For 95 years, OUC has earned the reputation as The Reliable One by providing the people of Central Florida with affordable, reliable, sustainable energy and water.

ABOUT OUC

• Established in 1923 by a special act of the Florida Legislature, the Orlando Utilities Commission (OUC–The Reliable One) is the second largest municipal utility in Florida and 14th largest in the nation.

• OUC provides electric, water, chilled water and/or lighting services to nearly 400,000 metered accounts in Orlando, St. Cloud and parts of unincorporated Orange and Osceola counties.

• OUC is governed by a five-member board, which includes the Mayor of Orlando as an ex-officio member.

• According to data provided by the Florida Public Service Commission, OUC has been more reliable than the state’s investor-owned utilities for 20 years running.

COMMITMENT TO SUSTAINABILITY

• OUC’s downtown headquarters, Reliable Plaza, was the greenest building in Orlando when it opened in 2008. It is both LEED Gold and Florida Water Star certified.

• An innovator in solar energy, OUC:
  – Opened Central Florida’s first solar farm in 2011.
  – Provided the area’s first community solar farm in 2013 (400 kW), and expanded to 20 MW with new utility-scale solar in 2017.
  – Opened one of the first grid-tied floating solar arrays in the United States in 2017.
  – Plans to reach 200 MW of solar by 2020.

• Customer-driven programs for solar energy through OUC Solar Solutions — available whether customers own or rent—
  – Community Solar for residential and commercial customers who want to purchase solar energy.
  – OUCollective Solar for residential customers allows use of OUC’s buying power to purchase home solar systems at lower-than-market costs.

• OU Cooling provides chilled water service to a growing list of customers who rely on us to enhance their air conditioning efficiency and sustainability.

• OU Convenient Lighting finds energy-efficient solutions for lighting customers. And, nowhere is the creativity and expertise more evident than at Orlando’s Camping World Stadium, which underwent a multi-million dollar renovation to make the facility more efficient.

• Almost two-thirds of the 3,280-acre Curtis H. Stanton Energy Center (SEC) site is dedicated to conservation—providing a protected wildlife habitat for more than 40 different species.

• OUC offers 165 electric vehicle charging stations throughout its service territory.

THE OUC SUSTAINABLE FLEET

- 31 Plug-in hybrids
- 6 Hybrid bucket trucks
- 6 Electric vehicles
- 19 E85 flex fuel vehicles
CONSERVATION TECHNOLOGY

- Digital meters provide OUC access to immediate, accurate information that allows the utility to better predict and prevent outages and restore power faster.
- The online Usage Dashboard enables customers to monitor consumption in daily and hourly intervals instead of waiting until the end of the month to receive their bills.
- OUC Power Pass is a prepaid program that allows customers to pay-as-they-go for utility services with no security deposit, no late fees and no reconnect fees. Statistics show customers who use prepaid programs tend to use about five percent less electricity and water because they are more aware of how much they use.
- OUC is upgrading all roadway lighting with LED technology. The 29,000 lights will save enough energy per year to power nearly 1,500 homes.

ELECTRIC RELIABILITY

- OUC lives up to its name The Reliable One at SEC, one of the most reliable power stations in the nation.
- In 2018, OUC was benchmarked by the Florida Public Service Commission as the most reliable utility in the state for the 20th year in a row.
- More than 60% of OUC’s distribution lines are underground, providing extra protection and reliability during severe weather.

DIVERSE FUEL MIX

- SEC, with a generation capacity of 1,850 MW, is the most diverse generation site in Florida featuring natural gas, landfill gas, coal generation, and nearly 20 MW of solar. In 2018, OUC announced plans to purchase an additional 108.5 MW of solar from a project with the Florida Municipal Power Agency (FMPA).
- OUC began investing in power generation from landfill gas in 1998. This fuel provides enough energy to meet the equivalent needs of about 10,000 homes while reducing greenhouse gas emissions from the landfill.

ECONOMIC DEVELOPMENT

- To promote economic development, OUC has adopted two rate riders – in line with those offered by other utilities in the region – aimed at attracting robust businesses to enhance the vitality of our community.
- Recently, OUC played an integral role in bringing the United States Tennis Association (USTA) to the region. The move brings 154 high-paying jobs and a total capital investment of $60 million to its service area at the New Home of American Tennis at Lake Nona.
- To help businesses learn about the greater Orlando area and all OUC offers, OUC launched OUCPowersGrowth.com.

ANNUAL COMMUNITY IMPACT

- Nearly 29 billion gallons of water is delivered annually to customers across a 200-square mile territory. OUC’s water service is sustainable, affordable, and reliable with unbeatable taste.
- OUC’s water comes from the Lower Floridan Aquifer a quarter mile below the earth’s surface. The aquifer is fed by rainwater filtered through hundreds of feet of rock and undergoes a natural cleansing process.
- OUC was one of the first water utilities in the region to use state-of-the-art ozone generation. Its powerful oxidizing capability helps an already natural clean water supply become a pristine resource.
- OUC’s Mobile Irrigation labs are staffed with consultants who inspect commercial irrigation systems and recommend improvements.

Orlando Utilities Commission  |  100 W. Anderson St. • Orlando, FL 32801 • Tel: 407.423.9100 •  www.ouc.com