

**MINUTES  
ORLANDO UTILITIES COMMISSION  
October 8, 2019  
2:00 P.M.**

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**Present:**

COMMISSIONERS:

Cesar E. Calvet, President  
Britta Gross, First Vice President (via telephone)  
Larry Mills, Second Vice President  
Gregory D. Lee, Immediate Past President  
Mayor Buddy Dyer

Clint Bullock, General Manager & Chief Executive Officer  
Jan Aspuru, Chief Operating Officer  
Mindy Brenay, Chief Financial Officer  
W. Christopher Browder, Chief Legal Officer  
Linda Ferrone, Chief Customer Officer  
Latisha Thompson, Chief Employee Experience Officer  
Greg Rodeghier, Interim Managing Director, Information Technology  
LeMoyne Adams, Luz Aviles, Wade Gillingham, & Ken Zambito, Vice Presidents  
Nanci Schwartz, Recording Secretary

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President Calvet asked Pete Westlake to give the invocation. President Calvet invited Javier Velasquez to lead the Pledge of Allegiance to the Flag. The Commission Meeting was called to order at 2:05 P.M.

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On a motion by Commissioner Lee, seconded by Mayor Dyer and unanimously carried, the reading of the minutes of the August 13, 2019 Commission Meeting was waived and the minutes were approved.

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President Calvet noted that Commissioner Gross was attending the meeting via telephone.

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Luz Aviles presented a 20-year Service Award to Terrell Price, Team Supervisor, Customer Service.

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Mr. Bullock stated that on September 19, he attended the ONYX Magazine's Black Men Honors event, where Commissioner Mills was honored as one of Florida's Most Influential and Impactful Men. Commissioner Mills was recognized for his contributions and significant impacts he has made in the community and in his profession. Mr. Bullock congratulated Commissioner Mills on this prestigious honor and thanked him for being a visionary in his commitment, compassion, and influence in the community.

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Latisha Thompson stated that from October 6 to 13, OUC is joining utilities across the nation in celebrating Public Power Week, which is an initiative led by the American Public Power Association. OUC's celebration theme is "Powering Strong Communities," which will feature the faces behind public power through stories, videos, and interviews of employees and their roles in public power. In addition, more than 100 employees will serve a meal to families at two Ronald McDonald House locations and will participate in the annual Ride 4 Ronald McDonald House Charities of Central Florida cycling event. As a part of all the Public Power Week initiatives, employees were given the opportunity to purchase a Powering Strong Communities t-shirt, the proceeds of which will benefit the Florida Municipal Electric Association (FMEA) Lineman Assistance Fund and Ronald McDonald House Charities of Central Florida. OUC sold hundreds of t-shirts raising a total of \$6,000. Ms. Thompson thanked David Hill of Wesco and Milwaukee Tools for sponsoring the shirts. She also thanked Chris Taylor, Karlene Santiago, Matt Coakley, Jody Rodgers, Sarah Chrisien, Lisa Curran, and Melissa Dukes for their work during Public Power Week.

LeMoyne Adams stated that the FMEA represents the unified interests of 33 public power communities at the state level. The FMEA Lineman Assistance Fund provides aid to linemen and their families when an on-the-job injury or loss of life creates a special need for aid in an effort to ease the burden of unexpected medical emergencies for the men and women of public power who risk their lives daily to ensure our lights stay on. Mr. Adams presented a \$3,000 check to Amy Zubaly, FMEA's Executive Director.

Jenise Osani stated that the Ronald McDonald House Charities of Central Florida finds, creates, and supports programs that directly improve the health and well-being of children and families. Their cornerstone program, the Ronald McDonald House, provides a home away from home for families with children receiving treatment at hospitals and medical facilities in Orlando. Ms. Osani presented a

\$3,000 check to Lou Ann DeVoogd, President and CEO of Ronald McDonald House Charities of Central Florida.

Ms. Osani presented a video about OUC's efforts during Public Power Week.

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Linda Ferrone stated that OUC is also celebrating Customer Service Appreciation Week. OUC's customer service team handles more than one million transactions per year, from answering high-bill calls to conducting energy audits to processing returned mail. In addition, this group is often the first impression a customer has of OUC. Ms. Ferrone, Mr. Bullock, and Ms. Aviles visited with some of the team to personally thank them for providing such exemplary service. The team was also treated to lunches and the opportunity to relax in the Customer Service Lounge. Ms. Ferrone stressed the importance of the Customer Service team.

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Mr. Bullock asked LeMoyné Adams to provide a presentation on Affirmative Item A-11 regarding the Leak Detection Loggers and Web Hosting Services. Mr. Adams noted that three keys to managing OUC's water system are planning, building, and monitoring, which includes leak detection technology. The initial pilot program began in April 2019 covering 50 miles of water mains in the Downtown Orlando and Lake Eola/Summerlin Avenue areas. Gutermann was selected through a competitive bid process, and twenty permanent and eight lift and shift loggers were installed. Six leaks were detected for an estimated water savings of 129,600 gallons per month. The pilot project exceeded expectations, with benefits including early leak detection, reduced unaccounted-for water, environmental protection, improved reliability and public safety, reduced costs, and completing a 2019 Operational Plan requirement. Mr. Adams presented a short video from Channel 9 regarding the leak detection loggers that were featured in an interview with Todd Jernigan. Mr. Adams thanked Mr. Jernigan for his work on the project. The pilot project will now be expanded to include 60 additional permanent loggers, 50 additional lift and shift loggers including loggers for critical assets, as well as monitoring and communications services.

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Mr. Bullock asked Ken Zambito to provide a presentation on Affirmative Items A-18 and A-19 regarding the Harmony and Taylor Creek Solar Interconnection Projects. Mr. Zambito stated that in May 2018, OUC entered into a Renewable Energy Power Purchase Agreement with NextEra Energy, Inc., with the Harmony site providing 34 MW to OUC and 40.5 MW to FMPA, and the Taylor Creek site providing 74.5 MW to OUC. The total OUC Solar PPA is 108.5 MW. The commercial operation date for both sites is June 30, 2020. Both sites have a

twenty-year initial term with two five-year extension options. Mr. Zambito showed the location of the Harmony site, near St. Cloud and Holopaw, and the Taylor Creek site, east of the Stanton Energy Center and Wedgefield subdivision. Until now, all existing OUC solar has been connected directly to distribution. Sites are selected based on land availability and proximity to transmission lines. As a transmission owner, OUC must conduct studies and coordinate with agencies to determine whether transmission and substation network upgrades are required to accommodate additional generation. No upgrades are required for either site. A simplified interconnection was chosen to reduce costs. NextEra Energy, Inc. will construct the interconnection facilities to OUC specifications, and will contribute \$600,000 for each site. FMPA will reimburse OUC for a proportionate share of the interconnection cost at the Harmony facility.

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Mr. Bullock asked Jan Aspuru to provide a presentation on Affirmative Item A-6 regarding the Utility-Scale Solar Photovoltaic Systems. Mr. Aspuru stated that OUC's Power Purchase Agreement (PPA) with Invenergy sized at 149 MW on two different locations. This agreement leverages a strategic opportunity for economies of scale; offers a unique battery storage pilot; has the ability to interconnect directly with OUC transmission lines, avoiding costly wheeling through other utilities' systems; and provides first and second interconnection queue positions for both project locations which mitigates the need for costly network upgrades. Both of these sites are located in Osceola County, involve a 20-year term with purchase option, and contain a total of 10 MWh of battery storage for two pilot projects. The agreement also provides an option to purchase additional battery storage. Commercial operations will begin in December 2022 and December 2023.

Mr. Aspuru pointed out that solar costs have decreased over time. This PPA ensures no upfront costs, hedges against fuel-price volatility, and will have no rate impact to OUC customers. Benefits to OUC include an increase in utility-scale solar capacity by 117 percent, bringing the solar energy portfolio to over 10 percent of retail sales in 2025, and providing battery storage pilot for testing and evaluation. Aspuru pointed out that as solar photovoltaic becomes a larger part of OUC's generation portfolio the intermittent nature of solar generation will present significant challenges that will need to be addressed with tools such as spinning reserves, battery storage, or other types of storage.

The next steps for this project include finalizing and preparing PPAs for execution. The General Manager & CEO will execute the PPAs and associated agreements. Projects to interconnect the solar farms to OUC transmission lines will be submitted to the Commission for approval at a later date. Mr. Aspuru thanked Claston Sunanon, Sam Choi, Ken Zambito and team, Linda Ferrone and team, and the Legal team for their work on the project.

Commissioner Gross asked about the 10 MWh battery storage capacity and compensating for the intermittency of solar energy on cloudy days. Mr. Aspuru stated that the 10MWh battery does not compensate for the dips specific to this project, and much larger battery storage will need to be purchased and built to accommodate a full solar farm.

Commissioner Mills asked for clarification regarding a request for increased battery capacity and storage. Mr. Aspuru stated that OUC has options to buy more battery storage, and those costs are decreasing significantly.

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Mr. Bullock asked Linda Ferrone and Sam Choi to provide a presentation on Affirmative Item A-29 regarding the Demonstration of Integrated Hydrogen Production and Consumption for Improved Utility Operations Project. Ms. Ferrone thanked the Emerging Technologies team for developing a reputation of being innovators, good partners, and site hosts. Ms. Ferrone explained that hydrogen is another form of energy storage that will allow OUC to accommodate more solar on the grid, support greater vehicle electrification, and diversify revenue streams.

Mr. Choi explained how utilizing hydrogen can help smooth photovoltaic output. While fluctuations are still present, they are significantly reduced in magnitude. He presented a chart demonstrating how hydrogen is utilized to mitigate these wide fluctuations through the electrolyzer, storage, and fuel cells. OUC participated in a response to a Department of Energy (DOE) grant to enable affordable and reliable large-scale hydrogen generation, transport, storage, and utilization across multiple sectors. OUC's response specifically focused on integrating hydrogen production to address solar fluctuations. The DOE selected the project for federal funding up to \$4 million, which equates to a total research value of \$9 million when combined with project partner contributions. \$5.5 million in hydrogen asset value will remain with OUC. Mr. Choi presented a photo showing the proposed equipment layout at the Gardenia facility. He thanked Justin Kramer and Paul Brooker for their efforts in winning the grant.

Commissioner Gross congratulated the team on this project and stressed the importance of battery storage and hydrogen storage for solar energy.

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Mr. Bullock thanked all the teams for their presentations.

He noted that he and Mr. Aspuru recently met with the American Public Power Association (APPA), and stressed the importance of reliability for OUC customers specific with the addition of more intermittent resources.

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Raquel Fernandez spoke on behalf of the First 50 Coalition and the Sierra Club on Affirmative Item A-29 regarding the new hydrogen system and the planned increase in solar energy. She stressed the importance of clean energy portfolios and the benefit to taxpayers compared to fracked gas and coal.

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President Calvet presented the Affirmative Items for approval. With a motion by Commissioner Mills and seconded by Mayor Dyer, the Affirmative Items were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in June and July 2019 in the aggregate amount \$21,380,561.20 as follows:

**NATURAL GAS PURCHASES:**

June 2019	BP Energy	\$ 480,860.52
June 2019	EDF Trading	\$ 455,746.08
June 2019	ENI Trading & Shipping	\$ 187,297.08
June 2019	Infinite Energy	\$ 308,060.90
June 2019	Macquarie Cook Energy, LLC	\$ 357,183.05
June 2019	Mansfield Power & Gas, LLC	\$ 292,487.35
June 2019	Municipal Gas Authority of Georgia	\$ 543,600.00
June 2019	Shell Energy	\$ 158,900.00
June 2019	Tenaska Marketing Ventures	\$3,455,778.28
June 2019	Texla Energy Management, Inc.	\$1,452,017.35
June 2019	Uniper Global Commodities	\$ 282,724.00
July 2019	BP Energy	\$ 431,453.66
July 2019	EDF Trading	\$ 913,589.59
July 2019	Infinite Energy	\$ 276,329.33
July 2019	Macquarie Cook Energy, LLC	\$ 214,948.22
July 2019	Mansfield Power & Gas, LLC	\$ 412,564.22
July 2019	Municipal Gas Authority of Georgia	\$ 667,833.00
July 2019	Shell Energy	\$ 163,100.00
July 2019	Tenaska Marketing Ventures	\$1,561,974.63
July 2019	Texla Energy Management, Inc.	\$ 877,583.83
July 2019	Uniper Global Commodities	\$ 301,027.50

**COAL PURCHASES:**

June 2019	Crimson Coal Corporation	\$2,972,128.07
July 2019	Crimson Coal Corporation	\$4,613,374.54

2. Approval of a Capital Expenditure Estimate for the Stanton Energy Center Unit 1 Chimney Elevator Replacement Project in the amount of \$1,025,000. Approval of a sole source Purchase Order to Alimak Group USA Inc. to provide labor and equipment for replacement and one-year maintenance of the Stanton Energy Center Unit 1 chimney elevator in the amount of \$1,000,000;
3. Approval of single source Purchase Orders to SUEZ WTS USA, Inc. d/b/a SUEZ's Water Technologies & Solutions and ChemTreat, Inc. to

provide an alternative organic acid for the Stanton Energy Center Units 1 & 2 flue gas desulfurization scrubbing process for a ninety-day trial in the aggregate amount of \$350,000;

4. Approval of a Capital Expenditure Estimate for the Stanton Energy Center Pug Mill Mixer Replacement Project in the amount of \$570,000. Approval of RFP #4738 – Contract award to KastRock Services, LLC, the lowest, most responsive, and responsible vendor, to provide two pug mill mixers in the amount of \$191,411;
5. Approval of Change Request No. 2 to the Capital Expenditure Estimate for the Pine Hills Water Treatment Plant Bulk Sodium Hypochlorite Conversion Project in the amount of \$2,315,630, increasing the total project cost to \$2,428,262. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Hazen and Sawyer in the amount of \$154,272 to provide final engineering design, permitting, and construction services required for the Pine Hills Water Treatment Plant Bulk Sodium Hypochlorite Conversion Project, increasing the total Purchase Order amount to \$249,548. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Wharton-Smith, Inc. in the amount of \$1,756,447 to provide Construction Management at Risk construction service for the Pine Hills Water Treatment Plant Bulk Sodium Hypochlorite Conversion Project, increasing the total Purchase Order amount to \$1,773,803;
6. Authorization for the General Manager & CEO to execute the two renewable energy Power Purchase Agreements with Kissimmee Solar, LLC and Palm Solar, LLC, including a total of ten megawatt-hours of battery storage, pending final evaluation and contract negotiations and OUC legal review. The anticipated contract terms are twenty years at an estimated cost of \$203 million for 149 MW of solar photovoltaic capacity;
7. Approval of the Electric Distribution Construction Estimates for the installation of the underground electric distribution system to serve the Amcor Rigid Plastics Expansion in the aggregate amount of \$580,469.45, with customer contributions in the amount of \$146,112;
8. Approval of the Lighting Construction Estimate for Wetherbee Road from Landstar Boulevard to Boggy Creek Road in the amount of \$930,012.90, which includes \$190,677.72 for lighting equipment from OUC's stock inventory and \$739,335.18 to Terry's Electric, Inc. for the installation of the poles, fixtures, conduit, and wires, with customer contributions in the amount of \$930,012.90;

9. Approval of Change Request No. 1 for an OUC scope change to the Water Distribution Construction Estimate for design engineering, construction, administration, and inspection costs for the Fern Creek Water Main Replacement Project in the amount of \$3,939,385.18, increasing the total project cost to \$4,048,950.86. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Arcadis U.S. Inc. in the amount of \$94,058 to provide engineering design services for the project, increasing the total Purchase Order amount to \$186,130;
10. Authorization for the General Manager & CEO to execute the Joint Project Agreement with Universal City Development Partners, LTD for the South Kirkman Road Extension Project. Approval of a Water Distribution Construction Estimate for the South Kirkman Road Extension Project for construction, administration, and inspection costs in the amount of \$2,134,815.38. Approval of a Purchase Order to Universal City Development Partners, LTD to provide engineering, construction management, and construction services for the project in the amount of \$1,710,303;
11. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Gutermann, Inc. in the amount of \$117,013 to provide an additional 110 leak detection loggers and web hosting services through April 9, 2024, increasing the total Purchase Order amount to \$170,024;
12. Approval of RFP #4756 – Contract award to Central Florida Underground, Inc., the lowest, most responsive, and responsible vendor, and The Fishel Company as the secondary contractor, to provide installation, removal, and repair services for underground conduit and manhole systems in the aggregate amount of \$14,000,000. The contract terms are five-years with one five-year renewal option;
13. Approval of a sole source Purchase Order to NovaCharge, LLC to provide network services associated with ChargePoint Electric Vehicle Supply Equipment in the amount of \$159,820.29. The contract term is three years with two one-year renewal options;
14. Approval of RFP #4736 – Contract award to Cathcart Construction Company Florida, LLC, the lowest, most responsive, and responsible vendor, for the construction of access roads and pads in the amount of \$3,850,000;
15. Approval of a Purchase Order to Power Grid Engineering, LLC to provide support services for relay installation, testing, and



commissioning services required for multiple transmission capital improvement projects in the aggregate amount of \$3,000,000;

16. Approval of a Purchase Order to CDW Government, LLC for SPLUNK software upgrade and support renewal for a three-year period in the amount of \$198,059;
17. Approval of a sole source Purchase Order to OSIsoft, LLC for an enterprise license agreement for PI Server, PI Vision, interface software for the Power TG system, and five years of maintenance and support in the amount of \$419,987.50;
18. Approval of Change Request No. 1 to the Transmission Capital Expenditure Estimate in the amount of \$2,465,000 for final design and construction of the Harmony Solar Interconnection Project, increasing the total project cost to \$2,560,000. Approval of a single source Purchase Order to NextEra Energy, Inc. to engineer, procure, and construct OUC's Harmony substation in the amount of \$2,200,000. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Leidos Engineering, LLC in the amount of \$125,000 to provide relay settings and support services, increasing the total Purchase Order amount to \$220,000;
19. Approval of Change Request No. 1 to the Transmission Capital Expenditure Estimate in the amount of \$2,705,000 for final design and construction of the Taylor Creek Solar Interconnection Project, increasing the total project cost to \$2,800,000. Approval of a single source Purchase Order to NextEra Energy, Inc. to complete the scope of OUC's work in the amount of \$2,100,000. Approval of a Purchase Order to Leidos Engineering, LLC to provide relay settings, line design, and support services in the amount of \$145,000;
20. Approval of an OUC initiated scope change and conforming Change Order No. 3 to InsightSoftware.com, Inc. in the amount of \$406,349.45 for software maintenance and support of the Hubble software through September 29, 2022, increasing the total Purchase Order amount to \$761,367.95;
21. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Hewlett Packard Enterprise in the amount of \$125,721.60 for HP-UNIX annual maintenance and support for the period of November 1, 2019 through October 31, 2020, increasing the total Purchase Order amount to \$364,897.52;
22. Approval of an OUC initiated scope change and conforming Change Order No. 1 to AT&T Mobility in the amount of \$808,820 for cellular,

- voice, and data services through December 31, 2020, increasing the total Purchase Order amount to \$3,008,820;
23. Approval of a Capital Expenditure Estimate for the Storage Area Network Capacity Upgrade Project in the amount of \$707,123.90. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Sovereign Systems, LLC in the amount of \$975,261.28 for hardware, implementation services, and maintenance and support through August 31, 2024, increasing the total Purchase Order amount to \$3,512,899.08;
  24. Approval of a Purchase Order to Presidio Networked Solutions, Inc. for hardware and one year of maintenance and support for the Hewlett Packard Enterprise Servers Migration to Red Hat Enterprise Linux Project in the amount of \$290,693.01;
  25. Approval of RFP #4699 – Contract award to Cassidy Coaching; Habitat for Leadership, LLC; and Alyssa A Hogan Enterprise, the most responsive and responsible vendors, to provide executive coaching services in the aggregate amount of \$150,000. The contract terms are three years with two one-year renewal options;
  26. Approval of RFP #4653 – Contract award to Smith Systems and L3 Technologies, the most responsive and responsible vendors, to provide defensive driving training services in the aggregate amount of \$568,675. The contract terms are three-years with two one-year renewal options;
  27. Approval of a Purchase Order to Aetna Life Insurance Company for a total estimated medical program cost of \$32,250,257, effective January 1, 2020;
  28. Approval of an OUC initiated scope change and conforming Change Order No. 1 to GDS Associates, Inc. in the amount of \$138,800 to provide consultant services for the Smart Street Lighting Pilot Project, increasing the total Purchase Order amount to \$225,238;
  29. Approval of a Capital Expenditure Estimate for the Demonstration of Integrated Hydrogen Production & Consumption for Improved Utility Operations Project for the implementation of hydrogen technologies through the Department of Energy grant in the amount of \$1,250,000;
  30. Approval of a Purchase Order to de la Parte & Gilbert, P.A. to provide legal services for water resource and Consumptive Use Permit issues in the amount of \$160,000. Approval of a Purchase Order to Gray Robinson, P.A. to provide legal services for litigation matters, condemnation actions, and Other Post-Employment Benefit and

Pension Plan updates in the amount \$600,000. Approval of a Purchase Order to Gardner, Bist, Bowden, Bush, Dee, LaVia & Wright, P.A to provide legal services for Public Service Commission matters in the amount of \$300,000; and

31. Authorization for the General Manager & CEO to execute the Release of Easement for University of Central Florida, on behalf of its Board of Trustees, for the property located south of Lake Nona Boulevard and north of Laureate Boulevard.

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Commissioner Mills presented the Audit Committee Report for September 19, 2019.

Updates were provided for recently executed significant financial transactions, newly issued Internal Audit reports, annual legal activities, and significant financial transactions being evaluated for 2020.

Interim financial results for August 2019 were presented, along with proforma year-end fiscal results indicating net income before contributions is projected to achieve the Commission approved Operating Budget target of \$94.9 million.

The 2019 External Audit Plan was presented by Ernst & Young, OUC's external auditors.

The Committee reviewed the 2020 Internal Audit plan developed in conjunction with Internal Audit's annual risk assessment process. The 2020 Internal Audit Plan was approved unanimously.

The Committee recommends approval of the following action items:

PRES-1a: Regulatory Action to recognize up to \$2,800,000 of electric base rate reserves to offset unplanned legal costs, consistent with the rate-making model in Fiscal Year 2019.

PRES-1b: Regulatory Action to defer Other Post-Employment Benefit credit expense in the amount of \$4,500,000 in Fiscal Year 2019 consistent with the rate-making model and the Commission-approved Operating Budget.

PRES-1c: Regulatory Action to defer \$2,000,000 of Hurricane Dorian emergency response and hurricane preparedness costs incurred in Fiscal Year 2019 consistent with the rate-making model and the Commission-approved Operating Budget.

PRES-1d: Regulatory Action to reclassify previously approved regulatory liabilities consistent with the cash reserve balances of base rate, fuel, and capital reserves.

On a motion by Commissioner Lee and seconded by Mayor Dyer, PRES-1a was approved as follows:

PRES-1a Approval to recognize up to \$2,800,000 of electric base rate reserves to offset unplanned legal costs in Fiscal Year 2019, consistent with the rate-making model.

On a motion by Mayor Dyer and seconded by Commissioner Lee, PRES-1b was approved as follows:

PRES-1b Approval to defer Other Post-Employment Benefit credit expense in the amount of \$4,500,000 in Fiscal Year 2019 consistent with the rate-making model and the Commission-approved Operating Budget.

On a motion by Commissioner Lee and seconded by Mayor Dyer, PRES-1c was approved as follows:

PRES-1c Approval to defer \$2,000,000 of Hurricane Dorian emergency response and hurricane preparedness costs incurred in Fiscal Year 2019 consistent with the rate-making model and the Commission-approved Operating Budget.

On a motion by Mayor Dyer and seconded by Commissioner Lee, PRES-1d was approved as follows:

PRES-1d Approval to reclassify the previously approved regulatory liabilities consistent with the cash reserve balances of base rate, fuel, and capital reserves.

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Mindy Brenay shared the Financial Report indicating that at this time, income before contributions is on track to meet the approved Operating Budget target. She stated that the Accounting team is working diligently to close Fiscal Year 2019 including the issuance of the annual audit report.

Ms. Brenay also noted that the team will be investigating how the agenda items, specifically the DOE hydrogen grant, will impact Financial Services, as there may be additional state and federal grant reporting requirements.

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Jonathan Sebastian Blount, an OUC customer, thanked OUC for its involvement in the Hygiene for the Homeless Project.

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Mr. Bullock asked Ken Zambito to provide a presentation regarding OUC's efforts during Hurricane Dorian. Mr. Zambito noted that Florida was in the forecasted storm's track for nine days and showed the changing path of the storm. On August 28, Governor DeSantis declared a state of emergency for Orange, Osceola, and Brevard counties and OUC Incident Management Section Chiefs began discussing mutual aid needs. On August 29, Hurricane Dorian became a Category 3 storm and Mr. Bullock declared a state of emergency for OUC. The Mutual Aid Team began official planning for needed mutual aid resources. The Mutual Aid Team requested 225 line technicians, 150 tree trimmers, and 70 safety inspectors be provided for pre-storm activities; as well as an additional 275 line technicians and 75 tree trimmers be requested for after the storm. The Incident Command Center (ICC) escalated to Level 2 Storm mode on August 30.

On August 31, Dorian escalated to a Category 4 hurricane and the National Weather Service predicted a 65 percent chance of tropical winds for Central Florida. Requested mutual aid resources began travelling to Central Florida. Due to the change in the storm's forecasted track, the mutual aid team canceled the request for safety inspectors, reduced the number of line technicians and tree trimmers needed, and placed the proposal for post-storm resources on hold. The ICC remained at Level 2 storm mode.

On September 1, Dorian escalated to a Category 5 hurricane and Orange, Osceola, and Brevard Counties were put on Storm Watch. Mutual aid agencies reported that they have sent 246 line technicians and 86 tree trimmers to OUC to help during storm. On September 2, Dorian was reduced to a Category 4 hurricane. 241 line technicians and 86 tree trimmers arrived to help during storm. The ICC is put in full activation mode (Level 1) at 7:00 a.m. as storm moved toward Florida.

Mr. Zambito explained that a remote staging site was set up at the Rosen Center hotel in order to improve the logistics of the mutual aid resources. This would result in faster restoration as the staging area was closer to affected areas, less idle time for crews, and the removal of bussing services to and from meals.

Hurricane Dorian communications included paid media, news conferences, stakeholder communications, and customer contact. Employees were notified of storm preparation activities through internal Communications.

Mr. Zambito explained Hurricane Dorian eligibility categories and the costs and provided a reimbursement status update for Hurricanes Matthew, Irma, and Dorian.

Mr. Zambito thanked Joe Reilly for his work as Incident Commander. He presented a video summarizing OUC's efforts to prepare for Hurricane Dorian.

Mayor Dyer expressed his support for all of OUC's efforts in the lead up to the storm. He congratulated OUC on the logistics of the remote staging site and serving the outside crews. He inquired if the outside crews were released to other areas that were affected by the storm. Mr. Zambito responded that the path of the storm only resulted in minor damage to affected areas so the crews returned home. OUC offered assistance to the areas that suffered damage, but was not required.

Mr. Bullock thanked everyone for their efforts leading up to the storm and stressed the importance of testing new procedures.

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Mr. Bullock asked Jan Aspuru to provide a presentation regarding the Heart of Florida United Way and ALICE Coalition. Mr. Aspuru stated that OUC has supported the Heart of Florida United Way for many years, and he has been personally involved as a board member since 2017. OUC supports United Way through employee donations via the annual OUCares Workplace Giving Campaign. OUC also contributes to the Project CARE Utility Assistance Program, which has raised more than \$5.7 million since 1994 and helped more than 19,000 households and thousands of families and individuals pay for electric and water bills during emergency situations. For every \$1 donated, OUC contributes \$2 to the program. Customers are able to give through their monthly bills and employees contribute through OUC's employee giving campaign, which is deducted from their paycheck. The program is managed by United Way 2-1-1 and provides rapid response to customers in need through a dedicated case manager. Mr. Aspuru announced that due to these efforts, OUC is among the first companies to be part of the Heart of Florida United Way's ALICE Coalition, which stands for Asset Limited, Income Constrained, and Employed. It is estimated that 1 in 3 residents in the service territory are ALICE. OUC is excited to continue supporting the community in various ways, and appreciates the Heart of Florida United Way for allowing the company to be a part of such an important cause through the ALICE Coalition.

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Mr. Bullock stated that OUC hosted the third Florida Utility Electric Vehicle Roundtable on September 17, which included 77 attendees representing 20 utilities and associations. Pete Westlake, Manager of Customer Strategic Projects, and the EV governance steering committee use these bi-annual meetings to gather utilities from around the state to strategize on the future of EVs in Florida. Most of this roundtable covered corridor planning and the group heard presentations from Duke Energy and state agencies on Florida's EV

roadmap including policy and charging station infrastructure. The highlight was a discussion with the Florida Department of Environmental Protection on a unified approach to using Florida's share of the large Volkswagen Settlement that was discussed at the last Commission Meeting. OUC is taking a lead role and has already responded to the draft plan. Mr. Westlake is working to gather constituents from across the state to ensure a smart, efficient approach to spending the settlement funds.

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Commissioner Lee thanked everyone for the informative meeting. He congratulated Terrell Price on her Service Award. He praised the DOE grant and hydrogen project. He also applauded OUC's efforts to secure mutual aid prior to Hurricane Dorian.

Commissioner Mills stated he was pleased to see the focus on emerging technology in all the presentations, specifically the hydrogen project, solar projects, and battery storage. He praised OUC's team efforts in all the varied projects. He was glad to see the effort placed on regulatory adherence and reinvestment of funds that are stressed in the Affirmative Items.

Mayor Dyer thanked OUC for supporting the Downtown Orlando Partnership and attending the State of Downtown Address. He praised the many projects that are helping to make OUC and the City of Orlando "future ready." He noted the importance of the leak detection loggers. He congratulated everyone on the preparations for Hurricane Dorian.

President Calvet congratulated Mayor Dyer on his State of Downtown presentation. He praised Ms. Price on her Service Award. He thanked everyone for their presentations and especially praised the NextEra project and Hurricane Dorian preparations.

Commissioner Gross congratulated Commissioner Mills on his award. She noted that the leak detection loggers are a smart investment to avoid expensive repairs. She praised the off-site staging center used during Hurricane Dorian preparation and noted its importance during future storm events. She hopes OUC employees and residents of the City of Orlando are proud of the way they are planning for the future.

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President Calvet adjourned the meeting at 3:59 P.M.

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President

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Secretary