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News and Information from OUC—The *Reliable One* | OCTOBER 2015

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GOOD NEWS! OUC to hold the line on 2016 Electric Rates.

See back for more information.

FALL Checklist!

A few things to remember for fall.



Set Your Clocks

Daylight Saving Time (DST) ends at 2:00 a.m. on Sunday, November 1, so be sure to set your clocks **BACK** one hour before going to bed Saturday night. One easy way to remember which way to go is the phrase “spring forward - fall back.” And don’t forget to enjoy your extra hour of sleep!

Report Streetlight Outages

The fall time change means it will start getting darker outside much earlier. OUC wants to ensure your community is well lit for better visibility and safety for motorists, pedestrians and law enforcement. OUC crews work diligently to repair or replace broken or burnt-out streetlights, but with your help, we can do this even quicker!



If you spot a streetlight outage, be sure to report it online at www.ouc.com/streetlightout or by phone at **407-957-7373**.

If you jot down the pole number stamped on the light pole itself, it will help us pinpoint the broken fixture.

Complete Household Safety Checks

Twice-a-year time changes are great reminders to complete your household safety checks. Here are few things to remember:

- Check/replace batteries in smoke and carbon monoxide detectors.
- Check/replace burnt out or dimming exterior light bulbs.
- Check/replace items in your emergency kit.
- Check fire extinguisher pressure/expiration date.
- Check/replace items in your first aid kit.



Keep Tabs On Your Usage With New Online Dashboard

OUC's online Usage Dashboard lets you closely monitor your electric consumption so you can adjust your habits to conserve resources and save money. In addition to reviewing your consumption patterns with daily and hourly data, you can set up email alerts to let you know when you've reached a specific threshold determined by you.

To view your Usage Dashboard be sure to set your browser to allow pop-ups and simply login to your myOUC Online Profile and click the blue *View Usage* button under *Account Summary*.



Electric Rates To Remain Unchanged – Seven Straight Years with No Increase

The OUC Board of Commissioners recently approved the 2016 Operating Budget with no changes to electric rates. This is a testament to our commitment to providing affordable, reliable electric and water services to our nearly 235,000 customers in Orlando, St. Cloud and parts of unincorporated Orange and Osceola Counties.

A customer using 1,000 kiloWatt hours (kWh) per month will continue to pay \$113.81 per billing cycle. **In 2012, OUC actually lowered electric rates twice**, saving residential customers about \$125.00 a year.



HEROES NEEDED. ARE YOU IN?

AutoNation Cure Bowl Presented by Florida Hospital • 12.19.15 • Orlando Citrus Bowl

The AutoNation Cure Bowl is more than a game. It's a celebration of the women who are living with breast cancer today and those who may face it tomorrow.

It's a memorial to those who have lost their battle. And it's hope for those who fight to survive. But more than that, it's a rallying cry to raise awareness and help bring an end to this deadly disease.

This nationally televised game will be played at the newly reconstructed Citrus Bowl. Funds raised from the AutoNation Cure Bowl will directly benefit the Breast Cancer Research Foundation.

On game day, teams from the American Athletic Conference and the Sun Belt Conference, along with a stadium full of fans, will make history. Together, they will put breast cancer awareness on a national stage and take one significant step toward finding a cure.



Join the battle. Purchase tickets today at CureBowl.com

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