



CONNECTIONS

News and Information from OUC—The *Reliable One* | APRIL 2023

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CELEBRATE *Earth Month* WITH OUC



April may be designated as Earth Month, but at OUC we're committed to environmental stewardship every month – and every day – of the year. We take great pride in offering products and services that make our community greener.

JOIN US AT THESE FREE EARTH MONTH EVENTS:

DATES	LOCATIONS
March 16 – April 16	H2O Show @ City Arts. Enjoy student artwork and rain barrels from OUC's 2023 Water Color Project.
April 2 – 15	UCF Celebrates Art @ Dr Phillips Performing Arts Center. Beautiful rain barrels from OUC's Water Color Project will be displayed.
April 20	OUC Water Color Project Awards @ Orlando Repertory Theatre.
April 22	Central Florida Earth Day @ Lake Eola. Tour OUC's Tiny Green Home.
April 25	AAGO Trade Show @ Dezerland Park.



8 TIPS TO LOWER YOUR WATER USING

April is also water conservation month. Try these simple ideas to use less and save money.

- 1 Brushing or shaving?** Turn off the water until rinsing.
- 2** When showering, turn off water while applying soap and shampoo, then rinse.
- 3** Install flow restrictors on faucets and showerheads.
- 4** Run dishwasher and clothes washer only with full loads.
- 5 Washing dishes by hand?** Fill the sink with water and turn off the faucet.
- 6** Cover your pool when it's not in use to reduce evaporation.
- 7** Recycle dog dish water and aquarium water to irrigate plants.
- 8** Use garbage disposals sparingly.

For more tips, visit [OUC.com/Conservation](https://www.ouc.com/Conservation).

STOP FLUSHING SAVINGS!

Toilets account for nearly 30% of your home's water usage. Upgrade and save. Get up to \$125 for each toilet you replace! You'll use less water and lower your utility bill. Visit [OUC.com/Rebates](https://www.ouc.com/Rebates).

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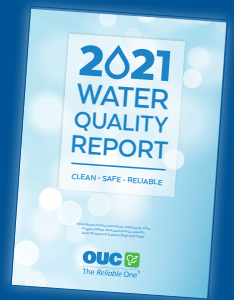
CALL 811 BEFORE YOU DIG

Before digging on your property, Florida law requires you to contact Sunshine State One-Call at **800-432-4770** or **8-1-1** to determine where underground pipes and electric lines are located. Call at least two business days before starting, whether it involves simple landscaping or heavy equipment.



2021 WATER QUALITY REPORT

To request a printed copy of the 2021 Water Quality Report, call **407-423-9018** or visit **OUC.com/wqrequest**.



*Para conocer más en español sobre el Reporte Anual de Calidad de Agua 2021, llámanos al **407-423-9018**.*

OUC RECEIVES RESTORING COMMUNITIES AWARD

OUC's all-out recovery effort in the wake of Hurricane Ian and mutual aid deployments in early 2022 garnered the Florida Municipal Electric Association's Restoring Communities Award for 2022.

With Ian impacting Central Florida after entering Southwest Florida as a major hurricane in late September, OUC called on in- and out-of-state mutual aid partners to send available crews to help with anticipated power restoration and tree trimming work.

In January 2022, OUC responded to two mutual aid calls within a week of each other, dispatching crews as winter storms threatened to cause power outages in High Point, N.C., and Conway, S.C.



The award recognizes Florida public power utilities for providing or receiving mutual aid following significant weather events or emergencies or providing exemplary service to their community following emergency situations. OUC has won the award every year since 2016.

OUC NAMED NO. 1 'CUSTOMER CHAMPION'

OUC took first-place honors in yet another national customer survey, leading all electric utilities that were named "2022 Customer Champions." The Cogent Syndicated 2022 Utility Trusted Brand & Customer Engagement™: Residential study ranked utilities for communication and engagement efforts focused on helping customers save energy and manage rising utility bills.

This year brought scores of accolades to OUC, including the No. 1 ranking among electric utilities named in Escalent's Most Trusted Brand and Environmental Champion designations.

Read the full story at **OUCBlog.com**.



PARTNERING TOGETHER

OUC offers many programs that can help you reduce your energy use so you can save money on your monthly utility bills. Take advantage of rebates on energy-saving improvements or a cost-sharing program that benefits low-income households that make efficiency upgrades. Visit **OUC.com/Waystosave**.



We also partner with community-based organizations and government programs to provide assistance when it's needed the most. Visit **OUC.com/Assistance**.

Para ver esta edición de **OUConexión**, por favor vaya en línea a **espanol.ouc.com**.



ORLANDO UTILITIES COMMISSION

RELIABLE PLAZA • 100 W. Anderson Street • Orlando, FL 32801
Tel: 407-423-9018 • **ouc.com**

