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News and Information from OUC—The *Reliable One* | NOVEMBER 2009

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Reliable Plaza Gets Official “Gold” Seal

Reliable Plaza – the “Greenest Building in downtown Orlando” – has officially gone “Gold,” recently earning Gold Leadership in Energy and Environmental Design (LEED) certification from the U.S. Green Building Council (USGBC).

The non-profit USGBC awarded OUC’s 10-story administration and customer service center with the Gold level certification after completing a review of the building’s energy and water efficient design and construction.

Reliable Plaza, which uses 26 percent less energy and 43 percent less water than a similar structure built to code,

earned 41 points on the LEED rating scale to reach the Gold medal mark and was named the 2009 LEED New Construction Project of the Year by the USGBC’s Central Florida Chapter.

“Hats off to OUC for their example of how energy efficient and beautiful a green building can be,” said Michelle DeLora, Chairwoman of the USGBC Central Florida Board of Directors.

OUC Commission President Katie Porta said the award underscores the utility’s commitment to the environment and the community.

“Our new building created an opportunity to set the standard for

future energy and water efficient buildings in Central Florida,” Porta said. “This certification indicates that we have met that goal.”



OUC Installs State’s 1st Pole-Mounted Solar Panels

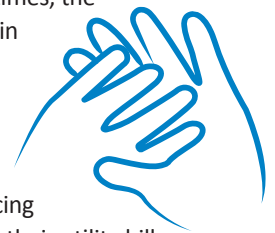
OUC recently installed 10 solar panels on utility poles along Curry Ford Road as part of a pilot project that can generate up to 2 kilowatts – about enough power for a small home. The electricity produced by the panels will flow directly back into the power grid.



This innovative solar panel demonstration project between OUC and clean energy company Petra Solar is the first utility pole-mounted solar photovoltaic system in Florida and features technology developed right in our own backyard. Petra Solar worked in collaboration with the University of Central Florida to develop the pole-mounted approach to clean energy generation that is expected to enhance the Smart Grid capabilities and reliability of the electric distribution grid.

Friendly Neighbor Needs You

In today’s tough economic times, the Friendly Neighbor Program in St. Cloud is more important than ever. The Friendly Neighbor Program helps individuals and families in St. Cloud who are experiencing temporary problems paying their utility bill.



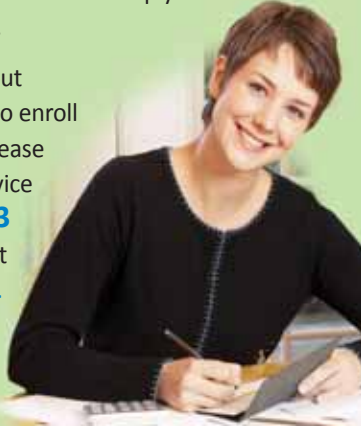
All donations collected by OUC are given to United Way 2-1-1, a local non-profit organization that helps determine customer eligibility and need. The program’s intent is not to pay chronic or long-term debt but to assist those experiencing temporary financial hardship.

To learn more about this program or how you can donate to Friendly Neighbor, please call **407.957.7373**. St. Cloud customers needing aid from Friendly Neighbor should call 2-1-1.

OUC's Budget Billing is Simple and Convenient

Wish you could predict how much you spend each month on utilities? OUC's **Budget Billing** program is designed to help customers avoid unpredictable bills by equalizing payments over the year. This free service helps you plan your monthly payments and keep your budgets balanced.

To learn more about **Budget Billing** or to enroll in the program, please call Customer Service at **407.957.7373** or visit us online at **www.ouc.com**.



Share-A-Night This Holiday Season

The Ronald McDonald House® is a "home-away-from-home" for families with children receiving treatment at local hospitals and medical facilities. Each year, Ronald McDonald House Charities® of Central Florida encourages members of the community to Share-A-Night by sponsoring family stays.



ORLANDO

Although operating costs are approximately \$60 per night, per room, families staying at our Houses are asked to donate only \$15 per night, and no one is ever turned away for inability to pay. In 2009, only 37% of families staying at our Houses have been financially able to contribute.

The need for our services continues to grow. Please, help a family with a child in medical crisis by donating to our Share-A-Night campaign this holiday season.

Visit **www.shareanight.org** to donate today!

33rd Annual OUC Half Marathon and 5K

SATURDAY, DECEMBER 5 • LAKE EOLA PARK
7 A.M. – HALF MARATHON • 7:15 A.M. – 5K

The 33rd Annual OUC Half Marathon and 5K will race through the streets of downtown Orlando on Saturday, December 5.

Considered one of the Southeast's premier and most popular road races, the event starts and finishes in picturesque Lake Eola Park, and offers participants a scenic tour of the City Beautiful throughout their entire running experience. Known for its relatively flat/fast course and favorable Florida weather, the race attracts world class runners, local athletes and amateurs alike.



This year the race will feature a new timing system, the D-Tag by ChronoTrack Systems, and

Half Marathon participants will receive a long-sleeve performance shirt. All 5K runners will receive a race T-shirt, and of course, every finisher will earn a medal.

STICK AROUND

Just because the race is over, doesn't mean the fun has to stop. The Finish Line Fiesta offers post race refreshments, a beer garden, entertainment, awards ceremony and interactive booths by the event sponsors.



REGISTRATION

Half Marathon	5K	
Nov. 1 – Dec. 4	\$50	\$28
Day of Race	\$55	\$30

REGISTER ONLINE AT
ouchalfmarathonand5k.com

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