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Energy Efficiency Highlighted at Home & Garden Show

OUC's booth at the recent Central Florida Home & Garden Show, at the Orange County Convention Center, drew a lot of foot traffic. Many people wanted to know more about OUC's energy conservation programs.

Even Ahmed Hassan (*pictured*), star of DIY Network's *Yard Crashers*, took time to take a picture at our booth.

Thousands of customers have taken advantage of OUC's rebates to light, heat and cool their homes more

efficiently. By doing a little, you can save a lot! With another hot Central Florida summer nearing, now is the right time to check out OUC's home energy rebates at www.ouc.com/rebates.

OUC customers can also use our free Online Home Energy Audit at www.ouc.com/energyaudit.

For additional information, please contact customerservice@ouc.com or 407-957-7373.

Meet One of Your OUC Linemen

The April issue of *Orlando Magazine* included a profile of OUC Line Technician I, **Sean Carroll**, who played professional baseball for six years before joining OUC.

"Being a line technician is much harder than playing professional baseball," Carroll told the magazine, "Some of the transformers OUC replaces weigh up to 800 pounds. To do that, we have to rig a pulley system using ropes with one guy on the pole and others on the ground. It's all teamwork."

Carroll also emphasized the importance of working safely. "Each day, before going to their first project, OUC's field workers meet as a team to discuss how to prevent accidents on the job. That's important because we don't want our workers getting thrown a curve ball when they're working on a line 40 feet up in the air."



**FACES
BEHIND**
THE RELIABLE ONE

Red Cross Works to Prepare Floridians for Disasters

The American Red Cross has launched a statewide three-year, landmark effort called "Prepare Florida" to inform millions of Floridians about the necessary actions they should take to care for their families, businesses and neighbors before a disaster hits, as well as what to expect during and after a disaster.

Prepare Florida's goals include:

- Increase the number of volunteers from 4,500 to 10,000
- Double meal distribution to 500,000 people per day
- Add 15 new emergency response vehicles to its fleet
- Train 500,000 people in lifesaving first aid, CPR and AED (automated external defibrillator) skills



- Increase the number of people trained in preparedness from 177,500 to 350,000
- Conduct training exercises involving all 67 counties.



OUC Wants to Hear From You!

OUC has partnered with Market Strategies International, an independent, national marketing research firm to complete customer transactional surveys on OUC's behalf.

As a valued OUC customer, you may be selected to participate in a brief survey to learn about your experience when contacting OUC via phone, email, or while visiting the OUC website. Your feedback will be anonymous and voluntary, and your participation will help OUC improve the quality of service. Your responses will be kept anonymous and confidential; they will only be used by OUC management for research purposes.

*If you do not wish to participate in this survey or others conducted by OUC, please email customerservice@ouc.com or call Customer Service at **407.423.9018** in Orlando/Orange County and **407.957.7373** in St. Cloud/Osceola County during normal business hours to be removed from our list.*

Stay Safe This Storm Season

At OUC, our employees strive to work in a safe manner and we want you to think about safety, too. To help you and your family stay safe this summer, remember to:

- Stay away from downed power lines and call OUC immediately at **407-957-7373** to report a problem. Assume the downed line is energized and never touch or try to move it.
- Look up first and keep cranes, ladders, tree-pruners, TV antennas and other equipment at least 10 feet from power lines.
- Never trim trees near power lines.
- Never climb utility poles or towers.
- Make **www.ouc.com** your one-stop location for safety and preparation tips, hurricane guides, restoration information and outage map. Follow us on **Twitter @OUCReliableOne** to receive important safety information and alerts.

Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



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