



# CONNECTIONS

News and Information from OUC—The *Reliable One* | FEBRUARY 2015

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## Get Your Questions Answered on OUC.com

- Can I START, STOP, and MOVE my service online? *Yes! Just go to [www.ouc.com](http://www.ouc.com).*
- I think tree limbs are interfering with my power lines. Should I trim them? *No! Contact OUC and we'll do that for you.*
- I want to do some digging in my yard. How do I check for underground lines? *Call 8-1-1 to locate buried utility lines.*
- Do I need a deposit to start service? Possibly. Check [www.ouc.com](http://www.ouc.com) for more information.
- I want to install solar panels on my home or business. Does OUC offer any rebates? *We sure do! Just go to our website, [www.ouc.com](http://www.ouc.com).*

### Find FAQs and More Online

Whether you're wondering how to start service at a new location or find out if it's safe to put a pool in your

yard, you will find dozens of the most frequently asked questions at [www.ouc.com/FAQ](http://www.ouc.com/FAQ). You'll also discover other helpful information such as rebate offers and how-to videos. If you can't find what you're looking for there, just send us an email at [customerservice@ouc.com](mailto:customerservice@ouc.com).



## Energy Saving Travel Tips

If you have plans to go out of town anytime soon, now is a good time to add some energy and water saving tips to your travel checklist. Before you leave home, take a few minutes to minimize energy consumption and save on your utility bill while you're away:

- **Air Conditioner:** Turn it off or set your thermostat to 84 degrees. If you have a programmable thermostat, avoid coming home to an uncomfortably warm house by setting it to vacation mode to re-cool your home shortly before you return.



- **Refrigerator:** If you plan to be away for a short time, set your refrigerator thermostat to 38 degrees and 5 degrees for the freezer. For longer trips – typically 4 weeks or more – consider emptying and unplugging your fridge.



- **Water Heater:** Unless you have a tankless unit, set the temperature on your water heater as low as possible or even turn it off at the breaker panel while you're away.



- **Lights:** Turn off the lights in your home before you leave. For security purposes, you may consider leaving an indoor or outdoor light on while you're away. Or plug a couple of lights into a timer to turn the lights on and off for a predetermined length of time to make it appear as if the residence is occupied.



- **Electronics:** Turn off and unplug all electronics while you're away – even if you're not on vacation. Keep in mind that digital displays, instant-on features and remote controls consume energy even while not in use.





## Medical Alert Program

OUC offers a Medical Alert Program to customers whose electric service is medically essential. Customers requiring life-sustaining equipment, such as heart monitors, oxygen concentrators, feeding pumps, dialysis machines, etc. should call **407-957-7373**.

An OUC representative will provide details about the program and how you may qualify.



## Exhibition Features Largest Collection of African American Story Quilts, February 7 – May 3, 2015

The Orange County Regional History Center, an affiliate of the Smithsonian Institution, is hosting a special exhibition honoring 400 years of African American History through the visual medium of story quilts. *And Still We Rise: Race, Culture and Visual Conversations* is presented by The National Underground Railroad Freedom Center and curated by Carolyn Mazloomi, Ph.D.

*And Still We Rise* opens February 7 and runs through May 3, 2015. Visit [www.thehistorycenter.org](http://www.thehistorycenter.org) for more information.

**Quilt Title:** 1746\_1st Enslaved Poet

**Artist:** Peggie Hartwell, Summerville, South Carolina

**Materials:** Cotton fabric, cotton batting, cotton thread, nylon thread

**Techniques:** Hand appliqué, machine appliqué, machine embroidery, machine quilting (47.5 x 48 in.)



ORANGE COUNTY REGIONAL  
**HISTORY CENTER**

# AND STILL WE RISE

RACE, CULTURE AND VISUAL CONVERSATIONS

MORE THAN 60 STORY QUILTS.  
400 YEARS OF HISTORY.



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