



CONNECTIONS

News and Information from OUC—The *Reliable One* | JANUARY 2022

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HAPPY NEW YEAR 2022



OUC TO BUILD STATE-OF-THE-ART OPERATIONS FACILITY IN ST. CLOUD

OUC — The *Reliable One* will soon break ground on a new innovative, sustainable facility in St. Cloud. The 300,000 square foot facility, to be built in phases, will mark OUC's continued commitment to Osceola County and its ever-growing community. In line with OUC's path toward net-zero carbon emissions by 2050, the project

will follow suit, utilizing green construction techniques, a floating solar array, electric vehicle charging stations and more. The facility will also include joint-use space to be occupied by City of St. Cloud government employees. When available, more information, including a ground-breaking date, will be posted to **OUC.com**.

CREATING A VALUABLE CONNECTION IN CENTRAL FLORIDA

For nearly a century, OUC has been a dynamic, innovative force in the community, ever evolving to meet customer needs. Our customers are at the core of everything we do.

That's why through innovation in infrastructure and technology, we're always working to connect you with solutions to meet your needs well into the future and providing you with safe,

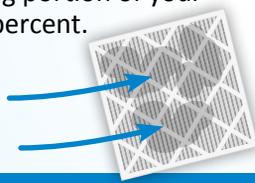
sustainable and reliable electric and water services. As your hometown utility, we promise to always keep your needs first. This means what you pay for our services is invested back into our community, as well as into innovative customer-focused solutions.

Learn more at **OUC.com/connected**.

COLD WEATHER ENERGY EFFICIENCY TIPS

Did you know winter electric bills can be 2-3 times higher than fall or springs bills? Check out these tips to warm up to savings during sweater season:

- ❄️ Keep your thermostat at 68 degrees. For each degree above 68, the heating portion of your bill can increase four to six percent.
- ❄️ Set the A/C fan to 'auto'.
- ❄️ Replace dirty A/C filters.
- ❄️ Install a programmable thermostat to adjust the temperature automatically.
- ❄️ Keep drapes and blinds open during the day to let in the sun's heat.
- ❄️ Set your ceiling fan to run clock-wise to force warmer air toward the floor.



Find more winter safety and efficiency tips at OUC.com/coldweather.

FREE IN-HOME ENERGY AUDITS

Take advantage of OUC's FREE In-Home Energy Conservation Audits to learn how efficient your home's energy use is, as well as where you can make improvements to lower your utility bills.



More at OUC.com/energyaudit.



KEEP AN EYE ON YOUR ENERGY CONSUMPTION

OUC's online Usage Dashboard helps track energy and water consumption so you can understand the days and times you use it the most. Making minor changes based on this information can lead to more informed usage decisions and ultimate savings.

To view your dashboard, log in to your myOUC account at OUC.com and click the blue "View Usage" button.

CUT UPGRADE COSTS WITH EFFICIENCY DELIVERED

OUC's **Efficiency Delivered** program provides up to \$2,500 of energy efficiency upgrades to your home, based on household income. A conservation specialist from OUC will determine which home improvements could save you the most money and then with your approval will arrange for a licensed contractor to perform the work. And the best part is you'll pay only for your share of the costs. Eligible improvements include:

- A/C tune-up
- Air filter replacement
- Attic insulation
- Attic pull down stair ladder cover
- Blower door testing
- Caulking and weather stripping
- Choice of thermostat replacement
- Duct leak repairs
- Evaporator coil cleaning
- Window film installation



Learn more at OUC.com/EfficiencyDelivered

Para ver esta edición de **OUConexión**, por favor vaya en línea a espanol.ouc.com.