Check out OUC’s new, interactive Online Outage Map!

- View from any device, anytime, anywhere
- Check other affected areas within OUC’s service territory
- Stay up to date with restoration status information

To view the map, visit ouc.com/outage
What are OUC Alerts?

OUC Alerts allow customers to receive outage information regarding electric and water services via phone, email or text. You can even report an outage with a simple text message.

How can I sign up?

OPTION 1: Register online.
- Log in to your myOUC profile
- Select Manage Preferences

OPTION 2: Register via text.
- Text REG to 69682 (myOUC)

Benefits of OUC Alerts

- Receive alerts and updates via phone, email or text
- Select the time of day you wish to receive alerts
- Option to add additional contacts—great for family members or roommates
- Report an outage at your fingertips!

Learn more at OUC.com/alerts

Look for new Billing Alerts coming soon!