News and Information from OUC—The Reliable One | FEBRUARY 2023

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PROVIDED

SLASH UPGRADE COSTS WITH EFFICIENCY DELIVERED

Looking for ways to save on your utility bill?

Efficiency Delivered® provides up to \$2,500 of energy and water efficiency upgrades in your home. Eligible improvements include:

- A/C tune-up
- Air filter replacement
- Attic insulation
- Attic pull down stair ladder cover
- Blower door testing
- Caulking and weather stripping



- Choice of thermostat replacement
- Duct leak repairs
- Evaporator coil cleaning
- Hot water pipe & A/C refrigerant line insulation
- Irrigation repairs
- Minor plumbing repairs
- Toilet replacement
- Water flow restrictors
- WaterSense labeled irrigation controller

EFFICIENCY* DELIVERED

Learn more at OUC.com/EfficiencyDelivered.

PARTNERING TOGETHER

WE'RE HERE TO HELP YOU SAVE ENERGY, WATER AND MONEY

OUC offers an array of programs and plans that help customers reduce their energy and water use so they can save money on their monthly utility bills.

Customers can take advantage of rebates on energy- and water-saving improvements or a cost-sharing program that benefits low-income households that make efficiency upgrades.

For more information, visit **OUC.com/waystosave**.

One of OUC's program is Budget Billing, a service that helps customers plan the amount they'll pay in monthly utility costs.



How Budget Billing works:

Your monthly fixed amount is based on the average of your actual utility bills during the last 12 months, including electric and/or water, solid waste, waste water and taxes.* An additional percentage, at the discretion of OUC, will be added to the amount to prevent the deferred balance from growing too large.

We also partner with community-based organizations and government programs to provide assistance when it's needed the most.

Learn more by visiting **OUC.com/Assistance**.

UPGRADE YOUR IRRIGATION, PLANT FLORIDA-FRIENDLY LANDSCAPING AND CLAIM A REBATE

Just one lawn irrigation cycle can waste thousands of gallons of water due to overspray or overwatering. Save water and money on your monthly bill by retrofitting existing irrigation heads to low-volume irrigation components and planting Florida-friendly landscaping, or plants that don't require a lot



of water to survive. The best part is OUC offers a rebate up to \$200 for the work.

Visit OUC.com/rebates to learn more.



ADJUST IRRIGATION SETTINGS

When clocks move up an hour on March 12, so too do the St. Johns River Water Management District's irrigation rules. Here are the days you're allowed to water your yard beginning daylight saving time:

- Saturday & Wednesday: Homes with odd-numbered or no addresses.
- Thursday & Sunday: Homes with even-numbered addresses.
- Tuesday & Friday: Non-residential (commercial, public, industrial) properties.

Remember to water only when necessary for no more than one hour per zone and never between 10 a.m. and 4 p.m.

Learn more about watering restrictions at SJRWMD.org.

2021 WATER QUALITY REPORT

Learn more about H2OUC via the 2021 OUC Water Quality Report at www.OUC.com/wqr2021





2023 FLORIDA LINEMAN COMPETITION

OUC is the proud sponsor of the 2023 Florida Lineman Competition. Established in 2001 by the Florida Municipal Electric Association (FMEA), the competition brings together public power employees from across the region to demonstrate their skills and knowledge in the craft of line work.

Lineworkers compete for professional recognition, attend training courses and practice essential skills. Activities include a speed climb, crossarm changeout and a hurt-man rescue – some taking place more than 50 feet in the air.

WHEN: Saturday, March 4, 2023

FINE FLORIDA MUNICIPAL ELECTRIC ASSOCIATION

WHERE: Marriott Orlando Airport Lakeside -

7499 Augusta National Dr. Orlando, FL 32822

Come and cheer the state's best lineworkers in Florida.

The event is FREE and open to the public. To learn more, visit **FLPublicPower.com**.

Para ver esta edición de OUConexión, por favor vaya en línea a espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

@OUCReliableOne





