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News and Information from OUC—The *Reliable One* | MARCH 2015

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Manage Your Account With myOUC

OUC is committed to using the latest technology to make your customer experience as quick and seamless as possible. With **myOUC**, you can easily manage your OUC account – even when you're on the go!

Just head to www.ouc.com and click the Register Now button to set up your profile. You'll need your OUC account number and PIN located at the top left of your OUC bill to get started. Once you've created your username, password and set up your security questions, you'll have access to all online features.

When you sign up for **myOUC**, you will be enrolled in paperless billing. Each month, you will receive an email letting you know that your statement is ready to view. If you prefer to continue receiving paper statements in the mail each month, simply change your preference within your **myOUC** account.



Daylight Saving Time Begins March 8...Spring Ahead!

As the clock jumps forward an hour, it's a great time to review your household safety checklist:

- Check/replace batteries in smoke and carbon monoxide detectors
- Check/replace expired items in your First Aid Kit
- Check/replace items in your Emergency Kit
- Check fire extinguisher pressure/expiration date
- Check/replace burnt out or dimming exterior light bulbs
- Change flashlight/weather alert radio batteries



Get the Fastest Service When You Call

OUC's automated phone system allows you to make a payment, start/stop/move service, report an outage and more. For faster service, it helps to call from the primary phone number associated with your account. You can update the phone number listed on your account by logging in to **myOUC** at www.ouc.com.

Using our advanced voice recognition, touch tone and new menu options, you can manage your account and services without having to speak to a customer service agent.



Prepare Florida



American Red Cross throughout Florida has launched a three-year, landmark effort called “Prepare Florida” to inform millions of people about how to take necessary actions to care for their families, businesses, and neighbors before a disaster, as well as what to expect during and after a disaster.

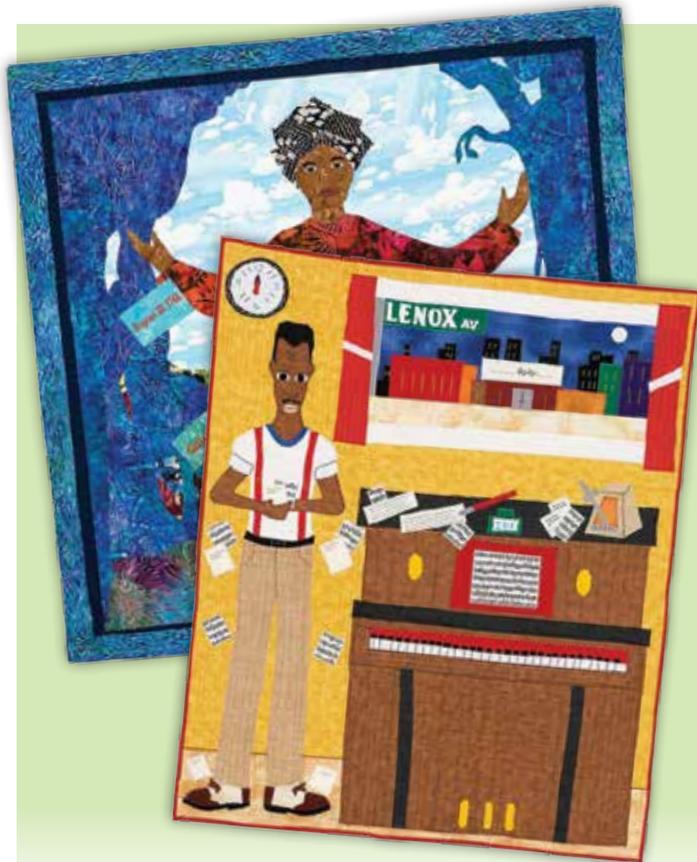
Prepare Florida’s goals include:

- Increase the number of volunteers to 10,000.
- Increase community capacity to serve and distribute meals to 500,000 per day.
- Train 500,000 people in lifesaving first aid, CPR, and AED skills.
- Increase the number of people trained in preparedness to 350,000.
- Conduct training exercises involving all 67 counties.

What can you do to help Prepare Florida and save lives?

- Get a kit and make a plan (and help others prepare)
- Become a volunteer
- Get trained in lifesaving CPR, first aid, and AED skills

Please visit www.redcross.org/prepareflorida to learn more.



Visit the History Center for Upcoming Events this Spring!

In partnership with the *And Still We Rise* exhibition, get a behind-the-scenes look of how story quilts are made by quilters from Eatonville, the first African American town in the U.S. Learn how they developed the art of story quilting to reflect heritage and tradition. The event is scheduled for March 28 from 11 a.m. to 4 p.m. at the Orange County Regional History Center. Access to this event is included in the price of admission.

One of Central Florida’s most dynamic praise teams visits the History Center again for a historic journey of African American music. Join us April 9 at 6 p.m. as we welcome the Mt. Olive Seventh-day Adventist Praise Team for a soaring performance that will surely lift your spirits and make joyous memories! Light refreshments will be provided.

Call **407-836-7010** for pricing and to register. For more information on these upcoming events, visit thehistorycenter.org.

Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



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