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News and Information from OUC—The *Reliable One* | AUGUST 2019

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SAVE ON HOME EFFICIENCY UPGRADES WITH REBATES FROM OUC

Don't let scorching summer temperatures burn a hole in your pocket. OUC's efficiency upgrade rebates can help keep your utility bill at bay.

- ✓ **Heat Pump A/C Upgrade** Newer A/C units are more efficient and use less energy than older models. (up to \$1,630)
- ✓ **Ceiling Insulation Upgrade** Adding insulation to your attic can help lower your energy costs and keep you cool all year. (\$0.10/sq. ft.)
- ✓ **ENERGY STAR Water Heater Upgrade** An ENERGY STAR Heat Pump Water Heater can cut water heating by more than half. (100% of cost, up to \$500)
- ✓ **Duct Repair/Replacement** Duct leaks cause your heating and cooling system

to work longer and harder to maintain comfort. (100% of cost, up to \$100)

- ✓ **Florida-Friendly Planting and Irrigation** Save on water costs by planting low-maintenance plants in your garden and using sustainable watering practices. (100% of cost, up to \$200)
- ✓ **Ultra Low Flow Toilet** Toilets account for nearly 30% of a home's water usage. (\$50)

Learn more at OUC.com/rebates.



Back To School CONSERVATION TIPS

- A Keep the Fridge Closed** – When you're packing lunches, don't leave the fridge open. Remove all needed items first.
- B Use a Laptop** – For homework that requires a computer, a laptop uses less energy than a desktop.
- C Turn Up the Thermostat** – With the kids at school all day, there's less need to cool your house. When the house is empty, bump up the thermostat above 78 degrees to save energy and money.
- D Keep Showers Short** – This not only saves water, but gets you out the door faster.
- E Practice Good Laundry Habits** – Between school, sports and clubs, laundry can pile up. Make sure you're washing only full loads in cold water.
- F Ditch the Oven** – Instead, use a toaster oven or microwave. This saves energy and makes meal prep easier on busy weeknights!

SLASH UPGRADE COSTS WITH *EFFICIENCY DELIVERED*

OUC's *Efficiency Delivered* program provides up to \$2,000 of energy and water efficiency upgrades to your home, based on household income. *Eligible improvements include:*

- Attic insulation
- Caulking and weather stripping
- Water flow restrictors
- Hot water pipe insulation
- Window film installation
- Toilet replacement
- Irrigation repairs
- Duct leak repairs
- Minor plumbing repairs
- Air filter replacement

Learn more at OUC.com/EfficiencyDelivered.



2018 WATER QUALITY REPORT

Learn more about H2OUC via the 2018 OUC Water Quality Report at OUC.com/WQR. It contains important information about the source and quality of your drinking water. To receive a printed copy, complete a request form at OUC.com/docs/2018wqr.

OUTAGE REPORTING MADE EASY



OUC offers multiple convenient ways to report electric and water outages. If you find yourself in the dark, let us know so we can get to work to restore your services quickly!

- **Text*** – Use your mobile device to text **OUT** to **69682** (myOUC). You'll receive updates with the cause of the problem and an estimated time of restoration.
- **Voice** – Give us a call at **407-423-9018** (Orlando/Orange County).
- **Web** – Log in to your **my.OUC.com** account.

* *Text reporting requires a one-time registration. Get started by texting **REG** to **69682** (myOUC) or setting preferences via your **my.OUC.com** account.*

JOIN CENTRAL FLORIDA'S LARGEST SUPPLY DRIVE TODAY

On the first day of school, more than 80% of local teachers report at least half of their students arrive without school supplies. YOU can make a difference.

Through **September 1**, join the movement to help more than 200,000 students in need start the school year with the supplies to succeed.

As Central Florida's primary provider of free school supplies to teachers for students, A Gift For Teaching needs your support to ensure every child has the essentials they deserve.



Help today by collecting the **Top 5 Essentials:**

- 1 Pencils (#2)
- 2 Loose-Leaf Paper
- 3 Dry-Erase Markers.
- 4 Markers (8 or 10-count)
- 5 Crayons (24-count)

For every \$1 received, up to \$10 of supplies can be provided directly into classrooms by A Gift For Teaching!



Give a gift online today and learn how to start a supply drive at AGiftForTeaching.org/supplydrive.

Para ver esta edición de **OUConexión**, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

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