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CORONAVIRUS COVID-19

At OUC, we're committed to helping our customers, employees and community.

To learn more about OUC's Coronavirus (COVID-19) response and policies, visit OUC.com.

SAVE ON ENERGY EFFICIENCY UPGRADES WITH REBATES FROM OUC

- ✓ **Heat Pump A/C Upgrade**
Newer A/C units are more efficient and use less energy than older models. (up to \$1,630)
- ✓ **ENERGY STAR Water Heater Upgrade**
An ENERGY STAR Heat Pump Water Heater can cut water heating by more than half. (100% of cost, up to \$500)

Earn an extra \$100 by purchasing a Lochinvar water heater from Hughes Supply in Orlando.
- ✓ **Duct Repair/Replacement**
Duct leaks cause your heating and cooling system to work longer and harder to maintain comfort. (100% of cost, up to \$100)



- ✓ **Ceiling Insulation Upgrade**
Adding insulation to your attic can help lower your energy costs and keep you cool all year. (\$0.10/sq. ft.)

Learn more at OUC.com/rebates.

SAVE ENERGY, AND CASH WITH AN ONLINE HOME ENERGY EFFICIENCY AUDIT

With summer temperatures right around the corner, now is the time to assess your energy usage to keep your bill in check.

Our online home energy efficiency audit evaluates your home's energy efficiency and make suggestions on where to make improvements.

Get started from the comfort of your own home at OUC.com/energyaudit.



SAFETY TIPS FOR WORKING OUTDOORS

It's a great time of year to spruce up the yard, but be sure to keep utility safety top of mind!

LOOK ABOVE YOU. Make sure the area above you is clear of power lines, and keep cranes, ladders, pruners and other equipment at least 10 feet away.

If you think lines may interfere with your project, call OUC at **407-957-7373** at least two business days prior to starting your project. We can help determine the safest way to complete your project.



CALL BEFORE YOU DIG. Before digging on your property, Florida law requires you to contact Sunshine State One-Call at **800-432-4770** or **8-1-1** to find out where underground pipes and electric lines are located.

Please call at least two business days before starting, whether it involves heavy equipment or even simple landscaping.

21 YEARS AS TREELINE USA UTILITY

For the 21st straight year, OUC has been named a TreeLine USA utility by the Arbor Foundation.

The designation recognizes our commitment to proper tree pruning, planting and care of the City of Orlando's impressive tree canopy. These efforts help maintain affordable rates and record reliability by protecting existing electric infrastructure.



TAKE CONTROL WITH OUC'S USAGE DASHBOARD

Keeping an eye on how much energy your household uses is the easiest way to control costs. Your personal usage dashboard, located within your **my.OUC.com** account lets you see your hourly usage. You can even set alerts to inform you when you hit a threshold.

Learn more at OUC.com/usagedashboard.

Para ver esta edición de **OUConexión**, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

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