As Central Florida reopens, OUC is returning to regular business operations. Service disconnections for nonpayment resume July 13, 2020, and late fees will be reinstated August 3, 2020.

As we navigate these challenging times, we’re committed to doing the right thing for our customers and community. We understand that even as our area reopens, residual financial effects may last for some time. That’s why we’re providing even more relief through a variety of payment options and financial assistance.

**GAIN CONTROL OF YOUR PAYMENTS**

- **Pay As You Go with OUC Power Pass**
  OUC Power Pass is a prepaid program that allows you to pay-as-you-go for utility services. The program can help pay down accumulated balances over time. And the first month’s customer charge for new enrollments is waived and current deposits can be applied to Power Pass accounts for a limited time.

- **Inquire About a Payment Plan**
  We have a variety of payment plans available to help pay down balances.
  To learn more, call 407-423-9018.

**APPLY FOR ASSISTANCE***

- **Residential Payment Assistance Through Project CARE, Up to $500**
  Project CARE is OUC’s emergency utility payment assistance fund administered through the Heart of Florida United Way. We recently contributed an additional $2.6 million to help during this COVID-19 pandemic. To determine eligibility, call 2-1-1 or text your zip code to 898-211.

- **Small Business Assistance**
  We’re here to support our local small businesses with payment options during these uncertain times.
  Visit OUC.com/smallbusinessassistance to learn how we can help.

*Financial assistance is limited, apply today.

Learn more about all these options at OUC.com/assistance.
ENERGY EFFICIENCY TIP:
SET YOUR WATER HEATER TO 125°F

Did you know your water heater accounts for about 17% of your household’s energy usage? We recommend setting it to 125°F for maximum efficiency.

SCAM ALERT

OUC will never request payment or ask for your bank or credit card information over the phone; if a payment is required, you will always be directed to an automated phone system or to pay via my.OUC.com or an authorized payment location. Learn more about common utility scams at OUC.com/scams.

BE A PART OF CENTRAL FLORIDA’S LARGEST SCHOOL SUPPLY DRIVE!

As this community’s primary provider of free school supplies, A Gift For Teaching needs your help. In recent COVID-19 relief efforts, more than $100,000 worth of supplies was provided to families to help their children continue learning outside of the classroom. But there is so much more to be done!

Summer is here and the countdown has begun to ensure our next generation of leaders has the essential tools they need to succeed in the new school year. YOU can make a difference.

Learn how you can make an impact at AGiftForTeaching.org/supplydrive.

Help us provide the Top 7 Essentials:

- Pencils (#2)
- Crayons (24-count)
- Loose Leaf Paper
- Dry Erase Markers
- Markers (8- or 10- count)

For every $1 received, you can help provide up to $10 worth of supplies to local students.