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News and Information from OUC—The *Reliable One* | NOVEMBER 2016

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OUC Crews Restore Power After Hurricane Matthew, Head to Neighboring Areas to Assist

As Hurricane Matthew approached Central Florida in early October, OUC made sure it was ready to ride out the storm and begin restoration efforts as soon as weather conditions returned to normal. OUC secured crews and resources from as far away as Texas and Missouri to assist ours out in the field. The storm knocked out power to nearly 20,000 OUC customers, and as soon as it was safe to do so, crews headed out in full force and worked around the clock to make repairs as quickly and safely as possible. Although the brunt of Hurricane Matthew hit our service territory early Friday morning, OUC crews were able to restore power to nearly all customers by Saturday.

As soon as work was completed here at home, OUC reached out to help neighboring utilities. On October 10, a convoy of 13 OUC line technicians headed to Conway, South Carolina to assist Santee Cooper restore electricity to its customers who were among the nearly 800,000 people who lost power across the state. Just as they helped the city of Tallahassee restore power after Hurricane Hermine struck in early September, OUC crews will work side by side with linemen from Santee Cooper until that community is back on its feet.



OUC line techs work between fallen tree limbs to restore power in downtown Orlando after the storm.



OUC line techs got straight to work after arriving in Conway, SC to help Santee Cooper restore customers out of power following Hurricane Matthew.



Help a Neighbor in Need Through Project CARE Utility Assistance

While the holidays are meant to be filled with bright and joyous occasions, making ends meet at this time can prove rather difficult for some. That's why OUC sponsors Project CARE, a program that provides emergency assistance to those who have experienced a personal or family crisis and are in danger of

losing utility services. For every dollar donated to Project CARE, OUC contributes two dollars.

To donate, visit www.ouc.com/projectcare or call **407-957-7373**. OUC customers in need of assistance should call the United Way at **2-1-1**.

Energy Conservation: Did You Know?

Heating water can account for 14 to 25 percent of the energy consumed in your home. Turn down the temperature of your water heater to the warm setting (120°F) and save energy (and avoid a surprise faucet-scalding).

For more conservation tips, visit www.ouc.com/conservation.



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