



CONNECTIONS

News and Information from OUC—The *Reliable One* | JULY 2015

INSIDE

Power Surge Protection
Hot Weather Survival Guide
Summer of Savings
Power to Save



New Program Offers Protection From Power Surges

We understand that power surges are unpredictable – especially during Central Florida’s summer storm season – and the cost of repairing or replacing your appliances and electronics can be devastating. That’s why OUC is pleased to offer Power Surge Protection – provided exclusively by **American Water Resources of Florida (AWR)**, the same company that provides our water and sewer line protection programs.

Power Surge Protection gives you peace of mind, helping to safeguard you from unexpected and costly expenses should a power surge travel through your electric meter into your home. It’s important to know that repairs to electrical lines beyond the meter are the homeowner’s responsibility – not that of the utility company.

In addition to a cost protection limit of \$5,000 per covered item and \$50,000 per occurrence, Power Surge Protection includes installation of a surge-blocking device on your electric meter to prevent even the smallest, undetectable surges from entering your home.

OUC selected AWR for its proven track record of service excellence while protecting more than

1.5 million service lines throughout the U.S. with an A+ rating from the Better Business Bureau.

To enroll in Power Surge Protection, or to learn more about similar programs and for complete terms and conditions of this program, visit www.AWRUSA.com/OUC or call **877-320-4624**.

HOME WARRANTY PROTECTION PROGRAMS

Power Surge Protection - \$11.49*/month

Water Line Protection - \$3.99*/month

Sewer Line Protection - \$5.49*/month

In-Home Plumbing Protection - \$3.99*/month

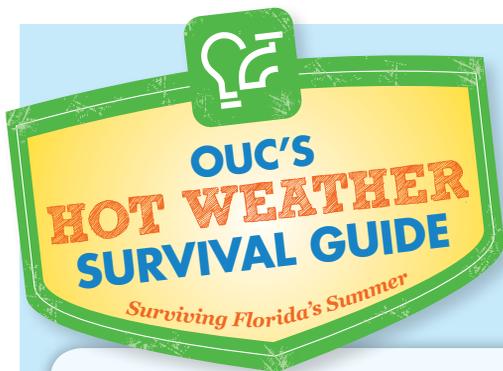
Interior Electric Line Protection - \$4.49*/month

**Price added to monthly OUC bill.*

The Power Surge Protection Program is subject to state or local sales tax.



AMERICAN WATER
RESOURCES®
Of Florida



Hot Weather Survival Guide

Did you know that cooling your home during hot weather can account for more than 50 percent of your electric consumption? Or that lowering your water heater temperature just a bit can reduce your energy costs? Here are other ways to help you keep your cool and your cash during Central Florida's scorching summer:

- Set your thermostat to 78 degrees or higher
- Keep your central A/C fan set to AUTO
- Use ceiling fans to make rooms feel cooler when occupied
- Replace your air filter regularly
- Caulk and install weather stripping around leaky windows and doors
- Wash only full loads in your dishwasher and clothes washer
- Use the cold or warm setting on your clothes washer, rather than the hot one
- Set your water heater temperature no higher than 120 degrees

For more tips, visit www.OUC.com/hotweather.

Summer of Savings

Western Union is teaming up with Publix and OUC to kick off a Summer of Savings with a special promotion for OUC customers. Although our vendors usually charge \$1.25 per transaction (**note: OUC does not receive any portion of that fee**), Publix is slicing the fee to \$1.00 for OUC customers via an in-store coupon (OUC25) during its Summer of Savings from July 1st through September 30th. Learn more at your neighborhood Publix.

OUC works with local businesses to offer more than 500 instant payment centers throughout Orange and Osceola counties. The beauty of this arrangement is that you choose the location that's most convenient and your payment is credited to your OUC account in real time.



moving money for better

AVAILABLE AT

Publix

WHERE SHOPPING IS A PLEASURE®



New Services Give You the Power to Save

You can take even more control of your energy consumption online through OUC's new **Usage Dashboard**. Check your electric consumption daily, even hourly via your myOUC account. Learn more at www.ouc.com/usage.



OUC Power Pass is a new prepaid program that lets you pay-as-you-go for utility services – perfect for customers who want to avoid deposits and late fees while monitoring and controlling their utility usage. For more information, visit www.ouc.com/powerpass and to sign up, call **407-957-7373**.

Para ver esta edición de *OUConexión*, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION
100 W. Anderson Street • Orlando, FL 32801
Tel: 407-957-7373 • www.ouc.com

