



ELECTRIC RATES TO DECREASE FOR SECOND TIME IN FOUR MONTHS

Beginning Oct. 1, OUC customers will see lower electric rates that will save average residential customers about \$15 a month*. This is the second fuel decrease in four months.

“This additional rate adjustment reflects our commitment to pass along savings to our customers whenever possible. It’s the right thing to do,” said Mindy Brenay, OUC Chief Financial Officer. “Throughout our 100-year history, OUC’s focus has been and remains to provide affordable, reliable, and sustainable electric services.”

In May, the Board approved a decrease in pass-through fuel costs that took effect in June, a move that yielded a 10% reduction in

customers’ monthly electric bills across all customer segments.

The average residential customer saw savings of \$13 a month* in Orlando/Orange County and \$13.52 a month in St. Cloud/Osceola County.

The two rate adjustments affirm OUC’s commitment to providing affordable electric and water utility services. For example, compared with Florida-based peer utilities, OUC’s monthly electric bill is almost \$12 less for 1,000kWh of residential usage.

**Based on 1,000 kilowatt (kWh) hours of usage.*



5 SCARY WAYS YOU’RE WASTING ENERGY AT HOME

It's eerie how much electricity appliances use even when not in use. In fact, that's about 10% of an average household's electric bill goes to items that use electricity when simply left plugged in. Here are 5 tips to conquer these energy vampires:

ENERGY

Efficient Power Strips: Appliances in standby mode drain power. Invest in energy-efficient power strips.

Unplug or Sleep Mode: Switch off, unplug or use sleep mode for devices not in use. Culprits include computers, instant-on TVs, and appliances that feature a clock. Cellphone chargers, guest bedroom TVs, coffee makers, and more also add to wasted energy.

This Halloween, drive a stake through your home's energy vampires for delightful savings on utility bills.



For more saving tips visit, [OUC.com/WaysToSave](https://www.ouc.com/WaysToSave).

SAVE ON EFFICIENCY UPGRADES WITH OUC REBATES



Even in fall, Central Florida temperatures are warm. If you're seeing higher usage, which leads to higher monthly utility bills, it could be anything from older or inefficient air conditioning units, to leaky ducts, to older windows, to the lack of attic insulation.

Looking to make energy efficiency improvements to your home? Take advantage of OUC's residential rebates, which offer substantial savings.

For example, you could save \$45 to \$1,150 on a new 15.2 SEER2/16 SEER or higher heat pump system. Other rebates include \$100 for duct repairs or replacement, 10¢ per square foot on attic insulation of R-30 or higher, and \$1.50 per square foot for new ENERGY STAR® windows.

Start saving now by visiting OUC.com/Rebates.



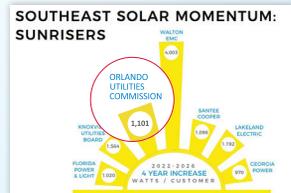
OUC Recognized As “Most Trusted Brand” And “Solar Sunriser”



OUC has been named the “Most Trusted Brand” among U.S. energy providers for the sixth consecutive year, according to a national customer survey conducted by the data analytics and advisory firm Escalent. With a score of 747, OUC placed first in the nation among electric utilities included in the 2023 Cogent Syndicated Utility Trusted Brand & Customer Engagement™ Residential study.

OUC debuted on the “Most Trusted Brand” index in 2018, and claimed the top score among U.S. electric utilities in the 2020, 2022 and 2023 surveys.

The fifth consecutive year, OUC has been named a “SunRiser” by the Southern Alliance for Clean Energy (SACE). SunRisers are utilities with the highest solar ambition, based on increased solar capacity per customer. According to SACE's 2023 report, OUC aims to achieve 1,763 solar watts per customer (SWPC) by 2026, a 166% increase from 2022. Florida leads in solar capacity and is projected to exceed 17 gigawatts by 2026. OUC is expanding its solar footprint, with two 74.5 MW solar farms set to open in late 2024. Read more at OUCblog.com.



RUN A RACE IN YOUR HOMETOWN!

The **OUC Orlando Half Marathon**, presented by **Land Rover and Track Shack Lake Eola 5k**, Saturday, Dec. 2, at Lake Eola Park. As the title sponsor, OUC has supported runners and walkers with great-tasting H₂OUC since 1999.

Orlando's Hometown Half Marathon is a USATF-certified race that welcomes athletes of all abilities. Runners and walkers enjoy a scenic route with cheering fans and a post-race party at Lake Eola.

Run for yourself AND your community. Your participation helps fund youth fitness programs through the Track Shack Youth Foundation.



Sign up TODAY to run or walk the OUC Orlando Half Marathon and 5K at OrlandoHalfMarathon.com.

Register now to receive an OUC Customer discount:

\$10 off - Half Marathon (13.1 miles)
Use code: **RunOUC23**

\$5 off – 5k (3.1 miles):
Use code: **RUNEOLA23**

No other discounts apply.

EXPIRES 12/01/2023



Para ver toda nuestra información en español, por favor visite espanol.ouc.com.



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