



CONNECTIONS

News and Information from OUC—The *Reliable One* | FEBRUARY 2018

INSIDE

Outage Alerts Sign Up
and Outage Maps
Daylight Saving Time
Energy Efficiency Tip
Orlando JDRF One Walk

OUC Enhances Outage Communications, Keeping Customers Informed Through Entire Restoration Process



At OUC, we know it's never convenient to lose power, so as the most reliable utility provider in Florida for 19 years in a row*, we work hard every day to maintain the highest levels of service. But, when services are interrupted, we're committed to keeping you informed through every step of the restoration process,

as we work quickly and safely to minimize outage times. That's why we're excited to launch **OUC Outage Alerts** and a new interactive **Online Outage Map** – providing an even higher quality customer experience that you've come to expect from your hometown utility.

**When compared to 2016 data submitted to the Florida Public Service Commission.*



OUC OUTAGE ALERTS

You can now sign up for our new Outage Alerts that let you receive service outage updates via your preferred communication method – text message, voice or email. If your home or business loses power, we'll alert you and provide updates along the way, including crew status and estimated restoration times. You can even use the system to report a problem. And, signing up is easy!

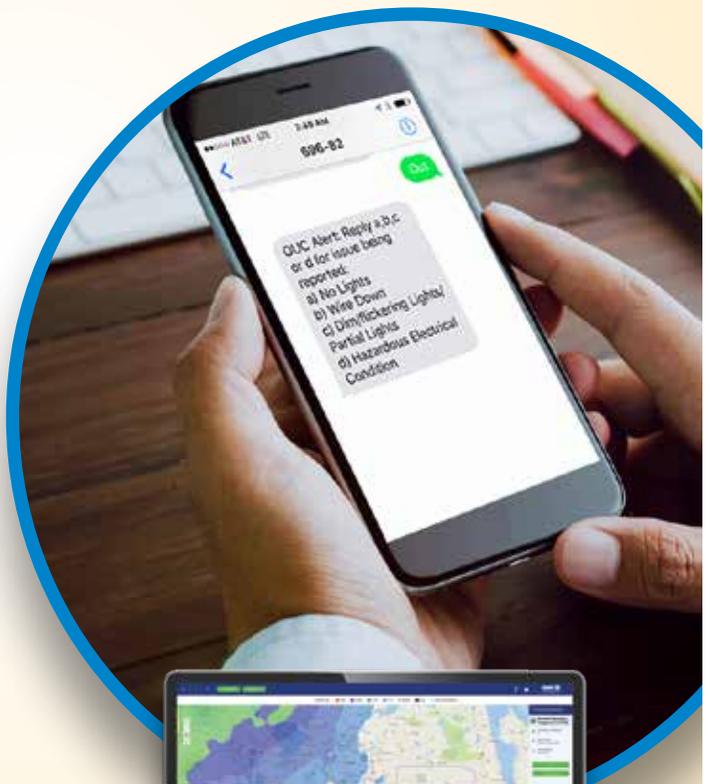
SIGN UP VIA TEXT

- Text **REG** to **69682** (myOUC) on your mobile device
- Follow the prompts

SIGN UP VIA YOUR MYOUC ACCOUNT

- Visit **OUC.com**
- Log in to your myOUC account
- Click **"Alerts"** within the left navigation menu
- Click **"Manage Alerts"**

For more Information on OUC Outage Alerts, visit **OUC.com/alerts**.



INTERACTIVE ONLINE OUTAGE MAP

OUC's new interactive Online Outage Map gives customers more insight than ever into service outages affecting our area. The enhanced map features live weather radar, easy-to-read symbols, messaging, outage reporting, and more!

Check it out at **OUC.com/outage**.





Daylight Saving Time (DST) Begins March 11

TIME FOR A HOUSEHOLD SAFETY CHECK

The twice-a-year time changes are perfect opportunities to review your household safety checklist:

- Check/replace batteries in smoke and carbon monoxide detectors.
- Check/replace expired items in your first aid kit.
- Check/replace items in your hurricane/emergency kit.
- Check fire extinguisher pressure/expiration date.
- Check/replace burned out or dimming exterior light bulbs.
- Change flashlight/weather alert radio batteries.

Energy Efficiency Tip – Did You Know?

All the cool electronics you and your family received during the holidays can increase your energy usage more than you may think.

Did you know that even when electronics are powered off, many still consume electricity? This is called **“vampire power,”** and devices like TVs, computers, cable boxes and gaming systems are the biggest culprits. So, consider unplugging these devices when they’re not in use, or plug them into a power strip so you can turn them off with the flip of a switch.

More conservation tips are available at OUC.com/conservation.



JDRF ONE WALK™

FOR A WORLD WITHOUT TYPE 1 DIABETES **T1D**

Saturday, March 10, 2018
8 a.m. — Noon
University of Central Florida

For more information:
lschmitt@jdrf.org
(407) 774-2166

Register at centralflorida.jdrf.org

Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION
100 W. Anderson Street • Orlando, FL 32801
Tel: 407-957-7373 • www.ouc.com

