in Net investment in capital assets, since 2012, was the result of OUC's use of cash from operations to fund capital projects.

2010	2009	2008	2007	2006	2005	2004
\$ 37,284 51,080 <u>39,062</u> 127,426	\$ 27,552 48,350 33,485 109,387	\$ 28,093 46,045 33,575 107,713	\$ 28,524 44,440 31,481 104,445	\$ 30,810 41,420 29,012 101,242	\$ 28,744 38,560 26,099 93,403	\$ 27,744 35,575 24,846 88,165
84,089 98,522 22,927 <u>8,022</u> 213,560 340,986	68,080 199,266 24,266 3,552 295,164 404,551	93,162 218,799 17,876 5,482 335,319 443,032	68,222 13,546 ————————————————————————————————————	62,189 13,102 	97,779 - 14,317 - - - - - - - - - - 205,499	90,055 - 12,039 - - - - 102,094 190,259
77,974 13,050 91,024 1,789,258 2,221,268	81,022 12,020 93,042 1,541,539 2,039,132	84,037 1,766 85,803 1,446,100 1,974,935	79,507 	80,916 	71,378 	68,595 - 68,595 1,478,762 1,737,616
3,422 267,236 48 270,706 \$ 2,491,974	3,650 229,039 1,688 234,377 \$ 2,273,509	198,136 940 199,076 \$ 2,174,011	243,299 243,299 \$ 1,990,887	212,742 212,742 \$ 1,981,865	155,976 155,976 \$ 1,867,804	173,716
\$ 740,393 425 253,592 \$ 994,410	\$ 778,476 827 <u>176,982</u> \$ 956,285	\$ 754,793 2,515 160,797 \$ 918,105	\$ 661,230 8,342 195,870 \$ 865,442	\$ 530,940 5,863 <u>264,964</u> \$ 801,767	\$ 513,025 4 249,471 \$ 762,500	\$ 461,418 4 263,781 \$ 725,203

STATEMENTS OF REVENUES, EXPENSES AND CHANGES IN NET POSITION (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Operating revenues Electric operating revenues (1) Water operating revenues Lighting operating revenues Chilled water operating revenues	\$ 771,323	\$ 718,551	\$ 747,605	\$ 769,776
	64,080	62,812	63,454	64,142
	12,990	12,626	12,449	12,316
	31,592	31,369	30,875	
Total operating revenues	<u>879,985</u>	<u>825,358</u>	<u>854,383</u>	<u>876,009</u>
Operating expenses Fuel for generation, purchased power and fixed demand payments (2) Production	347,896	315,867	326,071	332,198
	88,060	84,538	95,108	96,229
Transmission and distribution (3) Lighting	38,258	34,246	34,206	37,553
	3,128	3,450	3,272	3,161
Chilled water	15,733	15,090	15,165	14,829
Storm recovery cost (4)	2,000	-	-	
Depreciation and amortization (5) Customer service (6) General and administrative (7)	113,601	118,964	120,699	119,361
	32,495	33,525	38,289	35,074
	51,517	48,608	47,480	46,750
Utility/property tax (8) Revenue based payments to the City of Orlando	18,130	14,800	15,481	16,473
	27,784	29,406	29,623	28,809
Revenue based payments to Orange County Revenue based payments to the City of St. Cloud System use payments to the City of St. Cloud	1,457	1,397	1,477	1,461
	6,372	6,752	6,927	6,372
	1,497	1,920	1,915	1,915
Total operating expenses	747,928	708,563	735,713	740,185
Operating income	132,057	116,795	118,670	135,824
Non-operating income and (expense) Interest income (9) Other income, net Amortization of gain on sale of assets (10) Bond interest and related expenses (11) Total non-operating expenses, net	4,848	4,512	6,691	4,560
	9,375	10,289	13,318	12,155
	2,888	4,692	4,233	3,971
	(59,887)	(62,355)	(70,235)	(78,530)
	(42,776)	(42,862)	(45,993)	(57,844)
Income before contributions	89,281	73,933	72,677	77,980
Contributions in aid of construction (CIAC) (12)	21,371	10,318	8,619	8,419
Annual dividend (13)	(48,622)	(47,000)	(47,161)	<u>(47,976</u>)
Increase in net position Net position - beginning of year Net position - end of year	62,030	37,251	34,135	38,423
	1,104,219	<u>1,066,968</u>	1,032,833	994,410
	\$ 1,166,249	<u>\$ 1,104,219</u>	\$ 1,066,968	\$ 1,032,833

⁽¹⁾ In 2014, Electric operating revenues increase was driven by a 3.4% increase in retail consumption, higher fuel revenues as a result of rising natural gas costs, wholesale market opportunities and new demand contracts with the Cities of Winter Park and Lake Worth. As a result of the unexpected increase in wholesale sales, the Board approved the deferral of \$8.0 million which will be used to mitigate future costs associated with expected Environmental Protection Agency (EAP) rulings. In 2013, the \$29.0 million decrease in Electric operating revenues was due to a rate decrease approved by the Board in October 2012. The decrease in 2012 was driven by a 34.8% decrease in megawatt hours sold in conjunction with the decreased utilization of OUC's coal generation facilities.

⁽²⁾ In 2014, Fuel for generation, purchased power and fixed demand payments was increased from that of 2013 due to an increase in native load requirements and an extended outage at the Lakeland McIntosh Unit 3 facility. Additionally, fuel costs have risen since 2013, particularly for natural gas. In 2013, the decrease was due to lower coal commodity costs.

⁽³⁾ Higher 2011 and 2010 Transmission and distribution costs resulted from the recognition of consumptive use permit spending of \$2.3 million and a write down of a deferred water regulatory project of \$2.3 million, respectively.

⁽⁴⁾ In August and September 2004, the Central Florida area was impacted by hurricanes Charley, Frances and Jeanne. As a result of these storms, OUC recorded \$6.0 million of unrecoverable storm restoration costs, net of grant reimbursements. In 2008, OUC incurred costs, net of grant reimbursements, for tropical storm Fay. In 2014 as a result of a potential de-obligation of funds related to the hurricanes experienced in 2004, OUC recorded a loss contingency of \$2.0 million.

⁽⁵⁾ In 2013 a study was conducted to ensure that OUC's depreciation rates properly reflected its levels of maintenance as well as its comparability with industry norms. OUC initiated the implementation of the useful life changes in late 2013 which resulted in a depreciation expense decrease of \$11.6 million. The annualized impact of the study implementation was \$22.7 million in 2014. These decreases were offset by incremental year-over-year systematic deprecation related to the capitalization of new assets.

⁽⁶⁾ In 2014, with the implementation of the Advanced Metering Infrastructure (AMI) upgrades, the Customer service costs were lower due to staffing reductions. The increase in 2012 was primarily due to the recognition of costs associated with the write-down of the non-AMI meters.

⁽⁷⁾ In 2014 and 2013, General and administrative costs increased due to higher pension and medical costs. The increase in 2012 was driven by higher information technology costs. In 2010, lower than projected investment returns and the inclusion of previously approved cost-of-living adjustments (COLA) contributed to the increase

2010	2009	2008	2007	2006	2005	2004
\$ 759,754 62,619 12,155 29,286 863,814	\$ 704,483 62,675 12,036 24,221 803,415	\$ 750,936 62,224 11,283 19,739 844,182	\$ 673,317 65,428 10,437 16,643 765,825	\$ 665,748 56,032 8,885 15,590 746,255	\$ 679,465 54,361 7,696 12,738 754,260	\$ 605,653 50,460 6,651 10,343 673,107
330,738 94,089 37,687 3,494 14,489 - 117,105 31,448 45,810 16,535 28,804 1,821 5,582 1,911 729,513	312,377 80,363 32,725 3,688 13,015 162 110,068 29,361 37,634 15,142 27,301 1,687 5,316 1,910 670,749	372,423 81,359 31,483 3,853 11,067 624 98,312 29,245 37,898 13,533 25,148 1,054 5,064 1,914 712,977	323,245 73,401 28,523 2,909 10,428 - 92,282 29,979 34,716 12,908 24,130 1,056 4,079 1,915 639,571	346,417 69,685 25,064 2,771 9,726 - 86,433 27,234 28,936 12,895 23,658 1,062 3,519 1,907 639,307	373,880 68,053 21,195 2,569 8,069 - 85,570 20,897 27,022 11,461 20,187 871 3,349 	318,558 62,978 19,260 1,954 5,730 6,003 79,768 20,011 26,400 10,071 18,058 816 3,240 1,925 574,772
134,301	132,666	131,205	126,254	106,948	109,226	98,335
8,569 7,832 3,971 (85,051) (64,679)	10,649 2,263 3,971 (77,048) (60,165)	16,683 2,189 3,971 (74,167) (51,324)	23,228 3,325 3,970 (71,764) (41,241)	22,724 1,853 3,970 (73,721) (45,174)	9,239 2,840 3,970 (68,551) (52,502)	9,354 2,077 14,006 (71,005) (45,568)
69,622	72,501	79,881	85,013	61,774	56,724	52,767
14,099	11,579	18,734	24,362	25,293	14,607	13,955
<u>(45,596</u>)	(45,900)	<u>(45,952</u>)	(45,700)	(47,800)	(34,034)	(31,660)
38,125 <u>956,285</u> \$ 994,410	38,180 918,105 \$ 956,285	52,663 <u>865,442</u> \$ 918,105	63,675 801,767 \$ 865,442	39,267 <u>762,500</u> \$ 801,767	37,297 <u>725,203</u> <u>\$ 762,500</u>	35,062 <u>690,141</u> \$ 725,203

⁽⁸⁾ Utility/property tax costs increased \$2.9 million in 2014 as a result of an unexpected customer classification change for two large customers related to gross receipts tax.

⁽⁹⁾ Since 2008, interest rates have been lower due to the market downturn. However, interest income increased slightly in 2012 as a result of the inclusion of gains earned on investments sold prior to maturity along with increased investment valuation adjustments resulting from continued market volatility. Higher cash reserves positively impacted earnings in 2006 and 2007.

⁽¹⁰⁾ Proceeds from the sale of the steam units at the Indian River Plant (IRP) were internally designated and the gain was deferred in accordance with GASB Statement No. 62 as it is applied to regulated operations. A portion of the deferred gain amount was recognized to mitigate the additional generation and purchased power costs from 2000 to 2004 with the remaining gain being recognized to offset depreciation costs for Stanton Unit A (SEC A). In January 2012, OUC repurchased the IRP. As a result of this transaction, the long-term deferred transmission wheeling revenue was reclassified to deferred gain on sale and was amortized consistent with the original gain on sale amount. In 2014, the life of SEC A was extended resulting in a decrease in the gain on the sale of assets.

⁽¹¹⁾ Since 2012, OUC's Bond interest and related expenses have declined as a result of favorable refunding activity and lower outstanding debt as a result of maturities. Lower interest rate swap costs and various series refunding activities decreased interest and other expense in 2011 by \$6.5 million. In 2010, Interest and other expense increased primarily due to the issuance of the Series 2010A Bonds for \$200.0 million in January 2010 and the impact of a full year of interest expense for the Series 2009A Bonds issued in May 2009.

⁽¹²⁾ In 2014, CIAC increased due to a large St. Cloud transmission project.

⁽¹³⁾ In 2008 through 2014, the dividend originally based on 60% of Income before contributions was fixed. In 2005, the Board approved a change for 2006 and 2007 to increase the dividend calculation from 60% to 85% and 80%, respectively, of budgeted Income before contributions. Prior to 2005, the dividend payments to the City of Orlando were calculated at 60% of Income before contributions for all operating units except Chilled Water. Dividends for Chilled Water were calculated based on 50% of Income before contributions up to \$625 thousand through 2003 and 60% thereafter.

STATEMENTS OF CASH FLOWS (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Cash flows from operating activities Cash received from customers Cash paid for fuel and purchased power Cash paid for unit/department expenses excluding	\$ 857,969 (326,155)	\$ 808,235 (318,861)	\$ 846,553 (318,394)	\$ 903,066 (327,267)
salaries and benefits Cash paid for salaries and benefits	(57,821) (148,339)	(60,574) (137,864)	(82,410) (137,749)	(86,131) (138,637)
Cash paid to other governments and taxes Cash (paid to)/received from storm recovery expenses (1) Net (paid)/cash provided by operating activities	(55,739) 	(54,317) 	(54,968) 	(54,999)
Cash flows from non-capital related financing activities	,	,	,	,
Dividend payment Build America bond interest received	(48,622) 5,487	(47,000) 1,982	(47,161) 3,973	(47,976) 3,96 <u>3</u>
Net cash used in non-capital related financing activities	(43,135)	(45,018)	(43,188)	(44,013)
Cash flows from capital related financing activities				
Utility plant net of contributions in aid of construction (2)	(144,399)	(149,974)	(122,737)	(103,432)
Debt interest payments	(65,904)	(68,942)	(73,766)	(89,517)
Collateral deposits	(1,600)	11,100	(2,400)	16,400
Principal payments & refunding costs on long-term debt (3)	(51,950)	(358,766)	(250,890)	(231,095)
Debt issuances (3)	- (4 40=)	308,305	163,913	178,834
Debt issuance expenses Advance pension payments (4)	(1,435) -	(2,896) -	(1,502) -	(2,892)
Net cash used in capital related financing activities	(265,288)	(261,173)	(287,382)	(231,704)
Cash flows from investing activities				
Proceeds from sales and maturities of investment securities	403,529	398,949	718,924	1,005,222
Gain on sale of investments	338	421	648	2,064
Purchases of investment securities	(301,646)	(487,028)	(591,305)	(1,009,564)
Investments and other income received	9,608	10,904	<u>8,816</u>	12,170
Net cash provided by/(used in) investing activities	111,829	(76,754)	137,082	9,892
Net increase/(decrease) in cash and cash equivalents	73,321	(146,326)	59,544	30,207
Cash and cash equivalents - beginning of year	150,545	296,871	237,327	207,120
Cash and cash equivalents - end of year	\$ 223,866	\$ 150,545	\$ 296,871	\$ 237,327
Reconciliation of operating income to net cash provided by operating activities				
Operating income Adjustments to reconcile operating income to net cash provided by operating activities	\$ 132,057	\$ 116,795	\$ 118,670	\$ 135,824
Depreciation and amortization of plant charged to operations Depreciation and amortization charged to fuel for generation	113,601	118,964	120,699	119,361
and purchased power Depreciation of vehicles and equipment charged to	2,804	2,017	3,360	4,472
unit/department expenses Changes in assets and liabilities	3,636	3,960	3,679	4,892
Decrease/(increase) in receivables and accrued revenue	3,483	(544)	1,059	10,245
Decrease/(increase) in fuel and materials and supplies inventories	11,987	(8,261)	3,473	4,271
Increase/(decrease) in accounts payable	17,257	11,108	(395)	557
Increase/(decrease) in deposits payable and deferred costs	2,392	2,062	6,097	(5,811)
(Decrease)/increase in stabilization and deferred revenue	<u>(17,302</u>)	(9,482)	(3,610)	<u>22,221</u>
Net cash provided by operating activities	\$ 269,915	\$ 236,619	\$ 253,032	\$ 296,032
Reconciliation of cash and cash equivalents				
Restricted and internally designated equivalents	\$ 137,210	\$ 61,919	\$ 176,950	\$ 144,401
Cash and investments	3,629	5,758	5,137	3,960
Construction and related funds	3,029	3,730	32,077	
	92 027	02 060		7,637
Debt service and related funds Cash and cash equivalents - end of the year	83,027 \$ 223,866	82,868 \$ 150,545	82,707 \$ 296,871	<u>81,329</u> \$ 237,327
Sault and sault equitations of the year	<u> </u>	y 150,545	y 250,071	<u> </u>

⁽¹⁾ In August and September 2004, OUC was impacted by hurricanes Charley, Frances and Jeanne and subsequently received grant funds from Federal Emergency Management Agency (FEMA) and the State of Florida Department of Community Affairs (DCA).

⁽²⁾ In 2013 and 2014, OUC implemented the Advanced Metering Infrastructure project spending \$23.8 million and \$14.8 million, respectively. Additionally in 2013, OUC funded Information Technology projects of \$28.5 million, which included several customer focused web initiatives.

⁽³⁾ During 2014, OUC did not issue or refund debt.

2010	2009	2008	2007	2006	2005	2004
\$ 899,241 (328,583)	\$ 827,231 (347,691)	\$ 839,152 (378,343)	\$ 763,456 (326,874)	\$ 819,265 (374,365)	\$ 710,245 (364,435)	\$ 631,648 (313,039)
(61,220) (136,480) (54,429)	(75,027) (115,283) (50,993)	(74,058) (113,564) (46,923) (624)	(95,116) (63,880) (45,400)	(129,066) (56,081) (41,714) 530	(76,834) (54,437) (37,404) 16,482	(75,041) (48,499) (33,862) (22,485)
318,529	238,237	225,640	232,186	218,569	193,617	138,722
(45,596) 2,675	(45,900) -	(45,952) -	(45,700) -	(49,135)	(32,700)	(35,495)
(42,921)	(45,900)	(45,952)	(45,700)	(49,135)	(32,700)	(35,495)
(141,230) (97,153) (6,600)	(237,983) (78,236)	(302,678) (81,091)	(191,427) (74,448)	(93,236) (70,443)	(91,956) (66,742) -	(100,723) (66,084)
(366,000) 541,050 (5,086)	(362,945) 419,875 (3,955)	(44,440) 200,000 (1,623)	(289,337) 260,620 (2,429)	(75,898) 160,525 (857)	(35,575) - (640)	(261,980) 288,735 (543)
(75,019)	(263,244)	(229,832)	(297,021)	(79,909)	(194,913)	(54,600) (195,195)
700,558 3,314 (864,933) 11,927 (149,134) 51,455 155,665 \$ 207,120	598,096 2,230 (497,435) 13,921 116,812 45,905 109,760 \$ 155,665	594,525 7,791 (634,030) 22,507 (9,207) (59,351) 169,111 \$ 109,760	592,967 (538,523) 33,219 87,663 (22,872) 191,983 \$ 169,111	621,734 (673,304) 19,399 (32,171) 57,354 134,629 \$ 191,983	232,197 - (203,529) 	544,702 12,950 (548,278) 18,027 27,401 (64,567) 189,934 \$ 125,367
\$ 134,301	\$ 132,666	\$ 131,205	\$ 126,254	\$ 106,948	\$ 109,226	\$ 98,335
117,105	110,068	98,312	92,282	86,433	85,570	79,768
3,985	4,051	3,498	3,471	3,367	1,833	2,258
10,425	6,126	3,233	2,538	1,671	1,604	1,573
(3,179) 2,733 19,602 (11,599) 45,156 \$ 318,529	(1,267) (7,407) (20,786) (14,322) <u>29,108</u> \$ 238,237	8,166 12,744 24,112 (12,986) (42,644) \$ 225,640	(24,617) (6,956) 8,905 13,334 16,975 \$ 232,186	15,189 (31,101) (15,794) (5,077) <u>56,933</u> \$ 218,569	(27,407) (11,244) 25,954 24,755 (16,674) \$ 193,617	(6,062) 1,169 17,342 (20,910) (34,751) \$ 138,722
\$ 89,181 1,261 35,182 81,496 \$ 207,120	\$ 88,474 4,362 33,042 29,787 \$ 155,665	\$ 42,206 2,472 40,057 25,025 \$ 109,760	\$ 87,049 9,907 1,048 71,107 \$ 169,111	\$ 105,521 17,600 20,440 48,422 \$ 191,983	\$ 64,552 25,855 11,945 32,277 <u>\$ 134,629</u>	\$ 91,219 25,695 7,030 1,423 \$ 125,367

⁽⁴⁾ In 2004, OUC advance funded \$54.6 million to the pension trust.

SELECTED FINANCIAL RATIOS (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Current ratio	2.00	2.25	2.55	2.42
Current assets/current liabilities (1)	2.98	3.35	3.55	3.12
Days cash on hand (1)	308	350	353	354
Leverage ratio				
Total debt/total assets	0.49	0.51	0.52	0.54
Return on total position Income before contributions/total assets (2)	2.69%	2.22%	2.16%	2.26%
Return on net position	/			
Income before contributions/average net position (2)(3)	7.86%	6.81%	6.92%	7.69%
Debt/net position (4)	55%/45%	58%/42%	60%/40%	62%/38%
City of Orlando revenue based payments and dividend	\$76,406	\$76,406	\$76,785	\$76,785
As a percentage of retail revenue	10.92%	11.33%	10.97%	10.47%
Retail receivables/retail billed revenue (5)	7.27%	6.56%	6.96%	7.00%
Bad debt expense/retail billed revenue (OUC) (6)	0.44%	0.42%	0.54%	0.68%
Bad debt expense/retail revenue (Interlocal sales) (6)	0.64%	0.43%	0.67%	0.66%
Days sales uncollected (OUC)	27	26	28	27
Days sales uncollected (Interlocal sales) (7)	29	35	28	32
Materials inventory as a percentage of total plant	1.79%	1.84%	1.75%	1.60%
Total metered services per meter reader (OUC) (8)	16,971	15,827	15,156	12,174

⁽¹⁾ The decrease in 2014 stems from the use of cash to fund capital related activities.

⁽²⁾ In 2014, the increase is a result of increased electric and water revenues due to higher native load consumption and unexpected wholesale revenue. In 2010, the return changed as a result of the issuance of the Series 2010A Construction Bonds of \$200.0 million. The change in 2007 and 2008 was driven by increased revenue as a result of rate modification in January 2007 that included a reserve for future capital spending.

⁽³⁾ The 2012 and 2013 decrease in Return on net position is due to lower electric revenue as a result of an approved electric energy rate decrease beginning October 1, 2012 and decreased consumption since 2012.

⁽⁴⁾ The change in the Debt/net position ratio was due to the utilization of operating cash to fund capital projects, continued Net position growth and the maturity of \$210.9 million of Long-term debt since 2011.

⁽⁵⁾ In 2014, both Retail receivables and Retail billed revenue increased due to increased consumption. The decline in percentage from 2010 to 2013 was due to lower retail receivables as a result of mild weather. In 2007, the increase was due to delayed collection efforts as a result of staffing resources dedicated to the PSERM implementation.

⁽⁶⁾ Beginning in 2007, the percentage of bad debt expense to retail revenue increased as a result of billing issues with the implementation of PSERM and the delay in collection efforts. This was followed by the downturn in the economy beginning in 2008. Since 2012, Bad debt expense has moved back toward historic levels.

⁽⁷⁾ During 2013, the St. Cloud electric customers were transitioned into OUC's PSERM system. This transition resulted in the delay of St. Cloud cut-offs during September 2013 and the increase in Days sales uncollected.

⁽⁸⁾ With the implementation of the Advanced Metering Infrastructure (AMI), the number of meter readers were substantially reduced and repurposed to other areas in the commission. This metric will not be tracked in the future. The change since 2012 is a result of a decrease in the number of meter readers due to the implementation of mobile data and the installation of AMI. The AMI project is expected to be fully implemented by December 2014 and the collection of the meter reading data will be fully automated.

2010	2009	2008	2007	2006	2005	2004
3.21	3.20	2.90	3.66	4.13	3.33	3.54
276	243	230	282	333	296	353
0.56	0.55	0.55	0.53	0.56	0.56	0.57
2.00%	2.24%	2.58%	2.98%	2.22%	2.16%	2.00%
7.14%	7.74%	8.96%	10.20%	7.90%	7.63%	7.46%
64%/36%	63%/37%	64%/36%	63%/37%	65%/35%	65%/35%	66%/34%
\$74,400	\$73,201	\$71,099	\$69,829	\$71,458	\$54,221	\$49,718
10.24%	10.72%	11.45%	11.58%	12.01%	10.69%	10.94%
8.24%	8.92%	8.59%	10.51%	7.64%	6.36%	8.22%
0.97%	0.90%	0.88%	0.73%	0.41%	0.41%	0.43%
0.70%	1.22%	0.62%	0.45%	0.35%	0.37%	0.23%
30	33	31	30	29	24	31
32	33	32	35	28	30	27
1.64%	1.61%	1.76%	1.86%	1.86%	1.77%	1.67%
11,696	12,949	12,527	11,211	11,647	11,034	9,941



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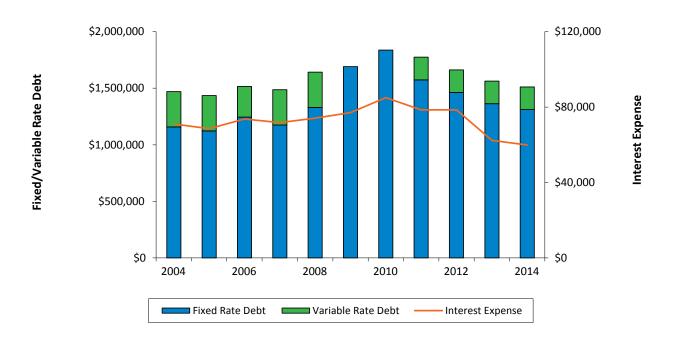
DEBT SERVICE INFORMATION

At OUC, we are focused on cost-effective and innovative electric and water delivery while developing a strategy for increasing electric and water revenues.



DEBT SERVICE INFORMATION

Fixed and Variable Rate Debt vs. Interest Expense (Dollars in thousands)



Total interest costs have declined through scheduled maturities and a series of debt refundings since 2010.

DEBT SERVICE COVERAGE AND RATIOS (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Gross revenue and income before contributions Operating revenues	ć 774.222	Ć 740 FF4	Ć 747.COF	¢ 700 770
Electric operating revenues Water operating revenues	\$ 771,323 64,080	\$ 718,551 62,812	\$ 747,605 63,454	\$ 769,776 64,142
Lighting operating revenues Chilled water operating revenues	12,990 31,592	12,626 31,369	12,449 30,875	12,316 29,775
Total operating revenues Interest and other income	879,985 16,900	825,358 19,191	854,383 23,219	876,009 20,656
Gross revenues and income before contributions	896,885	844,549	877,602	896,665
Expenses Operating expenses				
Electric operating expenses	541,681	500,385	519,944	521,083
Water operating expenses	36,392	33,658	37,642	40,644
Lighting operating expenses	3,493	3,795	3,593	4,753
Chilled water operating expenses Total operating expenses	<u>16,496</u> 598,062	<u>15,807</u> 553,645	<u>15,811</u> 576,990	<u>16,390</u> 582,870
Other expenses (1)	1,133	1,134	494	1,277
Total expenses	599,195	554,779	577,484	584,147
Net revenue and income available for debt service	\$ 297,690	<u>\$ 289,770</u>	\$ 300,118	\$ 312,518
Current debt service (2)	\$ 118,010	\$ 119,698	\$ 122,205	\$ 128,102
Current debt service coverage (2)	2.52x	2.42x	2.46x	2.44x
Adjusted debt service coverage Net revenue and income available for debt service	\$ 297,690	\$ 289,770	\$ 300,118	\$ 312,518
Revenue and dividend payments to the City of Orlando				
and revenue based payments to Orange County	77,863	77,803	78,261	78,246
Net revenue and income available after payments Adjusted debt service coverage	\$ 219,827 1.86x	<u>\$ 211,967</u> 1.77x	<u>\$ 221,857</u> 1.82x	\$ 234,272 1.83x
	1.00%	1.778	1.02	1.03%
Fixed or full charge coverage Net revenue and income available after payments	\$ 219,827	\$ 211,967	\$ 221,857	\$ 234,272
Fixed demand payments/purchased power Net revenue and income available after payments and	31,608	33,389	34,120	33,415
fixed charge coverage	\$ 251,435	<u>\$ 245,356</u>	<u>\$ 255,977</u>	\$ 267,687
Fixed and full charge coverage	1.68x	1.60x	1.64x	1.66x
Debt ratio Gross funded debt/Net fixed assets & net working capital	C1 C90/	62.769/	CC C 40/	67.000/
Net funded debt/Net fixed assets & net working capital	61.68% 66.82%	63.76% 69.46%	66.64% 70.73%	67.99% 68.90%
Operating ratio				
Total expenses/Total operating revenues	68.09%	67.22%	67.59%	66.68%
Net take-down (%) Net revenue and income available for debt service/	33.19%	34.31%	34.20%	34.85%
Gross revenue and income before contributions	202.0	22	22,0	2276
Debt service safety margin				
Net revenue and income available for debt service less current service/Gross revenue and income before contributions	20.03%	20.14%	20.27%	20.57%

⁽¹⁾ In accordance with the debt coverage computation, payments to the City of Orlando and Orange County and depreciation and amortization were excluded. Additionally, other expenses were adjusted to add the effect of the swap agreements.

⁽²⁾ The Series 2011A Bonds, classified as Current liabilities - payable from current assets, were included as Long-term debt as it is OUC's intention to hold the series until its final maturity date on October 1, 2027.

2010	2009	2008	2007	2006	2005	2004
\$ 759,754 62,619 12,155 29,286 863,814 20,350 884,164	\$ 704,483 62,675 12,036 24,221 803,415 18,430 821,845	\$ 750,936 62,224 11,283 	\$ 673,317 65,428 10,437 <u>16,643</u> 765,825 <u>30,979</u> 796,804	\$ 665,748 56,032 8,885 15,590 746,255 28,547 774,802	\$ 679,465 54,361 7,696 12,738 754,260 16,049 770,309	\$ 605,653 50,460 6,651 10,343 673,107 25,436 698,543
515,960 36,590 5,108 16,348 574,006 1,088 575,094 \$ 309,070	470,404 33,320 5,147 14,713 523,584 1,220 524,804 \$ 297,041	529,843 32,967 5,101 12,220 580,131 887 581,018 \$ 286,263	467,375 31,687 5,081 10,269 514,412 705 515,117 \$ 281,687	475,802 29,804 4,175 11,065 520,846 658 521,504 \$ 253,298	492,794 26,769 3,784 9,225 532,572 597 533,169 \$ 237,140	435,619 24,513 3,177 6,898 470,207 994 471,201 \$ 227,342
\$ 134,877 2.29x	\$ 122,469 2.43x	\$ 116,220 2.46x	\$ 115,151 2.45x	\$ 113,022 2.24x	\$ 105,134 2.26x	\$ 101,327 2.24x
\$ 309,070 76,221 \$ 232,849 1.73x	\$ 297,041 74,887 \$ 222,154 1.81x	\$ 286,263	\$ 281,687 70,886 \$ 210,801 1.83x	\$ 253,298	\$ 237,140 55,161 \$ 181,979 1.73x	\$ 227,342 50,534 \$ 176,808 1.74x
\$ 232,849 32,483 \$ 265,322 1.59x	\$ 222,154 32,833 \$ 254,987 1.64x	\$ 214,109 30,261 \$ 244,370 1.67x	\$ 210,801 33,608 \$ 244,409 1.64x	\$ 180,778	\$ 181,979 47,388 \$ 229,367 1.50x	\$ 176,808 57,843 \$ 234,651 1.47x
68.84% 68.26%	70.26% 68.26%	72.51% 71.28%	64.71% 63.51%	70.19% 68.27%	70.45% 68.15%	74.70% 72.17%
66.79%	65.53%	68.95%	67.26%	69.88%	70.69%	70.00%
34.75%	35.94%	32.89%	35.35%	32.69%	30.79%	32.55%
19.50%	21.04%	19.48%	20.90%	18.10%	17.14%	18.04%

ESTIMATED DEBT SERVICE FOR OUTSTANDING BONDS (Dollars in thousands)

Years ending 9/30 (1)	Series 2003T principal payments	Series 2003T interest payments	Series 2006 principal payments	Series 2006 interest payments	Series 2007 principal payments	Series 2007 interest payments
2015	\$ 4,300	\$ 973	\$ 1,870	\$ 5,979	\$ 22,615	\$ 869
2016	4,515	756	11,785	5,886	13,400	323
2017	4,755	517	17,540	5,322	-	-
2018	5,010	265	35,840	4,444	-	-
2019	-	-	15,910	2,652	-	-
2020	-	-	16,705	1,857	-	-
2021	-	-	15,905	1,063	-	-
2022	-	-	3,005	308	-	-
2023	-	-	3,155	158	-	-
2024	-	-	-	-	-	-
2025	-	-	-	-	-	-
2026	-	-	-	-	-	-
2027	-	-	-	-	-	-
2028	-	-	-	-	-	-
2029	-	-	-	-	-	-
2030	-	-	-	-	-	-
2031	-	-	-	-	-	-
2032	-	-	-	-	-	-
2033	-	-	-	-	-	-
2034	-	-	-	-	-	-
2035	-	-	-	-	-	-
2036	-	-	-	-	-	-
2037	-	-	-	-	-	-
2038	-	-	-	-	-	-
2039	-	-	-	-	-	-
2040						
Subtotal long-term debt	18,580	2,511	121,715	27,669	36,015	1,192
Current portion (3)	4,095	1,177	1,800	6,051	21,410	2,012
Federal interest subsidy						
Total long-term debt	\$ 22,675	\$ 3,688	\$ 123,515	\$ 33,720	\$ 57,425	\$ 3,204

⁽¹⁾ The amounts presented here are the annual funding requirements for the principal and interest for the respective bond issues. The interest is paid semi-annually on April 1 and October 1 of each year. The principal amount is fully funded by September 30 of each fiscal year and paid on October 1, the first day of the following fiscal year.

⁽²⁾ The Series 2008 Variable Rate Demand Obligation Bonds of \$200.0 million are supported by a Stand By Bond Purchase Agreement (SBPA), which will expire on April 7, 2017. It is OUC's intention to either extend the current agreement, enter into a new agreement with a different liquidity provider or refund the debt and issue in a different mode.

⁽³⁾ The amounts presented here are the interest payments due April 2014 and October 2014, and the principal maturities due October 2014.

200 swa inter paym	ap rest	Serio 200 princi paymer	8 ipal	in	Series 2008 Iterest yments	р	Series 2009A rincipal ayments	i	Series 2009A Interest ayments	p	Series 2009B rincipal ayments	ir	Series 2009B nterest yments	2 pr	Series 2009C incipal yments	20 int	eries 009C terest ments
\$	445	\$	-	\$	400	\$	-	\$	5,250	\$	-	\$	5,707	\$	17,560	\$	2,600
	168		-		600		-		5,250		-		5,706		18,190		1,762
	-		-		1,200		-		5,250		-		5,706		19,040		877
	-		-		2,000		-		5,250		-		5,706		-		-
	-		-		2,000		-		5,250		-		5,707		-		-
	-		-		2,000		-		5,250		-		5,706		-		-
	-		-		2,000		-		5,250		-		5,706		-		-
	-		-		2,000		-		5,250		-		5,706		-		-
	-		-		2,000		-		5,250		20,000		5,707		-		-
	-		-		2,000		-		5,250		-		4,706		-		-
	-		-		2,000		-		5,250		-		4,707		-		-
	-	2	5,000		2,000		-		5,250		-		4,706		-		-
	-	2	5,000		1,750		-		5,250		-		4,706		-		-
	-	2	5,000		1,500		-		5,250		13,840		4,707		-		-
	-	2	5,000		1,250		-		5,250		14,530		4,014		-		-
	-	2	5,000		1,000		-		5,250		15,255		3,288		-		-
	-	2	5,000		750		-		5,250		16,020		2,525		-		-
	-	2	5,000		500		-		5,250		16,820		1,724		-		-
	-	2	5,000		250		-		5,250		17,660		883		-		-
	-		-		-		14,610		5,250		-		-		-		-
	-		-		-		15,375		4,483		-		-		-		-
	-		-		-		16,185		3,676		-		-		-		-
	-		-		-		17,035		2,826		-		-		-		-
	-		-		-		17,925		1,932		-		-		-		-
	-		-		-		18,870		990		-		-		-		-
					_												
	613	20	0,000		27,200		100,000		118,907		114,125		87,323		54,790		5,239
	372		-		115		-		5,250		-		5,706		16,880		3,414
\$	985	\$ 20	0,000	\$	27,315	\$	100,000	\$	124,157	\$	114,125	\$	93,029	\$	71,670	\$	8,653

ESTIMATED DEBT SERVICE FOR OUTSTANDING BONDS (Dollars in thousands)

	Series 2010A principal	Series 2010A interest	Series 2010C principal	Series 2010C interest
Years ending 9/30 (1)	payments	payments (2)	payments	payments
2015	\$ -	\$ 11,324	\$ 7,415	\$ 3,404
2016	-	11,324	7,745	3,069
2017	-	11,324	8,095	2,721
2018	-	11,324	8,480	2,337
2019	-	11,324	8,895	1,923
2020	-	11,324	9,320	1,498
2021	-	11,324	9,765	1,052
2022	-	11,324	10,275	539
2023	-	11,324	-	-
2024	-	11,324	-	-
2025	-	11,324	-	-
2026	-	11,324	-	-
2027	-	11,324	-	-
2028	-	11,324	-	-
2029	-	11,324	-	-
2030	-	11,324	-	-
2031	-	11,324	-	-
2032	-	11,324	-	-
2033	-	11,324	-	-
2034	23,030	11,324	-	-
2035	23,880	10,020	-	-
2036	24,755	8,668	-	-
2037	25,665	7,267	-	-
2038	26,615	5,813	-	-
2039	27,590	4,306	-	-
2040	48,465	2,744	-	-
Subtotal long-term debt	200,000	265,298	69,990	16,543
Current portion (5)	-	11,324	7,075	3,742
Federal interest subsidy (2)	-	(92,562)	-	-
Total long-term debt	\$ 200,000	\$ 184,060	\$ 77,065	\$ 20,285

⁽¹⁾ The amounts presented here are the annual funding requirements for the principal and interest for the respective bond issues. The interest is paid semi-annually on April 1 and October 1 of each year. The principal amount is fully funded by September 30 of each fiscal year and paid on October 1, the first day of the following fiscal year.

The total annual interest payments for the Series 2010A Bonds have been presented excluding the federal subsidy through maturity. A reduction to reflect the impact of the 35% federal interest subsidy has been reported separately.

The Series 2011A Bonds have been designated by OUC as "Designated Maturity Obligations" for the purposes of the General Bond Resolution. For the purposes of this table, OUC has assumed that the Series 2011A Bonds will bear interest at a fixed swap rate of 3.78% under the interest rate exchange agreement with the swap counterparty until maturity on October 1, 2027. Additionally as these bonds were issued in the windows mode without an underlying liquidity facility, they were classified on the Statements of Net Position as a Current liability - payable from current assets.

⁽⁴⁾ The 2005 forward swap, currently hedging the Series 2011A Bonds, contains the difference between the \$100.0 million notional amount of the swap and the lower outstanding principal of the Series 2011A Bonds.

The amounts presented here are the interest payments due April 2014 and October 2014, net of current year Federal interest subsidy of \$3.8 million and the principal maturities due October 2014.

2 pr	Series Series 2011A 2011A principal interest ayments (3) payments		2005 forward swap interest payments (4)		Series 2011B principal payments		i	Series 2011B interest payments		Series 2011C principal payments		Series 2011C nterest yments	
\$	-	\$ 3	10	\$	3,470	\$	-	\$	3,392	\$	-	\$	4,093
	-	4	02		3,378		1,575		3,392		-		4,092
	-	6	96		3,084		5,425		3,345		-		4,093
	-	1,1	00		2,680	1	3,325		3,097		-		4,092
	-	1,1	00		2,680	1	3,985		2,449		12,820		4,093
	-	1,1	00		2,680	1	4,670		1,768		13,430		3,481
	-	1,1	00		2,680		8,015		1,035		24,925		2,840
	-	1,1	00		2,680		6,440		634		26,050		1,714
	-	1,1	00		2,680		6,240		312		-		461
	-	1,1	00		2,680		-		-		2,140		461
	-	1,1	00		2,680		-		-		2,245		354
	49,180	1,1	00		2,680		-		-		2,360		242
	49,180	5	50		1,340		-		-		2,480		124
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	-		-		-		-		-		-		-
	<u>-</u>		_										
	98,360	11,8	58		35,392	69	9,675		19,424		86,450		30,140
	-	1	65		3,673		-		3,392		-		4,093
-			_										
\$	98,360	\$ 12,0	<u>23</u>	\$	39,065	\$ 6	9,675	<u>\$</u>	22,816	<u>\$</u>	86,450	\$	34,233

ESTIMATED DEBT SERVICE FOR OUTSTANDING BONDS (Dollars in thousands)

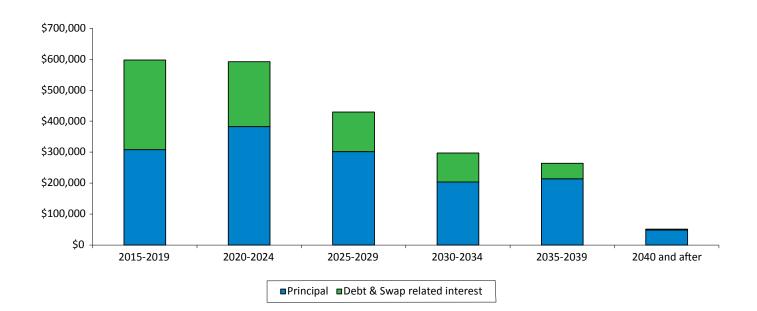
Years ending 9/30 (1)	Series 2012A principal payments	Series 2012A interest payments	Series 2013A principal payment	Series 2013A interest payment	Total principal	Total interest	Total swap interest
2015	\$ -	\$ 2,560	\$ 2,120	\$ 11,592	\$ 55,880	\$ 58,453	\$ 3,915
2016	1,265	2,559	2,290	11,508	60,765	56,629	3,546
2017	2,155	2,522	2,500	11,416	59,510	54,989	3,084
2018	2,235	2,435	5,370	11,316	70,260	53,366	2,680
2019	-	2,346	10,140	11,155	61,750	49,999	2,680
2020	-	2,346	21,290	10,648	75,415	46,978	2,680
2021	395	2,346	24,560	9,583	83,565	43,299	2,680
2022	410	2,330	35,610	8,355	81,790	39,260	2,680
2023	15,135	2,314	27,750	6,575	72,280	35,201	2,680
2024	15,155	1,557	51,980	5,187	69,275	31,585	2,680
2025	15,175	799	51,765	2,588	69,185	28,122	2,680
2026	495	40	-	-	77,035	24,662	2,680
2027	515	21	-	-	77,175	23,725	1,340
2028	-	-	-	-	38,840	22,781	-
2029	-	-	-	-	39,530	21,838	-
2030	-	-	-	-	40,255	20,862	-
2031	-	-	-	-	41,020	19,849	-
2032	-	-	-	-	41,820	18,798	-
2033	-	-	-	-	42,660	17,707	-
2034	-	-	-	-	37,640	16,574	-
2035	-	-	-	-	39,255	14,503	-
2036	-	-	-	-	40,940	12,344	-
2037	-	-	-	-	42,700	10,093	-
2038	-	-	-	-	44,540	7,745	-
2039	-	-	-	-	46,460	5,296	-
2040					48,465	2,744	
Subtotal long-term debt	52,935	24,175	235,375	99,923	1,458,010	737,402	36,005
Current portion (2)	-	2,559	2,050	11,654	53,310	60,655	4,045
Federal interest subsidy (3)						(92,562)	_
Total long-term debt	<u>\$ 52,935</u>	\$ 26,734	\$ 237,425	111,577	\$ 1,511,320	<u>\$ 705,495</u>	\$ 40,050

⁽¹⁾ The amounts presented here are the annual funding requirements for the principal and interest for the respective bond issues. The interest is paid semi-annually on April 1 and October 1 of each year. The principal amount is fully funded by September 30 of each fiscal year and paid on October 1, the first day of the following fiscal year.

⁽²⁾ The amounts presented here are the interest payments due April 2014 and October 2014, and the principal maturities due October 2014.

⁽³⁾ The total annual interest payments for the Series 2010A Bonds have been presented excluding the federal subsidy through maturity. A reduction to reflect the impact of the 35% federal interest subsidy has been reported separately.

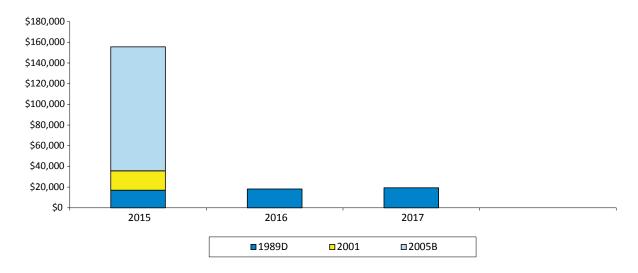
Estimated Debt Service Recap for Outstanding Bonds (Dollars in thousands)



MATURITY SCHEDULE OF DEFEASED DEBT (Dollars in thousands)

Years ending 9/30	1989D (1)	2001 (1)	2005B (2)	Total
2015	\$ 16,965	\$ 18,710	\$ 120,000	\$ 155,675
2016	18,110	-	-	18,110
2017	19,330	-	-	19,330
Total defeased debt	\$ 54,405	\$ 18,710	\$ 120,000	\$ 193,115

Defeased Debt Maturity Schedule Recap (Dollars in thousands)



⁽¹⁾ Defeased with cash proceeds from the Liability Reduction Fund.

⁽²⁾ Defeased by Series 2013A Utility System Revenue Refunding Bonds.



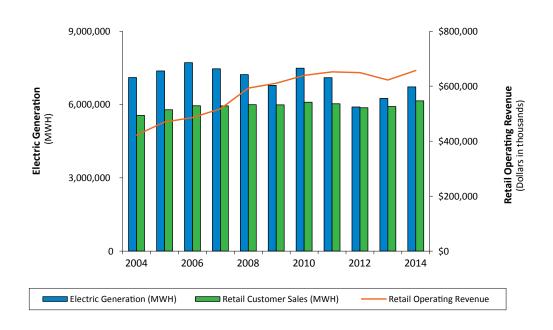
ELECTRIC OPERATIONS

OUC stands behind our name "The *Reliable* One" having delivered the best electric reliability in the State of Florida for the past 16 years.

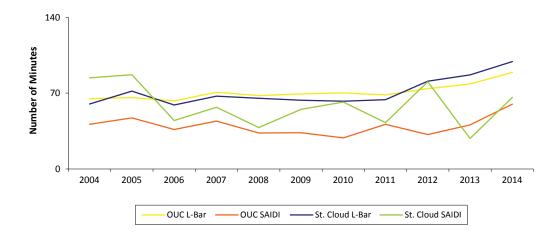


ELECTRIC BUSINESS OPERATIONS

Electric Generation, Retail Customer Sales and Retail Revenue



Distribution Reliability



In 2014, the OUC Pershing substation experienced a significant event resulting in a large number of customers without power. In addition, both OUC and the City of St. Cloud had an active summer storm season.

ELECTRIC REVENUES, EXPENSES AND CHANGES IN NET POSITION (Dollars in thousands)

Operating revenues	\$ 228,372
Residential \$ 224,284 \$ 209,253 \$ 220,775	
Commercial - non-demand 40,691 35,757 36,607	34,675
Commercial - demand-secondary 279,134 271,608 282,627	275,531
Commercial - demand-primary 40,608 38,837 39,209	38,509
Non-metered lighting 4,121 4,173 4,077	3,865
Interlocal sales 68,395 63,182 67,045	71,148
Service fees and other 25,496 24,350 24,152	24,382
Operating revenues (excluding wholesale sales) (1) 682,729 647,160 674,492	676,482
Wholesale sales (2) <u>88,594</u> <u>71,391</u> <u>73,113</u>	93,294
Total operating revenues 771,323 718,551 747,605	769,776
Operation and maintenance expenses	
Fuel and fixed demand payments (3) 293,008 261,077 237,704	281,741
Purchased power and other power supply expenses 54,888 54,790 88,367	50,457
Production (3) 74,384 71,592 81,553	81,824
Transmission 13,160 13,735 13,353	13,684
Distribution - OUC 16,556 13,668 13,611	13,275
Distribution - St. Cloud 1,185 999 1,426	1,445
Storm recovery costs (4) 2,000	-
Customer service 26,338 26,327 29,282	26,201
General & administrative	<u>35,186</u>
Total operations and maintenance expenses521,716479,358501,475	503,813
Other expenses	
Utility/property tax 18,065 14,735 15,413	16,406
Revenue based payments to the City of Orlando 25,218 26,820 26,922	26,191
Revenue based payments to Orange County 1,301 1,249 1,322	1,352
Revenue based payments to the City of St. Cloud 6,372 6,752 6,927	6,372
System use payments to the City of St. Cloud 1,497 1,920 1,915	1,915
Depreciation and amortization (5) <u>88,367</u> <u>91,005</u> <u>96,817</u>	94,590
Total other expenses <u>140,820</u> <u>142,481</u> <u>149,316</u>	<u>146,826</u>
Total operating expenses 662,536 621,839 650,791	650,639
Operating income 108,787 96,712 96,814	119,137
Non-operating income and expenses	
Interest income (6) 4,072 3,758 5,716	3,783
Other income, net (7) 7,470 8,475 10,003	9,695
Amortization of deferred gain on sale of assets (8) 2,888 4,692 4,233	3,971
Bond interest and other related expenses (9) <u>(47,407)</u> <u>(48,942)</u> <u>(54,568)</u>	<u>(60,995</u>)
Total non-operating expense, net(32,977)(32,017)(34,616)	<u>(43,546</u>)
Electric income before contributions 75,810 64,695 62,198	75,591
Contributions in aid of construction (CIAC) (10) 11,267 399 (19)	3,383
Annual dividend (41,286) (41,127) (40,363)	(46,506)
Increase to net position <u>\$ 45,791</u> <u>\$ 23,967</u> <u>\$ 21,816</u>	\$ 32,468

⁽¹⁾ In 2014, the Operating revenues increase was driven by a 3.4% increase in retail and inter-local sales consumption. In 2013, Operating revenues were lower due to a Board approved rate decrease starting on October 1, 2012 and the annualized impact of the fuel rate decrease approved in March 2012.

⁽²⁾ Wholesale sales increased in 2014 as a result of new agreements with the City of Winter Park and City of Lake Worth as of January 2014. In addition, extreme weather conditions and an unexpected outage at Lakeland's McIntosh Unit 3 plant increased sales. In 2013 and 2012, Wholesale sales decreased as a result of lower demand on coal generation utilization. In 2010, OUC secured wholesale agreements with the City of Bartow and City of Vero Beach.

⁽³⁾ OUC completed a study that analyzed the classification of costs associated with material handling, procurement and movement of fuel. Based upon this study and supporting FERC guidance, \$4.1 million was reclassified from Production to Fuel and fixed demand payments each year since the study's implementation in 2013. In late February 2010, operations at the Stanton Energy Center Unit B commenced. As such, Production costs and Depreciation and amortization costs increased.

⁽⁴⁾ In August and September 2004, the Central Florida area was impacted by hurricanes Charley, Frances and Jeanne. As a result of these storms, OUC recorded \$6.0 million of unrecoverable storm restoration costs, net of grant reimbursements. In 2008, OUC incurred costs, net of grant reimbursements, for tropical storm Fay. In 2014 as a result of a potential de-obligation of funds related to the hurricanes experienced in 2004, OUC recorded a loss contingency of \$2.0 million.

⁽⁵⁾ In 2013 a study was conducted to ensure that OUC's depreciation rates properly reflected its levels of maintenance as well as its comparability with industry norms. OUC initiated the implementation of the useful life changes in late 2013 which resulted in a depreciation expense decrease of \$8.3 million. The annualized impact of the study implementation was a decrease of \$17.3 million in 2014. These decreases were offset by incremental year-over-year systematic deprecation related to the capitalization of new assets.

⁽⁶⁾ The fluctuation in Interest income in 2012 was primarily due to gains earned on investments sold prior to maturity along with investment valuation adjustments.

⁽⁷⁾ As part of the Build America Bonds' stimulus program, OUC was granted a federal subsidy of which \$3.8 million was recognized in 2013, \$3.9 million was recognized in both 2012 and 2011 and \$2.7 million was recognized during 2010. Additionally, in 2012, OUC reversed an unrecognized regulatory compliance cost of \$0.9 million and in 2011, \$1.8 million was recognized for previously deferred storm recovery costs.

2010	2009	2008	2007	2006	2005	2004
\$ 225,361 33,420 268,808	\$ 210,641 31,230 264,875	\$ 207,894 38,633 252,791	\$ 197,510 28,427 208,240	\$ 175,774 27,055 204,311	\$ 174,071 26,122 197,128	\$ 157,105 23,457 179,467
34,171	32,751	31,045	24,918	23,721	28,245	25,245
3,866	4,147	3,877	2,655	2,025	2,193	1,806
73,570	67,247	58,941	58,413	54,843	44,068	37,028
<u>23,810</u> 663,006	23,887	<u>24,610</u>	<u>21,856</u>	<u>17,779</u> 505,508	<u>19,789</u>	18,572
96,748	634,778 69,705	617,791 133,145	542,019 131,298	160,240	491,616 187,849	442,680 <u>162,973</u>
759,754	704,483	750,936	673,317	665,748	679,465	605,653
280,898	249,034	292,677	247,832	257,090	251,500	220,155
49,840	63,343	79,746	75,413	89,327	122,380	98,403
79,731	65,366	67,621	59,870	56,679	56,223	52,950
12,484	10,486	10,285	9,628	7,719	5,465 10,006	5,593 8 202
15,429 1,483	15,068 1,611	12,546 1,803	11,352 2,017	11,567 1,752	10,096 1,436	8,202 1,473
-	158	616	2,017	-	-	5,618
23,491	21,933	21,846	22,394	20,344	15,610	14,948
34,830	28,871	28,971	26,670	21,534	20,151	20,151
<u>498,186</u>	<u>455,870</u>	516,111	<u>455,176</u>	466,012	<u>482,861</u>	427,493
16,464	15,072	13,466	12,836	12,828	11,405	10,004
26,217	24,861	22,917	22,006	21,828	18,491	16,544
1,821	1,687	1,054	1,056	1,062	871	816
5,582 1,911	5,316 1,910	5,064 1,914	4,079 1,915	3,519 1,907	3,349 1,911	3,240 1,925
91,416	82,296	73,316	69,879	67,145	66,375	63,801
143,411	131,142	117,731	111,771	108,289	102,402	96,330
641,597	587,012	633,842	566,947	574,301	585,263	523,823
118,157	117,471	117,094	106,370	91,447	94,202	81,830
7,071	9,001	13,471	18,563	19,118	7,689	8,691
6,026	1,274	1,553	2,578	1,309	2,273	1,515
3,971	3,971	3,971	3,970	3,970	3,970	14,006
<u>(66,060</u>)	<u>(59,237)</u>	<u>(56,568)</u>	<u>(53,852</u>)	<u>(56,036</u>)	<u>(52,111)</u>	<u>(54,514)</u>
(48,992)	(44,991)	<u>(37,573</u>)	(28,741)	<u>(31,639</u>)	<u>(38,179</u>)	(30,302)
69,165	72,480	79,521	77,629	59,808	56,023	51,528
7,447	5,466	3,895	6,891	9,978	1,155	1,388
(45,297)	(45,888)	(45,745)	(41,730)	(46,279)	(33,614)	(30,917)
\$ 31,315	<u>\$ 32,058</u>	<u>\$ 37,671</u>	<u>\$ 42,790</u>	<u>\$ 23,507</u>	<u>\$ 23,564</u>	<u>\$ 21,999</u>

⁽⁸⁾ Proceeds from the sale of the steam units at the Indian River Plant (IRP) were internally designated and the gain deferred in accordance with OUC's application of Financial Accounting Standards No. 71, "Accounting for the Effect of Certain Types of Regulation". A portion of the deferred gain amount was recognized to mitigate the additional generation and purchased power costs from 2000 to 2004 with the remaining gain being recognized to offset depreciation costs for Stanton Unit A (SEC A). In January 2012, OUC repurchased the IRP. As a result of this transaction, the long-term deferred transmission wheeling revenue was reclassified to deferred gain on sale and was amortized consistent with original gain on sale amount. In 2014, the life of SEC A was extended resulting in a decrease in the gain on the sale of assets.

⁽⁹⁾ Since 2012, OUC's Bond interest and related expenses have declined as a result of favorable refunding activity and lower outstanding debt as a result of maturities. Lower interest rate swap costs and various series refunding activities decreased interest and other expense in 2011 by \$6.5 million. In 2010, Interest and other expense increased primarily due to the issuance of the Series 2010A Bonds for \$200.0 million in January 2010 and the impact of a full year of interest expense for the Series 2009A Bonds issued in May 2009.

⁽¹⁰⁾ In 2014, CIAC increased due to a large transmission project. In 2012, the decrease in CIAC was due to the write-down of deferred customer retention assets for expired customer agreements.

ELECTRIC CONSUMPTION AND FINANCIAL RATIOS

No	Years Ended September 30		2014		2013		2012		2011
KWH sales per customer 11,488 11,134 11,192 12,200 Revenue per customer \$ 1,402 \$ 1,333 \$ 1,422 \$ 1,402 Commercial service - non-demand (1) (2) KWH sales per customer \$ 1,999 \$ 1,730 \$ 1,773 \$ 1,773 \$ 1,763 Revenue per customer \$ 1,999 \$ 1,730 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,773 \$ 1,763 \$ 1,806 \$ 2,80 \$ 1,806 \$ 2,80 \$ 1,800 \$ 1,800 \$ 1,800 \$ 1,800 \$ 1,800 \$ 1,800 \$ 1,800 \$ 1,800 \$ 1,726,81 \$ 1,800 \$ 1,726,81 \$ 1,800 \$ 1,726,81 \$ 1,800 \$ 1,726,81 <	Profile of consumption & revenue by type of customer								
Revenue per customer Revenue per KWH \$ 1,402 \$ 1,333 \$ 1,432 \$ 1,492 Commercial service - non-demand (1) (2) Commercial service - non-demand (1) (2) Temper transport to the state of	Residential service (1) (2)								
Revenue per KWH \$ 0.1220 \$ 0.1270 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 0.1271 \$ 1.4321 1 1.3,848 1 1.4321 1 1.3,848 1 1.4321 1 1.3,848 1 1.4321 1 1.4321 1 1.3,848 1 1.4321 </td <td>KWH sales per customer</td> <td></td> <td>11,488</td> <td></td> <td>11,134</td> <td></td> <td>11,192</td> <td></td> <td>12,200</td>	KWH sales per customer		11,488		11,134		11,192		12,200
Commercial service - non-demand (1) (2) 16,371 14,321 13,848 14,385 KWH sales per customer 16,371 14,321 13,848 14,385 Revenue per customer 1,999 1,730 5,1773 \$1,763 Revenue per Customer 50,1221 9,01208 9,01205 \$0,1225 Commercial service - demand secondary KWH sales per customer 562,671 460,796 398,785 408,001 Revenue per customer 52,952 42,871 \$3,8820 \$3,8630 Revenue per customer 17,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer 17,520,857 18,396,222 18,563,256 19,726,810 Revenue per customer 1,657,484 1,726,991 \$1,823,659 <t< td=""><td>Revenue per customer</td><td>\$</td><td>1,402</td><td>\$</td><td>1,333</td><td>\$</td><td>1,423</td><td>\$</td><td>1,492</td></t<>	Revenue per customer	\$	1,402	\$	1,333	\$	1,423	\$	1,492
KWH sales per customer 16,371 14,321 13,848 14,385 Revenue per customer \$ 0,1221 \$ 0,1228 \$ 1,730 \$ 1,763 Revenue per KWH \$ 0,1221 \$ 0,1228 \$ 0,1225 \$ 0,1225 Commercial service - demand secondary KWH sales per customer \$ 562,671 460,796 398,785 408,001 Revenue per customer \$ 52,952 \$ 42,871 \$ 38,820 \$ 38,630 Revenue per kWH \$ 0,0941 \$ 1,0930 \$ 0,0973 \$ 0,0947 Commercial service - demand primary KWH sales per customer 17,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per KWH \$ 0,0957 \$ 0,0938 \$ 0,0982 \$ 0,0930 Non-Metered Lighting (3) KWH sales per customer \$ 1,001 1,082 4,478 4,464 Revenue per KWH \$ 0,0686 \$ 0,0703 \$ 0,0686 \$ 0,0686 \$ 0,0686	Revenue per KWH	\$	0.1220	\$	0.1197	\$	0.1271	\$	0.1223
Revenue per customer \$ 1,999 \$ 1,730 \$ 1,753 \$ 1,763 Revenue per KWH \$ 0.1221 \$ 0.1228 \$ 0.1280 \$ 0.1280 \$ 0.1280 Commercial service - demand secondary KWH sales per customer \$ 562,671 460,796 398,785 408,0001 Revenue per kWH \$ 0.0941 \$ 0.0930 \$ 0.0973 \$ 0.0947 Commercial service - demand primary KWH sales per customer \$ 1,632,857 \$ 18,396,222 \$ 18,563,256 \$ 19,726,810 Revenue per kWH \$ 0.0957 \$ 18,396,222 \$ 18,336,50 \$ 1,833,759 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,833,759 \$ 1,833,759 Revenue per kWH \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) KWH sales per customer \$ 69 \$ 76 \$ 307 \$ 2933 Revenue per kWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0686 \$ 0.0050 \$ 0.0686 \$ 0.0050 \$ 0.0686 \$ 0.0050 \$ 0.0686 \$ 0.0050 \$ 0.0050	Commercial service - non-demand (1) (2)								
Revenue per KWH \$ 0.1221 \$ 0.1208 \$ 0.1226 \$ 0.1225 Commercial service - demand secondary KWH sales per customer \$562,671 460,796 398,785 408,001 Revenue per customer \$ 5.2,952 \$ 42,871 \$ 38,820 \$ 3,8630 Revenue per KWH \$ 0.0941 \$ 0.0993 \$ 0.0993 \$ 3,8620 \$ 3,8630 Commercial service - demand primary KWH sales per customer 17,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per Lustomer \$ 0.0957 \$ 0.0932 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) KWH sales per customer \$ 0.0957 \$ 0.0932 \$ 0.0982 \$ 0.0930 Revenue per Lustomer \$ 0.095 \$ 0.093 \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0566 \$ 0.0686 \$ 0.0068 \$ 0.0686 \$ 0.0068 \$ 0.0686 \$ 0.0068 \$ 0.0068 \$ 0.0686 \$ 0.0068 \$ 0.0068 \$ 0.00686 \$ 0.0068 \$ 0.0068 \$ 0.0068	KWH sales per customer				14,321		13,848		14,385
Commercial service - demand secondary Commercial service - demand secondary Secondar	Revenue per customer		1,999		1,730		1,773		1,763
KWH sales per customer 562,671 460,796 398,785 408,001 Revenue per customer \$ 52,952 \$ 42,871 \$ 38,820 \$ 38,630 Revenue per KWH \$ 0.0941 \$ 0.0930 \$ 0.0973 \$ 0.0947 Commercial service - demand primary KWH sales per customer 17,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per KWH \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) KWH sales per customer 1,001 1,082 4,478 4,464 Revenue per Customer \$ 69 \$ 7.05 \$ 0.0686 \$ 0.0052 \$ 0.0686 Revenue per Customer \$ 18,337 17,574 18,085 18,925 Revenue per Customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 KWH sales per customer \$ 0.100 \$ 0.1173 \$ 0.1237 \$ 0.1225 <td< td=""><td>Revenue per KWH</td><td>\$</td><td>0.1221</td><td>\$</td><td>0.1208</td><td>\$</td><td>0.1280</td><td>\$</td><td>0.1225</td></td<>	Revenue per KWH	\$	0.1221	\$	0.1208	\$	0.1280	\$	0.1225
Revenue per customer \$ 52,952 \$ 42,871 \$ 38,820 \$ 38,630 Revenue per KWH \$ 0.0941 \$ 0.0930 \$ 0.0973 \$ 0.0947 Commercial service - demand primary KWH sales per customer 17,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per KWH \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 KWH sales per customer \$ 0.066 \$ 0.0703 \$ 0.0686 \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0666 \$ 0.0686 \$ 0.0228 \$ 0.0228 \$ 0.0228	Commercial service - demand secondary								
Revenue per KWH \$ 0.0941 \$ 0.0930 \$ 0.0973 \$ 0.0947 Commercial service - demand primary Try,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per customer \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 1,833,759 Revenue per Customer \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 KWH sales per customer \$ 0.011 \$ 0.082 \$ 4,478 \$ 4,64 Revenue per Customer \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) \$ 18,337 \$ 17,574 \$ 18,085 \$ 18,925 Revenue per Customer \$ 2,145 \$ 2,062 \$ 2,233 \$ 2,414 Revenue per KWH \$ 0.0170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics \$ 0.0450 \$ 0.0459 \$ 0.0450 \$ 0.0450 \$ 0.0450 \$ 0.0450 \$ 0.045	KWH sales per customer		562,671		•		398,785		408,001
Commercial service - demand primary	·				-				38,630
KWH sales per customer 17,320,857 18,396,222 18,563,256 19,726,810 Revenue per customer \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per KWH \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) KWH sales per customer \$ 1,001 1,082 4,478 4,464 Revenue per customer \$ 69 \$ 76 \$ 307 \$ 293 Revenue per KWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) \$ 18,337 17,574 18,085 18,925 Revenue per customer \$ 2,145 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1275 Revenue per KWH \$ 0.0451 \$ 0.0450 \$ 0.0459 \$ 0.0450 Revenue per KWH \$ 0.0451 \$ 0.0450 \$ 0.0459 \$ 0.0451 Total fuel and purchased power expense per KWH \$ 0.0451 \$ 0.0450 \$ 0.0459 \$ 0.0450 Total operations & maintenance expense <t< td=""><td>Revenue per KWH</td><td>\$</td><td>0.0941</td><td>\$</td><td>0.0930</td><td>\$</td><td>0.0973</td><td>\$</td><td>0.0947</td></t<>	Revenue per KWH	\$	0.0941	\$	0.0930	\$	0.0973	\$	0.0947
Revenue per customer Revenue per KWH \$ 1,657,484 \$ 1,726,091 \$ 1,823,657 \$ 1,833,759 Revenue per KWH \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) KWH sales per customer 1,001 1,082 4,478 4,464 Revenue per customer \$ 69 \$ 76 \$ 307 \$ 293 Revenue per KWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0666 Interlocal service (1) (4) KWH sales per customer \$ 18,337 17,574 \$ 18,085 \$ 18,925 Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.0170 \$ 0.0173 \$ 0.0237 \$ 0.0276 Revenue per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0225 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 0.0236 \$ 0.0252 0.0225 Total operations & maintenance expense per KWH \$ 1,59	Commercial service - demand primary								
Revenue per KWH \$ 0.0957 \$ 0.0938 \$ 0.0982 \$ 0.0930 Non-Metered Lighting (3) KWH sales per customer 1,001 1,082 4,478 4,464 Revenue per customer \$ 69 \$ 76 \$ 307 \$ 293 Revenue per KWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) \$ 0.0686 \$ 0.0703 \$ 18,985 18,925 Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.028 \$ 0.026 \$ 0.0252 0.0252 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service	KWH sales per customer								
Non-Metered Lighting (3) KWH sales per customer 1,001 1,082 4,478 4,464 Revenue per customer \$ 69 \$ 76 \$ 307 \$ 293 Revenue per KWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) KWH sales per customer 18,337 17,574 18,085 18,925 Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 0.0236 0.0252 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered servic	Revenue per customer		1,657,484	\$	1,726,091				1,833,759
KWH sales per customer 1,001 1,082 4,478 4,464 Revenue per customer \$ 69 76 \$ 307 \$ 293 Revenue per KWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) \$ 2,002 \$ 2,002 \$ 2,237 \$ 2,414 KWH sales per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per customer \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0250 \$ 0.0252 0.0255 Total operations & maintenance expense per KWH \$ 0.0228 \$ 0.0366 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Cu	Revenue per KWH	\$	0.0957	\$	0.0938	\$	0.0982	\$	0.0930
Revenue per customer \$ 69 \$ 76 \$ 307 \$ 293 Revenue per KWH \$ 0.0686 \$ 0.0703 \$ 0.0686 \$ 0.0656 Interlocal service (1) (4) KWH sales per customer 18,337 17,574 18,085 18,925 Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0236 \$ 0.0252 \$ 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129									
Revenue per KWH	•				-				•
Interlocal service (1) (4) KWH sales per customer 18,337 17,574 18,085 18,925 Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0236 \$ 0.0252 \$ 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158	·								
KWH sales per customer 18,337 17,574 18,085 18,925 Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0236 \$ 0.0252 \$ 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158	Revenue per KWH	\$	0.0686	\$	0.0703	\$	0.0686	\$	0.0656
Revenue per customer \$ 2,145 \$ 2,062 \$ 2,237 \$ 2,414 Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH 0.0228 0.0236 0.0252 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158									
Revenue per KWH \$ 0.1170 \$ 0.1173 \$ 0.1237 \$ 0.1276 Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0236 \$ 0.0252 \$ 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service \$ 484 \$ 452 \$ 486 \$ 495 Customer service expense per metered service \$ 121 \$ 119 \$ 129 \$ 118 General & administrative expense per metered service \$ 185 \$ 168 \$ 160 \$ 158	•				-				
Selected financial expense statistics Total fuel and purchased power expense per KWH \$ 0.0451 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0236 \$ 0.0252 \$ 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158	·		-						
Total fuel and purchased power expense per KWH \$ 0.0461 \$ 0.0450 \$ 0.0469 \$ 0.0435 Total operations & maintenance expense (excluding fuel and purchased power) per KWH \$ 0.0228 \$ 0.0236 \$ 0.0252 \$ 0.0225 Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 \$ 0.0252 \$ 0.0660 \$ 0.0	Revenue per KWH	\$	0.1170	\$	0.1173	\$	0.1237	\$	0.1276
Total operations & maintenance expense (excluding fuel and purchased power) per KWH Total operations & maintenance expense per MWH Total operations & maintenance expense pe	Selected financial expense statistics								
(excluding fuel and purchased power) per KWH0.02280.02360.02520.0252Total operations & maintenance expense per KWH\$ 0.0689\$ 0.0686\$ 0.0721\$ 0.0660Fuel, fixed demand, purchased power and other power supply expense per metered service\$ 1,599\$ 1,427\$ 1,441\$ 1,492Production, transmission and distribution costs per metered service484452486495Customer service expense per metered service121119129118General & administrative expense per metered service185168160158		\$	0.0461	\$	0.0450	\$	0.0469	\$	0.0435
Total operations & maintenance expense per KWH \$ 0.0689 \$ 0.0686 \$ 0.0721 \$ 0.0660 \$ Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 \$ Production, transmission and distribution costs per metered service \$ 484 \$ 452 \$ 486 \$ 495 \$ Customer service expense per metered service \$ 121 \$ 119 \$ 129 \$ 118 \$ General & administrative expense per metered service \$ 185 \$ 168 \$ 160 \$ 158 \$	·		0.0228		0.0236		0.0252		0.0225
Fuel, fixed demand, purchased power and other power supply expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158		\$		\$		\$		\$	
expense per metered service \$ 1,599 \$ 1,427 \$ 1,441 \$ 1,492 Production, transmission and distribution costs per metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158	ical operations at manifestative expense per mini	<u>*</u>	0.000	<u>-</u>		<u>*</u>	0.07.22	<u>*</u>	0.000
metered service 484 452 486 495 Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158		\$	1,599	\$	1,427	\$	1,441	\$	1,492
Customer service expense per metered service 121 119 129 118 General & administrative expense per metered service 185 168 160 158			484		452		486		495
General & administrative expense per metered service									
	Customer service expense per metered service		121		119		129		118
Table and reference of the second control of	General & administrative expense per metered service	_	185	_	168		160	_	158
total operations & maintenance expense per metered service \$ 2,389 \$ 2,166 \$ 2,216 \$ 2,263	Total operations & maintenance expense per metered service	<u>\$</u>	2,389	<u>\$</u>	2,166	<u>\$</u>	2,216	<u>\$</u>	2,263

⁽¹⁾ In 2014, revenues increased over 2013.

⁽²⁾ In 2013, Revenue per customer was lower due to the Board approved electric energy rate reduction on October 1, 2012. In addition, there was a slight decrease in active services and consumption increased from 2012.

⁽³⁾ In 2013, a change was made in the methodology for reporting metered services, including unmetered lighting fixtures. KWH sales per customer, Revenue per customer, and Revenue per KWH reflect the change in services and vary slightly from previous years. Information was not available to restate the prior years.

	2010		2009		2008		2007		2006		2005		2004
	12,748		12,143		12,052		12,301		12,908		13,058		12,767
\$	1,492	\$	1,399	\$	1,380	\$	1,325	\$	1,202	\$	1,229	\$	1,148
\$	0.1170	\$	0.1152	\$	0.1145	\$	0.1077	\$	0.0931	\$	0.0941	\$	0.0899
,	5.22.5	,		Ť		,		•		,		,	
	14,914		14,401		18,681		16,712		16,793		16,344		16,041
\$ \$	1,765	\$	1,692	\$	2,111	\$	1,585	\$	1,543	\$	1,525	\$	1,422
\$	0.1184	\$	0.1175	\$	0.1130	\$	0.0948	\$	0.0919	\$	0.0933	\$	0.0887
	431,118		478,909		509,412		517,637		529,420		523,001		518,285
\$	39,446	\$	42,985	\$	44,529	\$	37,731	\$	37,863	\$	37,226	\$	34,191
\$	0.0915	\$	0.0898	\$	0.0874	\$	0.0729	\$	0.0715	\$	0.0712	\$	0.0660
Ţ	0.0313	Ţ	0.0030	Ţ	0.0074	Ţ	0.0723	Ţ	0.0713	Ţ	0.0712	Ţ	0.0000
	17,605,182		15,949,125		14,795,132		16,681,917		9,476,600		20,963,179		20,921,838
\$	1,553,206	\$	1,364,616	\$	1,171,513		1,038,255		1,186,065	\$	1,448,479	\$	1,364,599
\$	0.0882	\$	0.0856	\$	0.0792	\$	0.0622	\$	0.0609	\$	0.0691	\$	0.0652
	4,426		4,429		4,344		4,567		4,695		4,464		4,100
\$ \$	293	\$	311	\$	286	\$	216	\$	186	\$	202	\$	164
\$	0.0662	\$	0.0703	\$	0.0659	\$	0.0473	\$	0.0396	\$	0.0453	\$	0.0400
	19,450		19,420		19,146		19,602		19,920		20,212		19,576
\$	2,543	\$	2,347	\$	2,052	\$	2,083	\$	2,104	\$	1,851	\$	1,680
\$ \$	0.1307	\$	0.1208	\$	0.1072	\$	0.1063	\$	0.1056	\$	0.0916	\$	0.0858
\$	0.0429	\$	0.0430	\$	0.0478	\$	0.0402	\$	0.0414	\$	0.0430	\$	0.0373
	0.0217		0.0197		0.0183		0.0164		0.0143		0.0125		0.0121
\$	0.0646	\$	0.0627	<u>\$</u>	0.0661	\$	0.0566	\$	0.0557	\$	0.0555	\$	0.0494
\$	1,510	\$	1,438	\$	1,717	\$	1,518	\$	1,680	\$	1,882	\$	1,662
	498		426		425		389		377		368		356
	107		101		101		105		99		79		78
	159		133	_	134		125		104	_	101	_	105
<u>\$</u>	2,274	\$	2,098	\$	2,377	\$	2,137	\$	2,260	<u>\$</u>	2,430	<u>\$</u>	2,201

⁽⁴⁾ Inter-local service includes the KWH and metered services for the St. Cloud customer base.

SELECTED FINANCIAL RATIOS

Years ended September 30	2014	2013	2012	2011
Electric operating ratio				
Operation & maintenance expenses/total				
operating revenues (1)	\$ 0.67	\$ 0.67	\$ 0.67	\$ 0.65
Electric income before contributions per revenue dollar				
Electric income before contributions/total				
operating revenues (1)(2)(3)	\$ 0.10	\$ 0.09	\$ 0.08	\$ 0.10
ACTIVE SERVICES				
OUC retail metered services				
Residential	162,065	157,927	156,106	154,212
Commercial - non-demand	20,598	20,113	21,233	20,069
Commercial - demand - secondary Commercial - demand - primary	5,234 26	5,309 23	7,362 22	7,199 21
Total OUC retail metered services	187,923	183,372	184,723	181,501
Interlocal services (4)	32,705	31,052	30,222	29,715
Total OUC retail and inter-local metered services	220,628	214,424	214,945	211,216
Unmetered lighting fixtures (5)				
Conventional	43,845	37,705	13,168	13,089
Convenient	18,627	14,418	142	138
St. Cloud	2,744	2,709	12 210	13,227
Total unmetered lighting fixtures Total OUC retail, unmetered lighting and interlocal services	65,216 285,844	<u>54,832</u> <u>269,256</u>	<u>13,310</u> <u>228,255</u>	<u> </u>
CONSUMPTION (MWH)				
OUC retail sales				
Residential	1,838,003	1,748,182	1,736,537	1,867,879
Commercial - non-demand	333,249	296,058	285,967	282,958
Commercial - demand - secondary Commercial - demand - primary	2,966,118 424,361	2,919,375 413,915	2,903,352 399,110	2,910,069 414,263
Total OUC retail sales	5,561,731	5,377,530	5,324,966	5,475,169
Nonmetered lighting sales				
Conventional	30,553	30,486	30,521	29,965
Convenient St. Cloud	26,741	26,061	26,115	26,218
St. Cloud Total nonmetered lighting sales	2,804 60,098	<u>2,783</u> <u>59,330</u>	<u>2,777</u> 59,413	2,763 58,946
iotal nonineterea ngitting suies	00,038			
Interlocal sales (4)	584,557	538,413	541,987	557,743
Total retail sales	6,206,386	5,975,273	5,926,366	6,091,858
Wholesale sales (6)	1,344,764	1,036,486	1,032,099	1,536,840
Pre-Commercial Adjustment	-	7 044 750		7.620.600
Total electric sales	<u>7,551,150</u>	<u>7,011,759</u>	<u>6,958,465</u>	<u>7,628,698</u>

⁽¹⁾ In 2013 and 2012, mild weather accentuated by electric rate reductions drove the decrease in retail energy revenues. Operating expense savings were consistent with the revnue decreases.

⁽²⁾ In 2014, 2008, and 2004, storm recovery expenses related to FEMA declared storms were excluded from these computations.

⁽³⁾ A rate modification was implemented in January 2007 that included a reserve for future capital spending. The reserve for capital spending was curtailed in 2009.

	2010		2009		2008		2007		2006		2005		2004
\$	0.66	\$	0.65	\$	0.69	\$	0.68	\$	0.70	\$	0.71	\$	0.70
\$	0.09	\$	0.10	\$	0.11	\$	0.12	\$	0.09	\$	0.08	\$	0.09
1	51,995 19,272 7,066 21 78,354 29,229 07,583	_	150,123 18,595 6,563 23 175,304 28,640 203,944	_ 	151,025 18,325 5,761 25 175,136 28,667 203,803	_	150,254 18,268 5,593 28 174,143 28,785 202,928	- -	147,978 17,609 5,445 20 171,052 27,294 198,346		144,547 17,454 5,347 20 167,368 24,826 192,194	_	138,642 16,794 5,244 19 160,699 22,793 183,492
	13,050 132 - 13,182 20,765	_ 	13,093 133 - 13,226 217,170	_	13,282 132 	_ _ _	13,546 129 	- - -	10,781 121 		10,741 118 		10,713 116
2,9 3	25,770 82,375 37,853 <u>87,314</u> 33,312	:	1,828,354 265,840 2,951,040 382,779 5,428,013	2	1,815,446 341,806 2,891,934 392,071 5,441,257		1,834,301 299,786 2,856,841 400,366 5,391,294	=	1,887,949 294,401 2,856,749 389,532 5,428,631	_	1,848,946 279,881 2,769,553 408,782 5,307,162		1,747,518 264,510 2,720,477 387,054 5,119,559
	29,750 25,923 2,762 58,435	_	29,422 26,814 2,758 58,994	_	27,298 28,742 2,797 58,837 550,001	_	24,154 29,195 2,775 56,124 549,634	 	19,901 28,607 2,574 51,082 519,117	_	18,492 27,243 2,670 48,405		14,682 27,782 2,655 45,119
6,1 1,6	62,777 54,524 08,248 48,685)		556,461 6,043,468 1,215,600		5,050,001 5,050,095 1,743,680		5,997,052 2,039,338	_	5,998,830 2,371,843		481,243 5,836,810 2,866,241		431,444 5,596,122 2,942,758
	14,087		7,259,068		7,793,77 <u>5</u>	_	8,036,390	_	8,370,673	_	8,703,051		8,538,880

⁽⁴⁾ Inter-local service represents the customer base for the City of St. Cloud.

⁽⁵⁾ In 2013 a change was made in the methodology for reporting unmetered lighting services. Previously, this was reported at the service level rather than in billed fixtures.

⁽⁶⁾ In 2014, Wholesale sales increased as a result of new contracts with the Cities of Winter Park and Lake Worth along with unplanned weather related sales. Wholesale sales decreased in 2013 and 2012 as a result of economic dispatching impacts.

ELECTRIC GENERATION (MWH)

Years Ended September 30	2014	2013	2012	2011
Stanton Energy Center (SEC)				
Generation - steam (1)	3,368,472	2,557,737	2,683,426	3,727,184
Generation - combined cycle (2)	2,589,656	2,621,239	2,346,132	2,189,279
Total generation	5,958,128	5,178,976	5,029,558	5,916,463
Plant use - less participants loss factor	281,671	210,679	205,302	282,013
Participants' reserve power	5,779	12,616	10,394	4,103
Delivered	<u>5,670,678</u>	<u>4,955,681</u>	<u>4,813,862</u>	<u>5,630,347</u>
Indian River Plant				
Generation - combustion turbines	11,037	6,186	12,947	17,814
Plant use - less participants loss factor	64	29	56	78
Participants' reserve power	4,045	<u>753</u>	759	841
Delivered	6,928	<u>5,404</u>	<u>12,132</u>	<u>16,895</u>
Crystal River Plant (CR 3) (3)				
Generation - nuclear	18,647	101,076	115,337	113,410
Plant use		<u> </u>	<u> </u>	
Delivered	18,647	101,076	115,337	113,410
McIntosh Plant (4)				
Generation - steam	<u>272,265</u>	<u>494,897</u>	439,888	678,916
Plant use	-	-	-	
Delivered	<u>272,265</u>	<u>494,897</u>	<u>439,888</u>	<u>678,916</u>
St. Lucie Plant				
Generation - nuclear	460,799	470,890	302,751	370,845
Plant use	11,013	11,254	7,236	8,863
Delivered	449,786	459,636	295,515	361,982
St. Cloud Plant (5)				
Generation - diesel	-	-	-	-
Plant use		-		
Delivered				
Generation				
Steam	3,640,737	3,052,634	3,123,314	4,406,100
Combined cycle	2,589,656	2,621,239	2,346,132	2,189,279
Nuclear	479,446	571,966	418,088	484,255
Combustion turbines	11,037	6,186	12,947	17,814
Diesel			<u>-</u>	
Total generation	6,720,876	6,252,025	5,900,481	7,097,448
Total plant use - less participants loss factor	292,748	221,962	212,594	290,954
Participants' reserve power	9,824	13,369	11,153	4,944
Total delivered	6,418,304	6,016,694	5,676,734	6,801,550
Inadvertent/wheeling retained	(424)	(530)	(98)	(118)
Purchases received	1,389,224	1,250,574	1,426,791	1,003,127
Available	7,807,104	7,266,738	7,103,427	7,804,559
Sales	<u>7,551,150</u>	7,011,759	6,958,465	7,628,698
Line losses	255,954	<u>254,978</u>	144,962	175,861
Line losses as a percentage of generation	3.81%	4.08 %	2.46%	2.48%

⁽¹⁾ As with 2012, the SEC coal units were run at reduced loads in 2013 due to the result of low natural gas prices.

⁽²⁾ In late February 2010, OUC commenced commercial operations at SEC B.

⁽³⁾ In 2009, an outage at the CR 3 facility required it to be off-line through fiscal year 2011. In February 2013, Duke Energy closed the CR 3 plant due to significant delamination within the core. Generation noted represents reliability exchange power received to meet load and contractual requirements and therefore does not include plant use.

⁽⁴⁾ Since 2009, there have been several periods where the McIntosh plant was off-line. Planned outages in 2011 and 2009 and unplanned outages in 2014 and 2010 lowered generation in those respective years. In 2012 and 2013, lower natural gas prices impacted generation.

2010	2009	2008	2007	2006	2005	2004
4,362,451 2,010,119 6,372,570 300,351 1,890 6,070,329	4,429,154 1,185,894 5,615,048 277,943 7,174 5,329,931	4,454,325 1,197,723 5,652,048 271,331 6,049 5,374,668	4,708,038 1,242,650 5,950,688 282,180 4,471 5,664,037	5,000,919 1,233,259 6,234,178 298,490 2,194 5,933,494	4,471,764 1,326,208 5,797,972 270,912 6,299 5,520,761	4,605,225 1,191,046 5,796,271 278,325 4,961 5,512,985
31,389 138 766 30,485	14,735 68 743 13,924	25,222 111 777 24,334	17,701 71 691 16,939	20,285 82 715 19,488	12,811 66 698 12,047	6,379 24 736 5,619
79,754 	120,008 3,547 116,461	103,783 3,050 100,733	123,034 3,607 119,427	98,972 2,890 96,082	122,627 3,587 119,040	111,246 3,170 108,076
620,000	656,636	1,059,302	965,401	989,279	1,027,428	787,131
620,000	<u>656,636</u>	1,059,302	<u>965,401</u>	<u>989,279</u>	1,027,428	<u>787,131</u>
384,006 9,178 374,828	378,376 9,043 369,333	383,095 9,156 373,939	402,666 <u>9,624</u> 393,042	368,876 8,816 360,060	412,983 9,870 403,113	401,427 9,594 391,833
- - -	- 	190 (190)	236 521 (285)	108 538 (430)	184 430 (246)	390 528 (138)
4,982,451 2,010,119 463,760 31,389	5,085,790 1,185,894 498,384 14,735	5,513,627 1,197,723 486,878 25,222	5,673,439 1,242,650 525,700 17,701	5,990,198 1,233,259 467,848 20,285	5,499,192 1,326,208 535,610 12,811	5,392,356 1,191,046 512,673 6,379
7,487,719 309,667 2,656 7,175,396	6,784,803 290,601 7,917 6,486,285	7,223,450 283,838 6,826 6,932,786 278	236 7,459,726 296,003 5,162 7,158,561 274	7,711,698 310,816 2,909 7,397,973 777		390 7,102,844 291,641 5,697 6,805,506
(15) <u>833,210</u> 8,008,591 <u>7,714,087</u> <u>294,504</u> 3.93%	(192) 881,022 7,367,115 7,259,068 108,047 1.59%	1,082,008 8,015,072 7,793,775 221,297 3.06%	1,127,939 8,286,774 8,036,390 250,384 3.36%	1,125,358 8,524,108 8,370,673 153,435 1.99%	1,813,804 8,896,239 8,703,051 193,188 2.62%	1,935,961 8,741,604 8,538,880 202,724 2.85%

⁽⁵⁾ In 2009, the St. Cloud generation plant was permanently shut down.

NET GENERATING CAPABILITY (Including major purchased power agreements)

Generating Facility (MW)		Name	20	14	20	13	20	12	20	11
Years ended September 30	Туре	Plate Capacity	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW
Stanton Energy Center (SEC)	Unit 1 FS	425	302	304	302	304	302	304	302	304
	Unit 2 FS	425	340	340	334	334	334	334	334	334
	Unit A CC (1)	633	174	184	174	184	174	184	174	184
	Unit B CC (1)	300	298	312	298	312	295	300	295	300
Indian River Plant	Unit A CT	38	18	23	18	23	18	23	18	23
	Unit B CT	38	18	23	18	23	18	23	18	23
	Unit C CT	112	85	100	85	100	85	100	85	100
	Unit D CT	112	85	100	85	100	85	100	85	100
St. Cloud Plant	Units 1-7 CT	21	-	-	-	-	-	-	-	-
Crystal River Plant (CR 3) (2)	Unit 3 N	890	-	-	13	13	13	13	13	13
C.D. McIntosh, Jr. Plant	Unit 3 FS	364	133	136	133	136	136	136	136	136
St. Lucie Plant	Unit 2 N	850	60	60	60	62	<u>51</u>	52	51	52
Total capability			1,513	1,582	1,520	1,591	1,511	1,569	1,511	1,569
Purchased power agreements			330	330	330	330	337	358	337	<u>358</u>
Total available			1,843	1,912	1,850	1,921	1,848	1,927	1,848	1,927
Firm commitments to other utilities (3)			207	205	<u> 166</u>	178	<u> 168</u>	168	<u> 165</u>	<u>165</u>
Net available to OUC			<u>1,636</u>	<u>1,707</u>	<u>1,684</u>	<u>1,743</u>	<u>1,680</u>	<u>1,759</u>	<u>1,683</u>	<u>1,762</u>

NOTE: FS - Fossil Steam, N - Nuclear, CT - Combustion Turbine, CC - Combined Cycle

PEAK DEMAND

Years ended September 30	2014			13	20:	12	2011	
·	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW
Net peak demand (Net 60 minute integrated MW demand)	1,139	959	1,070	846	1,070	907	1,064	1,094
Gross peak demand (MW) (Instantaneous)	1,198		1,158		1,123		1,127	
System load factor	2014 58.8		2013 78.2		2012 77.5		2011 79.6	

GENERATION AVAILABILITY DATA

Years ended Septem	ber 30	CF	2014 EAF	EFOR	CF	2013 EAF	EFOR	CF	2012 EAF	EFOR	CF	2011 EAF	EFOR	CF	2010 EAF	EFOR
		CF	EAF	EFUK	CF	EAF	EFUK	CF	EAF	EFUR	CF	EAF	EFUK	CF	EAF	EFUK
SEC	Unit 1 (4)	53.3	89.0	3.6	29.8	83.1	0.9	36.3	84.9	3.2	62.5	86.0	0.7	72.0	82.6	1.2
	Unit 2 (4)	58.5	85.2	2.8	55.3	86.9	0.3	57.9	92.2	0.6	69.4	86.6	0.3	81.1	90.3	0.8
	Unit A (1)	44.9	94.3	0.1	29.3	90.7	-	33.6	80.9	0.0	38.0	90.9	0.9	38.5	84.6	7.7
	Unit B (1)	74.8	89.9	0.0	58.9	91.4	0.1	50.4	87.1	4.7	58.0	86.9	1.0	60.9	86.8	5.5
IRP	Unit A	0.2	98.0	0.0	0.1	96.5	28.4	_	93.3	-	_	84.6	89.2	0.1	96.4	78.1
	Unit B (5)	0.2	96.5	0.0	0.1	97.1	89.6	-	94.7	-	-	94.0	5.3	-	79.9	-
	Unit C	1.0	85.6	88.0	0.4	95.0	-	-	91.8	-	1.2	99.9	6.2	2.8	95.0	13.8
	Unit D (5)	0.3	95.1	48.6	0.3	79.9	97.0	-	73.1	-	2.0	100.0	0.9	2.7	87.8	7.5
Crystal River	Unit 3 (2)	-	-	-	-	-	100.0	-	-	100.0	-	-	100.0	-	-	80.0
McIntosh	Unit 3	24.0	37.3	9.3	43.0	80.0	12.1	38.1	86.3	85.7	57.8	85.5	2.1	66.8	60.5	38.9
St. Lucie Plant	Unit 2	82.9	81.5	3.3	85.1	81.7	2.8	86.4	83.9	0.8	65.2	63.1	10.5	99.8	97.5	2.3

EAF - Equivalent Availability Factor EFOR - Equivalent Forced Outage Rate CF - Capacity Factor

⁽¹⁾ In late February 2010, OUC commenced commercial operations at SEC B.

⁽²⁾ Effective February 2013, Duke Energy announced the closing of the CR 3 Plant as a result of discovering multiple delaminations within the core.

⁽³⁾ In January 2014, OUC secured a three year wholesale agreement with the City of Lake Worth that has an option for two one-year extensions. In addition, OUC entered into a six year agreement with the City of Winter Park. In January 2010, OUC secured a twenty year wholesale agreement with the City of Vero Beach. Additionally, in January 2011, OUC executed a seven year interlocal agreement with the City of Bartow whereby OUC provides generation.

⁽⁴⁾ The SEC 1&2 capacity factors were lower in 2013 and 2012 compared to 2011 and 2010 as a result of lowering production to accommodate more cost effective generation at the natural gas units.

20	010	20	09	20	08	20	07	20	06	20	05	20	04
Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW	Summer MW	Winter MW
302	304	302	304	302	304	302	304	302	304	302	304	302	304
334	334	334	334	334	334	334	334	334	334	319	319	318	318
174	184	174	184	174	184	174	184	174	184	174	184	168	168
295	300	-	-	-	-	-	-	-	-	-	-	-	-
18	23	18	23	18	23	18	23	18	23	18	23	18	23
18	23	18	23	18	23	18	23	18	23	18	23	18	23
85	100	85	100	85	100	85	100	85	100	85	100	85	100
85	100	85	100	85	100	85	100	85	100	85	100	85	100
-	-	-	-	21	21	21	21	21	21	21	21	17	17
13	13	13	13	13	13	13	13	13	13	13	13	13	13
136	136	136	136	136	136	136	136	136	136	133	136	133	136
<u> </u>	52	<u> </u>	52	<u> </u>	<u> 52</u>	<u> </u>	52	<u> </u>	<u> 52</u>	<u> </u>	<u> 52</u>	<u> </u>	<u> 52</u>
1,511	1,569	1,216	1,269	1,237	1,290	1,237	1,290	1,237	1,290	1,219	1,275	1,208	1,254
337	<u>358</u>	337	<u>358</u>	<u>337</u>	<u>358</u>	337	<u>358</u>	337	<u>358</u>	<u>637</u>	<u>656</u>	<u>827</u>	827
1,848	1,927	1,553	1,627	1,574	1,648	1,574	1,648	1,574	1,648	1,856	1,931	2,035	2,081
<u>95</u>	<u> 95 </u>			22	22	22	22	22	22	<u> 147</u>	<u>148</u>	<u> 261</u>	<u>261</u>
<u>1,753</u>	<u>1,832</u>	<u>1,553</u>	1,627	<u>1,552</u>	<u>1,626</u>	<u>1,552</u>	<u>1,626</u>	<u>1,552</u>	<u>1,626</u>	<u>1,709</u>	<u>1,783</u>	<u>1,774</u>	<u>1,820</u>

	2010		2	009		200	8		2007		20	006		2005		20	004
Summ MW	er V	/inter MW	Summer MW			mmer MW	Winter MW	Sumn MV	ner	Winter MW	Summer MW	Winte MW			Winter MW	Summer MW	Winter MW
1,08	1 1	1,134	1,102	1,033	3 1	,080	973	1,08	5	893	1,074	970	1,0	76	965	1,041	834
	í	1,191	1,176		1	,147		1,18	2		1,135		1,14	1 1		1,100	
201 75.			2009 71.0			2008 60.5		200 59.			2006 60.2		20 0 57			2004 57.5	
	2009			2008			2007			2006			2005			2004	
CF	EAF	EFOR	CF	EAF	EFOR	CF	EAF	EFOR	CF	EAF	EFOR	CF	EAF	EFOR	CF	EAF	EFOR
70.1	87.2	0.6	77.6	85.6	4.6	82.3	90.1	1.3	85.1	93.7	0.1	73.6	81.0	4.3	80.5	90.7	0.9
85.2	96.6	1.0	78.4	82.1	1.4	80.8	84.8	6.3	88.4	93.7	0.6	83.4	89.0	2.8	81.0	87.9	4.1
41.2	88.7	1.6	57.8	87.7	0.2	60.2	92.2	0.2	66.2	92.1	0.4	53.1	92.7	0.4	46.5	92.2	0.6
0.2	92.8	85.7	-	97.3	80.3	-	96.8	80.8	1.1	97.7	81.6	0.1	94.4	_	0.1	99.4	74.9
0.2	98.0	52.9	-	95.6	58.7	-	78.5	93.9	-	95.7	96.4	0.1	92.7	83.5	0.1	99.4	74.8
0.8	70.4	93.2	-	97.3	51.8	-	92.6	73.0	3.4	98.6	-	0.5	98.7	43.7	0.3	78.0	96.9
8.0	92.6	70.2	-	97.8	31.7	-	92.6	63.0	5.2	98.6	-	0.9	98.6	58.5	0.4	96.7	-
102.0	95.7	1.3	85.1	82.8	0.2	100.9	98.7	0.7	83.1	78.4	8.5	99.3	100.0	-	88.9	86.5	3.0
55.9	67.1	9.3	88.2	89.7	7.5	80.8	84.1	6.7	84.3	84.1	8.7	87.5	89.3	6.0	66.9	73.8	9.2
83.1	74.9	13.9	70.2	69.3	10.3	95.0	95.9	3.9	80.8	82.3	4.3	83.0	84.2	4.6	92.6	92.0	7.9

⁽⁵⁾ IRP EAF and EFOR fluctuate from year to year as a result of forced and/or planned outages in any given year.

ELECTRIC DISTRIBUTION RELIABILITY DATA

Years Ended September 30	2014	2013	2012	2011
Orlando/Orange County				
Average service availability index (ASAI) (2)	0.9999	0.9999	0.9999	0.9999
Average customer outage in minutes (SAIDI)	59.80	40.70	31.70	41.20
Average customer interruption				
duration index in minutes (CAIDI) (2)	68.00	54.50	50.30	57.70
Average length of service interruption				
in minutes (L-Bar)	89.20	78.50	74.20	68.30
St. Cloud/Osceola County				
Average service availability index (ASAI)	0.9999	0.9999	0.9999	0.9999
Average customer outage in minutes (SAIDI) (3)	66.00	28.10	80.50	42.80
Average customer interruption				
duration index in minutes (CAIDI)	59.70	53.10	64.20	45.80
Average length of service interruption				
in minutes (L-Bar) (4)	99.20	86.80	81.00	63.90
ELECTRIC PHYSICAL STATISTICS				
Transmission system (circuit miles)				
69KV	36.5	36.5	36.5	36.5
115KV (5)	125.9	125.9	125.9	130.7
230KV	227.2	227.2	227.2	227.2
Total (6)	389.6	389.6	389.6	394.4
OUC substations (E)	31	31	31	22
OUC substations (5) STC substations	_	_	_	32
Number of substations	4 35	<u>4</u> 35	4 35	4 36
Number of substations	35	35	35	36
Orlando distribution system (circuit miles)				
Overhead	741.5	738.6	749.3	746.0
Underground	1,248.9	1,214.6	1,202.2	1,181.4
Total Orlando circuit miles	1,990.4	1,953.2	1,951.5	1,927.4
St. Cloud distribution system (circuit miles)				
Overhead	250.7	248.2	250.7	244.2
Underground	183.5	177.1	167.0	158.3
Total St. Cloud circuit miles	434.2	425.3	417.7	402.5
Total OUC & St. Cloud circuit miles	2,424.6	2,378.5	2,369.2	2,329.9
iotal ooc & st. cloud chedit lines		2,370.3		
Distribution expenses per circuit mile	\$ 7,516	\$ 6,167	\$ 6,347	\$ 6,318
Percentages of Orlando distribution system (circuit miles)				
Overhead	37.3%	37.8%	38.4%	38.7%
Underground	62.7%	62.2%	61.6%	61.3%
Percentages of St. Cloud distribution system (circuit miles)				
Overhead	57.7%	58.4%	60.0%	60.7%
Overnead	37.7%	36.47	00.07	60.7%

⁽¹⁾ In August and September 2004, the Central Florida area was impacted by hurricanes Charley, Frances, and Jeanne. Consistent with industry standards, these events were excluded from this calculation.

⁽²⁾ In addition to an active 2014 summer storm season, OUC's Pershing substation experienced a significant event resulting in a large number of customers without power.

⁽³⁾ During 2014, St. Cloud/Osceola County experienced an active summer storm season. In 2012, there were three separate outage incidents during the month of June for unusually long durations.

⁽⁴⁾ In 2014, 2013, and 2012, there were outage incidents for unusually long durations.

⁽⁵⁾ In 2012, the Lockheed Substation was removed from OUC's operations which lowered the number of substations reported and reduced the amount of transmission line miles.

⁽⁶⁾ Although OUC began operating the City of St. Cloud electric system in 1997, St. Cloud transmission statistics are not included.

2010	2009	2008	2007	2006	2005	2004 (1)
0.9999 28.70	0.9999 33.40	0.9999 33.20	0.9999 44.13	0.9993 36.40	0.9999 47.09	0.9999 41.22
52.90	52.70	43.50	52.03	50.82	49.20	51.03
70.20	69.30	67.70	70.79	62.86	65.91	64.85
0.9999 61.80	0.9999 55.00	0.9999 38.20	0.9998 56.97	0.9999 44.69	0.9998 86.94	0.9998 84.08
34.90	42.20	40.50	39.16	42.00	40.48	48.97
62.50	63.40	65.30	67.23	59.03	71.86	60.00
36.5 130.7 227.2 394.4	36.5 130.7 227.2 394.4	36.5 129.1 	36.5 129.1 226.5 392.1	36.5 129.1 210.5 376.1	36.5 129.1 210.5 376.1	30.8 129.1 210.5 370.4
32 4 36	32 4 36	30 4 34	30 4 34	29 4 33	29 4 33	28 3 31
746.8 1,158.7 1,905.5	738.8 1,145.2 1,884.0	747.9 	738.3 1,065.9 1,804.2	738.5 1,025.3 1,763.8	746.5 978.3 1,724.8	738.3 924.6 1,662.9
242.6 154.7 397.3 2,302.8	241.8 153.9 395.7 2,279.7	240.2 150.8 391.0 2,243.5	236.5 142.0 378.5 2,182.7	236.9 118.4 355.3 2,119.1	234.7 102.4 337.1 2,061.9	227.6 80.2 307.8 1,970.7
\$ 7,344	\$ 7,316	\$ 6,396	\$ 6,125	\$ 6,285	\$ 5,593	\$ 4,909
39.2% 60.8%	39.2% 60.8%	40.4% 59.6%	40.9% 59.1%	41.9% 58.1%	43.3% 56.7%	44.4% 55.6%
61.1% 38.9%	61.1% 38.9%	61.4% 38.6%	62.5% 37.5%	66.7% 33.3%	69.6% 30.4%	73.9% 26.1%

ELECTRIC UTILITY PLANT (Dollars in thousands)

Years Ended September 30		2014		2013		2012		2011
Electric plant, net								
Generating plant, net								
Stanton Energy Center Units #1 & #2	\$ 4	416,352	\$	407,215	\$	418,115	\$	433,256
Stanton Energy Center Unit A (1)	·	48,885	•	53,102	•	56,595	•	50,554
Stanton Energy Center Unit B (SEC B) (1)	2	232,435		236,914		246,046		253,020
McIntosh #3		61,761		62,287		64,222		66,769
St. Lucie #2		101,988		100,359		96,741		86,166
Indian River Plant		11,182		12,210		13,732		15,539
Crystal River #3 (2)		· -		-		6,882		6,908
St. Cloud Diesel Plant (CR 3) (3)		-		-		-		_
Total generating plant, net		872,603		872,087		902,333		912,212
Distribution plant, net		491,554		475,951		470,030		469,274
Transmission plant, net	2	241,402		230,324		239,299		243,011
Other Electric plant, net (4)		48,682		48,354		49,150		42,544
Total electric plant, net	1,6	554,241		1,626,716		1,660,812		1,667,041
Common plant, net (5)		68,963		72,301		73,345		73,409
Total plant, net	\$ 1,	723,204	\$	1,699,017	\$	1,734,157	\$	1,740,450
FUEL MIX STATISTICS (Dollars in thousands)								
Cost of fuel								
Coal (7)	\$ 1	149,395	\$	132,125	\$	136,958	\$	153,891
Natural gas (7)	:	157,641		142,152		139,233		129,227
Nuclear		469		3,404		3,133		5,165
Renewable		2,827		1,749		1,943		1,045
Oil		1,739		327		1,765		2,863
Total cost of fuel (6)	\$ 3	312,071	<u>\$</u>	279,757	<u>\$</u>	283,032	<u>\$</u>	292,191
Fuel cost per million BTU								
Coal (7)	\$	4.53	\$	4.78	\$	4.60	\$	3.72
Natural gas (7)	\$	6.18	\$	5.99	\$	6.25	\$	6.27
Nuclear (2)	\$	0.56	\$	0.66	\$	0.94	\$	1.27
Renewable	\$	3.05	\$	3.43	\$	4.42	\$	2.66
Oil	\$	17.36	\$	23.49	\$	20.04	\$	19.46
System average fuel cost	\$	4.87	\$	4.90	\$	5.07	\$	4.39
System fuel mix percentage (based on generation)								
Coal (7)		51.5%		48.5%		53.2%		62.1%
Natural gas (7)		39.7%		41.6%		39.9%		31.0%
Nuclear (2)		7.9%		9.0%		5.9%		6.1%
Renewable (8)		0.9%		0.9%		0.8%		0.6%
Oil		-		400.00/		0.2%		0.2%
Total system fuel mix percentage		100.0%	_	100.0%	_	100.0%	_	100.0%

⁽¹⁾ The SEC B facility began commercial operations in 2010. All power generated prior to the start dates of these facilities was excluded from operations and capitalized along with the revenue earned during the pre-commercial operations.

⁽²⁾ Effective February 2013, Duke Energy announced the closing of the CR 3 plant as a result of discovering multiple delaminations within the core. As a result of this notice, OUC reclassified the impaired assets under the heading of Regulatory assets.

⁽³⁾ The original St. Cloud Diesel Plant was constructed by St. Cloud. As OUC was assigned the task to operate the plant, costs to improve the plant were incurred. In 2009, operations at the St. Cloud plant were permanently discontinued.

⁽⁴⁾ In November 2007, OUC and Southern Power terminated the construction of the gasification facilities at SEC B. The settlement agreement provided for liquidating damages in the form of land valued at \$27.5 million.

⁽⁵⁾ Common plant, net includes shared assets including administrative buildings and information technology infrastructure. As a result of an eminent domain action taken by the Florida Department of Transportation for the expansion of the I-4/S.R. 408 interchange, OUC relocated its administrative offices. In 2009, the new administration building was completed and placed into service. The former administration building was sold.

\$ 425,660 \$ 432,484 \$ 448,549 \$ 462,050 \$ 481,653 \$ 496,681 \$ 511,101 \$52,490 \$ 50,543 \$ 61,410 \$ 56,971 \$ 59,789 \$ 61,169 \$ 64,191 \$ 260,562 \$		2010		2009		2008		2007		2006		2005		2004
69,676 41,928 46,867 47,251 51,700 55,948 55,381 70,487 67,266 61,186 58,317 52,665 48,520 46,455 16,623 17,764 19,892 22,266 24,818 28,176 34,646 6,295 5,542 4,174 5,642 5,794 6,233 6,171 1 - - - - - - - 118 901,793 621,527 642,078 652,497 676,419 696,727 718,063 466,964 456,878 451,604 438,367 406,461 374,450 368,022 234,941 195,766 173,332 166,739 164,753 147,808 131,995 1,634,992 1,308,542 1,302,119 1,265,310 1,251,443 1,227,308 1,228,932 77,381 73,972 42,477 46,329 37,104 43,127 47,595 \$ 1,712,373 \$ 1,382,514 \$ 1,344,596 \$ 1,311,639 <	\$		\$		\$		\$		\$		\$		\$	-
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845 1,475 1,175 791 - <		128,117		103,334		164,696		140,780		163,545		166,929		117,455
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										0.1%		5.2%		8.0%
		100.0%		100.0%		100.0%		100.0%		100.0%	_	100.0%		100.0%

⁽⁶⁾ The Cost of fuel is presented as gross plant operating costs as it does not include participant ownership adjustments.

⁽⁷⁾ In 2013 and 2012, Cost of fuel for coal decreased as a result of the utilization of natural gas generation facilities to leverage favorable market rates. Offsetting these changes was an increase in the commodity cost for coal contributing to the increase in the Fuel cost per million BTU. Additionally in 2013, OUC completed a study that analyzed the classification of costs associated with material handling, procurement and movement of fuels. Based upon this study and supporting FERC guidance, \$4.0 million was included in Fuel for generation during both 2014 and 2013.

⁽⁸⁾ Prior to 2007 amounts were not tracked.



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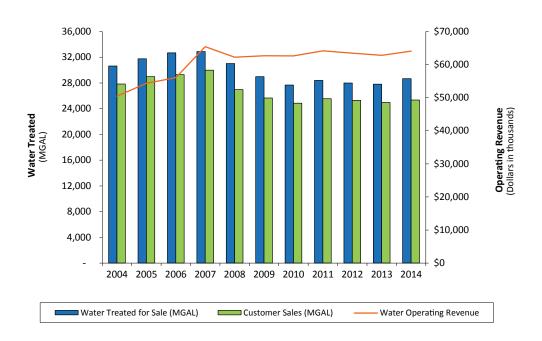
WATER OPERATIONS

At OUC, we are always testing our award-winning $\rm H_2OUC$ to ensure we can continue to deliver clean, great-tasting water for customers.

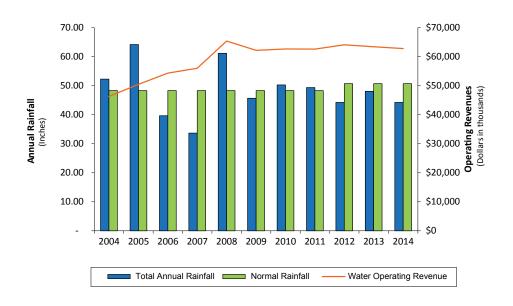


WATER BUSINESS OPERATIONS

Water Treated, Customer Sales & Operating Revenue



Total Annual Rainfall and Operating Revenue



WATER REVENUES, EXPENSES AND CHANGES IN NET POSITION (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Operating revenues				
Residential	\$ 31,764	\$ 31,280	\$ 31,832	\$ 32,480
Commercial	16,081	15,836	16,115	16,444
Irrigation	11,135	10,965	11,158	11,386
Fire protection	2,266	2,231	2,193	2,158
Service fees and other	2,271	1,967	1,622	1,248
Resale and other	563	533	534	426
Total operating revenues (1)	64,080	62,812	63,454	64,142
Operations and maintenance expenses				
Production	13,676	12,946	13,555	14,405
Distribution (2)	7,357	5,844	5,816	9,149
Storm recovery costs	-	-	-	-
Customer service (3)	6,003	7,040	8,865	8,733
General & administrative (4)	10,018	10,207	10,110	10,007
Total operations and maintenance expenses	37,054	36,037	38,346	42,294
Other expenses				
Utility/property tax	63	63	65	63
Revenue based payments to the City of Orlando	1,921	1,961	2,033	1,919
Revenue based payments to Orange County	5	4	5	6
Depreciation and amortization (5)	17,098	19,953	15,708	16,266
Total other expenses	19,087	21,981	17,811	18,254
Total operating expenses	56,141	58,018	56,157	60,548
Operating income	7,939	4,794	7,297	3,594
Non-operating income and expense				
Interest income	557	459	708	593
Other income, net (6)	1,701	1,667	3,053	2,024
Bond interest and other related expenses	(7,396)	(7 <i>,</i> 740)	(8,906)	(10,055)
Total non-operating expenses, net	(5,138)	(5,614)	(5,145)	(7,438)
Water income/(loss) before contributions	2,801	(820)	2,152	(3,844)
Contributions in aid of construction (CIAC) (7)	9,584	9,704	7,990	4,571
Annual dividend	(1,526)	521	(1,396)	2,365
Increase in net position	\$ 10,859	\$ 9,405	\$ 8,746	\$ 3,092

⁽¹⁾ In 2013, mild weather and rainfall drove lower revenues. In 2009 and 2010, rate increases of 7.8% and 13.1%, respectively, were implemented. However since 2008, the weakened economy, increased rainfall and consumer usage changes offset these rate changes. In 2008, rate stabilization funds of \$2.0 million were used to offset these changes.

⁽²⁾ In 2011 and 2010, costs associated with the write down of deferred regulatory projects, including alternative water supply and consumptive use permit spending, increased Operations and maintenance expenses.

⁽³⁾ With the implementation of the Advanced Metering Infrastructure upgrades in 2013 and 2014, the customer service costs were lower as a result of staffing reductions.

⁽⁴⁾ Increased pension and other post-employment actuarial costs were the key drivers of the increase since 2008.

In 2013 as OUC began the implementation of water AMI meters, a portion of the existing non-AMI meters were written off resulting in additional depreciation expense of \$3.3 million. During 2009, OUC recognized impairment for the change in usage of the Southeast water treatment plant of \$2.9 million. In 2008, Depreciation and amortization expense increased due to a change in the useful life for in-service water mains and meters and ozone generators of \$2.2 million and \$2.7 million, respectively. In 2005, OUC wrote down water plant assets of \$1.4 million.

2010	2009	2008	2007	2006	2005	2004
\$ 31,561	\$ 31,599	\$ 31,291	\$ 33,173	\$ 27,336	\$ 26,676	\$ 25,173
15,978	15,997	15,841	3 33,173 16,794	13,311	13,442	12,950
11,063	11,077	10,969	11,628	11,546	10,090	9,131
2,169	2,132	2,035	1,755	1,564	1,554	1,306
1,345	1,234	1,562	1,756	1,810	1,764	1,416
503	636	526	322	465	835	484
62,619	62,675	62,224	65,428	56,032	54,361	50,460
14,358	14,997	13,738	13,531	13,006	11,830	10,028
8,291	5,560	6,849	5,526	4,026	4,198	3,992
-	4	8	-	-	-	147
7,831	7,311	7,282	7,465	6,781	5,203	4,983
9,120	7,542	7,737	6,984	6,349	5,894	5,283
39,600	35,414	35,614	33,506	30,162	27,125	24,433
65	64	61	64	62	52	60
1,922	1,989	1,855	1,893	1,599	1,510	1,362
-	-	-	-	-	-	-
16,991	20,554	19,064	16,071	13,808	14,220	11,944
18,978	22,607	20,980	<u> 18,028</u>	<u>15,469</u>	15,782	13,366
58,578	58,021	56,594	51,534	45,631	42,907	37,799
4,041	4,654	5,630	13,894	10,401	11,454	12,661
1,151	1,329	2,657	3,959	3,106	1,435	665
1,443	838	582	682	484	508	498
<u>(11,161</u>)	_(10,663)	(10,831)	(12,200)	(12,440)	<u>(11,761</u>)	_(11,836)
(8,567)	(8,496)	(7,592)	(7,559)	(8,850)	(9,818)	(10,673)
(4,526)	(3,842)	(1,962)	6,335	1,551	1,636	1,988
6,080	5,736	13,655	17,155	14,816	13,409	12,022
2,964	2,432	1,129	(3,406)	(1,201)	(982)	(1,192)
\$ 4,518	<u>\$ 4,326</u>	<u>\$ 12,822</u>	\$ 20,084	\$ 15,166	<u>\$ 14,063</u>	<u>\$ 12,818</u>

⁽⁶⁾ A one-time legal settlement in 2012 resulted in the recognition of \$0.7 million.

⁽⁷⁾ In 2014 and 2013, CIAC increased as a result of improvement in the economy. In 2010 and 2009, the decrease in CIAC was due to a weakening economy and the slow down in growth within the Central Florida area.

WATER CONSUMPTION AND FINANCIAL RATIOS

Years Ended September 30		2014		2013		2012		2011		
Profile of consumption & revenue by type of customer										
Residential service										
KGAL sales per customer		123		120		120		121		
Revenue per customer	\$	307	\$	300	\$		\$			
Revenue per KGAL	\$	2.4899	\$	2.4898	\$	2.5019	\$	2.5268		
Commercial service										
KGAL sales per customer		564		590		655		694		
Revenue per customer	\$	1,060	\$	1,109	\$	-	\$			
Revenue per KGAL	\$	1.8793	\$	1.8792	\$	1.8882	\$	1.9070		
Irrigation service										
KGAL sales per customer		252		248		250		246		
Revenue per customer	\$	699	\$	686	\$		\$			
Revenue per KGAL	\$	2.7712	\$	2.7711	\$	2.7845	\$	2.8122		
Selected financial expense statistics										
Total operations and maintenance expenses per KGAL (1)	\$	1.4612	\$	1.4428	\$	1.5155	\$	1.6403		
Production and distribution costs per metered service (2)	\$	156	\$	140	\$	144	\$	175		
Customer service expense per metered service (3)		45		53		66		65		
General & administrative expense per metered service (1)	_	75	_	76	_	75	_	74		
Total operations & maintenance expense per metered service	<u>\$</u>	276	<u>\$</u>	269	<u>\$</u>	285	<u>\$</u>	314		

⁽¹⁾ In 2011, a one-time cost associated with a deferred regulatory project was recognized as an Operations and maintenance expense in the amount of \$2.3 million. Additionally since 2010, actuarial pension costs increased as a result of lower investment returns and the inclusion of approved past and future cost of living adjustments into the plan.

⁽²⁾ In 2011 and 2010, costs associated with the write down of deferred regulatory projects, including alternative water supply and consumptive use permit spending, increased Operations and maintenance expenses.

⁽³⁾ With the implementation of the Advanced Metering Infrastructure upgrades in 2013 and 2014, the customer service costs were lower as a result of staffing reductions.

2010	2009	2008	2007	2006	2005	2004
117	119	126	143	140	141	141
\$ 296 \$ 2.5239	\$ 294 \$ 2.4623	\$ 292 \$ 2.3156	\$ 316 \$ 2.2071	\$ 265 \$ 1.8933	\$ 263 \$ 1.8720	\$ 255 \$ 1.8072
709 \$ 1,350 \$ 1.9049	728 \$ 1,353 \$ 1.8584	678 \$ 1,186 \$ 1.7477	740 \$ 1,233 \$ 1.6658	780 \$ 1,084 \$ 1.3893	805 \$ 1,110 \$ 1.3782	792 \$ 1,091 \$ 1.3772
232 \$ 652 \$ 2.8093	239 \$ 656 \$ 2.7405	254 \$ 655 \$ 2.5773	288 \$ 707 \$ 2.4565	319 \$ 719 \$ 2.2565	295 \$ 660 \$ 2.2359	304 \$ 642 \$ 2.1103
\$ 1.5927	\$ 1.3796	\$ 1.3201	\$ 1.1175	\$ 1.0294	\$ 0.9360	\$ 0.8727
\$ 167	\$ 151	\$ 150	\$ 141	\$ 129	\$ 125	\$ 112
58	54	53	55	52	40	40
67	55	56	52	48	46	42
\$ 292	\$ 260	\$ 259	\$ 248	\$ 229	\$ 211	<u>\$ 194</u>

SELECTED FINANCIAL RATIOS

Years Ended September 30	2014	2013	2012	2011
Water operating ratio				
Water operations & maintenance expenses/operating revenues (1)	\$ 0.58	\$ 0.57	\$ 0.60	\$ 0.66
Water income/(loss) before contributions per revenue dollar				
Water income/(loss) before contributions/total water operating		4 ()		4 ()
revenues	\$ 0.04	\$ (0.01)	\$ 0.03	\$ (0.06)
ACTIVE SERVICES				
Residential	104,237	102,417	106,207	105,053
Commercial	14,866	15,476	13,095	12,976
Irrigation	16,003	15,878	16,088	15,938
Total metered services	<u>135,106</u>	<u>133,771</u>	<u>135,390</u>	<u>133,967</u>
FIRE PROTECTION				
Fire protection services	4,524	4,428	4,346	4,294
Fire hydrants	10,091	9,973	9,933	9,828
Total fire protection	<u>14,615</u>	<u>14,401</u>	<u>14,279</u>	<u>14,122</u>
CONSUMPTION (MGAL)				
Residential	12,757	12,562	12,722	12,854
Commercial	8,557	8,427	8,535	8,623
Irrigation	4,018	3,957	4,007	4,049
Resale	25	34	38	35
Total consumption	<u>25,357</u>	24,980	<u>25,302</u>	25,561

⁽¹⁾ In 2011, a one-time cost associated with a deferred regulatory project was recognized as an Operations and maintenance expense in the amount of \$2.3 million. Additionally since 2010, actuarial pension costs increased as a result of lower investment returns and the inclusion of the accrual of previously approved cost of living adjustment. In 2008, water consumption decreased due to weakening economic conditions, increased rainfall, and continued conservation efforts. The impact of the decrease in consumption resulted in higher Operations and maintenance expenses per MGAL.

2010	2009	2008	2007	2006	2005	2004
\$ 0.63	\$ 0.56	\$ 0.57	\$ 0.51	\$ 0.54	\$ 0.50	\$ 0.48
\$ (0.07)	\$ (0.06)	\$ (0.03)	\$ 0.10	\$ 0.03	\$ 0.03	\$ 0.04
107,030	106,495	108,437	105,819	103,866	102,674	99,942
11,883	11,795	11,845	14,879	12,358	12,210	12,014
17,025	16,899	16,860	16,608	16,288	15,835	14,756
135,938	135,189	137,142	137,306	132,512	130,719	126,712
4,248	4,192	4,124	3,596	4,186	3,987	3,749
9,753	9,630	9,578	9,451	9,118	8,891	8,822
14,001	13,822	13,702	13,047	13,304	12,878	12,571
12,505	12,833	13,513	15,030	14,438	14,250	13,929
8,388	8,608	9,065	10,081	9,581	9,753	9,403
3,938	4,042	4,256	4,734	5,117	4,513	4,327
34	184	140	139	165	464	172
24,865	25,667	26,974	29,984	29,301	28,980	27,831

WATER UTILITY PLANT (Dollars in thousands)

Years Ended September 30	2014	2014 2013		2011	
Water plant, net					
Production (1)	\$ 121,852	\$ 124,499	\$ 129,840	\$ 134,343	
Transmission and distribution	214,122	199,259	193,735	190,413	
General	1,468	4,176	3,751	3,490	
Total water plant, net	337,442	327,934	327,326	328,246	
Common plant, net (2)	22,988	24,100	24,448	24,470	
Total plant, net	\$ 360,430	\$ 352,034	\$ 351,774	\$ 352,716	
WATER PHYSICAL STATISTICS					
Pipe miles	1,801	1,788	1,784	1,766	
Number of public hydrants	10,091	9,973	9,933	9,828	
Number of wells	31	31	31	31	
Reservoir capacity (MGAL)	28.5	28.5	28.5	28.5	
High service pumping capacity (MGAL per day)	273	273	273	273	
Raw water capacity (MGAL per day)	177.5	177.5	177.5	177.5	
Peak day (MGAL)	96.4	94.3	94.3	97.4	
Per capita, gallons pumped per day total system	178	175	183	184	
Per capita, gallons consumed per day residential only	79	79	83	83	
WATER PRODUCTION (KGAL)					
Water treated for sale					
Treated	28,673,892	27,830,306	28,004,849	28,393,238	
Used by water department (3)	5,840	5,840	5,856	5,840	
Total water treated for sale	28,668,052	27,824,466	27,998,993	28,387,398	
Sales					
Retail customers	24,986,010	24,596,536	24,946,151	25,185,446	
Inter-department use	345,357	351,617	318,305	341,103	
Wholesale customers	25,522	31,380	37,718	34,853	
Total sales	25,356,889	24,979,533	25,302,174	25,561,402	
Unbilled	3,311,163	2,844,933	2,696,819	2,825,996	
Unbilled as a percentage of water treated for sale	11.55%	10.22%	9.63%	9.96%	

⁽¹⁾ In 2013, OUC began installing the water Advanced Metering Infrastructure (AMI). The reduction in water production plant was due to the reclassification of the non-AMI meters as a regulatory asset as approved by the Board.

⁽²⁾ Common plant, net includes shared assets including administrative buildings and information technology infrastructure. As a result of an eminent domain action taken by the Florida Department of Transportation for the expansion of the I-4/S.R. 408 interchange, OUC relocated its' Administrative offices. In 2009, the new Administration building was completed and placed into service and in 2012 the former Administration building was sold.

⁽³⁾ In 2008, the Water production division revised their calculations to exclude water that was tested but still sold to end consumers. In 2009, the testing process was further refined as gauges, which measure the amount of water tested, were installed. The standards established in 2009 were maintained for all future periods.

2010	2009	2008	2007	2006	2005	2004
\$ 139,082	\$ 144,802	\$ 158,635	\$ 162,259	\$ 156,382	\$ 162,574	\$ 161,540
183,912	181,163	177,709	170,969	158,109	151,389	149,360
3,486	4,181	113	685	5,626	3,695	6,961
326,480	330,146	336,457	333,913	320,117	317,658	317,861
25,794	24,657	14,159	15,443	12,368	14,376	15,865
\$ 352,274	\$ 354,803	\$ 350,616	\$ 349,356	\$ 332,485	\$ 332,034	\$ 333,726
1,763 9,753 32 28.5 273 182.5 95.7 179 81	1,750 9,630 32 28.5 274 182.5 103.8 187 83	1,755 9,578 34 28.5 274 184.0 111.2 203 88	1,729 9,451 34 28.5 274 184.0 111.4 216 98	1,714 9,118 34 28.5 274 184.0 114.6 216 95	1,695 7,235 34 28.5 274 184.0 108.3 211 94	1,679 7,154 34 28.5 271 182.0 118.0 208 95
27,681,382	28,980,391	31,047,104	32,950,881	32,739,861	31,784,278	30,656,166
5,840	5,840	29,040	72,995	73,000	27,290	19,919
27,675,542	28,974,551	31,018,064	32,877,886	32,666,861	31,756,988	30,636,247
24,574,646	25,257,125	26,599,439	29,768,879	28,933,432	28,309,265	27,466,944
256,286	225,955	234,186	76,107	203,177	206,787	191,545
33,895	184,282	140,145	139,441	165,176	464,299	172,320
24,864,827	25,667,362	26,973,770	29,984,427	29,301,785	28,980,351	27,830,809
2,810,715	3,307,189	4,044,294	2,893,459	3,365,076	2,776,637	2,805,438
10.16%	11.41%	13.04%	8.80%	10.30%	8,74%	9,16 %



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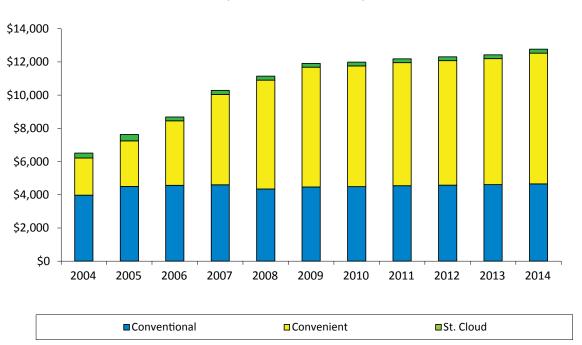
LIGHTING OPERATIONS

When the sun goes down in Central Florida, OUC-The *Reliable* One takes over with our thousands of streetlights shining bright across the community.



LIGHTING BUSINESS OPERATIONS

Lighting Operating Revenue (Dollars in thousands)



LIGHTING REVENUES, EXPENSES AND CHANGES IN NET POSITION (Dollars in thousands)

EIGITTING REVEROES, EXTENSES AND CHANG	LS IN INET I OSITIOI	(Donais in tho	usanusj	
Years Ended September 30	2014	2013	2012	2011
Operating revenues				
Conventional	\$ 4,656	\$ 4,606	\$ 4,574	\$ 4,544
Convenient	7,865	7,592	7,498	7,411
St. Cloud	243	234	234	232
Service fees and other	226	194	143	129
Total operating revenues	12,990	12,626	12,449	12,316
Operations and maintenance expenses				
Conventional	1,990	2,208	2,150	2,144
Convenient	1,048	1,150	1,008	887
St. Cloud	90	92	114	130
Storm recovery costs (1)	-	-	-	-
General and administrative	515	486	476	520
Total operations and maintenance expenses	3,643	3,936	3,748	3,681
Other expenses				
Utility/property tax	1	1	1	2
Revenue based payments to Orange County	24	23	23	23
Depreciation and amortization	3,617	3,198	3,283	3,490
Total other expenses	3,642	3,222	3,307	3,515
Total operating expenses	7,285	7,158	7,055	7,196
Operating income/(loss)	5,705	5,468	5,394	5,120
Non-operating income and expense				
Interest income	102	224	138	102
Other income, net	94	22	127	213
Bond interest and other related expenses	(1,462)	(1,539)	(1,711)	(1,996)
Total non-operating expenses, net	(1,266)	(1,293)	(1,446)	(1,681)
Lighting income / (loss) before contributions	4,439	4,175	3,948	3,439
Contributions in aid of construction (CIAC)	53	215	648	457
Annual dividend	(2,417)	(2,652)	(2,561)	(2,116)
Increase in net position	<u>\$ 2,075</u>	<u>\$ 1,738</u>	<u>\$ 2,035</u>	<u>\$ 1,780</u>

⁽¹⁾ In August and September 2004, the Central Florida area was impacted by hurricanes Charley, Frances and Jeanne. As a result of these storms, OUC recorded \$0.2 million of Storm recovery costs in Lighting. This amount represents ineligible costs and 5% of total eligible costs not subject to grant reimbursement.

2010	2009	2008	2007	2006	2005	2004
\$ 4,489 7,264 234 168 12,155	\$ 4,469 7,209 234 124 12,036	\$ 4,350 6,554 236 143 11,283	\$ 4,599 5,448 244 <u>146</u> 10,437	\$ 4,564 3,891 233 	\$ 4,498 2,751 378 69 7,696	\$ 3,972 2,241 298 140 6,651
2,350 1,000 144 - 586 4,080	2,425 1,131 132 - 541 4,229	2,457 1,259 137 - 528 4,381	1,944 868 97 - 455 3,364	1,788 874 109 - 511 3,282	1,913 535 121 - 471 3,040	1,457 418 79 176 484 2,614
3 - 3,408 3,411 7,491 4,664	3,261 3,263 7,492	2 - 2,815 - 2,817 - 7,198	3,266 3,268 6,632	2 - - 2,579 - 2,581 - 5,863	2 - 2,327 2,329 5,369	2,174 2,177 4,791
168 184 (2,224) (1,872) 2,792	4,544 180 78 (2,084) (1,826) 2,718	4,085 453 28 (2,038) (1,557) 2,528	3,805 620 30 (1,925) (1,275) 2,530	3,022 201 29(1,365)(1,135) 1,887	2,327 84 31 (1,100) (985) 1,342	1,860 6 30 (1,059) (1,023)
565 (1,828) \$1,529	373 (1,720) _\$1,371	106 (1,455) \$1,179	316 (1,360) \$1,486	499 (1,460) \$926	43 (804) \$ 581	545 (503) \$879

SELECTED FINANCIAL RATIOS

Years Ended September 30	2014		2013		2012		2011
Lighting operating ratio							
Lighting operation & maintenance expenses/							
operating revenues	\$ 0.28	\$	0.31	\$	0.30	\$	0.30
Lighting income before contributions per revenue dollar							
Lighting income before contributions/							
operating revenues	\$ 0.34	\$	0.33	\$	0.32	\$	0.28
LIGHTING UTILITY PLANT (Dollars in thousands)							
Lighting plant, net							
Conventional	\$ 8,271	\$	8,927	\$	8,891	\$	8,871
Convenient	 32,236	_	33,534		34,236		35,937
Total lighting plant, net	40,507		42,461		43,127		44,808
St. Cloud	 605		665		718		754
Total plant, net	\$ 41,112	<u>\$</u>	43,126	<u>\$</u>	43,845	<u>\$</u>	45,562

2010	2009	2008	2007	2006	2005	2004
\$ 0.34	\$ 0.35	\$ 0.39	\$ 0.32	\$ 0.37	\$ 0.39	\$ 0.37
\$ 0.23	\$ 0.23	\$ 0.22	\$ 0.24	\$ 0.21	\$ 0.17	\$ 0.15
\$ 9,117 35,867 44,984 773 \$ 45,757	\$ 8,658 36,142 44,800 814 \$ 45,614	\$ 8,442 36,282 44,724 756 \$ 45,480	\$ 8,237 30,080 38,317 793 \$ 39,110	\$ 9,125 22,894 32,019 762 \$ 32,781	\$ 9,933 15,931 25,864 636 \$ 26,500	\$ 10,815 12,441 23,256 436 \$ 23,692



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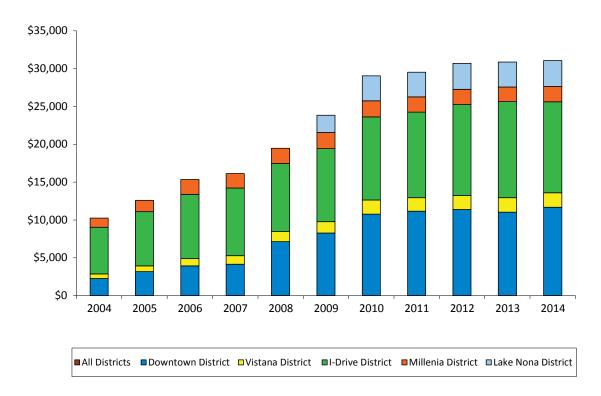
CHILLED WATER

OUC's efficient Chilled Water service helps make Orlando a cool place for business and our community.



CHILLED WATER BUSINESS OPERATIONS

Chilled Water Operating Revenue (Dollars in thousands)



OUC began providing Chilled Water services in 1999. As of 2014, five Chilled Water loops were operational with a total capacity of 47,950 tons.

CHILLED WATER REVENUES, EXPENSES AND CHANGES IN NET POSITION (Dollars in thousands)

Years Ended September 30	2014	2013	2012	2011
Operating revenues				
Downtown Plant	\$ 11,692	\$ 11,039	\$ 11,371	\$ 11,163
Vistana plant	1,894	1,910	1,848	1,768
International Drive plant	12,043	12,697	12,023	11,314
Millenia plant	2,012	1,919	2,016	2,032
Lake Nona Plant	3,430	3,307	3,431	3,243
Service fees and other	521	497	<u> 186</u>	255
Total operating revenues	31,592	<u>31,369</u>	30,875	<u>29,775</u>
Operations and maintenance expenses				
Downtown plant	4,947	4,523	4,384	3,884
Vistana plant	846	862	901	1,173
International Drive plant	7,152	7,094	7,276	7,062
Millenia plant	1,357	1,306	1,232	1,214
Lake Nona plant	1,431	1,305	1,372	1,496
Storm recovery costs (1)	-	-	-	-
Customer service	154	158	142	140
General & administrative	787	745	715	1,037
Total operations and maintenance expenses	16,674	15,993	16,022	16,006
Other expenses				
Utility/property tax	1	1	2	2
Revenue based payments to the City of Orlando	645	625	668	699
Revenue based payments to Orange County	127	121	127	80
Depreciation and amortization (2)	4,519	4,808	4,891	5,015
Total other expenses	5,292	5,555	5,688	5,796
Total operating expenses	21,966	21,548	21,710	21,802
Operating income	9,626	9,821	9,165	7,973
Non-operating income and expense				
Interest income	117	71	129	82
Other income / (loss), net	110	125	135	223
Bond interest and other related expenses	(3,622)	(4,134)	(5,050)	(5,484)
Total non-operating expenses, net	(3,395)	(3,938)	<u>(4,786)</u>	(5,179)
	(3,333)	·	(4,700)	(3,173)
Chilled water income / (loss) before contributions (3)	6,231	5,883	4,379	2,794
Contributions in aid of construction (CIAC)(4)	467	-	-	8
Annual dividend	(3,393)	(3,742)	(2,841)	(1,719)
Increase/(decrease) in net position	\$ 3,30 <u>5</u>	\$ 2,141	\$ 1,53 <u>8</u>	\$ 1,083
merease/ (decrease) in her position	y 3,303	<u> </u>	<u>у 1,330</u>	<u>у 1,003</u>

⁽¹⁾ In August and September 2004, the Central Florida area was impacted by hurricanes Charley, Frances and Jeanne.

⁽²⁾ In 2013 and 2014, OUC implemented the results from a completed depreciation study, lowering depreciation expense \$0.5 million for each year, to properly reflect its level of maintenance and comparability with industry norms.

⁽³⁾ Income before contributions was higher in 2014 due to increased consumption in the Downtown district.

⁽⁴⁾ In 2014, OUC received contributions for projects in the Downtown district. In 2008, in conjunction with the Florida Department of Transportation (FDOT) completion of the I-4/S.R. 408 Interchange Improvement Project to relocate the Chilled water pipelines, OUC received \$1.1 million from the FDOT.

2010	2009	2008	2007	2006	2005	2004
\$ 10,773	\$ 8,272	\$ 7,148	\$ 4,142	\$ 3,926	\$ 3,162	\$ 2,268
1,870	1,510	1,323	1,128	964	781	602
10,980	9,659	8,992	8,945	8,496	7,159	6,176
2,133	2,114	2,016	1,920	1,961	1,489	1,205
3,282 248 29,286	2,286 380 24,221	260 19,739	508 16,643	243 15,590	147 12,738	92 10,343
4,032	3,683	3,227	2,767	2,407	1,706	1,063
835	785	688	590	441	320	214
6,954	6,334	6,057	5,977	5,847	5,107	3,743
1,291	1,214	1,095	1,094	1,031	936	710
1,377	999	-	-	-	-	-
-	-	-	-	-	-	62
126	117	117	120	109	84	80
1,274	680	662	607	542	506	482
15,889 3 665	13,812 4 451	11,846 4 376	11,155 6 231	3 231	8,659 2 186	6,354 4 152
5,290	3,957	3,117	3,066	2,901	2,648	1,849
5,958	4,412	3,497	3,303	3,135	2,836	2,005
21,847	18,224	15,343	14,458	13,512	11,495	8,359
7,439	5,997	4,396	2,185	2,078	1,243	1,984
179	139	102	86	299	31	(8)
179	73	26	35	31	28	34
(5,606)	(5,064)	(4,730)	(3,787)	(3,880)	(3,579)	(3,596)
(5,248)	(4,852)	(4,602)	(3,666)	(3,550)	(3,520)	(3,570)
2,191 7	1,145 4	(206) 1,078	(1,481)	(1,472)	(2,277)	(1,586)
(1,435)	<u>(724)</u>	119	<u>796</u>	<u>1,140</u>	1,366	952
\$ 763	<u>\$ 425</u>	\$ 991	<u>\$ (685</u>)	<u>\$ (332)</u>	\$(911)	\$ (634)

SELECTED FINANCIAL RATIOS

Years Ended September 30		2014		2013		2012		2011
Chilled water operating ratio								
Chilled water operation & maintenance expenses/ operating revenues (1)	\$	0.53	\$	0.51	\$	0.52	\$	0.54
Chilled water income/(loss) before contributions per revenue dollar								
Chilled water income/(loss) before contributions/								
operating revenues (1)(4)	\$	0.20	\$	0.19	\$	0.14	\$	0.09
Revenue per TON-hour produced (2)	\$	0.2298	\$	0.2387	\$	0.2420	\$	0.2349
CHILLED WATER UTILITY PLANT (Dollars in thous	ands)							
Chilled water plant, net								
Downtown plant	\$	36,840	\$	37,196	\$	38,684	\$	37,842
Vistana plant		3,663		3,855		4,089		4,323
International Drive plant		24,035		25,277		26,541		27,340
Millenia plant		2,427		2,552		2,709		2,929
Lake Nona plant		11,357		11,748		12,273		12,821
Total plant, net	<u>\$</u>	78,322	\$	80,628	<u>\$</u>	84,296	<u>\$</u>	85,255
CHILLED WATER STATISTICS (2)								
Pipe miles								
Downtown plant		8.31		8.31		7.65		7.65
Vistana plant		2.44		2.44		2.44		2.44
International Drive plant		3.79		3.79		3.79		3.79
Millenia plant		0.26		0.26		0.26		0.26
Lake Nona plant		1.62		1.62		1.62		1.62
Total pipe miles		16.42	_	16.42		15.76		15.76
Generation capacity, TON								
Downtown plant		14,250		14,250		14,250		14,250
Vistana plant		2,400		2,400		2,400		2,400
International Drive plant		21,200		21,200		21,200		21,200
Millenia plant		4,800		4,800		4,800		4,800
Lake Nona plant		5,300		5,300		5,300		5,300
Total generation capacity, TON		47,950	_	47,950	_	47,950		47,950
TON-HOURS PRODUCED (in thousands) (2)								
Downtown plant		40,561		38,925		36,673		37,970
Vistana plant		5,322		5,150		5,109		5,354
International Drive plant (3)		67,581		64,159		63,520		61,432
Millenia plant		9,136		9,206		8,970		8,834
Lake Nona plant		12,603		11,850		12,523		12,082
Total TON-hours produced		135,203	_	129,290		126,795		125,672
ACTIVE SERVICES (2)								
Residential		2,365		2,365		2,365		2,365
Commercial		203		203		201		195
Total metered services (4)		2,568		2,568		2,566		2,560

⁽¹⁾ In 2004, Storm recovery costs related to hurricanes Charley, Frances and Jeanne are excluded from these computations.

⁽²⁾ Prior to 2006, data was not available for these statistics.

	2010	2009		2008		2007		2006		2005	20	004 (1)
\$	0.54	\$ 0.57	\$	0.60	\$	0.67	\$	0.67	\$	0.68	\$	0.61
\$	0.07	\$ 0.05	\$	(0.01)	\$	(0.09)	\$	(0.09)	\$	(0.18)	\$	(0.15)
\$ (0.2511	\$ 0.2344	\$	0.1985	\$	0.1753	\$	0.1759	\$	-	\$	-
	38,351 4,557 28,018 3,133 13,369 37,428	\$ 29,842 4,791 25,174 3,353 13,920 77,080	\$ <u>\$</u>	30,394 4,423 26,288 3,572 5 64,682	\$	26,097 4,642 23,371 3,792 - 57,902	\$	26,106 4,444 24,404 4,053 - 59,007		22,137 2,384 24,623 4,285 53,429	\$ <u>\$</u>	10,082 2,479 25,398 4,446
	7.65 2.44 3.79 0.26 1.62 15.76	7.65 2.44 3.79 0.26 1.62 15.76	_	7.30 2.44 3.32 0.26 1.51 14.83	_	7.10 1.24 3.32 0.26 11.92	_	7.10 1.24 3.32 0.26 	_	- - - - -	_	- - - - -
	14,250 2,400 21,200 4,800 5,300 17,950	11,250 2,400 21,200 4,800 5,300 44,950	_	11,250 2,400 21,200 4,800 - 39,650	_	9,850 2,400 21,200 4,800 - 38,250	_	9,850 2,400 20,900 4,800 - 37,950	_	- - - - -	_	- - - - -
	33,473 5,431 56,030 8,991 11,697 15,622	29,486 4,504 51,278 9,093 7,371 101,732	_	27,561 4,063 57,262 9,253 - 98,139		21,804 3,857 57,780 8,603 - 92,044	_	18,954 4,512 50,422 13,375 - 87,263		- - - - -	_	- - - - -
	2,365 194 2,559	 2,365 198 2,563	_	1,724 231 1,955		708 171 879	_	627 174 801	_	- - -	_	- - -

⁽³⁾ The increase in the I-Drive usage is primarily driven by the number of events that are scheduled in the Orange County Convention Center (OCCC).

⁽⁴⁾ In 2008, the number of residential customers increased as a result of growth in the downtown area. In 2009, the number of commercial services decreased as a result of the economic downturn.



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STATISTICAL INFORMATION



STATISTICAL INFORMATION

NUMBER OF EMPLOYEES

Year	Electric operations	Lighting operations	Chilled water operations	Water operations	Budgeted total	Actual total	Retail customers to employees
2014	854	11	15	246	1,126	1,051	401
2013	887	11	16	244	1,158	1,086	371
2012	938	11	18	254	1,221	1,090	334
2011	917	11	16	255	1,199	1,179	304
2010	882	11	16	248	1,157	1,127	317
2009	937	13	18	259	1,227	1,116	316
2008	886	12	19	253	1,170	1,154	307
2007	858	12	17	242	1,129	1,097	323
2006	848	12	16	242	1,118	1,062	322
2005	847	13	16	242	1,118	1,070	312
2004	840	16	16	240	1,112	1,073	299

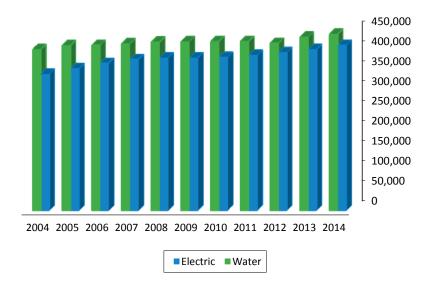
The customer service and administration employees were proportionately allocated to each of the operating segments.

The calculation of Retail customers to employees includes total electric and water metered services/Actual total number of employees.

 $Actual\ total\ employees\ were\ lower\ than\ Budgeted\ total\ employees\ due\ to\ vacant\ positions\ in\ Electric\ operations\ and\ administration.$

SERVICE AREA POPULATION

Year	Electric	Water
2014	414,245	442,317
2013	403,668	434,594
2012	395,500	419,353
2011	389,000	423,900
2010	383,700	423,900
2009	382,500	423,500
2008	382,600	422,200
2007	378,400	418,200
2006	369,000	414,500
2005	355,000	413,680
2004	342,200	403,470



CLIMATOLOGICAL DATA

Average Annual Rainfall and Temperature Orlando Metro Area Fiscal Year Ended September 30

	Rain (Inches)	Temperature (°F)		
Fiscal Year	Annual Total	Above (Below) Normal	Annual Average	Above (Below) Normal *	
2014	43.97	(6.38)	73.9	1.0	
2013	48.10	(2.63)	73.0	0.2	
2012	44.28	(6.45)	73.6	0.8	
2011	49.36	1.01	72.8	-	
2010	50.27	1.92	72.0	(0.8)	
2009	45.70	2.65	72.3	(0.5)	
2008	61.22	12.87	73.6	0.8	
2007	33.66	(14.69)	73.0	0.2	
2006	39.68	(8.67)	73.0	0.2	
2005	64.20	15.85	72.8	-	
2004	52.28	3.93	72.5	(0.3)	

^{*} Normal was based on the average annual temperature as published by the National Weather Service.

Monthly Rainfall and Temperature Orlando Metro Area Fiscal Year Ended September 30, 2014

	Rain	(Inches)	Temperature (°F)			
Month*	Total	Above (Below) Normal	Average Daily	Above (Below) Normal		
September	2.9	(3.2)	81.2	0.1		
October	2.3	(1.2)	74.5	(1.0)		
November	0.9	(1.1)	70.8	2.3		
December	0.3	(2.0)	68.2	5.6		
January	2.8	0.3	58.6	(1.6)		
February	2.1	0.1	65.8	2.8		
March	4.5	0.9	67.0	0.1		
April	4.2	1.6	73.6	2.4		
May	3.6	0.1	78.1	0.8		
June	4.6	(3.0)	81.6	0.2		
July	8.8	1.5	83.1	0.4		
August	7.0	(0.3)	83.8	1.0		
Total	44.0	(6.3)	-	-		
Month Average	3.7	(0.5)	73.9	1.1		

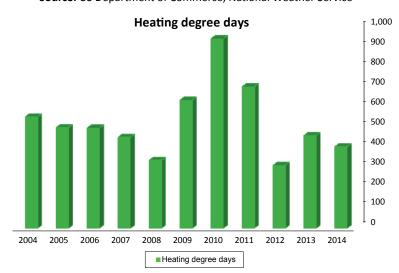
^{*} Data for the year lags one month behind because the relevant weather occurs approximately one month prior to the billing period.

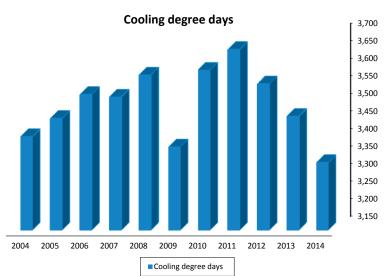
CLIMATOLOGICAL DATA (continued)

Orlando Metro Area Fiscal Year Ended September 30

Year	Heating Degree Days	Cooling Degree Days
2014	406	3,342
2013	461	3,474
2012	313	3,566
2011	703	3,664
2010	942	3,606
2009	637	3,387
2008	338	3,592
2007	453	3,529
2006	499	3,536
2005	501	3,468
2004	554	3,416

Source: US Department of Commerce, National Weather Service





INSURANCE COVERAGES September 30, 2014

Carrier	Type of coverage	Limits	Period
Self insured	General liability	\$2.0 million per occurrence retention	Continuous
Self insured	Automobile liability	\$2.0 million per occurrence retention	Continuous
Self insured	Worker's compensation	\$0.5 million per occurrence retention	Continuous
Florida Municipal Insurance Trust (FMIT)	Excess worker's compensation	\$25.0 million statutory limit of liability above a \$0.5 million per occurrence retention	10-01-13/10-01-14
AEGIS	Excess automobile and general liability	\$35.0 million above the \$2.0 million retention for general liability and automobile liability	10-01-13/10-01-14
Energy Insurance Mutual	Excess automobile and general liability	\$15.0 million above the \$35.0 million limit for excess automobile and general liability with AEGIS	10-01-13/10-01-14
Factory Mutual	All risk property/boiler and machinery	\$2.0 billion insurable values, \$0.25 million base retentions, various retentions depending on machinery	10-01-13/10-01-14
AEGIS	Directors & officers / public officials liability	\$10.0 million	10-01-13/10-01-14
СНИВВ	Fiduciary Liability	\$10.0 million	10-01-13/10-01-14
Great American Insurance	Dishonesty, disappearance & destruction (Crime)	\$10.0 million	10-01-13/10-01-14
Self insured	Health and medical benefits individual stop-loss	Amounts in excess of \$0.25 million per insured per year net of applicable deductible	Continuous
Aetna	Health and medical benefits aggregate stop-loss	Amounts in excess of 125% of expected annual claims with a maximum policy payment limit of \$2.0 million	Continuous

Su-stain-able adjective /suh-stey-nuh-buh/ adjective /suh-stey-nuh-buh/ 1. pertaining to a system that 1. pertaining its own viability by using techniques that allow for continual reuse

GLOSSARY OF TERMS



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Active Services: Services are provided to residential and commercial customers by OUC through service agreements. The service agreement is deemed active only if the service is current and not interrupted by suspension and/or closure.

Amortize: To reduce an original amount or an account balance systematically over a period of time.

Average Length of Service Interruption in Minutes (L-Bar): Measures the average length of time of a single service interruption.

Average Service Availability Index (ASAI): The ratio of the total number of hours that service was available to the total customer hours demanded.

Build America Bonds (BABs): Taxable municipal bonds created under the American Recovery and Reinvestment Act of 2009 that carry special federal subsidies for either the bondholder or the bond issuer.

Capacity Factor (CF): A measure of the performance of a power source over time as a percentage of its full power potential.

Cash and Cash Equivalents: The value of assets that can be converted into cash immediately. Usually includes bank accounts and marketable securities, such as government bonds. Cash equivalents on the Statements of Net Position include securities with an original maturity of 90 days or less.

Circuit-Mile: The total length in miles of separate circuits regardless of the number of conductors used per circuit.

Combined Cycle (CC): Characteristic of a power producing engine or plant that employs more than one thermodynamic cycle.

Combustion Turbine (CT): Turbine that converts the chemical energy of a liquid fuel into mechanical energy by internal combustion; gaseous products of the fuel, which are burned in compressed air, are expanded through a turbine.

Contribution in Aid of Construction (CIAC): Any amount of money or other property contributed to a regulated public utility to the extent that the purpose of the contribution is to provide for the expansion, improvement, or replacement of the utility's facilities.

Cooling-Degree Day: The measure of how high the average daily temperature is relative to a reference temperature of 72.8 degrees Fahrenheit. For example, if the average temperature for the day is 78 degrees, then the cooling-degree days are equal to 5.2.

Cost of Living Adjustment (COLA): An annual adjustment in wages to offset a change in purchasing power, as measured by the Consumer Price Index.

Customer Average Interruption Duration Index (CAIDI): The average repair time that any given customer may experience.

Debt Service Coverage Ratio: A ratio of cash available for debt service to interest, principal and lease payments, excluding payments to the City of Orlando.

Debt Service Requirement: Amount required to service all debts during a period, usually one year.

Decommissioning: The process related to permanently taking a nuclear plant out of service, including decontaminating and removing buildings or other structures.

Defeasance: A provision that legally discharges a borrower for debt incurred when the borrower sets aside cash or bonds sufficient to service the outstanding debt.

Depreciation: Amount allocated during the period to expense the cost of acquiring a capital asset over the useful life of the asset.

Derivative: A security for which price is dependent upon or derived from one or more underlying assets. The derivative itself is merely a contract between two or more parties. Examples of derivatives include futures and options.

Equivalent Availability Factor (EAF): The amount of time a generation plant is able to produce electricity over a certain period, divided by the amount of the time in the period.

Equivalent Forced Outage Rate (EFOR): A measure of reliability during the time the generation plant was actually required to generate.

Federal Emergency Management Agency (FEMA): An agency of the United States Department of Homeland Security with a primary purpose of coordinating the response to a disaster that has occurred in the United States that overwhelms the resources of local and state authorities.

Federal Energy Regulatory Commission (FERC): Independent federal agency created within the U.S. Department of Energy. FERC is vested with broad regulatory authority over wholesale electric, natural gas and oil production, and the licensing of hydroelectric facilities.

Fossil Steam (FS): The steam created from burning fossil fuel such as coal.

General and Administrative Expenses (G&A): The expenses of operating a business that are not directly linked to the company's products or services. They include salaries, rent and payments to utilities generally known as overhead.

Governmental Accounting Standards Board (GASB): The authoritative standard-setting body that establishes accounting and financial reporting principles for governmental entities in the United States.

Heating-Degree Day: The measure of how low the average daily temperature is relative to a reference temperature of 65 degrees Fahrenheit. For example, if the average temperature for the day is 60 degrees, then the heating-degree days are equal to 5.

Hedging: The process of buying and selling fuel oil, natural gas and electric energy futures, options or similar contracts to protect against loss due to price fluctuations.

Interlocal Sales: Agreement between OUC and the City of St. Cloud (STC) to provide retail electric service to all STC customers.

Kilowatt (KW): A measure of electric power. A kilowatt equals 1,000 watts. It produces enough energy to light up ten 100-watt light bulbs.

Kilowatt-hour (KWh): A measure of electric power consumption. A kilowatt-hour equals 1,000 watts of energy flowing for a one hour period.

MMBtu: 1,000,000 British Thermal Units (BTU). A BTU is the standard unit for measuring the quantity of heat energy, such as the heat content of fuel. It is the amount of heat energy necessary to raise the temperature of one pound of water one degree Fahrenheit at sea level pressure.

Megawatt (MW): A measure of electric power. A megawatt equals 1,000 kilowatts or 1,000,000 watts.

Megawatt-hour (MWh): A measure of electric power consumption. A megawatt-hour equals one megawatt of power flowing for one hour.

Metropolitan Statistical Area (MSA): A Core Based Statistical Area having at least one urbanized area of 50,000 or more population, plus adjacent territory that has a high degree of social and economic integration with the core as measured by commuting ties.

Millions of Gallons (MGAL): A unit of measurement usually used to measure water in utility plants.

Other Post-employment Benefits (OPEB): Post-employment benefits other than pension benefits. OPEBs include post-employment healthcare benefits, regardless of the type of plan that provides them, and all post-employment benefits provided separately from a pension plan, excluding benefits defined as termination benefits.

Peak Demand-Gross (Instantaneous): The demand at the instant of greatest load, usually determined from the readings of indicating or graphic meters.

Peak Demand-Net (Net 60-min integrated MW demand): The greatest rate at which electrical energy has been used during any on-peak period of 15 consecutive minutes in the billing month.

Peoplesoft Environment Management (PSERM): The customer billing system used at OUC.

Refunding: Retiring an outstanding bond issue after the first call date by using money from the sale of a new offering.

Statement of Cash Flows: A statement that shows actual cash inflows and outflows by operating, investing, and financing activities for the reporting period.

Statement of Net Position: A statement of financial position as of a specific date, listing assets, liabilities and fund net assets.

Statement of Revenues, Expenses and Changes in Net Position: A statement that summarizes the revenues, expenses, and net income for the reporting period.

System Average Interruption Duration Index (SAIDI): The average outage duration for any given customer.

System Load factor: The ratio of the average load in kilowatts supplied during a designated period to the peak or maximum load in kilowatts occurring in that period.

Utility Plant in-service: An asset with a life of two or more years and a value of greater than \$1,000.

