

## Online Services

### **OUConsumption Online**

*24/7 access to usage information*

With **OUConsumption Online**, businesses can check a variety of load data. Using any Web browser, customers can analyze metered interval load data for multiple locations, compare energy usage among similar facilities and measure the effectiveness of various energy efficiency efforts. This detailed information can help a company identify wasteful energy usage and implement money-saving conservation measures.

### **OUConvenient Billing**

*Paperless billing and account management*

**OUConvenient Billing** offers an easy way for OUC customers to manage their utility account. Customers can view a detailed account history and current bills over a secure Internet system, providing a paperless, worry-free account management tool. **OUConvenient Billing** also links to online payment options such as *SpeedPay* (payment by credit card) or e-Check (payment by electronic check).



## About OUC—The *Reliable One*

Established in 1923 by a special act of the Florida Legislature, OUC—The *Reliable One* is the nation's 16th-largest municipal power company and the second largest municipal utility in Florida. OUC provides electric and water services to more than 313,000 metered accounts in Orlando, St. Cloud and parts of unincorporated Orange and Osceola counties.

OUC has remained the most reliable electric utility in the state over the past eight years,\* and our customers benefit by having among the lowest electric and water rates in the State.

*\* Based on data from the Florida Public Service Commission*



# Commercial Services



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# OUC Commercial Services

## **OUCooling**

### *District cooling A/C solution*

With **OUCooling** — OUC’s district cooling service — building owners enjoy lower A/C-related electric charges as well as reduced capital and maintenance costs. Buildings on an **OUCooling** “loop” are air-conditioned by a chilled water system — an innovative, reliable service that lets commercial property owners outsource all large-scale A/C production.



With **OUCooling**, all cooling equipment — the cooling tower, pump and chiller — is housed in one centralized, offsite location. At this facility, water is cooled to 37 degrees and pumped through underground pipe loops to participating buildings. Warm air is circulated over chilled water coils at each building, providing a steady, reliable flow of cool air. The water is then recycled to the central chiller facility to be cooled again before returning to the loop.

## **OUConvenient Lighting**

### *Comprehensive outdoor lighting services*

With dozens of fixture, pole and service options, **OUConvenient Lighting** provides completely customizable outdoor lighting packages for a wide spectrum of commercial applications — from industrial parks to sports complexes to residential developments. Because OUC handles all up-front costs, developers can use the capital they would have spent on fixtures and related equipment for other money making ventures.



OUConvenient *Lighting* experts work to ensure that the hardware, installation and service are a perfect fit for each customer’s unique needs. In addition to preventive and corrective maintenance on new installations, OUC can

also retrofit existing fixtures to more efficient, higher-output units.

OUConvenient *Lighting* is now available to customers in select areas outside OUC’s service territory.

## **Commercial Indoor Lighting Program**

### *Improved interior lighting with no up-front costs*

To complement the OUConvenient *Lighting* service, OUC offers commercial customers an opportunity to save energy and money by retrofitting existing indoor lighting fixtures with higher efficiency lights at no up-front cost. The retrofit is paid for over time with the monthly estimated energy cost savings realized by the new fixtures.

## **OUC Backup Generation**

### *Additional security against power loss*

OUC offers **Backup Generation Service** to commercial customers as extra protection against unpredictable events — including hurricanes, thunderstorms and other unexpected disasters. On-site generators are selected to best meet the customer’s needs. OUC handles power evaluation, permitting, installation and ongoing maintenance — all at no up-front cost.

Equipment payments for the OUC Backup Generation Service are spaced over a 5-year schedule, and a monthly maintenance and monitoring fee is included. In addition, current OUC utility customers can have the service added to their monthly utility bill.

## **Preferred Contractor Network**

### *An easy way to find the right contractor for the job*

OUC customers in need of HVAC, plumbing or electrical assistance now have an online resource for finding the right repair and service professional. The OUC **Preferred Contractor Network** features easy



and quick contractor search forms and contact data for listed contractors categorized by specialty. These contractors have agreed to OUC’s standards of conduct and code of ethics, and the service provides opportunities for customer rating and feedback.

**To speak to a Commercial Service Representative about these programs, please call 407.423.9018 prompt 3.**



**To learn about OUC’s sustainable programs, conservation tips and rebate information, visit [ReliablyGreen.com](http://ReliablyGreen.com).**