

News and Information from OUC—The Reliable One | APRIL 2024 | Follow us on Instagram @oucreliableone

EARTH MONTH WITH OUC

Earth Month is a great way to celebrate our planet and think about the positive impacts we make all year. At OUC, we're working to make every day Earth Day through environmental stewardship and making strides toward our 2050 Net Zero CO₂ emission goals. To celebrate, join us at one of these special events:

DATES	LOCATIONS
April 3-14	Dr. Phillips Center for the Performing Arts – UCF Celebrates the Arts. Come view beautiful rain barrels from OUC's Water Color Project.
April 17	Trash 2 Trends @ Dr. Phillips Center for the Performing Arts (6 – 9 p.m.). Designers repurpose landfill items into runway looks, raising funds for Orlando's community to boost recycling, reduce litter, and enhance neighborhoods, green spaces, and business districts.
April 20	Central Florida Earth Day @ Lake Eola (10 a.m.— 6 p.m.). Central Florida Earth Day has activities for all ages! Discover food prep demos, environmental education exhibits and activities, Earth kids zone, artist corner, animal haven, Mind Body Spirit classes, vendors and more.
April 20	Earth Day Celebration @ Veterans Memorial Library in St. Cloud (10 a.m.— 1 p.m.). This free event features eco-friendly classes, paper shredding truck, environmental exhibitors, face painting, textile recycling, battery recycling, local vendors, kids activities and more.

CONSTRUCTION UPDATE: OUC'S ST. CLOUD NET ZERO CAMPUS

Two new facilities at OUC's St. Cloud Operations & Maintenance Center – a 55,000-square-foot warehouse and 22,000-square-foot fleet maintenance facility – are nearing completion later this spring. The buildings will boast more than 650 building integrated photovoltaics (BIPV), more commonly known as solar panels, and 1150 standard photovoltaics (PV). From innovative water harvesting cisterns to low-flow fixtures and ample daylighting, every aspect of the design combines state-of-art technology with sustainability. When finished, the center will be the first net-zero energy campus to be built for a utility in the southeastern United States.





OUC RECEIVES RESTORING COMMUNITIES AWARD

OUC has been recognized by the Florida Municipal Electric Association with a 2023 **Restoring Communities Award for services** provided following significant weather events or emergency situations to other utilities in need.

After Hurricane Idalia made land in the Florida panhandle in August 2023, OUC sent 18 employees, to Tallahassee to assist local crews with power restoration for 40,000 customers. Following completion of that work, the crews then assisted the city of Greenville (east of Tallahassee) in restoring power to 20,000 customers.

OUC crews worked tirelessly for 10 days as part of mutual aid. This year's award acknowledged the team's resilience and dedication to helping other Florida communities. This is the seventh consecutive year that OUC has received this award.

6 BENEFITS OF OUC ALERTS

OUC Alerts make it easier than ever to stay up-to-date with your account and report any outage. You can sign up to:

- 1 Report electric outages
- 4 Receive payment reminders
- 2 Receive updates on 5 Notification when restoration times
- your bill is ready
- 3 Access account balances
- 6 Update when a payment has posted

Enroll today by texting **REG to 69692** on your mobile device or by logging into your myOUC account. Learn more at OUC.com/alerts.



SAVE MONEY ON SUMMER AIR CONDITIONING BILLS

Upgrade now, avoid higher A/C bills later!

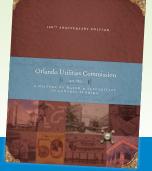
If you have an old central air-conditioning unit, chances are it's costing you more money to maintain while running up your energy bill due to inefficient cooling and heating.

With a new 16 SEER/15.2 SEER2 or greater heat pump A/C you'll save money and energy, plus receive an OUC rebate ranging from \$45-\$1,150.

Go to OUC.com/rebates and click on Residential Rebates Information for details.

OUC'S 100TH ANNIVERSARY EDITION BOOK: A HISTORY OF WATER AND ELECTRICITY IN CENTRAL FLORIDA

Discover the energizing journey of Central Florida's power and water supply in "A History of Water and Electricity in Central Florida." From humble beginnings to 'powering a vibrant Central Florida,' this book unveils the fascinating tale behind the Orlando Utilities Commission's indispensable role in shaping the region's development. Dive into the past and illuminate the path to a brighter future with this captivating read.



Learn more at OUC.com/HistoryofOUC.

Para ver toda nuestra información en español, por favor visite espanol.ouc.com.



ORLANDO UTILITIES COMMISSION







