



# CONNECTIONS

News and Information from OUC—The *Reliable One* | JANUARY 2022

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## CREATING A VALUABLE CONNECTION IN CENTRAL FLORIDA

For nearly a century, OUC – The *Reliable One* has been a dynamic, innovative force in the community, ever evolving to meet customer needs. Our customers are at the core of everything we do.

That’s why through innovation in infrastructure and technology, we’re always working to connect you with solutions to meet your needs well

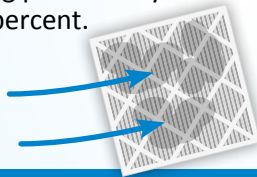
into the future and providing you with safe, sustainable and reliable electric and water services. As your hometown utility, we promise to always keep your needs first. This means what you pay for our services is invested back into our community, as well as into innovative customer-focused solutions.

Learn more at [OUC.com/connected](https://www.ouc.com/connected).

## COLD WEATHER ENERGY EFFICIENCY TIPS

*Did you know winter electric bills can be 2-3 times higher than fall or springs bills? Check out these tips to warm up to savings during sweater season:*

- ❄️ Keep your thermostat at 68 degrees. For each degree above 68, the heating portion of your bill can increase four to six percent.
- ❄️ Set the A/C fan to ‘auto’.
- ❄️ Replace dirty A/C filters.
- ❄️ Install a programmable thermostat to adjust the temperature automatically.
- ❄️ Keep drapes and blinds open during the day to let in the sun’s heat.
- ❄️ Set your ceiling fan to run clock-wise to force warmer air toward the floor.



Find more winter safety and efficiency tips at [OUC.com/coldweather](https://www.ouc.com/coldweather).

## 2022 WATER CONSERVATION CALENDAR

As part of our annual Water Color Project, Orange County Public Schools fourth and fifth graders created artwork for the 2022 Water Conservation calendar. Grab your FREE calendar at OUC’s Reliable Plaza, 100 W. Anderson St.



# CUT UPGRADE COSTS WITH EFFICIENCY DELIVERED

OUC's Efficiency Delivered program provides up to \$2,500 of energy efficiency upgrades to your home, based on household income. A conservation specialist from OUC will determine which home improvements could save you the most money and then with your approval will arrange for a licensed contractor to perform the work. And the best part is you'll pay only for your share of the costs. Eligible improvements include:



- A/C tune-up
- Air filter replacement
- Attic insulation
- Attic pull down stair ladder cover
- Caulking and weather stripping
- Choice of thermostat replacement
- Duct leak repairs
- Evaporator coil cleaning
- Hot water pipe & A/C refrigerant line insulation
- Toilet replacement
- Water flow restrictors
- WaterSense labeled irrigation controller
- Window film installation



Learn more at [OUC.com/EfficiencyDelivered](http://OUC.com/EfficiencyDelivered)

## 2020 WATER QUALITY REPORT

Learn more about H<sub>2</sub>OUC via the 2020 OUC Water Quality Report at [OUC.com/wqr2020](http://OUC.com/wqr2020). The report contains important information about the source and quality of your drinking water. To request a printed copy of the 2020 Water Quality Report, call 407-423-9018 or visit [OUC.com/wqrrequest](http://OUC.com/wqrrequest).

*Para conocer más en español sobre el Reporte Anual de Calidad de Agua 2020, llámanos al 407-423-9018.*



## FREE IN-HOME ENERGY/WATER AUDITS

Take advantage of OUC's FREE In-Home Energy/Water Conservation Audits to learn how efficient your home's energy and water use is, as well as where you can make improvements to lower your utility bills.

More at [OUC.com/energyaudit](http://OUC.com/energyaudit).

## OUC HELPS READY PROGRAM GRADS FOR WORK

As part of OUC's continued commitment to our community, 11 young men graduated from the inaugural class of the OUC-sponsored Vocational Training Partnership in Fall 2021. All were offered full-time, pre-apprenticeships in such trade fields as construction, carpentry, plumbing, electrical and building maintenance, with each earning more than \$30,000 a year, plus benefits.

OUC helped fund the pre-apprenticeship initiative as part of an ongoing investment in its Empowerment 4 the Future Zone, a disadvantaged area encompassing the 32805 ZIP code. Headed



by utility employees, the Empowerment Zone Taskforce seeks to help revitalize the community by leveraging OUC's resources and partnerships to enhance educational opportunities, health and wellness programs, jobs training and sustainable housing. Read more at [OUCblog.com](http://OUCblog.com).

Para ver esta edición de **OUConexión**, por favor vaya en línea a [espanol.ouc.com](http://espanol.ouc.com).



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