



CONNECTIONS

News and Information from OUC—The Reliable One | JUNE 2022



7 WAYS TO KEEP YOUR BILL LOW THIS SUMMER

June is here and temperatures are rising. Below are some simple, low-cost things you can do to keep your bill from doing the same and help lower your home's energy use. Check out these tips:

1. Set your thermostat to 78 degrees.
2. Get smart about your A/C and install a smart thermostat. It can help you save 10% on cooling costs when you're away.
3. Replace your A/C filter regularly.
4. Keep shades, blinds and curtains closed during the day, especially on windows that face south, east and/or west.



5. Keep hot air outside and cool air inside by caulking, adding weather stripping and sealing outlets and switches.
6. Use ceiling fans only when rooms are occupied and have the blades turn counterclockwise.
7. Wash clothes in cold or warm water – not hot.

The best way to save energy is to know what's using the most around your home. Small changes can make a big difference on your utility bill. Discover more at OUC.com/waystosave.



SLASH UPGRADE COSTS WITH EFFICIENCY DELIVERED

Looking for more ways to save? Efficiency Delivered® provides up to \$2,500 of energy and water efficiency upgrades in your home. Eligible improvements include:

- A/C tune-up
- Air filter replacement
- Attic insulation
- Attic pull down stair ladder cover
- Blower door testing
- Caulking and weather stripping
- Choice of thermostat replacement
- Duct leak repairs
- Evaporator coil cleaning
- Hot water pipe & A/C refrigerant line insulation
- Irrigation repairs
- Minor plumbing repairs
- Toilet replacement
- Water flow restrictors
- WaterSense labeled irrigation controller

Learn more at OUC.com/EfficiencyDelivered.



HELPING NEIGHBORS IN NEED

If you or someone you know is experiencing a time of uncertainty, we offer programs and resources to help get you back on your feet—from payment plans to one-time assistance.

Learn more at OUC.com/assistance.

OUC 'HEALS' POWER OUTAGES WITH NEW TECHNOLOGY

When OUC installed a "self-healing" grid technology as a pilot program in the Rosemont community in 2019, project engineers hoped that it would help lessen the impact of power disruptions to the area.

Which it did, exceeding their expectations.

OUC saw a 94% reduction in the number of Rosemont customers affected by outages during the 13-month trial of FLISR (Fault Location, Isolation, Service Restoration), a software-based Smart Grid system.

Steve Casios, Sr. Distribution Engineer, led the \$1.1 million Rosemont pilot program and is the project manager on the new FLISR installation in MetroWest. OUC also is adding FLISR to



Steve Casios (left), Sr. Distribution Engineer, and Fabian Richards, Manager of Distribution Planning and Reliability Engineering, check a FLISR control unit.

other circuits in the Millenia mall area and Azalea Park. The three projects are expected to be completed later this year.

OUC's continuing investment in FLISR, added Casios, "will benefit a lot of our customers, although most won't ever notice the difference in their electric service. Most customers on a circuit won't know if there's been a service disruption, and that's the whole point of using FLISR. It's a game-changer in ensuring reliability."

STAY PREPARED WITH OUC'S STORM CENTER

OUC's online Storm Center is your one-stop resource that will help you and your family before, during and after a major storm impacts Central Florida. Find preparation videos, a live outage map, safety tips, hurricane tracking maps and important phone numbers. You can even register for Outage Alerts, which allow you to receive outage and restoration notifications via your choice of voice, text or email. Visit **OUC.com/StormCenter** for more.

2021 WATER QUALITY REPORT

Learn more about H2OUC via the 2021 OUC Water Quality Report at www.OUC.com/wqr2021

SUMMER WATER SAFETY TIPS FOR KIDS

According to the Florida Department of Health, drowning is the leading cause of unintentional death to children ages 1-4 in Florida. Keep these safety tips in mind this summer:

- 1 Lock and secure all doors leading to water areas and features.
- 2 Install protective barriers around pools (fences, alarms, security cameras).
- 3 Assign a water watcher who knows how to perform CPR to monitor the pool.
- 4 Keep children at arm's length. If you can't see them, they can't see you.
- 5 Never rely on flotation devices as a substitution for supervision.



Find more safety information at WaterSmartFL.com.

Para ver esta edición de **OUConexión**, por favor vaya en línea a espanol.ouc.com.



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