

**MINUTES  
ORLANDO UTILITIES COMMISSION  
August 11, 2020  
2:40 P.M.**

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**Present:**

COMMISSIONERS:

Cesar E. Calvet, President  
Britta Gross, First Vice President  
Larry Mills, Second Vice President  
Gregory D. Lee, Commissioner  
Buddy Dyer, Mayor

Clint Bullock, General Manager & Chief Executive Officer  
Jan Aspuru, Chief Operating Officer  
Mindy Brenay, Chief Financial Officer  
W. Christopher Browder, Chief Legal Officer  
Linda Ferrone, Chief Customer & Marketing Officer  
Manju Palakkat, Chief Transformation & Technology Officer  
Latisha Thompson, Chief Employee Experience Officer  
Greg Rodeghier, Interim Managing Director, Information Technology  
LeMoyne Adams, Luz Aviles, Wade Gillingham, Jenise Osani, & Ken Zambito,  
Vice Presidents  
Nanci Schwartz, Recording Secretary

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The August 11, 2020 Commission Meeting was held virtually via WebEx in accordance with Section 286.011, Florida Statutes, and Governor DeSantis' Executive Orders 20-51 and 20-52, as extended by Executive Orders 20-114 and 20-166, in compliance with a declared public health emergency and state of emergency, and Executive Order 20-69, as extended by Executive Orders 20-112, 20-123, 20-139, 20-150, and 20-179, in compliance with Section 120.54(5)(b)2, Florida Statutes, regarding Sunshine Laws temporarily put in place during the COVID-19 pandemic.

The Recording Secretary read a statement into the record regarding the virtual meeting, quorum requirements, and public participation. The Recording Secretary performed a roll call of the Commissioners. All Commissioners were present. The Commission Meeting was called to order at 2:44 P.M.

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On a motion by Mayor Dyer, seconded by Commissioner Lee and unanimously carried, the reading of the minutes of the July 14, 2020 Commission Meeting was waived and the minutes were approved.

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The Recording Secretary polled virtual public attendees for any comments prior to asking for a motion for the board to vote on the approval of Affirmative Items.

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Clint Bullock asked Linda Ferrone to provide a presentation on Affirmative Item A-14 regarding the Tiny Green Home Mobile Education Exhibit. Ms. Ferrone stated that the Bloomberg Philanthropies grants for the American Clean Cities Challenge funded a full-time climate advisor for the City of Orlando. The climate advisor has been supporting the design and implementation management of the sustainability exhibit referred to as the Tiny Green Home. The purpose of the Tiny Green Home is to educate and support customers in their journey to become more environmentally sustainable at home and increase participation in OUC's sustainability programs. The project has been a collaboration between OUC, the City of Orlando, Orlando Science Center, Bloomberg Philanthropies, Little Architecture, and the National Resources Defense Council. The mobile exhibit will be located at and staffed by the Orlando Science Center, and can be moved to various community events throughout the year by OUC and the City. The exhibit will launch in October-November 2020, and a decision to maintain, modify, or retire the exhibit will occur in October 2022.

Commissioner Gross expressed her excitement for the exhibit. She asked if there was funding in the Bloomberg grant to scale the project in the future. Ms. Ferrone explained the Bloomberg grant funded the research and design that has been done on the project to make it the best of the best. She stressed the importance of hands-on sustainability education as well as using the exhibit to educate customers about OUC programs.

Mayor Dyer stated that the City Council voted in favor of this project the previous day. He is excited for the collaboration.

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President Calvet presented the Affirmative Items for approval. Commissioner Lee declared a conflict of interest with Affirmative Item A-21. With a motion by Mayor Dyer and seconded by Commissioner Mills, the Affirmative Items with the exception of A-21 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in May 2020 in the aggregate amount \$10,155,703.37 as follows:

**NATURAL GAS PURCHASES:**

May 2020	ConocoPhillips	\$1,097,217.18
May 2020	EDF Trading	\$ 737,570.00
May 2020	Infinite Energy	\$ 320,888.49
May 2020	Municipal Gas Authority of Georgia	\$ 493,365.00
May 2020	Southwestern Energy	\$ 124,445.83
May 2020	Southwest Energy. L.P.	\$ 380,288.40
May 2020	Tenaska Marketing Ventures	\$2,198,278.66
May 2020	Texla Energy Management, Inc.	\$ 267,565.00

**COAL PURCHASES:**

May 2020	Crimson Coal Corporation	\$3,116,767.30
May 2020	Foresight Coal Sales, LLC	\$1,419,317.51

2. Ratification of Change Request No. 2 to the Capital Expenditure Estimate for the SEC Unit 1 Air Heater Module Replacement & Upgrade Project for additional construction costs in the amount of \$300,000, increasing the total project cost to \$5,440,000. Commission ratification of an OUC initiated scope change and conforming Change Order No. 1 to AZZ SMS LLC in the amount of \$1,074,600 to provide air heater module construction services for the SEC Unit 1 Air Heater Module Replacement and Upgrade Project, and additional labor and equipment to perform inspections, repairs, and equipment upgrades for the SEC Units 1 & 2 and SEC B schedule outage work, increasing the total Purchase Order amount to \$5,273,490;
3. Approval of a Purchase Order to AZZ SMS LLC to provide labor and equipment to perform inspections, repairs, and equipment upgrades for the Stanton Energy Center Unit 2 and Combined Cycle Unit B steam generators; repairs to the Stanton Energy Center Unit 2 primary air ductwork; emergent work for Stanton Energy Center Unit 1; and construction services for the Stanton Energy Center Unit 2 Scrubber Outlet Damper Seals Upgrade Project during the 2020 Fall Outages in the amount of \$2,429,200. Approval of a Purchase Order to AirTek Construction, Inc. to provide labor and equipment to perform inspection and repair services for the Stanton Energy Center Unit 2 electrostatic precipitator during the 2020 Fall Outages in the amount of \$594,100;
4. Approval of RFP #4759 – Contract award to Mid-Coast Aggregates, LLC; West Florida Aggregates, LLC; and Bedrock Resources, LLC, the most responsive and responsible suppliers, to provide limestone aggregate for the operation of the Stanton Energy Center in the aggregate amount of \$16,500,000. The contract terms are five years with two one-year renewal options;
5. Approval of RFP #4866 – Contract award to King-Murray Operating Company, LLC, the most responsive and responsible supplier, to provide equipment and labor for maintenance associated with the

Stanton Energy Center Units 1 & 2, Combined Cycle Unit B, and Indian River Plant Combustion Turbine Units A, B, C, & D natural gas system in the amount of \$270,000. The contract term is three years with two one-year renewal options;

6. Approval of a sole source Purchase Order to Classic Controls, Inc. to provide natural gas supply pressure regulating station maintenance services associated with the Stanton Energy Center Units 1 & 2, Combined Cycle Unit B, and the Indian River Plant Combustion Turbines natural gas supply system in the amount of \$135,000. The contract term is three years with two one-year renewal options;
7. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Tampa Armature Works, Inc., TAW Orlando Service Center, Inc., Stewart's Electric Motor Works, Inc., Flanders Electric Motor Service, Inc., and CEC Motor & Utility Services LLC in the aggregate amount of \$825,000 to continue providing electric motor repair services through December 31, 2022, increasing the total Purchase Orders to the aggregate amount of \$2,425,000;
8. Approval of an OUC initiated scope change and conforming Change Order No. 2 to ARCADIS U.S., Inc. in the amount of \$67,766.60 to continue to provide construction services for the State Road 482 Sand Lake Road Improvement Project, increasing the total Purchase Order amount to \$391,543.30;
9. Approval of Change Request No. 1 to the Water Distribution Construction Estimate in the amount of \$5,840,308.24 for engineering, construction, administration, and inspection costs necessary to complete the Hughey, Division, and Garland Avenues Water Main Replacement Project, increasing the total project cost to \$5,945,898.98. Approval of an OUC initiated scope change and conforming Change Order No. 1 to CPH, Inc. in the amount of \$814,965.10 to provide final design, inspection, and construction services for the project, increasing the total Purchase Order amount to \$909,862.02;
10. Approval of a Water Distribution Construction Estimate for the South Orange Avenue Water Main Replacement Project for the design engineering, construction administration, and inspection costs in the amount of \$605,436.71. Approval of a Purchase Order to ARCADIS U.S., Inc. to provide final design, construction administration, and inspection services in the amount of \$468,124.80;
11. Authorization for the General Manager & CEO to execute the Joint Participation Agreement with the City of Orlando for the Narcoossee

Road Central Widening and Improvement Project. Approval of Change Request No. 1 to the Electric Distribution Construction Estimate in the amount of \$3,124,264.50 for engineering and support necessary to complete the manhole duct-line system, increasing the total project cost to \$3,226,756.50. Approval of an OUC initiated scope change and conforming Change Order No 1 to GAI Consultants, Inc. in the amount of \$58,652 to provide final design engineering and construction plans, increasing the total Purchase Order amount to \$153,552. Approval of a Purchase Order to the City of Orlando to provide construction management and construction services for the Narcoossee Road Central Widening and Improvement Project in the amount of \$2,430,881.14;

12. Approval of an OUC initiated scope change and conforming Change Order No. 4 to Red Clay Consulting Inc. in the amount of \$450,000 to provide managed support services for Customer Care & Billing and Meter Data Management through September 30, 2021, increasing the total Purchase Order amount to \$2,630,000. Approval of an OUC initiated scope change and conforming Change Order No. 4 to Origin Consulting LLC in the amount of \$1,888,000 to provide managed support services for Customer Care & Billing and Meter Data Management through September 30, 2021, increasing the total Purchase Order amount to \$6,510,044;
13. Approval of an OUC initiated scope change and conforming Change Order No. 3 to Petroleum Traders Corporation in the amount of \$293,307 for fleet vehicle and equipment fuel through July 20, 2021, increasing the total Purchase Order amount to \$4,869,557;
14. Approval of a sole source Purchase Order to the Orlando Science Center for OUC's cost share contribution to build the exhibit and operating and maintenance expenses for the Tiny Green Home Mobile Education Exhibit through December 31, 2022 in the amount of \$114,585;
15. Approval of RFP #4888 – Contract award to BPA International, Inc., the most responsive and responsible supplier, to provide contact quality monitoring services in the amount of \$475,267. The contract term is three years with two one-year renewal options;
16. Approval of RFP #4858 – Contract award to Experian, Inc., the most responsive and responsible supplier, to provide credit scoring services for residential utility deposits in the amount of \$1,091,750. The contract term is five years with two one-year renewal options;

17. Approval of RFP #4884 – Contract award to Smart Energy Systems, Inc. d/b/a Smart Energy Water, the most responsive and responsible supplier, to provide a rebate tracking tool in the amount of \$183,000. The contract term is three years with two one-year renewal options. Approval of RFP #4884 – Contract award to Bidgely, Inc., the most responsive and responsible supplier, to provide an energy/water audit and behavioral education program tools in the amount of \$1,487,348. The contract term is three years with two one-year renewal options;
18. Approval of an OUC initiated scope change and conforming Change Order No. 1 to KUBRA Arizona, Inc. in the amount of \$419,571.23 to continue providing outage and billing proactive alerts services through September 30, 2021, increasing the total Purchase Order amount to \$2,389,644.23;
19. Approval of Purchase Orders for OUC’s 2021 property and casualty insurance premiums in an aggregate amount not to exceed \$4,250,000;
20. Approval is requested of additional funding in the amount of \$75,000 with conforming Change Order No. 1 to Duncan, Weinberg, Genzer & Pembroke, P.C. to continue providing legal services through September 30, 2020, increasing the total Purchase Order amount to \$170,000;
21. Pulled for separate vote;
22. Authorization for the General Manager & CEO to execute the Subordination of Utility Interests between the Florida Department of Transportation and OUC for Parcel 800.2, located east of North Mills Avenue and south of Virginia Drive; and
23. Authorization for the General Manager & CEO to execute the Subordination of Encumbrance to Property Rights to Orange County for easement property located south of West Oak Ridge Road and west of Chancellor Drive.

On a motion by Mayor Dyer and seconded by Commissioner Gross, Affirmative Item A-21 was approved as follows:

21. Authorization for the General Manager & CEO to execute the Partial Release of Easement for Bishop Moore High School, for property located south of Leigh Avenue and east of Edgewater Drive.

Commissioner Lee previously announced a conflict of interest and abstained from the vote.

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Mr. Bullock provided the 2021 Operating Budget and 2021-2025 Capital Plan for consideration. The budget was presented to Commissioners at the August 11, 2020 Budget Workshop and approval is requested at this time.

The Recording Secretary polled virtual public attendees for any comments prior to asking for a motion for the board to vote on the approval of Affirmative Items.

Marjorie Holt asked if OUC was collaborating with other utilities on energy storage projects. Mr. Bullock detailed OUC's Purchase Power Agreements and current collaborations with solar. He stated that OUC is open to that type of collaboration and partnership with energy storage, but staff has not reached that level of detail yet in planning.

On motion by Commissioner Mills and seconded by Mayor Dyer, New Business Item 1 was adopted and accepted as follows:

NB-1 Adoption of the proposed 2021 Operating Budget as presented and acceptance of the 2021-2025 Capital Plan as presented.

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Mr. Bullock requested Linda Ferrone provide a presentation on New Business Item 2 regarding the Smart City Alignment – Dark Fiber Pilot Program. Ms. Ferrone stated that while OUC explored its role in Smart City enablement, it was determined that the key foundation to Smart City technology is a robust fiber network. The model presented today supports the City of Orlando's strategy to become Future Ready, addresses key drivers in OUC's Strategic Plan, and helps OUC meet its vision of being an innovative solutions leader and the partner of choice. Ms. Ferrone expanded on the community partnerships by describing the relationship between the applications, data, and infrastructure layers that exist in a smart city and explaining fiber use at OUC and fiber use in a development. She explained that dark fiber refers to the communications fiberglass and shielding without any data, or light, passing through it. The Dark Fiber business opportunity will support OUC's network requirements, a 5G rollout, and Smart City technology deployment for Dr. Phillips' Packing District and the City of Orlando. OUC's partners for the program are Essentia and the Dr. Phillips Foundation. The program has been in talks since October 2018 and it is anticipated that the first residential and commercial projects will be completed in 2021. Ms. Ferrone presented a map of the north and south areas of the Packing District. Ms. Ferrone detailed the next steps for the pilot program, which is planned to be brought back for Commission approval in November 2020.

Ken Robinson, President and CEO of Dr. Phillips Charities, thanked OUC for its partnership.

Commissioner Gross inquired if there was any competition regarding dark fiber. Ms. Ferrone stated that the carriers want to own the relationship with customers, but not necessarily the infrastructure. Therefore, it is a good area for OUC to become involved as this service will not be with the end customer.

Commissioner Mills asked for clarification regarding the pilot program and future expansion. Ms. Ferrone stated that staff deliberated on what to call the pilot. In this case, "pilot" refers to this particular business model to be expanded.

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Mindy Brenay stated that there is an approximately \$700,000 difference in revenues between June and July. This difference is primarily from Chilled Water and Water revenues. All revenue amounts include bad debt provisions at approximately 1.5 percent of retail revenues. Cost Recovery efforts continue to be monitored to offset revenue shortfalls.

Regarding the top 25 commercial accounts, there has been a 15 percent decrease compared to the prior year with customers in the entertainment, transportation, and education sectors experiencing an average 23 percent decrease. Ms. Brenay explained the growth in aged receivables and why the reserve for bad debt is so high, including a \$6.5 million increase in aged receivables outstanding for more than 30 days.

Commissioner Lee asked for an update regarding customer assistance programs. Ms. Brenay stated that this will be discussed in an upcoming presentation.

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The Recording Secretary polled virtual public attendees for any comments under the General Appearances portion of the meeting agenda.

Carlos Torrealba, an OUC customer, spoke about OUC's disconnection policy and inquired about the disconnection of Sharona Barnes.

Gloria Pickar spoke about a recent Synapse Energy Economics report and OUC's sustainable energy goals.

Laura Betts spoke about climate change.

Marjorie Holt spoke about OUC's disconnection policy and the Synapse Energy Economics report.

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Mr. Bullock asked LaShun Nale-Stadom and Joe Reilly to provide a presentation on Mutual Aid Hurricane Preparation. Joe Reilly stated that hurricane season began on June 1, and OUC is preparing for an estimated 19-25 named storms amidst a pandemic. The COVID-19 environment creates unprecedented challenges for hurricane preparation and repairs. All of OUC's actions and policies have been in response to, and in conjunction with, the most current information. OUC operations are fully functional with remote operations and teleworking. OUC conducted a virtual tabletop exercise on June 16. The tabletop was conducted to exercise OUC's collaborative Business Units' response to a storm, while simultaneously implementing policies related to the COVID-19 pandemic. Mr. Reilly discussed OUC's expanded Emergency Response Plan, including new storm roles required to support storms and the pandemic, as well as a second Incident Command Center to reduce exposures to Command staff. OUC contributed to the development of FMEA's mutual aid agreement and has provided a Statement of Principles to articulate goals and approaches to keeping OUC employees, mutual aid workers, and contractors safe while restoring power as quickly as possible.

Ms. Nale-Stadom discussed COVID-19's effect on logistics and mutual aid. She explained the recently adopted "We All Can Win Together" mindset, which was spearheaded by OUC and Mr. Bullock specifically. OUC's statement of principles include daily screening of crews including temperature checks, protocols for those showing symptoms, ensuring PPE is used and available for backup, and providing sanitizing stations. She emphasized OUC's commitment to remaining the *Reliable One* and preparedness to handle a storm.

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Mr. Bullock asked Luz Aviles to provide an update on the Customer Program Updates/Dashboard. Ms. Aviles described OUC's customer program commitments. OUC continues to make multiple attempts to contact customers with overdue balances to make them aware of impending disconnections and specifically the COVID-19 relief programs offered to help them keep their utility services on. OUC is providing pay plans on accounts for customers who apply for payment assistance through OUC's Project CARE, a program administered by the Heart of Florida United Way.

Ms. Aviles reiterated that OUC will not deny account holders access to assistance programs if they are unable to provide Social Security numbers; however, it is important to note that Customer Service representatives can only work with authenticated account holders and authorized persons when discussing customer accounts. Recent weather policy changes included changing the threshold to stop non-payment disconnections from the current policy of 98 degrees or higher to a modified policy of 96 degrees or higher. Also, cash only account payment status was changed from 24 months to 12 months.

OUC has developed multi-media kits and customized solutions to distribute information to customers and community partners such as Legends Academy Charter School, Orange County and Osceola County Public Schools, Hispanic Chamber of Commerce of Metro Orlando, Greater Haitian American Chamber of Commerce-Orlando, Osceola County Chamber of Commerce, elected officials, homeowner associations, and other community organizations.

Ms. Aviles also provided an update on collections activities since July 14, when severance activities resumed. She stressed that 89.7 percent of disconnects are reconnected the same day. Ms. Aviles noted that the first commercial customer has enrolled in Power Pass. As of end of day August 10, customers have requested \$913,647 for Project CARE assistance in total. Customers on the waiting list receive a 30 day pay plan to avoid disconnection of service.

Ms. Aviles discussed a recent J.D. Power survey regarding how OUC's response to COVID-19 has changed customers' impressions of the company. OUC received responses that were 17 percent more positive than overall industry results. 57 percent of customers were aware that OUC made changes to help during COVID-19, while the industry average was 38 percent.

Mayor Dyer asked for an explanation of how customers can apply for Project CARE. Ms. Aviles stated that customers can call 2-1-1, which is the regular United Way call center. They can also apply through the United Way website accessing the Project CARE link. Customers answer several questions and a case worker at United Way will review the application. The names of customers who apply are sent to OUC daily, and then a pay plan is entered on their accounts.

Mayor Dyer inquired about customers who do not have internet at home. Ms. Aviles confirmed that customers can apply by calling 2-1-1 for assistance.

Mayor Dyer asked for clarification about why customer applications would be denied if they have a delinquent account. Ms. Aviles stated that customers can be approved for assistance without a delinquent account, as long as they have an upcoming bill they will be unable to pay. Approximately 9 percent of customers have been denied for reasons such as not being in the service area, fraudulent activity on the account, or trying to pay deposits.

Commissioner Mills asked if customers were required to provide proof of being unable to pay their bills. Ms. Aviles stated that those questions are asked in the application process, but they are not required to provide proof. This is different from the normal Project CARE assistance, where customers are required to provide proof of negative impact on their income.

President Calvet referred to the case that was mentioned during the public comments section. Ms. Aviles stated that her team is already looking into Ms. Barnes' account.

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Mr. Bullock stated that in February, OUC announced a new strategic plan for 2025 that includes a commitment to achieve net-zero carbon emissions by 2050, and a goal to reduce carbon emissions by 50 percent by 2030 from 2005 levels. Mr. Bullock asked Sam Choi to provide an update on OUC's solar projects and partnerships. Mr. Choi explained how strategic solar partnerships allow for greater community reach and bring visibility and education to OUC's commitment to sustainability through iconic solar installations. The partnerships leverage community synergies to deliver one-of-a-kind solutions, which would be otherwise challenging for a single entity. Mr. Choi discussed several of these partnerships, including the floating solar array at the Orlando International Airport with the Greater Orlando Aviation Authority; a solar sculpture at Exploria Stadium with Orlando City Soccer and UCF; the Lake Lorna Doone solar pavilion with Florida Citrus Sports, City of Orlando, and the West Lakes community; and the Florida Municipal Solar Project with the FMPA.

Commissioner Gross asked if solar storage was included with the Florida Municipal Solar Project. Mr. Choi responded that solar storage is not included in this project, but stated that option is being evaluated for future solar project agreements.

Mayor Dyer asked for clarification about the completion date of the floating solar array at the Orlando International Airport. Mr. Choi stated that it is expected to be finished in September, barring any storm delays.

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Mr. Bullock provided a presentation on Recent Peer and Industry Recognitions. Mr. Bullock stated that for the second consecutive year, the Southern Alliance for Clean Energy (SACE) has recognized OUC as a SunRiser in their Solar in the Southeast 2020 Annual Report. The SACE designation represents utilities that demonstrate the highest solar ambition as measured by forecasted solar growth on a watts-per-customer basis over a four year period, 2019 to 2023. OUC earned the fourth spot on the list and is the only municipal utility to receive the designation this year.

Mr. Bullock announced that OUC was selected as a 2020 Smart Electric Power Alliance Power Players Award Finalist. Under the Public Power category, the nomination entailed three innovative OUC projects related to clean energy goals: the Nanogrid pilot, installations of more than 20 weather stations and sky cams, and electrification market transformation initiative.

According to the J.D. Power Residential Electric 2019 Volume 2 Utility Satisfaction study, OUC was part of the top decile ranking among residential electric utilities. OUC was ranked 9<sup>th</sup> nationally among 141 utilities, 2<sup>nd</sup> in the South among 20 South midsize utilities, and 1<sup>st</sup> in Florida among six Florida peer utilities. Mid-Year Results released in May 2020 show even further improvement, with full year results expected in December.

OUC was also in the top decile ranking among water residential utilities, according to J.D. Power's Residential Water 2020 Utility Satisfaction study. OUC ranked 3<sup>rd</sup> nationally among 90 utilities, 2<sup>nd</sup> in the South among 21 South midsize utilities, and 2<sup>nd</sup> in Florida among nine Florida peer utilities. For both electric and water, OUC met its goal of ranking in the Top Decile nationally.

According to the Cogent Syndicated Residential Trusted Brand & Customer Engagement Study, OUC was named the Most Trusted Electric Utility. OUC was ranked 1<sup>st</sup> nationally among 97 electric utilities and 1<sup>st</sup> in Florida among five Florida peer utilities.

Mr. Bullock thanked all OUC employees who have worked to gain these recognitions and rewards.

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Mr. Bullock stated that OUC received the Synapse Energy Economics report last week and is reviewing it. As a public utility, OUC appreciates input from the community. OUC is committed to transitioning power generation in the coming decades and continuing to increase the use of renewables. Despite having to delay the external Electric Integrated Resource Plan (EIRP) process and workshops, OUC is steadfast in its commitment to providing a more sustainable energy future for all customers. OUC believes reducing carbon emissions is the right thing to do. During the public 2025 Strategic Plan Commission Workshop in February 2020, OUC announced a commitment to achieve net-zero carbon emissions by 2050, and a specific 2030 goal to reduce carbon emissions by 50 percent from the baseline year of 2005. Based on SEPA's Utility Carbon Reduction Tracker, OUC is one of only 27 utilities that have set this type of goal out of hundreds of utilities. OUC will meet these levels of carbon reduction through continued investments in renewable energy, energy storage, energy efficiency, and electrification of transportation. Additional investments and commitments will come out of future strategic plans and the EIRP.

Mr. Bullock provided an update on OUC's EIRP. When OUC embarked on the EIRP process, it made a commitment to determine the best pathway to meet electric energy generation and transmission needs for the next 30 years. In May, it was determined that it was in the best interest of customers, employees, and community to redirect the focus to COVID-19 recovery and hurricane preparation activities. Now, OUC is refocusing its priority with Siemens on their analysis and

next steps. OUC is re-evaluating the best approach for sharing the EIRP with the Board and the public with the constraints of meeting in a COVID-19 environment. There will be a public workshop where the community will have the opportunity to see the pathways and scenarios, as well as comment on this important topic so the process can be completed by the end of the year. OUC is committed to giving at least 30 days' notice to customers and the community prior to the public workshop and will use all communication channels to create awareness. OUC will continue to engage the Advisory Council. Scheduling of the workshop will occur over the coming weeks.

Commissioner Gross discussed how metrics and assumptions affect reports such as the Synapse Energy Economics report and stated she would like feedback on those areas.

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Commissioner Gross thanked everyone on the OUC staff for their work on all the important topics discussed in the meeting. She thanked staff for the weekly dashboard and keeping customers informed about disconnects. She praised the Tiny Green Home exhibit.

Commissioner Mills expressed his appreciation for the diversity of topics discussed during the meeting. He praised OUC's concern for community and going above and beyond for its customers. He congratulated OUC's efforts on the Tiny Green Home and Legends Academy Charter School. He discussed the far-reaching aspects of the Capital Plan, as well as making sure OUC remains fiscally sound.

Commissioner Lee thanked everyone for a great meeting and great content. He thanked Mr. Bullock for his statements regarding the EIRP. He reiterated that the Synapse Energy Economics report is not based on OUC's data point. He expressed the importance of continuing work on OUC's studies and the EIRP. He reiterated the commitment to being 100 percent sustainable in 2050.

Mayor Dyer recognized the efforts of Ms. Brenay and her team on the budget, especially with a decrease in revenue. He thanked Ms. Aviles for her update on customer programs. He congratulated OUC on the objective recognitions.

President Calvet echoed previous comments by the Commissioners. He praised the Dark Fiber Pilot Program. He thanked Ms. Aviles and her staff for their work to avoid customer disconnects. He congratulated everyone on the recognitions. He thanked Mr. Bullock for his EIRP update.

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President Calvet adjourned the meeting at 4:58 P.M.

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President

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Secretary