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News and Information from OUC—The *Reliable One* | JUNE 2011

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Save With Energy Efficiency

Repair Leaky Ducts and Save!

Have you tried to use a leaky bucket to bail water from a boat? The more holes in the bucket, the harder you need to work to get the job done. It's the same thing with your home. If your duct work is leaking, then your home heating and cooling system has to work harder to keep you comfortable. And that extra work costs you extra money in higher heating and cooling costs!

Your ductwork carries air from your central air conditioner to each room in your house. Ideally all that air stays in the ducts until it reaches its destination. But many duct systems have leaks that let heated or cooled air escape. If that's happening in your house, then you're paying to cool or heat your attic, subfloor and walls instead of the rooms you live in. Plugging those leaks helps your air conditioner to work more effectively, making your home more comfortable and lowering your electric bill.

Depending upon the type, age and condition of the equipment in your house, duct repair can be as simple as doing it yourself with a few wraps of tape or it can require more extensive work. Whether you do the job yourself or hire a professional, OUC wants to help you plug those leaks by paying you **50 percent of the cost, up to \$300.**

To qualify for this residential rebate, your home must have a central air conditioning system of 5.5 tons or less, your ducts must be fixed with mastic and Underwriters Laboratory (UL) approved duct tape, and you must show your receipts. To find a qualified professional, visit [OUC's Preferred Contractor Network](#). Visit [OUC.com/rebates](#) to download the rebate form.

Upgrade Your Heat Pump to Keep Cool, Lower Costs

Don't sweat through another Florida summer with an old central air conditioner. Older A/C units have to work overtime to cool your home—forcing you to pay more to keep comfortable. New units are more efficient and use less energy while lowering your electric bill. Did you know that a 15 Seasonal Energy Efficiency Rating (SEER) or greater unit can save up to 30 percent more in annual energy savings when compared to a 12 SEER unit?

In addition, OUC offers an energy efficiency incentive of **\$200 for upgrading to a 14 SEER, \$400 for 15 SEER and \$600 for 16+ SEER.** Visit [OUC.com/rebates](#) to learn more or to download the form.

Plug leaky ducts
and OUC will pay
50 percent
of the cost,
up to **\$300!**



Consider a Heat Pump as your next energy efficient upgrade.

Coming Soon to a Neighborhood Near You

OUC Meter Readers soon will be more visible than ever in new uniform shirts. Simply look for the bright green polo-style shirts with the giant OUC logo on the back. Remember, that all OUC employees and contractors are required to wear and display ID badges.



Say Goodbye to Paper Bills

Save a stamp and a tree and keep your home a little neater! OUConvenient Billing offers an easy way to manage your OUC account online while saving paper and reducing clutter. View your detailed account history and current bill whenever you want, over our secure system. Visit ouc.com to learn more about **OUConvenient Billing**.

Mortgage Counseling

If you are having mortgage problems, there is someone who can help you. **Call 800.569.4287** to find a HUD Housing Counseling Agency near you. Don't put it off. Call today.

Don't Miss the Mascot Games

The mascots are back! The 19th Annual Celebrity Mascot Games come to Amway Center on July 30 at 2 p.m. This year the games will feature about 30 mascots from sports teams across the country competing to be champion of the mascot world. More than 15,000 fans will enjoy thrilling and pulse-pounding competition, as mascots from MLB, NFL, NBA, NHL, NCAA and the Arena Football League battle through a variety of exciting games.

Catch all the action up close and personal in a reserved seat for just \$16. General admission tickets are only \$10. It's the family event of the year at a great price! Buy your tickets today at the Amway Center box office or through ticketmaster.com.

Buy One, Get One FREE when you bring this newsletter to the Amway Center Box Office.

This annual event benefits New Hope for Kids, a Central Florida organization that grants wishes and offers specialized grief support for children and families. Join us at www.mascotgames.org or find us on Facebook.



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