



CONNECTIONS

News and Information from OUC—The *Reliable One* | FEBRUARY 2019

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Home Warranty Program
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NEARLY 19,000 CUSTOMERS ENJOY PEACE OF MIND WITH OUC'S HOME WARRANTY PROTECTION PROGRAMS

OUC's home warranty programs have helped thousands of Central Florida residents cover the costs of unexpected home repairs.

From unpredictable power surges – especially during storm season – to clogged sewer lines, these programs can provide peace of mind knowing you and your wallet are safe from problems that may not be covered by homeowners insurance.

OUC has partnered with American Water Resources of Florida (AWRF) to provide these home warranties. AWRF has a proven track record of excellent service, protecting more than 1.4 million service lines nationwide with an A+ rating with the Better Business Bureau.

"Our problem was handled without dispute... and we were sent a very reputable company to do the repair." – Alex B., Orlando

Programs Available:



Water Line Protection Program

\$4.99/month*



Sewer Line Protection Program

\$6.49/month*



Interior Electric Line Protection Program

\$4.49/month*



Power Surge Protection Program

\$9.99/month* + tax



In-Home Plumbing Protection Program

\$4.49/month*

***Added to monthly OUC bill.**

To enroll in these services or learn more, visit www.AWRUSA.com/OUC or call **877-427-4681**.

myOUC PUTS YOUR UTILITY ACCOUNT AT YOUR FINGERTIPS

Registering for a myOUC online account connects you to your utility services and helps you take complete control.

You can:

- Start, stop, move services
- Pay your bill online
- Enroll in Autopay
- Sign up for paperless billing
- Monitor electric/water usage via the OUC Usage Dashboard
- Register for OUC Outage and Billing Alerts
- And more!

To register, visit my.OUC.com. You'll need your OUC account number and the PIN located on your paper bill.





ENERGY EFFICIENCY TIP: WATER HEATERS

Did you know water heaters can account for as much as 17% of your monthly energy bill?

For optimal efficiency, wrap an insulation blanket around the tank and adjust the temperature to 125 degrees or lower. Get more tips at OUC.com/waystosave.

DAYLIGHT SAVING TIME Checklist

As the clocks “spring forward” **March 10**, be sure to follow this twice-a-year household safety checklist:



- ✓ Check/replace batteries in smoke and carbon monoxide detectors.
- ✓ Check/replace expired items in your first aid kit.
- ✓ Check/replace items in your hurricane/emergency kit.
- ✓ Check fire extinguisher pressure and expiration date.
- ✓ Check/replace burned out or dimming exterior light bulbs.
- ✓ Change flashlight and weather alert radio batteries.

LEAST TO K FESTIVAL 10K

SATURDAY, MARCH 9, 2019 | 7 a.m.

Registration begins at 6:30 a.m. | Entry Fee (includes Bib, Shirt, Medal): \$50
St. Cloud Lakefront | Learn more at StCloudFLChamber.com

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