

**MINUTES
ORLANDO UTILITIES COMMISSION
October 12, 2021
2:00 P.M.**

Present:

COMMISSIONERS:

Britta Gross, President
Larry Mills, First Vice President
Gregory D. Lee, Second Vice President
Cesar E. Calvet, Immediate Past President
Buddy Dyer, Mayor

Clint Bullock, General Manager & Chief Executive Officer
Jan Aspuru, Chief Operating Officer
Mindy Brenay, Chief Financial Officer
W. Christopher Browder, Chief Legal Officer
Linda Ferrone, Chief Customer & Marketing Officer
Latisha Thompson, Chief Employee Experience Officer
Manju Palakkat, Chief Transformation & Technology Officer
LeMoyne Adams, Luz Aviles, Wade Gillingham, Jenise Osani, & Ken Zambito,
Vice Presidents
Nanci Schwartz, Recording Secretary

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The October 12, 2021 Commission Meeting was held in person and virtually via WebEx.

President Gross asked Pete Westlake to provide the moment of reflection.

President Gross asked Aaron Fagen to lead the Pledge of Allegiance to the Flag.

The Commission Meeting was called to order at 2:06 P.M.

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On a motion by Commissioner Calvet, seconded by Commissioner Mills and unanimously carried, the reading of the minutes of the August 10, 2021 Commission Meeting was waived and the minutes were approved.

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Latisha Thompson stated that from October 3 through October 9, OUC joined thousands of public power utilities across the nation in celebrating Public Power Week. This initiative is led by the American Public Power Association. Public Power Week, now in its 35th year, is an opportunity to celebrate the strength of public power and remind citizens that their hometown utility helps build and maintain a strong community. Throughout the week, OUC featured some employees on social media and other internal communication channels. President Gross and Clint Bullock will also be featured in an upcoming edition of FMEA's Relay Magazine, highlighting the importance of the public power governance structure and the roles we serve in our community. OUC also took the opportunity to educate customers about the importance of public power. Ms. Thompson thanked the 1,200 employees that work diligently to ensure that customers and community are served reliably, as well as OUC customers who have trusted OUC as their hometown utility for nearly a century.

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Linda Ferrone stated that OUC is in the midst of Customer Service Appreciation Week, an international recognition of the importance of quality customer service and the people who provide it. Customers are one of the three strategic pillars at OUC, and it's imperative to remain mindful of the customer experience. The Customer Service team works hard to ensure all customers receive the best possible experience. The team was especially pivotal during the pandemic, working tirelessly to ensure customers were able to take advantage of the array of programs OUC offered to help keep their lights on and water flowing. This year's celebration is centered on the theme "The Power of Service." In addition to themes and activities during the week, the team is also focusing on relationships through activities like Positive Affirmations and "Caught in the Act," a peer-to-peer recognition opportunity. Ms. Ferrone shared a video that included pre-COVID coverage of the celebration.

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Jenise Osani stated that this year, Ronald McDonald House Charities of Central Florida (RMHCCF) is celebrating 25 years of providing hope to families with children in medical crisis in the community. Since 2002, OUC has been a long-term partner of this impactful organization. As a part of the partnership, OUC is sponsoring room #1 at all three Ronald McDonald Houses. In addition, OUC has been an active partner in Ronald McDonald House's RIDE5K, formerly known as Ride 4 Ronald, which now includes a 5K walk or run. On October 10, 2021 OUC employees and family members took to the streets of Lake Nona to cycle, walk, or run for the 12th annual RIDE5K benefiting the RMHCCF. Team OUC placed 2nd in the "Top Teams" category raising a total of \$6,692.74. Ms. Osani presented a video about the RIDE5K event.

Ms. Osani invited Lou Ann DeVoogd, President and CEO of RMHCCF, to speak about the partnership.

Ms. DeVoogd thanked OUC for the partnership over the years, including underwriting the #1 bedroom at all three of the homes. She thanked Mr. Bullock and Ms. Osani for their service on the RMHCCF Board. She noted the importance of serving families at the homes.

Clint Bullock detailed his time working with Ms. DeVoogd while serving as a member on the Ronald McDonald board for 10 years, including helping open "The House That Love Built" in Lake Nona for families whose children receive treatment at Nemours Children's Hospital. Mr. Bullock announced that Ms. DeVoogd will retire at the end of the year after 25 years of service. Mr. Bullock recognized Ms. DeVoogd's contributions and commitment to the community and partnership, and presented her with a token of appreciation.

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Mr. Bullock asked Ken Zambito to provide a presentation on Affirmative Item A-10 regarding the Convention Center Transformer Unit Additions Project. Mr. Zambito summarized Universal Orlando's Epic Universe project and OUC's involvement, including an overview of the water main relocation, water main connection, chilled water expansion, transmission upgrade, and substation transformer additions. The transformer unit addition project is one of five Epic Universe projects OUC is undertaking and was approved on November 12, 2019. Due to COVID-19, Universal paused the development of Epic Universe for a period of one year, resulting in adjustments to the project which include commodity price increases and additional engineering costs due to delays and scope expansion.

Commissioner Mills asked why approval is being requested now if prices could increase before the transformers are paid for in November 2022. Mr. Zambito responded that staff felt full transparency was needed in light of anticipating future spend. A discussion ensued regarding whether approval can be granted without a cap in spending. Mr. Bullock inquired if there was a contingency included in the amount, and Mr. Zambito responded that there is a contingency in the total project cost, but not the individual transformers.

President Gross acknowledged that increasing prices and long lead times will be recurrent going forward with different projects.

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Mr. Bullock asked Mindy Brenay and Vince Preston to provide a presentation on Affirmative Item A-16 regarding the St. Cloud Operations & Maintenance Facility Project. Ms. Brenay provided background information for this project including the land acquired and the key qualified suppliers assisting OUC to develop the project. Ms. Brenay also displayed a map of OUC's service territory and location of the new facility, located off Narcoossee Road and US 192.

Mr. Preston presented the facility's sustainable design features, water conservation, and enhanced physical and cyber safeguards, including the flexible emergency resources facilities. He detailed how the new facility will contribute to OUC's value of "Make Safety First." He also shared how the project was being developed in segments to support community and economic growth. Mr. Preston recapped the key parameters of the Interlocal Agreement with the City of St. Cloud, including the agreement term through 2042. Mr. Preston thanked Terry Torrens, members of the Sustainability and Emerging Technology teams, Gary Baynon of ACRO Service Corporation, Dan Kirby of Jacobs Engineering Group, Inc., and Ajax Building Corporation led by Jeremy Cox and Cranston Harris for their work on the project.

President Gross asked if the outdoor exercise facilities will be accessible to the public. Mr. Preston confirmed that public access is the ultimate goal with the appropriate level of physical security measures to safeguard OUC employees and assets.

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Mr. Bullock asked Ms. Brenay to provide a presentation on Affirmative Item A-20 regarding the Procurement Automation Project. Ms. Brenay provided background information on the evolution of the strategic sourcing continuous improvement initiative, including actions that have been completed and continued leveraging of the governance structure, which provides for cross-functional steering and executive committees that include representation from Procurement, Legal, Strategic Planning, and other key stakeholder business units.

Ms. Brenay discussed the benefits of technology advancement beyond those previously achieved through the continuous improvement initiative, including enhanced compliance and transparency. Ms. Brenay also shared the supplier selection process, which included proof of concept testing. Ms. Brenay thanked Gina Johnson, Laurie Eisele, Amy Rossi, and the strategic sourcing, IT, and Legal teams for their work on the project.

President Gross asked if this project concludes all of the currently identified Procurement initiatives. Ms. Brenay responded affirmatively.

Commissioner Mills asked if this project would reverse the trend of purchase orders increasing. Ms. Brenay responded affirmatively.

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President Gross presented the Affirmative Items for approval. On a motion by Mayor Dyer and seconded by Commissioner Mills, Affirmative Items A-1 through A-26 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in June and July 2021 in the aggregate amount \$43,000,477.33 as follows:

NATURAL GAS PURCHASES:

June 2021	Clarke-Mobil Counties	\$ 415,500.00
June 2021	ConocoPhillips	\$ 435,760.70
June 2021	EDF Trading	\$5,402,015.35
June 2021	Koch Energy	\$ 995,086.05
June 2021	Mansfield Power & Gas LLC	\$ 439,688.95
June 2021	Municipal Gas Authority of Georgia	\$ 881,820.00
June 2021	Tenaska Marketing Ventures	\$2,361,939.67
June 2021	Texla Energy Management	\$ 943,382.54
July 2021	Clarke-Mobil Counties	\$ 533,200.00
July 2021	ConocoPhillips	\$ 170,010.00
July 2021	EDF Trading	\$6,013,824.82
July 2021	Koch Energy	\$1,249,269.43
July 2021	Mansfield Power & Gas LLC	\$ 191,884.71
July 2021	Municipal Gas Authority of Georgia	\$1,135,530.00
July 2021	Tenaska Marketing Ventures	\$5,986,802.63
July 2021	Texla Energy Management	\$1,431,577.62

COAL PURCHASES:

June 2021	Crimson Coal Corporation	\$3,665,153.23
June 2021	Foresight Coal Sales, LLC	\$2,018,055.01
July 2021	Crimson Coal Corporation	\$6,200,916.38
July 2021	Foresight Coal Sales, LLC	\$2,529,060.24

2. Approval of Change Request No. 2 to the Capital Expenditure Estimate in the amount of \$24,235,000 for Stanton Energy Center Wastewater Treatment Alternatives Project – Phase 2 of 2, increasing the total project cost to \$24,930,944. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Worley Group, Inc. in the amount of \$4,289,000 to provide engineering design services, construction management, and system integration support for the project, increasing the total Purchase Order amount to \$4,491,366;
3. Approval of RFP #4681 – Contract award to Austin Maintenance & Construction, Inc., the lowest, most responsive, and responsible supplier, to provide supplemental labor services in the amount of \$38,015,346.50;
4. Approval of a Capital Expenditure Estimate for the Cyber Security Control System Upgrade Project in the amount of \$1,321,010. Approval of a sole source Purchase Order to a pre-qualified cyber

- security supplier to provide hardware, engineering, and onsite system integration support for the Cyber Security Control System Upgrade Project in the amount of \$1,081,047;
5. Approval of the Electric Distribution Construction Estimate for the installation of the underground electric distribution system to serve the Sky Lakes Subdivision – Phase 1 in the amount of \$773,256.09, with a customer contribution in the amount of \$7,833;
 6. Approval of Change Request No. 1 to the Electric Distribution Construction Estimate in the amount of \$643,948.58 for the installation of a new underground manhole duct-line system for the Annie Street Electrical Infrastructure Project, increasing the total project cost to \$749,621.66;
 7. Authorization for the General Manager & CEO to execute the Joint Participation Agreement with the City of Orlando for the Sligh Boulevard and Columbia Street Water and Electric Distribution Improvements Project. Approval of Change Request No. 1 to the Water Distribution Construction Estimate in the amount of \$2,988,038.93 for additional design services, construction services, inspection and administration necessary to complete the Sligh Boulevard and Columbia Street Improvements Project, increasing the total project cost to the aggregate amount of \$3,086,574.93. Approval of Change Request No. 1 to the Electric Distribution Construction Estimate in the amount of \$2,933,770.59 for additional design services, construction services, material acquisition, inspection and administration services, increasing the total project cost to \$3,043,970.59. Approval of an OUC initiated scope change and conforming Change Order No. 1 to the City of Orlando in the amount of \$4,847,312.55 to provide final engineering, construction, and administration services for the Sligh Boulevard and Columbia Street Water and Electric Distribution Improvements Project, increasing the total Purchase Order aggregate amount to \$4,931,212.55. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Power Engineers, Inc. in the amount of \$130,900 for final design services for the Sligh Boulevard and Columbia Street Improvements Project, increasing the total Purchase Order amount to \$225,900;
 8. Approval of a Purchase Order to CPH, Inc. to provide permitting services for Electric and Water Distribution in the amount of \$1,529,874.14;
 9. Approval of RFP #5038 – Contract award to USIC Locating Services, LLC, the most responsive and responsible supplier, to provide

underground facilities line locating services in the amount of \$3,300,000;

10. Approval of Change Request No. 2 to the Substation Capital Expenditure Estimate in the amount of \$1,018,250 for engineering, procurement and construction support necessary to complete the Convention Center Transformer Unit Additions Project, increasing the total project cost to \$16,268,250. Approval of additional funding in the amount of \$420,000 with conforming Change Order No. 2 to Black & Veatch to provide design engineering and construction management services, increasing the total Purchase Order amount to \$2,045,000. Approval of additional funding in the amount of \$298,250 with conforming Change Order No. 1 to SPX Transformer Solutions, Inc. for two power transformers, increasing the total Purchase Order amount to \$2,248,250;
11. Approval of a Capital Expenditure Estimate for the Enterprise Data Storage Capacity Expansion Project, which includes hardware and implementation services in the amount of \$615,760.35. Approval of a Purchase Order to AHEAD, Inc. for the Storage Area Network capacity, maintenance and support in the amount of \$768,568.29;
12. Approval of Change Request No. 1 to the Capital Expenditure Estimate for the Microsoft Structured Query Language Server Database Upgrade Project in the amount of \$362,525.60, which includes internal and external labor, and hardware, increasing the total project cost to \$544,325.94. Approval of an OUC initiated scope change and conforming Change Order No. 1 to SHI International Corp in the amount of \$148,540.58 for 11 additional Microsoft Structured Query Language Server database licenses, increasing the total Purchase Order amount to \$241,049.60;
13. Approval of Change Request No, 1 to the Capital Expenditure Estimate for the Windows Server Upgrade Project in the amount of \$574,905.32, which includes hardware, software, and implementation services, increasing the total project cost to \$644,422.32. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Presidio Networked Solutions, Inc. in the amount of \$98,724.37 for blade servers, software, maintenance and support, and implementation services, increasing the total Purchase Order amount to \$157,355.09;
14. Approval of RFP #4978 – Contract award to AT&T Corp., the lowest, most responsive, and responsible supplier, for telecommunications Session Initiated Protocol services in the amount of \$586,080;

15. Approval of a Capital Expenditure Estimate for the Database Re-Platform for Oracle Utilities Applications in the amount of \$1,845,281.89. Approval of a sole source Purchase Order to Oracle America, Inc. for professional services in the amount of \$1,398,544.65;
16. Approval of Change Request No. 5 to the Capital Expenditure Estimate in the amount of \$52,520,286 for Phase 3 of the St. Cloud Operations & Maintenance Facility Project, increasing the total project cost to \$63,642,994. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Ajax Building Corporation in the amount of \$52,520,286 to continue providing guaranteed maximum price Construction Manager at Risk construction services required for Phase 3 of the St. Cloud Operations and Maintenance Facility Project, increasing the total Purchase Order amount to \$55,820,286;
17. Approval of a sole source Purchase Order to Genuine Parts Company for turnkey parts and operation in the amount of \$6,500,000;
18. Approval of a sole source Purchase Order to Cubix, Inc. to provide carpet, flooring, and upholstery services in the amount of \$710,000;
19. Approval of an OUC initiated scope change and conforming Change Order No. 2 to the City of St. Cloud in the amount of \$310,000 to provide fleet vehicle and equipment fuel, increasing the total Purchase Order amount to \$400,000;
20. Approval of a Capital Expenditure Estimate for the Procurement Automation Project in the amount of \$1,141,467. Approval of RFP #4815 – Contract award to Zycus, Inc., the most responsive and responsible supplier, for implementation, training, licensing and maintenance support in the amount of \$984,275;
21. Approval of a Purchase Order to Aetna Life Insurance Company for a total estimated medical program cost of \$34,496,222, effective January 1, 2022;
22. Approval of additional funding in the amount of \$75,000 with conforming Change Order No. 3 to AdventHealth Centra Care to continue providing biometric health services, increasing the total Purchase Order amount to \$170,000;
23. Approval of an OUC initiated scope change and conforming Change Order No. 2 to the Electrification Coalition Foundation in the amount of \$60,000 for OUC's portion to continue funding the Electrification Coordinator salary, increasing the total Purchase Order amount to \$157,025;

24. Approval of a sole source Purchase Order to the Central Florida Regional Housing Trust for energy and water conservation, efficiency measures, and sustainability upgrades in the amount of \$150,000;
25. Approval of a Purchase Order to de la Parte & Gilbert, P.A. to provide legal services for water resource and Consumptive Use Permit issues in the amount of \$175,000. Approval of a Purchase Order to Gray Robinson, P.A. to provide legal services for litigation matters, condemnation actions, and Other Post-Employment Benefit and Pension Plan updates in the amount \$300,000. Approval of a Purchase Order to Gardner, Bist, Bowden, Bush, Dee, LaVia & Wright, P.A to provide legal services for Public Service Commission matters in the amount of \$300,000; and
26. Authorization for the General Manager and CEO to execute (a) the Amended and Restated Railroad Reimbursement Agreement, Grade Separation, and Right of Way Utilization Agreement, (b) the Air Rights Easement, (c) the Pier Foundation Easement, (d) the Fill Slope Easement, (e) the Wall Easement, (f) the Grant of Signage, Utility, and Vegetation License, (g) the Grant of Temporary Construction Access License, (h) the Grant of Temporary Construction License, (i) the Temporary Railroad Crossing License, and (j) the Grant of Permanent Access License.

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Commissioner Mills stated that the Finance Committee (Committee) conducted its regular meeting on October 4, 2021, in person and virtually via WebEx.

The Committee reviewed the Energy Risk Management Portfolio, Debt & Investment Compliance Portfolio, and Investment Broker status reports for the period ending August 31, 2021.

The Committee reviewed management's recommendation to add Amerivet Securities, a minority and US military veteran-owned firm, to its list of qualified investment broker/dealers. The Committee unanimously approved the recommendation.

The Committee also reviewed management's recommendation to extend, for a five-year term, its \$200 million Standby Bond Purchase Agreement (SBPA) with TD Bank scheduled to expire on April 4, 2022, for the Series 2008 Variable Rate Demand Bonds at an annual rate of 22 bps. The proposed extension delivers cost savings from both, the avoided remarketing costs and lower than market credit financing rates. The Committee recommends approval of the five-year extension of Series 2008 SBPA with TD Bank.

The Committee also reviewed the results of management's evaluation of securing pension obligation bond and the recommendation to forgo pursuing this financing option at this time based on the current pension plan funding level.

The Committee also reviewed the updated Fiscal Year 2021-2026 Capital Plan, a preview of the Pricing Public Workshop scheduled for November 9, 2021, and an overview of rising costs as a result of increasing supply chain constraints.

On a motion by Commissioner Calvet and seconded by Commissioner Lee, PRES-1a was approved as follows:

PRES-1a Approval of an extension of the Series 2008 Standby Bond Purchase Agreement with TD Bank, N.A. for a five-year period.

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Ms. Brenay stated that her team is working diligently to close the fiscal year financials. She provided an update on fuel commodity price volatility and supply chain constraints. Ms. Brenay stated that there has been a steep rise in natural gas costs over a short period of time caused by weather events, exports, increasing demand, and a national five-year low of gas reserves. While OUC hedges a portion of the portfolio for natural gas, there are boundaries within the hedging program based on a policy. More discussion will ensue at the November Pricing Workshop.

Ms. Brenay stated that OUC has been affected by supply chain constraints, including the recent challenges associated with the supply of liquid oxygen. Beyond the impact to materials and supplier, Ms. Brenay noted that the labor market has also been affected, causing delivery delays for goods and materials. Ms. Brenay noted that capital estimates and change orders may need to be brought forward to the Commission in the future as a result of these issues. OUC will continue performing due diligence, asking our suppliers the right questions and challenging them where appropriate without negatively impacting operations.

President Gross asked how OUC is reacting to the rising materials and supply costs. Ms. Brenay stated that OUC has been proactive in its alliance partnership with Wesco including advance ordering and diversifying its supplier resources related to single phase pad mounted transformers. OUC is also taking steps to protect customers and the delivery of services in the service territory by reaching out through mutual aid, partnerships with the public power industry, and other alliance agreements.

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Michael Cohen, an OUC customer, spoke about the importance of rooftop solar.

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Mr. Bullock stated that National Drive Electric Week was celebrated on September 25 through October 3. He stated that transportation is the leading sector of greenhouse gases and accounts for 29 percent of carbon emissions. Electrification plays a huge role in OUC's journey to meeting the 2050 net zero carbon emissions goals, and OUC has committed \$45 million toward innovative electrification programs by 2030.

On September 25, OUC co-sponsored the National Drive Electric Week Florida event in downtown Orlando. Other sponsors included Drive Electric Florida and the City of Orlando. The event was presented by Plug In America, Electric Auto Association, Sierra Club, and EV Hybrid Noire. Staged at the ACE Café, the event featured 63 EVs representing 20 different models, plus e-bikes and electric motorcycles. More than 200 people attended, with more than 100 participating in electric vehicle (EV) ride and drives. Marketing and New Products team members helped plan and promote the event, and shared information regarding the Robinson Street EV charging hub.

Mr. Bullock noted that for the past year, eight LYNX e-buses have saved 101 tons of CO₂ emissions compared to diesel-powered predecessors. He quoted Mayor Dyer at last year's e-bus unveiling that electric battery buses will help "transform Orlando into one of the cleanest cities in the nation." This spring, through a partnership with the City of Orlando, OUC installed its 300th charging station in the service territory. In 2025, OUC expects to see an adoption rate of 35 percent, which equates to 10,000 EVs on Central Florida roads. With OUC's programs, however, it is anticipated that the number may accelerate to 40,000 EVs.

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Mr. Bullock asked Ms. Ferrone to provide a presentation on Orlando Innovation Week. Ms. Ferrone stated that Innovation Week is taking place from October 9 through October 15. During this week, innovation and art collide, allowing for unforgettable experiences to bring together entrepreneurs, innovators, artists, and tech enthusiasts, to teach them about Orlando's innovation ecosystem. This celebration of Orlando's tech industry includes networking receptions, the Synapse Orlando conference, and closes with IMMERSE. She quoted Mayor Dyer, who announced the event in July, stating "Orlando is home to some of the world's leading advanced technology companies and it is the perfect place to bring the region together and showcase new innovations."

OUC's involvement in the event starts with Synapse Orlando, which is an annual gathering for companies, entrepreneurs, and investors to curate inspiration and celebrate innovation in Orlando with more than 1,000 participants expected to attend. Synapse will be held at the Dr. Phillips Center for the Performing Arts. OUC is hosting and participating in a panel discussion featuring Pete Westlake,

Manager of New Products, to share insights into the electrification infrastructure, charging technologies, and electrification trends in the Southeast.

OUC is also a partner for IMMERSE 2021, which is a free, two-day event organized by the Creative City Project and features more than 10 blocks in Downtown Orlando with hundreds of artists and live performances. OUC, in partnership with Creative City, designed a LED-light installation named "OUC Lights" that is on display at City Hall.

Ms. Ferrone also announced the launch of OUC's official Instagram account at @OUCReliableOne. This new account will expand the communication and marketing efforts in the digital landscape, and IMMERSE is the perfect opportunity to launch, as the OUC Lights display is a beautiful backdrop for the creative selfies that attendees love to post from the event.

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Mr. Bullock stated that OUC received confirmation from its liquid oxygen (LOX) supplier that standard supply of LOX has resumed. He thanked Mayor Dyer for his support during this shortage period, specifically with his suggestion of holding a press conference to garner community attention. He asked Jan Aspuru to further discuss OUC's efforts during the LOX shortage.

Mr. Aspuru stated that on August 20, OUC and the City of Orlando called on the public to limit irrigation and postpone nonessential water use such as washing cars and pressure washing, and departments across the Commission made water conservation a top priority as well. The urgency to reduce demand stemmed from an unexpected need for LOX by healthcare systems that are using it in the respiratory treatment of COVID-19 patients. OUC has used LOX for years in a purification process that includes removing discoloration and odor in water pumped from the Lower Floridian Aquifer.

Mr. Aspuru detailed the work by various departments to mitigate the LOX shortage. Water Production worked diligently to manage the amount of LOX used in the water treatment process. Fleet and Facilities immediately suspended landscape irrigation, except for micro-irrigation of the Living Wall at Gardenia, and stopped washing vehicles unless necessary for safety reasons, such as visibility. The team also paused all maintenance involving water if it was not necessary for safety purposes. Conservation launched proactive searches for unusually high consumption and found several significant leaks. Key Accounts representatives reached out to OUC's largest customers to encourage them to reduce their demand for water. Such accounts included the City of Orlando, Universal Orlando Resort, LYNX, Taylor Farms, Rosen Hotels & Resorts, Central Florida Expressway Authority, Walgreens, Dr. Phillips Property Management, JLL Property Management, Nemours Children's Hospital, Orlando Health, and AdventHealth. The Communications team set in motion a multichannel outreach

and engagement effort to raise awareness of the importance to save water during this time. The Marketing team began a series of digital and radio advertisements reinforcing messaging to conserve water. The Legislative team worked closely with the City of Orlando and Orange County to keep them updated and to ensure messaging was shared with their constituents.

Mr. Aspuru was pleased to announce that due to declining COVID numbers in the community, liquid oxygen shipments have resumed at the normal amount. OUC did not need to issue any boil water alerts during this shortage. He thanked the customers, community, and employees for their efforts during this LOX shortage. He also encouraged all customers, residential and commercial, to continue practicing good conservation habits.

Mayor Dyer asked if any other utilities were affected by the LOX shortage. Mr. Aspuru responded that Winter Park, Tampa, and some utilities in South Florida were affected. He stated that OUC will be evaluating redundant systems, but will be continuing with LOX water treatment as it is the most environmentally friendly process and produces better-tasting water.

Mayor Dyer commented on the great community response and noted that the City of Orlando was able to reduce potable water consumption by 48 percent.

Mr. Bullock thanked everyone for their efforts during the LOX shortage.

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Mr. Bullock stated that on September 28, OUC completed its purchase of the Osceola Generating Station, a 510-megawatt (MW) single-cycle natural gas-fired power plant located near Harmony in Osceola County. The \$60 million deal to purchase the 20-year-old plant is in direct alignment with net-zero CO₂ emissions goals as outlined in the Electric Integrated Resource Plan (EIRP). Costs to upgrade the facility are estimated at \$40 million and specific purchase orders will be presented to the Board for approval at a future date. The purchase allows OUC to retire SEC Unit 1, the oldest coal-fired plant, and is more cost-effective for OUC ratepayers than converting and operating the unit from coal to gas. OUC has committed to eliminating coal from its portfolio no later than 2027.

Mr. Bullock explained that the Osceola plant is comprised of three separate turbines, known in the industry as peakers, which can be powered up or down in just minutes. This capability will be used to deal with fluctuations in energy coming from solar arrays when there is cloud cover. OUC is aggressively increasing its reliance on solar energy, with plans to boost capacity to power 50,000 typical residential homes by late 2023. Another benefit to adding the Osceola Generating Station is for resiliency. The site is equipped with emergency backup fuel, a critical resource to have on hand in case of fuel supply disruptions.

Mr. Bullock thanked the teams led by Jan Aspuru, Wade Gillingham, Ken Zambito, and Chris Browder for their work on this project. He also thanked the Commissioners for approving this purchase at the August 10, 2021 Commission Meeting.

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Commissioner Mills commended the three Employee/Community recognition presentations. He noted OUC's great work in the community, one of the reasons he is proud to be a Commissioner. He was glad to see a focus on growth and innovation and is excited about the Universal Orlando and St. Cloud projects. He praised the collaborative teamwork in all of these projects, especially the water conservation efforts during the LOX shortage, and urged OUC to keep that focus.

Commissioner Calvet praised OUC's customer service efforts, both as a Commissioner and a customer. He noted the supply chain constraints and how it has affected other organizations in the community. He was pleased to see the progress in the St. Cloud facility. He praised the Procurement Automation Project as well as the water conservation efforts.

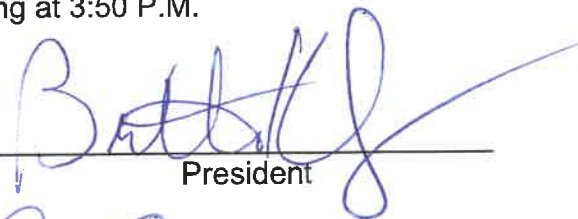
Commissioner Lee concurred with the previous comments. He also wished Commissioner Mills a happy birthday.

Mayor Dyer echoed the previous comments, as well as Ms. Ferrone's comments related to Innovation Week. He noted that the City of Orlando recently hosted the Come out with Pride event.

President Gross echoed the previous comments and praised OUC's efforts to overcome issues such as the LOX shortage, supply chain constraints, and employment issues.

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President Gross adjourned the meeting at 3:50 P.M.



President



Secretary