



CONNECTIONS

News and Information from OUC—The *Reliable One* | FEBRUARY 2015

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Get Your Questions Answered on OUC.com

- Can I START, STOP, and MOVE my service online? *Yes! Just go to www.ouc.com.*
- I think tree limbs are interfering with my power lines. Should I trim them? *No! Contact OUC and we'll do that for you.*
- I want to do some digging in my yard. How do I check for underground lines? *Call 8-1-1 to locate buried utility lines.*
- Do I need a deposit to start service? Possibly. Check www.ouc.com for more information.
- I want to install solar panels on my home or business. Does OUC offer any rebates? *We sure do! Just go to our website, www.ouc.com.*

Find FAQs and More Online

Whether you're wondering how to start service at a new location or find out if it's safe to put a pool in your

yard, you will find dozens of the most frequently asked questions at www.ouc.com/FAQ. You'll also discover other helpful information such as rebate offers and how-to videos. If you can't find what you're looking for there, just send us an email at customerservice@ouc.com.



Energy Saving Travel Tips

If you have plans to go out of town anytime soon, now is a good time to add some energy and water saving tips to your travel checklist. Before you leave home, take a few minutes to minimize energy consumption and save on your utility bill while you're away:

- **Air Conditioner:** Turn it off or set your thermostat to 84 degrees. If you have a programmable thermostat, avoid coming home to an uncomfortably warm house by setting it to vacation mode to re-cool your home shortly before you return.



- **Refrigerator:** If you plan to be away for a short time, set your refrigerator thermostat to 38 degrees and 5 degrees for the freezer. For longer trips – typically 4 weeks or more – consider emptying and unplugging your fridge.



- **Water Heater:** Unless you have a tankless unit, set the temperature on your water heater as low as possible or even turn it off at the breaker panel while you're away.



- **Lights:** Turn off the lights in your home before you leave. For security purposes, you may consider leaving an indoor or outdoor light on while you're away. Or plug a couple of lights into a timer to turn the lights on and off for a predetermined length of time to make it appear as if the residence is occupied.



- **Electronics:** Turn off and unplug all electronics while you're away – even if you're not on vacation. Keep in mind that digital displays, instant-on features and remote controls consume energy even while not in use.





Medical Alert Program

OUC offers a Medical Alert Program to customers whose electric service is medically essential. Customers requiring life-sustaining equipment, such as heart monitors, oxygen concentrators, feeding pumps, dialysis machines, etc. should call **407-957-7373**.

An OUC representative will provide details about the program and how you may qualify.



Exhibition Features Largest Collection of African American Story Quilts, February 7 – May 3, 2015

The Orange County Regional History Center, an affiliate of the Smithsonian Institution, is hosting a special exhibition honoring 400 years of African American History through the visual medium of story quilts. *And Still We Rise: Race, Culture and Visual Conversations* is presented by The National Underground Railroad Freedom Center and curated by Carolyn Mazloomi, Ph.D.

And Still We Rise opens February 7 and runs through May 3, 2015. Visit www.thehistorycenter.org for more information.

Quilt Title: 1746_1st Enslaved Poet

Artist: Peggie Hartwell, Summerville, South Carolina

Materials: Cotton fabric, cotton batting, cotton thread, nylon thread

Techniques: Hand appliqué, machine appliqué, machine embroidery, machine quilting (47.5 x 48 in.)



ORANGE COUNTY REGIONAL
HISTORY CENTER

AND STILL WE RISE

RACE, CULTURE AND VISUAL CONVERSATIONS

MORE THAN 60 STORY QUILTS.
400 YEARS OF HISTORY.



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