



CONNECTIONS

News and Information from OUC—The *Reliable One* | APRIL 2015

INSIDE

OUC Power Pass
Report Outages Online
Raise a Glass, Save a Bottle
Sexual Assault Awareness
Water Conservation Month



Take Control With OUC Power Pass

OUC recently launched Power Pass, a new prepaid program that lets you pay-as-you-go for utility services. Instead of getting a monthly bill, Power Pass customers can monitor their electric and water usage daily from a computer, tablet or smartphone. With Power Pass you can pay when you want, how you want and the amount you want.

Think of Power Pass like it's your car's gas tank. You pay for gas at the pump and keep an eye on your fuel gauge as you drive around. When it shows you're running low, it's time to head to a gas station and refill your tank. Power Pass is just that easy!



Power Pass is perfect for customers who want to avoid paying deposits and late fees and who like the opportunity to monitor and control their utility usage. Power Pass is also a great program if you split your utility bill with roommates or if you travel frequently and don't consume electric and water on a regular basis. You can even pay your bill at more than 500 locations around town, including convenience and grocery stores. For more information about OUC Power Pass, visit www.ouc.com/powerpass. Or to sign up, call **407-423-9018**.

Report Outages Online

Summer storm season is right around the corner and with it comes the occasional power outage. Now, you can report those outages on www.ouc.com, even via your mobile device. It's faster and easier than calling.

Start by setting up a myOUC account at www.ouc.com. (Paperless billing customers can log in with their existing username and password). If you don't already have an account, you'll need your OUC account number and PIN, which can be found at the top left corner of your OUC bill. While you're at it, update your contact information on the same web page.

The next time the power goes out, just log in and let us know.



Raise a Glass, Save a Bottle

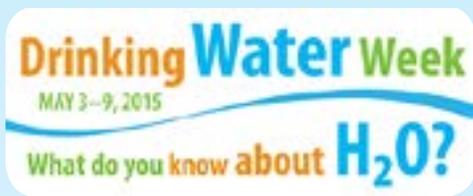
Drinking Water Week Is May 3-9

Join OUC and the American Water Works Association in May as we celebrate National Drinking Water Week. Not only is drinking fresh tap water fantastic for your overall health, ditching the plastic bottle also helps the environment by reducing your carbon footprint.

OUC water – or H2OUC, as we like to call it – comes from a protected reservoir deep below ground. Before it gets to your home or business, our water is treated with ozone, the strongest disinfectant available. Award winning H2OUC is clean, fresh and great-tasting.

Invest in a reusable glass or metal bottle and fill it at home or the office. It's cheaper, easier and better for the environment.

For more on OUC's water – including yearly water quality reports – visit www.ouc.com/H2OUC.



Sexual Assault Awareness Month

Healing Begins Here

Join the Victim Service Center of Central Florida this April in observing Sexual Assault Awareness Month. We will be raising public awareness about sexual violence and educating our community on ways to prevent it.

Our sole purpose is to provide services and resources to victims of sexual assault, violent crime, and traumatic circumstances through crisis response, advocacy, therapy, and community awareness. Last year, the Victim Service Center reached over 143,854 people through outreach

efforts; our trauma-informed care team responded to 1,250 hotline calls; and our therapists conducted 1,428 individual and group therapy sessions.

We are committed to assisting survivors and their families by providing the necessary resources to reclaim their lives and begin the healing journey.

Your support changes lives!

Visit www.VictimServiceCenter.org to find out ways you can get involved and learn how you can help.



April Is Water Conservation Month

Did you know that the average household uses nearly 400 gallons of water each day? As we observe Water Conservation Month, let's see if we can reduce our water consumption by at least one gallon a day. Saving on your water bill while protecting the environment sounds like a no-brainer, doesn't it?

Here are a few water saving tips:

- Repair faucet leaks inside and outside your home
- Wash only full loads in your dishwasher and clothes washer

- Install water-saver shower heads
- Shorten your shower time by just one minute
- Turn the water off while brushing your teeth or shaving
- Install a rain sensor shut-off for your irrigation system

For more water conservation tips, visit www.OUC.com/water.



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