



## Check out OUC's new, interactive Online Outage Map!

- View from any device, anytime, anywhere
- Check other affected areas within OUC's service territory
- Stay up to date with restoration status information

To view the map, visit [ouc.com/outage](http://ouc.com/outage)



Orlando Utilities Commission  
100 West Anderson Street Orlando, Florida 32801  
[www.ouc.com](http://www.ouc.com)



# OUC ALERTS

*Keeping you informed.*



[www.ouc.com](http://www.ouc.com)

OS-1802V1



## What are OUC Alerts?

OUC Alerts allow customers to receive outage information regarding electric and water services via phone, email or text. You can even report an outage with a simple text message.

## How can I sign up?



### OPTION 1: Register online.

- Log in to your myOUC profile
- Select Manage Preferences



### OPTION 2: Register via text.

- Text **REG** to **69682** (myOUC)



## Benefits of OUC Alerts



Receive alerts and updates via phone, email or text



Select the time of day you wish to receive alerts



Option to add additional contacts—*great for family members or roommates*



Report an outage at your fingertips!

Learn more at [OUC.com/alerts](https://www.ouc.com/alerts)

Look for new **Billing Alerts** coming soon!

