



# CITY OF ORLANDO

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## SOLID WASTE RATES

A Solid Waste rate adjustment of 4 percent will take effect November 1, 2014. The average residential customer will notice a difference of 74 cents on their monthly bill. This annual adjustment was approved by the Orlando City Council in 2010 and will be used to offset increased operating costs.

**Please contact the City of Orlando Solid Waste Division at [407.246.2314](tel:407.246.2314) or [SWcustomersvc@cityoforlando.net](mailto:SWcustomersvc@cityoforlando.net) with any questions.**

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## TARIFA DE DESPERDICIOS SÓLIDOS

La tarifa de desperdicios sólidos tendrá un ajuste de 4 por ciento efectivo el primer día de noviembre, 2014. El cliente residencial notará una diferencia de 74 centavos en su factura mensual. Este ajuste anual fue aprobado por la Asamblea Municipal de la ciudad de Orlando en el 2010 y será utilizado para contrarrestar los costos operativos en aumento.

**Por favor comuníquese con la División de Desperdicios Sólidos (Solid Waste Division) al correo electrónico [SWcustomersvc@cityoforlando.net](mailto:SWcustomersvc@cityoforlando.net) o por teléfono al [407.246.2314](tel:407.246.2314) para cualquier pregunta.**



# CITY OF ORLANDO

## *Sewer Rate Adjustment*

**EFFECTIVE NOVEMBER 1, 2014**

Dear Customer,

To satisfy the water needs of our growing community, it is necessary for the City to participate in the development of alternative water supplies such as cost-effective reclaimed water (highly-treated wastewater).

The capital and operating costs of producing and distributing high quality reclaimed water have been steadily increasing. On September 21, 2009, City Council approved a series of rate increases that will help to ensure the availability of reclaimed water supplies for the protection of limited water resources in our community and the region.

For more information about wastewater and how you can conserve water resources, visit [www.CityofOrlando.net/wastewater](http://www.CityofOrlando.net/wastewater).

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### **Rate Schedule**

Capacity charge per ERU\*

	In City	Out of City
2014	\$18.73	\$23.42
2015	\$19.67	\$24.59

Commodity charge per 1,000 gallons

	In City	Out of City
2014	\$4.52	\$5.64
2015	\$4.75	\$5.92

**Annual adjustment after 2014 – 5%**

**For information on other wastewater  
rate adjustments, please visit  
[www.CityofOrlando.net](http://www.CityofOrlando.net)**

\*Equivalent Residential Unit