



CITY OF ORLANDO

SOLID WASTE RATES

A Solid Waste rate adjustment of 4 percent will take effect October 1, 2011. The average residential customer will notice a difference of 66 cents on their monthly bill. This annual adjustment was approved by the Orlando City Council in 2010 and will be used to offset increased operating costs.

Please contact the City of Orlando Solid Waste Management Division at SWcustomersvc@cityoforlando.net or call **407.246.2314 with any questions.**

TARIFA DE DESPERDICIOS SÓLIDOS

La tarifa de desperdicios sólidos tendrá un ajuste de 4 por ciento y tomara el efecto el 1 de octubre del 2011. El cliente residencial notará una diferencia de 66 centavos en su cuenta mensual. Este ajuste anual fue aprobado por la Asamblea Municipal de la ciudad de Orlando en el 2010 y será utilizado para contrarrestar los costos operativos en aumento.

Para comunicarse con la División de Desperdicios Sólidos (Solid Waste Division) por teléfono al **407.246.2314, o por el internet, SWcustomersvc@cityoforlando.net**



CITY OF ORLANDO

Sewer Rate Adjustment

EFFECTIVE OCTOBER 1, 2011

Dear Customer,

To satisfy the water needs of our growing community, it is necessary for the City to participate in the development of alternative water supplies such as cost-effective reclaimed water (highly-treated wastewater).

The capital and operating costs of producing and distributing high quality reclaimed water have been steadily increasing. On September 21, 2009, City Council approved a series of rate increases that will help to ensure the availability of reclaimed water supplies for the protection of limited water resources in our community and the region.

For more information about wastewater and how you can conserve water resources, visit www.CityofOrlando.net/public_works/wastewater.

Rate Schedule

Capacity charge per ERU*

	In City	Out of City
2011	\$16.18	\$20.23

Commodity charge per 1000 gallons

	In City	Out of City
2011	\$3.90	\$4.87

Annual adjustment after 2011 – 5%

For information on other wastewater rate adjustments, please visit www.CityofOrlando.net.

*Equivalent Residential Unit