



Rely-A-Pay

Bill Payment Made Easy!

Now you can pay your utility bill without ever having to write a check.

Or lick a stamp.

Or wait in line.



The Reliable One[®]

Orlando Utilities Commission

100 West Anderson Street • Orlando, Florida 32801

Tel: 407.423.9018 • Fax: 407.236.9616

www.ouc.com

Rely-A-Pay

OUC's **Rely-A-Pay** program is the most convenient, worry-free way to pay your OUC bill.

With **Rely-A-Pay**, OUC automatically deducts your monthly utility bill from your bank account on your bill's due date. It's that simple. And it won't cost you a cent. No more checks to write, no more stamps, no more waiting in lines.

To sign up for **Rely-A-Pay**, simply complete the attached form and mail or fax it — along with a **voided check** from your bank account — to:

OUC—The Reliable One
ATTN: Treasury Department
100 West Anderson Street
Orlando, Florida 32801
Fax: 407-434-5002

Rely-A-Pay usually begins within 30 to 60 days after OUC receives your authorization form. Continue to pay your bill regularly until you receive a bill that indicates "Do Not Pay." You will still receive a monthly statement for your review and recordkeeping.

For more information about **Rely-A-Pay**, please call OUC at **407.423.9018** and select **option 2** after the language prompt.

Very Important Information

Rely-A-Pay customers should carefully review their monthly bill statement to identify any abnormal consumption patterns. Doing so can point out the need for energy efficiency improvements or other money-saving measures.

In the event your check is returned, you will be assessed a return fee of \$25 or 5 percent of the face value for any check over \$500, whichever is greater for every unpaid debit. Collection of the returned check may be handled by a third party and may be electronically debited to your bank account for the full face value of the check, plus the state allowable return fee. More than two instances of returned checks will result in automatic cancellation from **Rely-A-Pay**. Abnormally high consumption can cause a larger amount than expected to be deducted from your account. After reviewing your bill, it is your responsibility to contact OUC if your bill amount is higher than normal and you feel it is necessary to use an alternative payment method.

Sign Me Up!

Automatic Withdrawal Authorization

OUC Account Number(s)

Customer Name *(Last, First & Middle Initial)*

Address

City, State & Zip

Phone *(day)*

Phone *(home)*

Financial Institution Information

Name of Bank or Credit Union

Address

City, State & Zip

Please choose one:

Savings Account Checking Account

Financial Institution Routing/Transit Number (ABA)

Bank Account Number

Required: If you choose to use a checking account, you must attach a voided blank check for account number verification.

I hereby authorize Orlando Utilities Commission to initiate monthly debits and/or credits to my bank account at the financial institution named above.

Signature

Date

OUC 
The Reliable One®