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News and Information from OUC—The Reliable One | JANUARY 2017

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COMING SOON!

A New Look To Your Utility Bill

Soon, OUC will release an all-new bill design. Your new bill will be sleeker and offer a more in-depth view of your electric and water usage, giving you better control. You'll get more details including exact usage breakdowns and easy-to-read charts with month-to-month comparisons. You'll even see your average daily usage and receive special messaging tailored just to you!

We're confident that, when combined with our energy and water efficiency tips, this new bill design will help you become an even wiser energy and water consumer leading to a more sustainable life for you and your family. For more information, visit www.ouc.com/mynewbill.

COMING SOON!

Electric Usage in kWh

Month	Usage (kWh)
Jan	1500
Feb	1800
Mar	2000
Apr	2200
May	2500
Jun	2800
Jul	3000
Aug	3200
Sep	3500
Oct	3800
Nov	4000
Dec	4200
Current	4500

Water Usage in KGAL

Month	Usage (KGAL)
Jan	3.0
Feb	3.5
Mar	4.0
Apr	4.5
May	5.0
Jun	5.5
Jul	6.0
Aug	6.5
Sep	7.0
Oct	7.5
Nov	8.0
Dec	8.5
Current	9.0

OCU Electric Service \$173.15

- Residential Electric
- 1000 kWh @ \$0.06418 (Non-Fuel) \$ 8.00
- Next 500 kWh @ \$0.07418 (Non-Fuel) 37.09
- 1000 kWh @ \$0.03725 (Fuel) 37.25
- Next 500 kWh @ \$0.04725 (Fuel) 26.63

OCU Water Service \$9.40

- Meter #: 12345678 - Service Charge 5/8" \$ 7.50
- Residential Water
- 3 KGAL @ \$0.634 1.90

City of Orlando Charges \$105.81

- Municipal Taxes \$ 17.26
- Orlando Wastewater 69.27
- Orlando Solid Waste 19.28

State of Florida Charges \$4.52

- Gross Receipts Tax \$ 4.52

Billing Statement for John Doe

BILL DATE: 10/20/15
 ACCOUNT NUMBER: 0456789012
 SERVICE ADDRESS: 123 MAIN STREET
 PIN#: 5432100001

BILL SUMMARY

OPENING BALANCE: \$285.85
 PAYMENTS: \$285.85
 BALANCE FORWARD: \$0.00
 CURRENT CHARGES: \$292.88
 TOTAL AMOUNT DUE: \$292.88

CUSTOMER SERVICE

- Online: www.ouc.com
- Telephone: 407-423-9018
- Payments: PO Box 31329, Tampa FL 33631-3329

MESSAGE CENTER

YOUR CONSUMPTION CHARTS ARE NOW ON A FOLLOWING PAGE!

DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT

MAKE CHECK PAYABLE TO
 Orlando Utilities Commission
 PO Box 31329
 Tampa, FL 33631-3329

ACCOUNT NUMBER: 0456789012

DUE DATE: 11/07/15

PLEASE PAY THIS AMOUNT \$292.88

Pay by the due date to avoid a 1.5% late charge.

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Harnessing The Power of Florida Sunshine

OUC is making solar more accessible and affordable in Central Florida by building a mix of community and large, utility-scale solar projects. We're more than doubling our solar capacity this year with a new 12-megawatt solar farm that will sit atop a closed landfill at our Stanton Energy Center. Our new Solar Aggregation program will also make it easier for homeowners to put solar photovoltaic (PV) panels on

their rooftops. Our buying power allows us to purchase solar panels in bulk to achieve economies of scale, making solar more affordable for our customers than ever before. To get on the list for these new programs, go to your **myOUC** online profile and click on **"Ways to Save"** in the left navigation menu.

For more information on OUC solar, visit ouc.com/solar.



Energy Conservation: *Did You Know?*



Did you know that even when your appliances are powered off, many still consume electricity? We call this **"vampire power,"** and electronics such as computers, TVs and cable/

satellite boxes are the biggest culprits. So, consider unplugging these devices when they're not in use, or plug them into a power strip so you can turn them off with the flick of a switch.

United Arts Presents – Arts For All Day

Fully immerse yourself in a variety of arts and cultural experiences available to us in Central Florida, where you'll have the opportunity to see more than 60 local artists and organizations in action...all in one location.

United Arts is presenting **Arts for ALL Day** on February 4, 2017 at Loch Haven Cultural Park in Orlando. Space is limited and registration is required, so visit www.ArtsForAllDay.com today to get your **FREE** entry wristband.

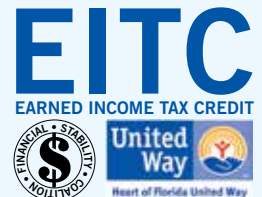
ARTS FOR ALL DAY
ART UNRESTRICTED.

Get the Tax Refund You Deserve – for FREE!

This year, many Central Floridians can qualify for a tax credit of \$6,269 through the Earned Income Tax Credit (EITC). It's easy to claim and if you worked a single day last year, you may qualify. If you have not claimed the EITC during the past three years, you could receive a tax refund of more than \$20,000.

Heart of Florida United Way partners with the Volunteer Income Tax Assistance (VITA) program to offer free tax preparation.

For more about EITC or to find the nearest VITA site, call **2-1-1**, visit HFUW.org or text "MyMoney" to **898-211**. To file your own taxes online for free, go to MyFreeTaxes.com.



Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



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