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News and Information from OUC—The *Reliable One* | APRIL 2009

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Green Cities Florida, May 19-21

YOU'RE INVITED ... to Green Cities™ Florida, the inaugural launch of the Green Cities™ event series and the perfect convention for anyone interested in the multi-billion dollar "green boom." Florida is fast becoming a leading innovator in solar and wind power, new green building construction, sustainable agriculture and eco-tourism business. Green Cities™ offers an exciting way to acquire green technical certifications; learn about sustainable solutions; discover green workforce development opportunities; and enjoy professional networking. Join us at the Orange County Convention Center in Orlando on May 19-21. Visit us at www.GreenCitiesFlorida.com or call **1.800.408.0002** and mention referral code: GCFOUC1.



Special Needs Registry

With hurricane season on the horizon, it's the perfect time for persons with disabilities, medical or mobility problems to make sure they are registered with the Special Needs Program.

Your county's Special Needs Program provides transportation assistance and special medical shelters during disaster situations.

To sign up or to learn more, Orlando and Orange County residents should contact the Orange County Special Needs Program at **407.650.4047**. Osceola County residents should contact the Osceola County Office of Emergency Management at **407.742.9000** Monday-Friday from 8 a.m. to 5 p.m., or go to www.osceola.org.

Registration information should be updated annually or as the registrant's needs change.



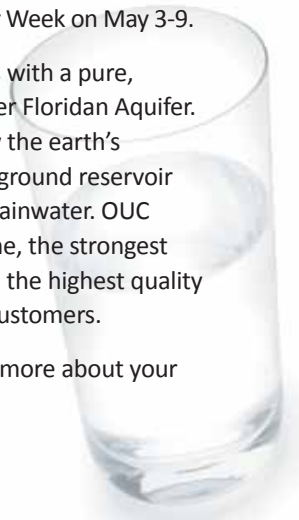
Drinking Water Week 2009 is May 3-9



Clean, safe, great-tasting water for our customers is a top priority at OUC. To acknowledge the vital role this valuable resource plays in our lives, OUC will join the American Water Works Association in celebrating Drinking Water Week on May 3-9.

OUC's delicious tap water starts with a pure, well-protected source: the Lower Floridan Aquifer. Located hundreds of feet below the earth's surface, the Aquifer is an underground reservoir slowly fed by naturally filtered rainwater. OUC then treats this water with ozone, the strongest disinfectant available, to ensure the highest quality and best tasting water for our customers.

Visit www.ouc.com to learn more about your drinking water.



Visit www.ouc.com to learn more about energy and water conservation, how to read your bill, renewable energy programs, free home energy audits, rebate programs, online payment options or to sign up for OUC's e-newsletters.

Helping to Power Growth

With a firm foundation of affordability, reliability and sustainability, OUC is keeping an eye on the horizon, helping to build the business community and supporting economic growth in Central Florida.

Our new Lake Nona electric substation will provide power to the University of Central Florida College of Medicine and the Burnett School of Biomedical Sciences, the Burnham Institute for Medical Research, Nemours Children's Clinic and the VA Medical Center, all currently under construction.

A recent study showed that the UCF College of Medicine and medical city at Lake Nona could create more than **30,000** jobs, have an economic impact of **\$7.6 billion** and generate nearly **\$500 million** in tax revenues in 2017.

And thanks in part to OUC's efficient district cooling solution that provides chilled water for air conditioning, this new medical city will also be one of the most environmentally friendly. In fact, UCF's medical facilities, which will be served by the Lake Nona Chiller Plant, will be among the greenest on any campus and built to meet Leadership in Energy and Environmental Design standards.



April is Water Conservation Month

NEW IRRIGATION RULES TAKE EFFECT



April showers are rare in Florida, which makes it the perfect time to celebrate Water Conservation Month. Since irrigation accounts for the bulk of water consumption in Central Florida, your yard is a great place to start conserving. OUC wants to make you aware of several new irrigation rules that recently took effect, limiting landscape irrigation to no more than two days per week during Eastern Daylight Time (typically March through October) unless reclaimed water or recycled stormwater is used. The rest of the year, such watering is limited to one day a week. As in the past, irrigation is only allowed between 4 p.m. and 10 a.m.

- **Residential irrigation at odd numbered addresses or no addresses is allowed on Wednesday and Saturday.**
- **Residential irrigation at even numbered addresses is allowed on Thursday and Sunday.**
- **Nonresidential irrigation is allowed on Tuesday and Friday.**

Water users also are restricted to irrigation limits of three-quarters of an inch of water per zone, with no more than one hour of use per irrigation zone on the scheduled day. Visit www.ouc.com for more water conservation tips.

Switch to Paperless Billing

Sign up for **OUConvenient Billing** and turn off your paper bill. OUConvenient Billing offers an easy way to manage your OUC account online while saving paper and reducing clutter. View your detailed account history and current bill whenever you want, over a secure Internet system. Visit www.ouc.com to learn more about OUConvenient Billing.

