



# CONNECTIONS

News and Information from OUC—The *Reliable One* | APRIL 2020

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## CORONAVIRUS COVID-19

At OUC, we're committed to helping our customers, employees and community.

To learn more about OUC's Coronavirus (COVID-19) response and policies, visit [OUC.com](http://OUC.com).

# SAVE ON ENERGY EFFICIENCY UPGRADES WITH REBATES FROM OUC



### ✓ Heat Pump A/C Upgrade

Newer A/C units are more efficient and use less energy than older models. (up to \$1,630)

### ✓ Ceiling Insulation Upgrade

Adding insulation to your attic can help lower your energy costs and keep you cool all year. (\$0.10/sq. ft.)

### ✓ ENERGY STAR Water Heater Upgrade

An ENERGY STAR Heat Pump Water Heater can cut water heating by more than half. (100% of cost, up to \$500)

Earn an extra \$100 by purchasing a Lochinvar water heater from Hughes Supply in Orlando.

### ✓ Duct Repair/ Replacement

Duct leaks cause your heating and cooling system to work longer and harder to maintain comfort. (100% of cost, up to \$100)

### ✓ Florida-Friendly Planting and Irrigation

Save on water costs by planting low-maintenance plants in your garden and using sustainable watering practices. (100% of cost, up to \$200)

### ✓ Ultra Low Flow Toilet

Toilets account for nearly 30% of a home's water usage. (\$75)

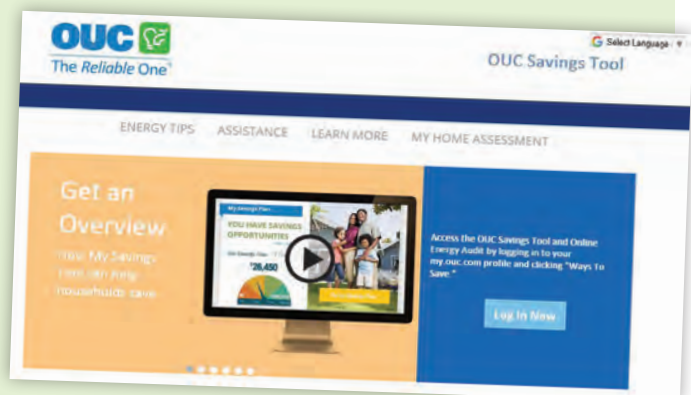
Learn more at [OUC.com/rebates](http://OUC.com/rebates).

## SAVE ENERGY, AND CASH WITH AN ONLINE HOME ENERGY EFFICIENCY AUDIT

With summer temperatures right around the corner, now is the time to assess your energy usage to keep your bill in check.

Our online home energy efficiency audit evaluates your home's energy and water efficiency and make suggestions on where to make improvements.

Get started from the comfort of your own home at [OUC.com/energyaudit](http://OUC.com/energyaudit).



# SAFETY TIPS FOR WORKING OUTDOORS

*It's a great time of year to spruce up the yard, but be sure to keep utility safety top of mind!*

**LOOK ABOVE YOU.** Make sure the area above you is clear of power lines, and keep cranes, ladders, pruners and other equipment at least 10 feet away.

If you think lines may interfere with your project, call OUC at **407-423-9018** at least two business days prior to starting your project. We can help determine the safest way to complete your project.



**CALL BEFORE YOU DIG.** Before digging on your property, Florida law requires you to contact Sunshine State One-Call at **800-432-4770** or **8-1-1** to find out where underground pipes and electric lines are located.

Please call at least two business days before starting, whether it involves heavy equipment or even simple landscaping.

## 21 YEARS AS TREELINE USA UTILITY

For the 21<sup>st</sup> straight year, OUC has been named a TreeLine USA utility by the Arbor Foundation.

The designation recognizes our commitment to proper tree pruning, planting and care of the City of Orlando's impressive tree canopy. These efforts help maintain affordable rates and record reliability by protecting existing electric infrastructure.



## OUC WATER QUALITY REPORT — Online

Learn more about H<sub>2</sub>OUC via the OUC Water Quality Report at [OUC.com/docs/2018wqr](http://OUC.com/docs/2018wqr). It contains important information about the source and quality of your drinking water. To request a printed copy of the 2018 Water Quality Report,

call **407-423-9018** or visit [ouc.com/wqrequest](http://ouc.com/wqrequest).

*Para asistencia en español con el Reporte Anual 2018 de la Calidad del Agua favor de llamar al teléfono **407-423-9018**.*



Para ver esta edición de **OUConexión**, por favor vaya en línea a [espanol.ouc.com](http://espanol.ouc.com).



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