



CONNECTIONS

News and Information from OUC—The *Reliable One* | SEPTEMBER 2017

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**SIGN UP
NOW!**

OUC Adds Even More Innovative Community Solar

At OUC, we understand that installing your own solar panels can be expensive or even impossible if you don't own your home. That's why we're excited to offer even more community solar with our newest array at the Stanton Energy Center in east Orlando.

Since we opened Central Florida's first community solar farm at our Gardenia Operations Center in 2013, both homeowners and renters have enjoyed the opportunity to reap the benefits of the sun without the upfront costs, maintenance and hassle that come with installing bulky equipment.

Now, we're adding additional community solar capacity. Residential and small business customers can opt for all or a percentage of their electric usage to be solar powered with a special solar rate replacing the traditional fuel rate on their monthly bills.

Space in our newest community solar farm is limited, so act fast.

To sign up or learn more, visit ouc.com/communitysolar.

Stay Vigilant of Utility Scams

Please beware of phony collection calls or door-to-door visits from individuals claiming to be OUC employees. Phone scams typically claim a customer has an overdue bill, threatening disconnection if a payment isn't made over the phone. And, door-to-door scammers request access to the inside of a customer's home.



Keep in mind that OUC will never request credit card or banking information over the phone or email, and OUC representatives always carry OUC identification, wear uniforms, drive marked vehicles, and will never request home access without scheduling an appointment.

If you receive a home visit, call, email or any other communication from someone claiming to be from OUC to request personal information or home access, we strongly encourage you not to respond.

If you question the legitimacy of a communication or visit, please contact OUC directly at **407-423-9018**. For more on utility scams, go to ouc.com/scams.

Anticipate Utility Costs with *Tools for Tenants*

Are you a renter or planning to rent soon?

Knowing utility costs beforehand can help you keep your budget in check. That's why OUC provides a new *Tools for Tenants* platform to help you on your way to finding the best, cost-effective apartment or condominium to fit your needs.

With Tools for Tenants, you can:

- Search for rental properties in your area
- Compare apartment and condominium features
- Research energy costs
- Factor potential living expenses

More at ouc.com/toolsfortenants.



PUBLIC POWER WEEK

OCTOBER 1-7, 2017

Celebrating Public Power Week 2017

OUC will join more than 2,000 community-owned electric utilities across the nation to celebrate Public Power Week, **October 1-7, 2017.**

Municipal utilities like OUC power nearly 49 million Americans with a common mission – providing reliable electricity at a reasonable price, while protecting the environment.

POWERING STRONG COMMUNITIES



POLICE • COMMUNITY PARTNERSHIPS

Host your own National Night Out Block Party for you and your neighbors.

Help build a stronger, safer community by giving crime a going away party.

- Free street closures
- Free National Night Out (NNO) banner and shirts
- Visits from your City Commissioner, police officers and firefighters
- Be sure to enter the NNO theme contest for a chance to win \$400 and a visit from Mayor Buddy Dyer, Police Chief John W. Mina and Fire Chief Roderick Williams

For more information visit cityoforlando.net/nno or call **407.246.3628**.



CITY OF
ORLANDO
FIRE + POLICE DEPARTMENT



CREATIVE CITY PROJECT
PRESENTS:

IMMERSE

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IMMERSE is the creative experience of a lifetime. Nearly 1,000 performers fill the streets and public spaces of Downtown Orlando with exciting arts encounters you can't have anywhere else: an immersive orchestral experience, dancers hanging from the side of a downtown high-rise, a three-story immersive projection installation, interactive sculptures, dozens of cultural performances, marching bands, acrobats, musicians, and so much more!

Reserve tickets for your family and friends today at <http://immerse.city>

IMMERSE 2017

presented by
CREATIVE CITY PROJECT

Saturday, October 21, 2017

5 p.m. - 11 p.m.

Downtown Orlando - All Ages Welcome

Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

RELIABLE PLAZA • 100 W. Anderson Street • Orlando, FL 32801
Tel: 407-423-9018 • www.ouc.com

