



Flood Hazard Awareness- Protect What Matters

"As a StormReady community, we are prepared for severe weather. I encourage all our residents and businesses to also be prepared by understanding their flood risks and insurance needs."

Orlando Mayor Buddy Dyer

KNOW YOUR FLOOD HAZARD AND UNDERSTAND YOUR INSURANCE NEEDS

Heavy storms, hurricanes, inadequate or overloaded drainage systems can flood your property. If your property is located in the floodplain, your property is at risk.

Visit cityoforlando.net/floodprotection for tips on how to protect your property.

INSURE YOUR PROPERTY FOR YOUR FLOOD HAZARD

Good News! The City of Orlando is a participant in the National Flood Insurance Program (NFIP), which means that residents and business owners receive a discount on their flood insurance premiums.

There is a 30-day waiting period after you purchase a flood insurance policy before coverage is in effect, so don't wait until a flood is threatening.

Contact your insurance agent for more information about flood insurance policies. If your agent does not write flood insurance, contact the National Flood Insurance Program at 1.800.427.2419 (TTD# 1.800.427.5593). Additional information about flood insurance can be found at floodsmart.gov.

PROTECT YOURSELF FROM THE HAZARD

Keep your family safe during a flood. Visit cityoforlando.net/floodprotection for more information.

PROTECT YOUR PROPERTY FROM THE HAZARD

Take action and flood proof your structure.

Learn more ways to protect your property. Order your free copy of the Homeowner's Guide to Retrofitting: Six Ways to Protect Your House from Flooding (FEMA publication 312) from the Federal Emergency Management Agency (FEMA) by calling 1.800.480.2520, or downloaded from FEMA's website, at fema.gov/about-fema-library.

BUILD RESPONSIBLY

Did you know?

- You must contact the City of Orlando Permitting Office before you build on, fill, alter, or re-grade your property. Floodplain filling needs a permit.
- Building within the floodplain must compensate for any loss of flood storage volume.
- All development in a designated flood hazard areas is required to be elevated one foot above the base flood elevation.
- The City Ordinance requires that all substantial improvements to a building be treated as a new building.

PROTECT NATURAL FLOODPLAIN FUNCTIONS

Only Rain Down the Drain.

Don't dump in storm drains; they drain to our lakes. Dumping in ditches or lakes is a violation of City Code. If you see dumping or debris in the ditches, broken silt fences around construction sites, filling in the floodplain without a permit sign posted, please contact the City of Orlando Permitting Office at 407.246.2271.