



CONNECTIONS

News and Information from OUC—The *Reliable One* | NOVEMBER 2022

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LET OUC'S USAGE DASHBOARD KEEP YOUR HOME MORE EFFICIENT

OUC's online Usage Dashboard lets you monitor your electric and water consumption so you can make better choices to conserve resources and money. Not only can you see daily and hour-by-hour usage information, but you can set up email alerts so you'll be notified if your usage reaches a pre-determined threshold.

HOW TO VIEW YOUR USAGE DASHBOARD

- 1 Log in to your myOUC profile at **OUC.com**.
- 2 Click the blue *View Usage* button under *Account Summary*.
- 3 *Want more detail?* Click History to see daily and even hourly usage.



HOW TO SET UP EMAIL ALERTS

- 1 Log in to your myOUC profile at **OUC.com**.
- 2 Click the blue *View Usage* button under *Account Summary*.
- 3 Click *Settings*.
- 4 Add a contact method.
- 5 Create an alert to stay in the know.

Alert Settings		Shown to the left are your current alert settings.	
High Usage Threshold	0 KWh	You can customize your alert delivery by changing your contact information and High Usage Threshold in the table on the left.	
Email			
View Change History Change Settings Add Alert		Add, change or delete active alerts in the table below. Certain changes may not be permitted on specific alerts.	
If "disabled" appears then alerts will no longer be sent to that phone number or email. The disabled text can be clicked to see what disabled the alert.			
Active Alerts			
Type	To	When	
Daily Usage	Email:	09:30 AM	Edit Delete

HELPFUL TIP!

Take notice of your electric usage at times when your thermostat is set higher and lower. Each degree you lower your thermostat below 68 degrees can save six to eight percent on your heating costs or raise your thermostat one degree above 78 degrees to save during warmer months.

For more information about the Usage Dashboard, including a video tutorial, visit [OUC.com/Usage](https://www.ouc.com/Usage).

PARTNERING TOGETHER. BEING THE *RELIABLE ONE* HAS NEVER MATTERED MORE.



OUC offers a wide array of programs and plans to help keep the lights on and water flowing for our customers, including usage reduction education, efficiency upgrade rebates, financial assistance, bill management tools, and more. And we even partner with community-based organizations and government programs to provide assistance when it's most needed.

Learn more by visiting [OUC.com/Assistance](https://www.ouc.com/Assistance).

OUC's Project CARE embraces the spirit of giving by using your donations to help residents in need of utility assistance. **For every \$1 you donate to the program, OUC will contribute \$2.** To donate, go to [OUC.com/ProjectCare](https://www.ouc.com/ProjectCare).

DON'T FORGET THESE TIPS BEFORE LEAVING YOUR HOUSE

Are you going away from home this Thanksgiving? Before you do, prepare your home for a little break of its own. Follow these tips to save some energy and money this holiday:



- Set the thermostat lower than usual if you're heating or higher if you're cooling your home.
- Consider turning off your water heater or placing it in "vacation" mode if that's an option. If you have a standard electric water heater, turn it off at the breaker. If you have a heat pump water heater, set it on "vacation" mode for the number of days that you are away from home.
- Consider installing a timer or using an app to automatically turn on/off your interior and exterior lights while you're away.
- Unplug or turn off unused devices such as computers, gaming systems, phone chargers, fans, lights, etc. Consider installing smart power strips for these types of devices.

To learn more tips, visit OUC.com/Conservation.

2021 WATER QUALITY REPORT

Learn more about H₂OUC via the 2021 OUC Water Quality Report at www.OUC.com/wqr2021



RUN A RACE IN YOUR HOMETOWN!

The OUC Orlando Half Marathon and Barney Butter Lake Eola 5k is **Saturday, December 3**. As the title sponsor, OUC has served great-tasting H₂OUC to runners and walkers along the route since 1999.

Orlando's hometown race features a scenic route, cheering fans and a lakeside post-race party.

Run for yourself AND your community!

Your participation supports local kids through the Track Shack Youth Foundation!



Sign up TODAY to run, walk, or cheer at the OUC Orlando Half Marathon and Barney Butter Lake Eola 5K. For more info run to [OrlandoHalfMarathon.com!](http://OrlandoHalfMarathon.com)

Register now to receive an OUC Customer discount!

\$10 off – Half Marathon (13.1 miles) Use code: RunOUC22

\$5 off – 5k (3.1 miles) Use code: RUNBB22

Discount code expires 12/02/2022



SET IRRIGATION TIMERS TO ONE DAY A WEEK

As clocks "falls back" to Eastern Standard Time on **November 6**, be sure to adjust your irrigation settings to one watering day per week. The St. Johns River Water Management District (SRJWMD) mandates that residential property owners with even-numbered addresses should water only on Sundays, while those with odd-numbered or no addresses should water only on Saturdays. Non-residential property owners are allowed to water on Tuesdays only. The one-day-per-week watering rule is in effect until the second Sunday in March.



COOK UP ENERGY SAVINGS THIS THANKSGIVING



Check out these energy-saving kitchen tips to keep spirits high and energy bills low this season:

- Keep the oven door closed while cooking.
- Consider roasting your turkey on an outdoor grill.
- Clean stovetop burners and reflectors to ensure efficient heat distribution.
- Keep fridge/freezer doors closed. These are some of the largest home energy consumers.
- Use small appliances like microwaves, slow cookers and toaster ovens. These consume about 33% less energy than an oven.

Visit OUC.com/Waystosave for more tips to save on your utility bill.

Para ver esta edición de **OUConexión**, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

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