



CONNECTIONS

News and Information from OUC—The Reliable One | JANUARY 2017

INSIDE

New Look To Your Bill
 Harness The Power
 of Florida Sunshine
 Energy Conservation
 United Arts For All Day
 Tax Refund You Deserve

COMING SOON!

A New Look To Your Utility Bill

Soon, OUC will release an all-new bill design. Your new bill will be sleeker and offer a more in-depth view of your electric usage, giving you better control. You'll get more details including exact usage breakdowns and easy-to-read charts with month-to-month comparisons. You'll even see your average daily

usage and receive special messaging tailored just to you! We're confident that, when combined with our energy efficiency tips, this new bill design will help you become an even wiser energy consumer leading to a more sustainable life for you and your family. For more information, visit www.ouc.com/mynewbill.

COMING SOON!

Bill 1 (Left): Billing Statement for John Doe, 10/20/15, Page 2 of 2. Includes 'Electric Usage in kWh' chart and 'Meter Data' table.

METER #:	1AB12345
CURRENT:	11,500 on 10/08/15
PREVIOUS:	10,000 on 09/08/15
TOTAL USAGE:	1,500 kWh
DAYS OF SERVICE:	30

Bill 2 (Middle): Billing Statement for John Doe, 10/20/15, Page 1 of 2. Includes 'BILL SUMMARY' and 'CURRENT CHARGES'.

BILL SUMMARY:

OPENING BALANCE	\$285.85	-	PAYMENTS	\$285.85	=	BALANCE FORWARD	\$0.00	+	CURRENT CHARGES	\$231.47	=	TOTAL AMOUNT DUE	\$231.47
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CURRENT CHARGES:

- OUC Electric Service: \$173.15
 - Meter #: 1AB12345 - Service Charge: \$173.15
 - Residential Electric: \$8.00
 - 1000 kWh @ \$0.06418 (Non-Fuel): 64.18
 - Next 500 kWh @ \$0.07418 (Non-Fuel): 37.09
 - 1000 kWh @ \$0.03725 (Fuel): 37.25
 - Next 500 kWh @ \$0.04725 (Fuel): 26.63
- City of St. Cloud Charges: \$53.80
 - Municipal Taxes: \$17.26
 - St. Cloud Solid Waste: 19.28
- State of Florida Charges: \$4.52
 - Gross Receipts Tax: \$4.52

Bill 3 (Bottom): Partial view of a bill showing 'MAKE CHECK PAYABLE TO Orlando Utilities Commission' and 'PLEASE PAY THIS AMOUNT'.

Customer Service:

- Online: www.ouc.com
- Telephone: 407-957-7373
- Payments: PO Box 31329, Tampa FL 33631-3329

Message Center: YOUR CONSUMPTION CHARTS ARE NOW ON A FOLLOWING PAGE!

Harnessing The Power of Florida Sunshine

OUC is making solar more accessible and affordable in Central Florida by building a mix of community and large, utility-scale solar projects. We're more than doubling our solar capacity this year with a new 12-megawatt solar farm that will sit atop a closed landfill at our Stanton Energy Center. Our new Solar Aggregation program will also make it easier for homeowners to put solar photovoltaic (PV) panels on

their rooftops. Our buying power allows us to purchase solar panels in bulk to achieve economies of scale, making solar more affordable for our customers than ever before. To get on the list for these new programs, go to your **myOUC** online profile and click on **"Ways to Save"** in the left navigation menu.

For more information on OUC solar, visit ouc.com/solar.



Energy Conservation: *Did You Know?*



Did you know that even when your appliances are powered off, many still consume electricity? We call this **"vampire power,"** and electronics such as computers, TVs and cable/

satellite boxes are the biggest culprits. So, consider unplugging these devices when they're not in use, or plug them into a power strip so you can turn them off with the flick of a switch.

United Arts Presents – Arts For All Day

Fully immerse yourself in a variety of arts and cultural experiences available to us in Central Florida, where you'll have the opportunity to see more than 60 local artists and organizations in action...all in one location.

United Arts is presenting **Arts for ALL Day** on February 4, 2017 at Loch Haven Cultural Park in Orlando. Space is limited and registration is required, so visit www.ArtsForAllDay.com today to get your **FREE** entry wristband.

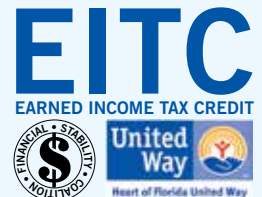
ARTS FOR ALL DAY
ART UNRESTRICTED.

Get the Tax Refund You Deserve – for FREE!

This year, many Central Floridians can qualify for a tax credit of \$6,269 through the Earned Income Tax Credit (EITC). It's easy to claim and if you worked a single day last year, you may qualify. If you have not claimed the EITC during the past three years, you could receive a tax refund of more than \$20,000.

Heart of Florida United Way partners with the Volunteer Income Tax Assistance (VITA) program to offer free tax preparation.

For more about EITC or to find the nearest VITA site, call **2-1-1**, visit HFUW.org or text "MyMoney" to **898-211**. To file your own taxes online for free, go to MyFreeTaxes.com.



Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



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